

Shirley Hiew (LKK Auto)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Monday, 21 May 2018 2:16 PM
To: Zawaye, Norsazani
Cc: 'SUR'; Shirley Hiew (LKK Auto)
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Hi

Yes, please re-assign the total loss file to me both in merimen / OC.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

From: Zawaye, Norsazani
Sent: Monday, May 21, 2018 2:11 PM
To: Sim, Priscilla-LK
Cc: 'SUR'; Shirley Hiew (LKK Auto)
Subject: RE: OD / 7026790112SG / SLR3293P -Total loss

Hi Priscilla,

Please advise if can reassign in merimen and OC.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, May 21, 2018 2:00 PM
To: Zawaye, Norsazani
Cc: 'SUR'
Subject: RE: OD / 7026790112SG / SLR3293P -Adjuster Report

Dear Norsazani,

Please refer to the below contents.

Repairer has been updated us and revert the answer as your request.

His accident happened on 28th April 2018 at Malaysia. His vehicle was tow-in into Singapore on 30th April 2018. Unfortunately that his daughter was injured and was admitted to hospital, Thus he couldn't come back to Singapore.

Assessment of damage took a week in order to make for a much comprehensive estimate. The vehicle was surveyed on 16th May 2018.

Hope the above information helps you well.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

Tel: 6256 3561 | Fax: 6256 4315 | Email: sur@lkkauto.com

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [mailto:Norsazani.Zawaye@aig.com]

Sent: Thursday, 17 May 2018 11:21 AM

To: SUR <sur@lkkauto.com>

Subject: OD / 7026790112SG / SLR3293P -Adjuster Report

Hi LKK,

was car being surveyed ? please put up Prelim Advice as date of accident 28 April 2018, what has transpired ?

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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