

ASS. REC. BY: Adrian LingREF: CC3/ALH18008914 / Avbn2

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100335138

Claims No. _____

Sum Insured: _____ Excess: 1000

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$83K - Marcus 17/5/18

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 18/5/18 days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKT4399R Yr Regn: 2013 MarchType: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi Q3 cc 1984Colour: Brown A/C: ☐ Insured / ☐ Std / ☐ NI / ☐ NASp. Reading: 51433 T/Radio: ☐ Insured / ☐ Std / ☐ NI / ☐ NA

Eng/No: _____

C/No: W0AUZZ2849CRO53673Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☐ Nil / ☐ S/Rim / ☒ STD A/Rim orTyre Size: F: 235/55R17R: 235/55R17BS / ☒ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /TOYO / YOKO or B

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A: 19/11/17 D.O.I: 16/05/18Survey held at PremiumDes. of Damages: ☐ Frt / ☐ Rear / ☒ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD ATG</u>
	<u>SKT 4399R - X</u>
<u>17/5/18</u>	<u>Revert by merimen</u>
<u>17/5/18</u>	<u>Recd approved \$10,692 from Victor by merimen</u>
<u>17/5/18</u>	<u>Informed Jeffery c/A ex \$1000 by email</u>
<u>11/9/18</u>	<u>Final fig \$13,123.44 confirmed by email (Ref 9217.56, 419)</u>

RECEIVED 26 SEP 2018

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 26/9- typistDays Of Repair: 7Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format: merimenLump Sum / I.B.I: (\$ 13,123.44)

200

10

210

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 11 September 2018 3:30 PM
To: 'Boo seng yak'; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SKJ4399R - OD AIG - SURVEYED 15 MAY 18

Dear Mr Boo,

Confirm repair cost of \$13,123.44 before excess \$1000 and GST @ 7 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Saturday, 28 July 2018 4:11 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKJ4399R - OD AIG - SURVEYED 15 MAY 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$13,123.44 @ 7 days of repairs exclude 1 Public Holiday and 1 Sunday.

Photographs attached.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 10 July 2018 11:12 AM
To: 'PAL Claim'
Cc: Adrian Ling (LKKAUTO); SUR
Subject: RE: SKJ 4399 R Own Damage claim (DOA: 19/11/2017)
Attachments: MARK EST.pdf

Dear Chee Sing,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [mailto:claims@premiumauto.com.sg]
Sent: Monday, 9 July 2018 6:01 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: SKJ 4399 R Own Damage claim (DOA: 19/11/2017)

Dear Veron,

Kindly assist to pass the supplementary list and photographs to Mr. Adrian for marking.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 17 May 2018 2:31 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKJ 4399 R Own Damage claim (DOA: 19/11/2017)

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SKJ 4399R (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 May 2018 9:43 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKJ 4399 R Own Damage claim

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 16 May 2018 4:01 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: FW: SKJ 4399 R Own Damage claim

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Attached the necessary documents for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SKJ4399R (2885952232SG)**

DD

Nov 18 2017 9:00PM

[NISHANT KUMAR]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 11/09/2018 14:38 PM,

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13123.44) - SKJ4399R - Claim Handler: Loo, Tong Shing

Approved:13123.44:

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKJ4399R (2885952232SG)**

OD

Nov 18 2017 9:00PM

[NISHANT KUMAR]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/08/2018 11:37 AM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SKJ4399R - Claim Handler: Loo, Tong Shing

Maintained: Damage photos of Front bumper spoiler? Kindly upload finalise marking estimate.

No 3, 33

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Loo, Tong Shing	Date: 20 Aug 2018

Preliminary Advice

Vehicle No	: SKJ4399R	Accident Date	: 18/11/2017
Make	: AUDI Q3	Policy No.	: 2100335138
Assignment Date	: 16/05/2018	Excess	: S\$1,000.00
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,341.00	(incl.supplementary \$5128)
Revised Amount	:S\$	13,123.44	(incl.supplementary \$5128)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	13,123.44	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	65,017.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,983.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 17 May 2018 2:31 PM
To: 'Claims Dept'; SUR
Subject: RE: SKJ 4399 R Own Damage claim (DOA: 19/11/2017)

Dear Jeffery,

As instructed by our client , please proceed to repair the insured vehicle **SKJ 4399R (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 17 May 2018 9:43 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKJ 4399 R Own Damage claim

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 16 May 2018 4:01 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: FW: SKJ 4399 R Own Damage claim

Dear all,

Kindly assist in the Own Damage Claim approval for the above mentioned vehicle.

Attached the necessary documents for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 1899802271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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This mail is associated with :

***SKJ4399R (4114336974SG)**

OD

Nov 19 2017 9:00PM

[NISHANT KUMAR]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 17/05/2018 13:30 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10692.00) - SKJ4399R - Claim Handler: Loo, Tong Shing

Approved:10692,00:Re-inspect and upload damage photos of Front bumper spoiler, Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Tan, Bennie-WZ	Date:	17 May 2018

Preliminary Advice

Vehicle No	: SKJ4399R	Accident Date	: 19/11/2017
Make	: AUDI Q3	Policy No.	: 2100335138-04000
Assignment Date	: 16/05/2018	Excess	: S\$0.00
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 6.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,213.00
Revised Amount	:S\$	10,692.00
Check Items (Estimated)	:S\$	353.00
Total	:S\$	11,045.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	65,017.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,983.00

Remarks

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4341A
Vehicle Details	
Vehicle No.:	SKJ4399R
Vehicle to be Exported:	No
Intended De-registration Date:	17 May 2018
Vehicle Make:	AUDI
Vehicle Model:	Q3 2.0 TFSI QU (170BHP)
Primary Colour:	Orange
Manufacturing Year:	2012
Engine No.:	CCZ264059
Chassis No.:	WAUZZZ8U9CR053673
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$35,368.00
Original Registration Date:	30 Mar 2013
First Registration Date:	30 Mar 2013
Transfer Count:	0
Actual ARF Paid:	\$41,516.00 <i>2075-f</i>
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Mar 2023
PARF Rebate Amount:	\$29,061.00
Intended COE Rebate Details	
COE Expiry Date:	29 Mar 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$73,900.00
COE Rebate Amount:	\$35,956.00
Total Rebate Amount:	\$65,017.00

The information contained herein is correct as at 17 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/03/2018 16:14
Date Of Accident	19/11/2017 21:00
Exact Location Of Accident	RIVER VALLEY ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKJ4399R
Insured/Policyholder	
Name Of Registered Owner	NISHANT KUMAR
NRIC No	S8064341A
Email Address	NISHANTKUMARSINGH7@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97291162
Alternative Phone No	OFFICE-97291162

Vehicle Particulars

Manufacturer	AUDI
Model	Q3
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100335138-04000
Cover Note Number	

Driver

Name of Driver	NISHANT KUMAR
NRIC No	S8064341A
Date Of Birth	31/01/1980
Occupation	INDOOR
Date Of Driving Pass	06/12/2008
Driving Experience	8 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97291162
Fax Number	
Contact Number	OFFICE-97291162
EMail Address	NISHANTKUMARSINGH7@GMAIL.COM

Address	BLK 54 KEPPEL BAY VIEW #08-18
Postcode	098404
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLF7664P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

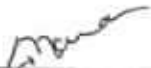
SKETCH PLAN

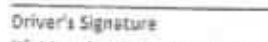
IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material fact may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

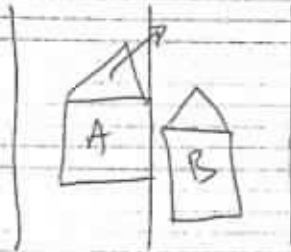
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



A = My Car
B = Other Car.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I wanted to change lane & accidentally hit the car on my ~~Right Side~~ Blind Side which was to my Right of Driver Door.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



HOTLINE TEL: (65) 6419 3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100335138-04000

OWN DAMAGE EXCESS S\$1000.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SKJ4399R

NISHANT KUMAR

30 Mar 2017

29 Mar 2018

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

4) DATE OF EXPIRY OF INSURANCE

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bldg D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY / EMPLOYER'S LOAN United Overseas Bank Limited

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 6 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

Sketch Plan Pg. 3



CERTIFICATE OF INSURANCE

M.X.1

Page 6 of 16

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



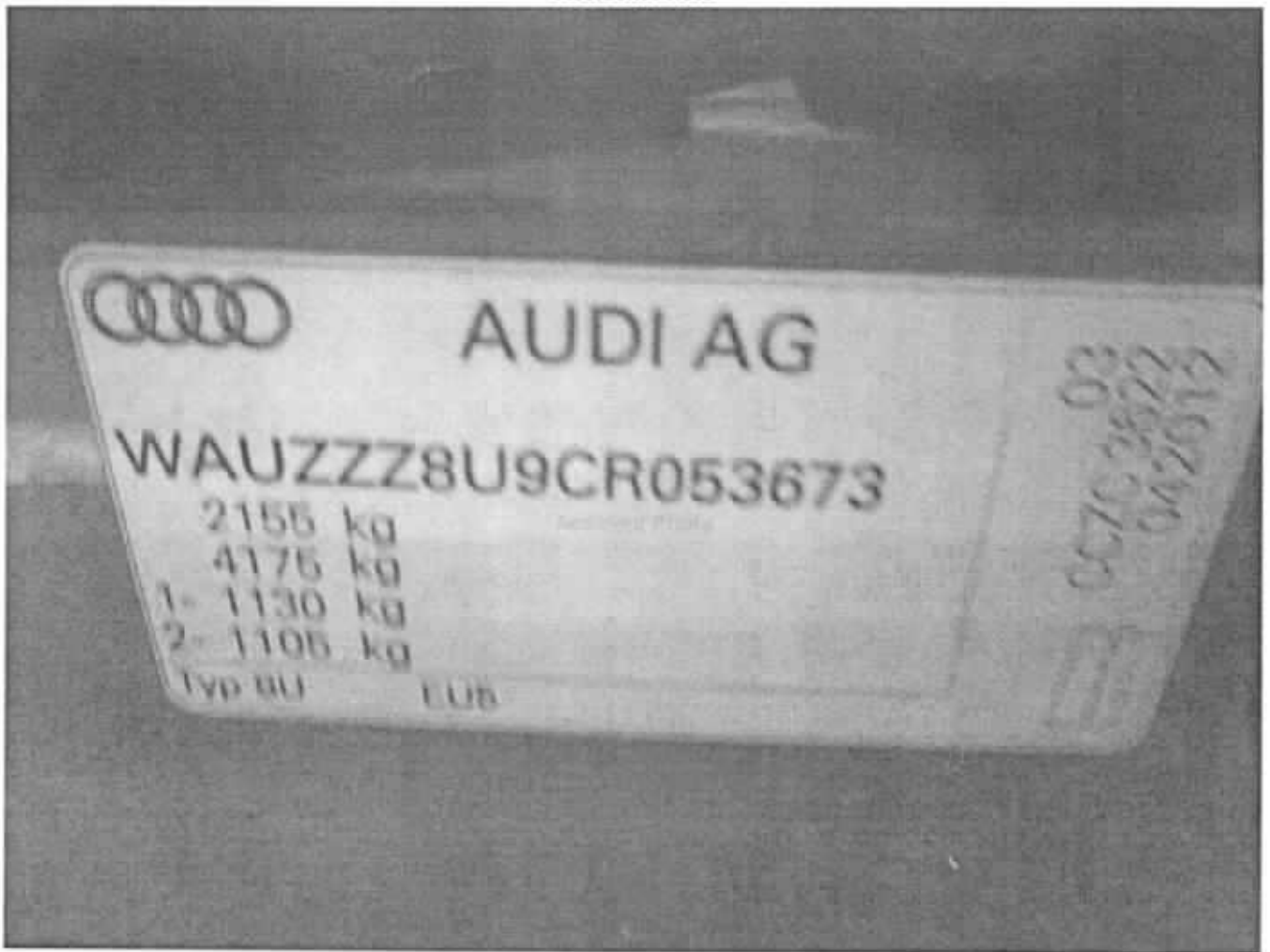
Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0564/2018/PH
Date : 14-May-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Nishant Kumar
Address : Blk 54 Keppel Bay View
#08-18
Singapore 098404
Telephone : HP 97291162
Type of Claim : Own Damage Claim
Policy No. : 2100335138-04000
Vehicle No : **SKJ 4399 R**
Model Code : Audi Q3 2.0 TFSI QU
Model / Year : Mar-13
Engine No : CCZ 264059
Chassis No : WAUZZZ8U9CR053673
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Nov-17
Place of Accident : RIVER VALLEY ROAD

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 4399 R

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer Assy.	S/N \$ 360.00 ✓ ✓
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$ 280.00 X
3	To dismantle and renew front bumper, rhs front fender, headlight and rhs front door. Align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,150.00 1500 ✓
4	To respray front bumper, rhs front fender, bonnet and rhs front door.	\$ 3,400.00 2200 ✓
5	To renew rhs front rim and carry out wheel alignment	S/N \$ 280.00 ✓ ✓
6	To carry out diagnostic check	S/N \$ 192.00 ✓ ✓
LABOUR CHARGES		: \$ 7,662.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No SKJ 4399 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>sch</i>	1 S	1,664.00 ✓ 1330.80
2	FRONT BUMPER SPOILER <i>sch</i>	1 S	334.00 ✓ 266
3	1 SET FIXING PARTS FOR FRONT BUMPER <i>sch</i>	1 S	94.00 ✓
4	TRIM - RH <i>sch</i>	1 S	21.00 ✓ 16.16
5	AIR GUIDE GRILLE - RH <i>sch</i>	1 S	103.00 ✓ 83.40
6	FRONT FENDER - RH <i>sch</i>	1 S	796.00 ✓ 636.40
7	ATTACHMENT PARTS FOR ONE FENDER <i>not sch</i>	1 S	60.00 ✓ X
8	BRACKET FOR FENDER - FRONT RIGHT <i>sch</i>	1 S	72.00 ✓ 57.44
9	BRACE WING - RIGHT FRONT <i>sch</i>	1 S	92.00 ✓ 73.12
10	WHEEL COVER - FRONT LH <i>sch</i>	1 S	227.00 ✓ 181.60
11	WHEEL COVER - FRONT RH <i>sch</i>	1 S	227.00 ✓ 181.60
12	HEADLIGHT FOR GAS DISCHARGE LAMP <i>sch</i>	1 S	1,819.00 ✓ 1455.20
13	RETAINING PLATE - RH <i>sch</i>	1 S	76.00 ✓ 60.16
14	MOUNTING FOR MAIN BEAM HEADLIGHT <i>sch</i>	1 S	103.00 ✓ 83.40
15	DOOR - FRONT RH <i>sch</i>	1 S	2,294.00 X
16	FRONT OUTER DOOR SEAL - RH <i>sch</i>	1 S	144.00 X
17	PROTECTIVE FILM <i>sch</i>	1 S	22.00 ✓ 17.60
18	1 SET OF ATTACHMENT PARTS FOR DOOR <i>sch</i>	1 S	92.00 X
19	DOOR CATCH <i>sch</i>	1 S	105.00 X
20	COVER FOR DOOR - FRONT RH <i>sch</i>	1 S	224.00 X
SPARE PARTS CHARGES		:	<u>\$ 8,569.00</u>

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SKJ 4399 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	DOUBLE-SIDE ADHESIVE TAPE <i>Not New</i>	1 \$	53.00
22	DATA PLATE FOR TYRE PRESSURE <i>Not New</i>	1 \$	36.00
23	ALUMINIUM RIM <i>Let</i>	1 \$	687.00
24	SUNDRIES <i>New</i>	\$	300.00
TOTAL SPARE PARTS CHARGES		:	\$ 9,551.00
TOTAL LABOUR CHARGES		:	\$ 7,662.00
GRAND TOTAL		:	\$ 17,213.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

22,341

22189.40

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 16/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 06 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 8366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0564/2018/PH
9-Jul-18
CHANG
1 of 1
SKJ 4399 R
Audi Q3 2.0 TFSI QU

Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum / regas to pressurise cooling system.	S/N \$ 1,100.00	✓
2	To dismantle and renew front lock carrier . Align to position.	\$ 2,800.00	1000 1500
TOTAL LABOURS :		\$ 3,900.00	
Parts			
1	FRONT LOCK CARRIER <i>cracked</i>	\$ 1,116.00	✓ 892.80
2	COOLANT <i>new</i>	\$ 112.00	✓ 89.60
TOTAL PARTS :		\$ 1,228.00	
GRAND TOTAL :		\$ 5,128.00	

Adrian Ling
SL

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0564/2018/PH
Date	:	14-May-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

7 days exclude 1 PH and 1 Sunday

lb - 28 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Nishant Kumar
Address	:	Blk 54 Keppel Bay View #08-18 Singapore 098404
Telephone	:	HP 97291162
Type of Claim	:	Own Damage Claim
Policy No.	:	2100335138-04000
Vehicle No	:	SKJ 4399 R
Model Code	:	Audi Q3 2.0 TFSI QU
Model / Year	:	Mar-13
Engine No	:	CCZ 264059
Chassis No	:	WAUZZZ8U9CR053673
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	19-Nov-17
Place of Accident	:	RIVER VALLEY ROAD

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKJ 4399 R

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N	\$	280.00	
3	To dismantle and renew front bumper, rhs front fender, headlight and rhs front door. Align to position. Re-organise front crash management components. Reinstall all parts removed.		\$	3,150.00	\$ 1,500.00
4	To respray front bumper, rhs front fender, bonnet and rhs front door.		\$	3,400.00	\$ 2,200.00
5	To renew rhs front rim and carry out wheel alignment	S/N	\$	280.00	\$ 280.00
5a	Added labour charges - see attached		\$	3,900.00	\$ 2,600.00
6	To carry out diagnostic check	S/N	\$	192.00	\$ 192.00
LABOUR CHARGES		:	\$	11,562.00	\$ 7,132.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SKJ 4399 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	1 \$ 1,664.00	\$ 1,330.80
2	FRONT BUMPER SPOILER	1 \$ 334.00	\$ 266.00
3	1 SET FIXING PARTS FOR FRONT BUMPER	1 \$ 94.00	
4	TRIM - RH	1 \$ 21.00	\$ 16.16
5	AIR GUIDE GRILLE - RH	1 \$ 103.00	\$ 82.40
6	FRONT FENDER - RH	1 \$ 796.00	\$ 636.40
7	ATTACHMENT PARTS FOR ONE FENDER	1 \$ 60.00	
8	BRACKET FOR FENDER - FRONT RIGHT	1 \$ 72.00	\$ 57.44
9	BRACE WING - RIGHT FRONT	1 \$ 92.00	\$ 73.12
10	WHEEL COVER - FRONT LH	1 \$ 227.00	\$ 181.60
11	WHEEL COVER - FRONT RH	1 \$ 227.00	\$ 181.60
12	HEADLIGHT FOR GAS DISCHARGE LAMP	1 \$ 1,819.00	\$ 1,455.20
13	RETAINING PLATE - RH	1 \$ 76.00	\$ 60.16
14	MOUNTING FOR MAIN BEAM HEADLIGHT	1 \$ 103.00	\$ 82.40
15	DOOR - FRONT RH	1 \$ 2,294.00	
16	FRONT OUTER DOOR SEAL - RH	1 \$ 144.00	
17	PROTECTIVE FILM	1 \$ 22.00	\$ 17.60
18	1 SET OF ATTACHMENT PARTS FOR DOOR	1 \$ 92.00	
19	DOOR CATCH	1 \$ 105.00	
20	COVER FOR DOOR - FRONT RH	1 \$ 224.00	
SPARE PARTS CHARGES		\$ 8,569.00	\$ 4,440.88

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No SKJ 4399 R.

S/N	Parts Description	Damage Parts & Prices			
		S/NETT		REMARKS	
		c/f		\$	4,440.88
21	DOUBLE-SIDE ADHESIVE TAPE	1	\$ 53.00		
22	DATA PLATE FOR TYRE PRESSURE	1	\$ 36.00		
23	ALUMINIUM RIM	1	\$ 687.00	\$	549.60
24	ADDED PARTS - SEE ATTACHED		\$ 1,144.00	\$	982.40
25	SUNDRIES		\$ 300.00	\$	18.56
	TOTAL SPARE PARTS CHARGES	:	\$ 10,789.00	\$	5,991.44
	TOTAL LABOUR CHARGES	:	\$ 7,662.00	\$	7,132.00
	GRAND TOTAL	:	\$ 18,451.00	\$	13,123.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 73 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0684/2018/PH 9-Jul-18 CHANG 1 of 1 SKJ 4399 R Audi Q3 2.0 TFSI QU	
Quantity	Description		Unit Price	Amount
Labours				
1	To remove and transfer aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum / regas to pressurise cooling system.	S/N	\$ 1,100.00	\$ 1,100.00
2	To dismantle and renew front lock carrier. Align to position. (Incl R/L RF door trim/wing mirror for respray door)		\$ 2,800.00	\$ 1,500.00
TOTAL LABOURS :			\$ 3,900.00	\$ 2,600.00
Parts				
1	FRONT LOCK CARRIER CFA		\$ 1,116.00	\$ 892.80
2	COOLANT nec		\$ 112.00	\$ 89.60
TOTAL PARTS :			\$ 1,228.00	\$ 982.40
GRAND TOTAL :			\$ 5,128.00	\$ 3,582.40

For Premium Automobiles Pte Ltd

Authorised Signature



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant



Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKJ 4399 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0664/2018/MAS

22 Sept 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKJ 4399 R, Audi Q3 2.0 TFSI Qu

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SKJ 4399 R**, claimant, **Mr. Nishant Kumar** please find the related document per attached.

1. A copy of the Original invoice no. 85012947 – S\$12,972.08
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKJ 4399 R

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Mar 2018		16 May 2018 17:46 Edit Adj Rpt	S\$13,123.44 Edit Estimates	S\$13,123.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	NISHANT KUMAR, ID: S8064341A, Tel: +6597291162, Email: nishantkumarsingh7@gmail.com								
Vehicle Reg. No.:	SKJ4399R	Date of Loss:	18/11/2017 21:00 - :59 [55 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2885952232SG	Policy/Cover Note No.:	2100335138 (Comprehensive)						
		Excess:	S\$1,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/05/2018]								
Driver/Custodian:	NISHANT KUMAR (37 / Male), NRIC: S8064341A, Tel: +6597291162								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (11/09/2018): Alert - Adj Mandate Approved (S\$13123.44) - SKJ4399R - Claim Handler: Loo, Tong ... AIG_SG (30/08/2018): Re: Alert - Adj Mandate Maintained - SKJ4399R - Claim Handler: Loo, Tong Shing AIG_SG (21/08/2018): Alert - Adj Mandate Maintained - SKJ4399R - Claim Handler: Loo, Tong Shing AIG_SG (17/05/2018): Alert - Adj Mandate Approved (S\$10692.00) - SKJ4399R - Claim Handler: Loo, Tong ... AIG_SG (17/05/2018): SKJ4399R / OD / 19/11/2017 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKJ4399R (2885952232SG)

OD

Nov 18 2017 9:00PM

[NISHANT KUMAR]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer	
Assessment Reports										1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print	
1	17/05/18 09:33	Adjuster Immediate Advice									Load HTM		
2	20/08/18 13:45	Adjuster Immediate Advice									Load HTM		
Photos/Images										3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print	
1	17/05/18 09:34	General View									Load JPG		
2	17/05/18 09:34	General View									Load JPG		
3	17/05/18 09:34	General View									Load JPG		
4	17/05/18 09:34	General View									Load JPG		
5	17/05/18 09:34	General View									Load JPG		
6	17/05/18 09:34	General View									Load JPG		
7	17/05/18 09:34	General View									Load JPG		
8	17/05/18 09:34	General View									Load JPG		
9	17/05/18 09:34	General View									Load JPG		
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26	17/05/18 09:34	General View									Load JPG		
27	17/05/18 09:34	General View									Load JPG		
28	17/05/18 09:34	General View									Load JPG		
29	17/05/18 09:34	General View									Load JPG		
30	17/05/18 09:34	General View									Load JPG		
31	17/08/18 16:09	Reinspection Photo									Load JPG		
32	17/08/18 16:09	Reinspection Photo									Load JPG		
33	17/08/18 16:09	Reinspection Photo									Load JPG		
34	17/08/18 16:09	Reinspection Photo									Load JPG		
35	17/08/18 16:09	Reinspection Photo									Load JPG		
36	17/08/18 16:09	Reinspection Photo									Load JPG		
37	17/08/18 16:09	Reinspection Photo									Load JPG		
38	17/08/18 16:09	Reinspection Photo									Load JPG		

39	17/08/18 16:09	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
40	17/08/18 16:09	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
41	17/08/18 16:09	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	30/08/18 15:19	FRONT BUMPER SPOILER	1	Load PDF	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/05/18 09:34	Singapore Accident Statement	1	Load PDF	
2	17/05/18 09:34	Certificate of Insurance	1	Load PDF	
3	17/05/18 09:35	Insured's Driving License	1	Load PDF	
4	17/05/18 09:35	MARK ESTIMATE	1	Load PDF	
5	20/08/18 13:46	SUPPLEMENTARY	1	Load PDF	
6	21/08/18 12:39	FINALISE MARKING ESTIMATE	1	Load PDF	
7	03/10/18 10:56	WORKSHOP INVOICE	1	Load PDF	
8	03/10/18 10:56	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

				View	Use Viewer
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print
1	07/03/18 17:01	Accident Statement	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print
1	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	07/03/18 17:00	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print
1	07/03/18 16:56	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid #ccc; height: 100px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18008914/AVBN2

Date: 03/10/2018

REFERENCE

Insured/Claimant:	NISHANT KUMAR	Policy No:	2100335138	
Date of Loss:	18/11/2017	Nature of Claim:	OD	Claim No: 2885952232SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKJ4399R	Engine No:	CCZ264059
Make & Model:	AUDI Q3, 2.0 TFSI (A)	Chassis No:	WAUZZZ8U9CR053673
Reg. Date:	30/03/2013 (Man. Year: 2012)	Odometer:	51433 km
Colour:	Brown		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$83,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55R17	Rear Tyre Size:	235/55R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,627.40	5,991.44	4,635.96	43.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,562.00	7,132.00	4,430.00	38.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	22,189.40	13,123.44	9,065.96	40.86
- Excess (\$\$)	1,000.00	1,000.00	0.00	0.00
(\$\$)	21,189.40	12,123.44	9,065.96	42.79
+ GST 7.00/7.00% (\$\$)	1,483.26	848.64	634.62	42.79
Nett Amount (\$\$)	22,672.66	12,972.08	9,700.58	42.79

INSPECTION

Date of Assignment:	16/05/2018	
Date Inspected:	16/05/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	7.0 days	

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,664.00 FS	*1,330.80 FS
2	1		*FRONT BUMPER SPOILER	Cut	334.00 FS	*266.00 FS
3	1		*SET FIXING PARTS FOR FRONT BUMPER	Not Necessary	94.00 FS	*- FS
4	1		*TRIM-RH	Cut	21.00 FS	*16.16 FS
5	1		*AIR GUIDE GRILLE-RH	Cut	103.00 FS	*82.40 FS
6	1		*FRONT FENDER-RH	Distorted	796.00 FS	*636.40 FS
7	1		*ATTACHMENT PARTS FOR ONE FENDER	Not Necessary	60.00 FS	*- FS
8	1		*BRACKET FOR FENDER-FRONT RIGHT	Bent	72.00 FS	*57.44 FS
9	1		*BRACE WING-RIGHT FRONT	Bent	92.00 FS	*73.12 FS
10	1		*WHEEL COVER-FRONT LH	Necessary	227.00 FS	*181.60 FS
11	1		*WHEEL COVER-FRONT RH	Necessary	227.00 FS	*181.60 FS
12	1		*HEADLIGHT FOR GAS DISCHARGE LAMP	Cut	1,819.00 FS	*1,455.20 FS
13	1		*RETAINING PLATE-RH	Necessary	76.00 FS	*60.16 FS
14	1		*MOUNTING FOR MAIN BEAM HEADLIGHT	Necessary	103.00 FS	*82.40 FS
15	1		*DOOR-FRONT RH	Repair	2,294.00 FS	*- FS
16	1		*FRONT OUTER DOOR SEAL-RH	Not Necessary	144.00 FS	*- FS
17	1		*PROTECTIVE FILM	Necessary	22.00 FS	*17.60 FS
18	1		*SET OF ATTACHMENT PARTS FOR DOOR	Not Necessary	92.00 FS	*- FS
19	1		*DOOR CATCH	Not Necessary	105.00 FS	*- FS
20	1		*COVER FOR DOOR-FRONT RH	Not Necessary	224.00 FS	*- FS
21	1		*DOUBLE SIDE ADHESIVE TAPE	Not Necessary	53.00 FS	*- FS
22	1		*DATA PLATE FOR TYRE PRESSURE	Not Necessary	36.00 FS	-
23	1		*ALUMINIUM RIM	Cut	687.00 FS	*549.60 FS
24	1		*SUNDRIES	Necessary	300.00 FS	*18.56 FS
25	1		*FRONT LOCK CARRIER	Cracked	892.80 FS	*892.80 FS
26	1		*COOLANT	Necessary	89.60 FS	*89.60 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	10,627.40	5,991.44
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	-
3	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER,HEADLIGHT AND RHS FRONT DOOR.ALIGN TO POSITION.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,150.00	1,500.00
4	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER,BONNET AND RHS FRONT DOOR	New	3,400.00	2,200.00
5	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
7	TO REMOVE AND TRANSFER AIRCON CONDENSER,RADIATOR,CHARGED AIR COOLER,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM/REGAS TO PRESSURISE COOLING SYSTEM	New	1,100.00	1,100.00
8	TO DISMANTLE AND RENEW FRONT LOCK CARRIER-ALIGN TO POSITION	New	2,800.00	1,500.00
Gross Labour Cost (S\$)			11,562.00	7,132.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >