

Vic (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 29 April, 2020 1:14 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: Our Ref: 4633766648SG-007; Your Ref: CC4/AIG18008911/KHA3Q2

Dear Vic

We are following up on this case.

Please advise on the last correspondence (i.e. offer etc) to TP as well as updates to case.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ
Sent: Sunday, February 23, 2020 8:52 PM
To: 'Vic (LKKAUTO)'
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

Dear Vic

Reference to the above matter and further to our meeting dated 17th January 2020.

Please advise on the last correspondence (i.e. offer) to TP for our necessary record purpose.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, December 06, 2019 7:16 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: <SEEK MANDATE> RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

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Dear Bennie,

Please find attached copy of OI's PIR.

Action was taken against the other lorry YN 8601T.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 4 December, 2019 5:41 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

Dear Bennie,

We refer to your below email.

We had spoken to the Insured Mr Kho previously where we were informed that his camera was improperly installed and as such, the footage was only able to capture the rear only. He also provided the same copy of the footage to the Traffic Police.

The Insured also further confirmed to us that PIR was already out and the Traffic Police took action against the lorry that hit him from behind. We are still pending for a copy of the PIR from Insured.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Saturday, 30 November, 2019 5:37 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

Hi Vic

Before seeking approval, please advise if we procure OI front video since it seems that we only have the rear version. Also, please confirm if there is any PIR to said accident.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, November 27, 2019 2:00 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] <SEEK MANDATE> RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to our below email.

For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)

Sent: Monday, 11 November, 2019 2:35 PM

To: Khoo, Kay-Eng

Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Tan, Bennie-WZ

Subject: RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KHA3Q2

Dear Mr Kay Eng,

We refer to your below email.

As per attached email from Mr Bennie, we requested for the video footage of the vehicle YN 8601T but till date, we have not received any response.

The said chain collision involved 5 vehicles whereby our insured was 3rd vehicle.

In accordance to the MCF guideline for chain collision BOLA 28 (f), we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to TP repairer, **Alan's United Auto Pte Ltd** is as follows: -

	Amount Claimed	Amount Revised
1 Cost of Repair	\$ 24,607.85	\$ 16,692.00
2 Loss of Rental (14 days x 120.00)	\$ 2,160.00	\$ 1,680.00
3 LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 26,769.85	\$ 18,374.00

Total amount of claim (Liability 100%) **\$ 18,374.00**

For your approval in Merimen please.

Relevant documents are uploaded in Merimen.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Asher Sng (LKKAuto)

Sent: Monday, 11 November, 2019 2:11 PM

To: Khoo, Kay-Eng; Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject: RE: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KUA3Q2

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Monday, 11 November 2019 1:44 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Our Ref: 4633766648SG; Your Ref: CC4/AIG18008911/KUA3Q2

Accident Involving GBE3252U and SLW4121U on 08 May 2018

Dear M/S LKK Auto Consultants,

Can you advise case handler and current status of the matter please?

Thank you.

Khoo Kay Eng
AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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