

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 21 May 2018 11:16 AM
To: 'Sim, Priscilla-LK'
Cc: 'SUR'; 'Denise Tay'
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Dear Priscilla,

Noted.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]
Sent: Monday, 21 May 2018 11:06 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Denise Tay' <denisetay@lkkauto.com>
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Hi

Thank you and please inform your Survey Team all your colleagues.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, May 21, 2018 11:04 AM
To: Sim, Priscilla-LK
Cc: 'SUR'; 'Denise Tay'
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Dear Priscilla,

We refer to your below email above matter.

Kindly informed Prelim Advice completely amend and ' total loss ' has been tag inside merimen.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]

Sent: Monday, 21 May 2018 10:01 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; Denise Tay (denisetay@lkkauto.com) <denisetay@lkkauto.com>

Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Hi

Please check with your colleague with regard to our request pertaining total loss Prelim Advice format and tag ' total loss ' in merimen.

Attn: Ms Mohd Zawaye, Norsazani

Date: 11 Apr 2018

TOTAL LOSS
Preliminary Advice (W/P)

Vehicle No	: SJA9405H	Accident Date
Make	: MAZDA 6 Sedan 2.0L SP	Policy No.
Assignment Date	: 09/04/2018	Excess
Date of Inspection	: 09/04/2018	Est. Duration of Repair
Inspection At	: TRANS EUROKARS PTE LTD NO. 5 UBI CLOSE, SINGAPORE SINGAPORE 408605	

Point of Impact / General Description of Damages

The vehicle has sustained an impact / damages on the frontal portion.

Repairer's Estimate (Gross)	:SS	68,364
Revised Amount	:SS	58,997
Check Items (Estimated)	:SS	2,197
Total	:SS	61,194

Lump Sum Repair :SS

Total Loss Consideration

New for Old Value	:SS	108,300
Pre-Accident Value	:SS	96,000.00 to 98,000
COE / PARF Rebate	:SS	56,620
Salvage Value	:SS	51,670
Margin for Repair	:SS	40,370

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Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, May 18, 2018 6:12 PM
To: Sim, Priscilla-LK
Cc: 'SUR'
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Dear Priscilla,

Kindly informed Prelim Advice has been uploaded inside merimen and is total loss case.

Undertaking letter and interview letter repairer will update us once done and we will follow up with repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]
Sent: Friday, 18 May 2018 4:14 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Hi

Update meaning to undertake repairs ?

Please advise what is LKK's adjustment i.e economical to repair amount ?

Date of accident 28 April 2018
Report 3 May 2018

Please upload your Prelim Advice by 22 May 2018 if confirm total loss

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, May 18, 2018 4:07 PM
To: Zawaye, Norsazani; Sim, Priscilla-LK
Cc: 'SUR'; 'Denise Tay (LKKAuto)'
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Dear Priscilla/Norsazani,

We refer to your below email above matter and contents were duly noted.

Kindly informed that we had follow up with the repairer and repairer will update us once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Friday, 18 May 2018 3:35 PM

To: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; SUR <sur@lkkauto.com>

Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Dear Priscilla,

Thank you for your email. Case handler is Shirley

Dear Shirley,

Please assist . [CC3/AIG18008912/As3b](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]

Sent: Friday, 18 May 2018 3:30 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: FW: OD / 7026790112SG / SLR3293P -Total loss

Hi Denise

Please assist on urgent basis.

From: Sim, Priscilla-LK

Sent: Thursday, May 17, 2018 11:16 AM

To: Zawaye, Norsazani

Cc: Sukimin, Nurasikin (Nurasikin.Sukimin@aig.com)

Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

URGENT

Hi

Have advise previously, to allow the surveyor to conduct survey / update accordingly.

By copy to LKK, was car being surveyed ? please put up Prelim Advice as date of accident 28 April 2018, what has transpired ?

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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priscilla-lk.sim@aig.com | www.aig.com.sg

From: Zawaye, Norsazani
Sent: Thursday, May 17, 2018 10:37 AM
To: Sim, Priscilla-LK
Subject: OD / 7026790112SG / SLR3293P -Total loss

Hi Priscilla,

Please advise if this case will be Total loss case.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

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