

## Shirley Hiew (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 21 May 2018 10:02 AM  
**To:** 'Shirley Hiew (LKK Auto)'; sur@lkkauto.com  
**Cc:** 'SUR'  
**Subject:** RE: SLR 3293 P Own Damage Claims  
**Attachments:** SAftersales18051915210.pdf

Dear Shirley,

Attached is undertaking signed by owner for as per your request.

His accident happened on 28<sup>th</sup> April 2018 at Malaysia. His vehicle was tow-in into Singapore on 30<sup>th</sup> April 2018. Unfortunately that his daughter was injured and was admitted to hospital, Thus he couldn't come back to Singapore until 3<sup>rd</sup> May 2018 to file the accident report.

Assessment of damage took a week in order to make for a much comprehensive estimate. The vehicle was surveyed on 16<sup>th</sup> May 2018.

Hope the above information helps you well.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Thursday, 17 May 2018 3:21 PM

**To:** 'Claims Dept'; sur@lkkauto.com

**Cc:** 'SUR'

**Subject:** RE: SLR 3293 P Own Damage Claims

Hi Jeffrey,

Please refer to the contents below.

Kindly revert us the question requested by insurance officer.

Hi LKK,

was car being surveyed ? please put up Prelim Advice as date of accident 28 April 2018, what has transpired ?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Thursday, 17 May 2018 1:46 PM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLR 3293 P Own Damage Claims

Hi Jeffrey,

Please lets the owner to fill up the AIG undertaking letter and interview form and send it to us as requested by insurance officer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 16 May 2018 4:06 PM

**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** SLR 3293 P Own Damage Claims

Dear all,

Attached the GIA report and necessary documents for the above mentioned vehicle.

Survey was carried out earlier this morning by Adrian. Kindly assist on the approval for this case.

Many thanks!

Best regards,

**Jeffery Tan**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you