



SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2647
Fax : 65 6368 7421
www.smrt.com.sg

India International Insurance Pte Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 25 June 2018

Our Ref.: TAX/05/18/2061/LG

Dear Sirs,

**ACCIDENT ON 13/5/2018 INVOLVING SHB 5599B & SHD 4212M
ALONG AIRPORT BOULEVARD TOWARDS T2**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 5599B.
Your insured's negligent driving has caused the above accident. As a result, our clients have
suffered the following losses:-

| | | |
|---|---|--------------------|
| 1. Cost of Repair | : | <u>\$10,188.95</u> |
| 2. Loss of Rental for <u>10</u> days @ S\$ <u>125.19</u> /day | : | <u>\$ 1,251.90</u> |
| 3. Loss of Income for _____ days @ S\$ _____ /day | : | <u>-</u> |
| 4. Police Report/ SAS Report/ LTA Search Fee | : | <u>-</u> |
| 5. Survey Fee | : | <u>-</u> |
| Total Claims : | | <u>\$11,440.85</u> |

We enclose the following documents:

| | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>vehicle laid-up report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of <u>84855998</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD


Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg

*Our hirer is claiming his
injury & loss of income through
his own lawyer.*

AUTHORISATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705** (address), owner of **SHB 5599B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 5599B** that was damaged pursuant to the accident which occurred on **13/05/2018** (date) along **AIRPORT BOULEVARD TOWARDS T2** (location) involving vehicle no/s **SHD 4212M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of August (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 14/5/2018

Our Ref. No.:

Letter of Authorisation

I, GOH CHYE SENG (NRIC No.: S-14/4703-I) the registered hirer / relief driver / contract hirer of SMRT taxi registration number S4B-5599-B hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SHD-4212M happened on 13/05/18 23.50hrs along AIRPORT BLVD.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

GOH CHYE SENG

Signature:

GHS

NRIC No.

S-14/4703-I

Tel No.

9123-3305

Address

SERAMANG DR BLK-463-A

#10-367 S-751463

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MCT18050339**
Claimant Ref: **SHB5599B**

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 11,440.00 (global sum) (loss of ~~advent~~), S\$ (search fee), vehicle no. SHB 5599B that was damaged pursuant to the accident which occurred on 12/05/2018 (date) at AIRPORT BOULEVARD TOWARDS T2 (location) involving vehicle no SHD 4212M (insured vehicle). This is pursuant to the inspection conducted on 15/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no SHB 5599B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5599B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,440.00 to SMRT TAXIS PTE LTD

Dated this 10 day of August 2018

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180600147
Date : 08.06.2018
Vehicle No. : SHB5599B
Your Ref No. : TAX/05/18/2061
Our Ref No. : 24096057
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|-------------------------------------|-------|-----------|----------|-------------------|-----------|
| Parts | | | | | |
| COVER, RR BUMPER ASSY | 1.00 | \$ 423.90 | (25.00) | \$ 105.97 | \$ 317.92 |
| CLIPS PIECE, FRT & RR BUMPER | 10.00 | \$ 1.50 | (25.00) | \$ 3.75 | \$ 11.25 |
| PAD, RR BUMPER, RH & LH , 1 | 0.00 | \$ 3.80 | (25.00) | \$ 0.00 | \$ 0.00 |
| PAD, RR BUMPER, RH & LH , 2 | 0.00 | \$ 3.80 | (25.00) | \$ 0.00 | \$ 0.00 |
| PAD, RR BUMPER, RH & LH , 3 | 0.00 | \$ 3.80 | (25.00) | \$ 0.00 | \$ 0.00 |
| SEAL, RR BUMPER ARM, RH & LH | 0.00 | \$ 11.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| SEAL, RR BUMPER , LH | 0.00 | \$ 85.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| FILLER, RR BUMPER , LH | 1.00 | \$ 119.90 | (25.00) | \$ 29.97 | \$ 89.92 |
| FILLER, RR BUMPER , RH | 1.00 | \$ 119.90 | (25.00) | \$ 29.97 | \$ 89.92 |
| SENSOR REVERSE | 1.00 | \$ 180.00 | 0.00 | \$ 0.00 | \$ 180.00 |
| PIXEL STICKER | 2.00 | \$ 60.00 | 0.00 | \$ 0.00 | \$ 120.00 |
| RETAINER, RR BUMPER, LH | 0.00 | \$ 111.50 | (25.00) | \$ 0.00 | \$ 0.00 |
| RETAINER, RR BUMPER, RH | 0.00 | \$ 112.70 | (25.00) | \$ 0.00 | \$ 0.00 |
| STOPPER, RR BUMPER, RH & LH | 2.00 | \$ 4.30 | (25.00) | \$ 2.15 | \$ 6.45 |
| REAR BUMPER GROMMET SCREW | 2.00 | \$ 2.20 | (25.00) | \$ 1.10 | \$ 3.30 |
| REAR BUMPER REINFORCEMENT | 1.00 | \$ 318.80 | (25.00) | \$ 79.70 | \$ 239.10 |
| GUARD, RR BUMPER, LOWER | 1.00 | \$ 558.30 | (25.00) | \$ 139.57 | \$ 418.72 |
| COVER, GUARD RR BUMPER LOWER | 1.00 | \$ 14.80 | (25.00) | \$ 3.70 | \$ 11.10 |
| PAD, RR BUMPER, CTR | 0.00 | \$ 2.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| CLIP , FLOOR UNDER COVER , NO.1 | 10.00 | \$ 2.60 | (25.00) | \$ 6.50 | \$ 19.50 |
| CLIP , FLOOR UNDER COVER , NO.2 | 10.00 | \$ 3.20 | (25.00) | \$ 8.00 | \$ 24.00 |
| COVER, REAR FLOOR UNDER , LH | 1.00 | \$ 234.30 | (25.00) | \$ 58.57 | \$ 175.72 |
| COVER, REAR FLOOR UNDER , RH | 1.00 | \$ 169.50 | (25.00) | \$ 42.37 | \$ 127.12 |
| COVER, REAR FLOOR UNDER CENTER | 1.00 | \$ 222.60 | (25.00) | \$ 55.65 | \$ 166.95 |
| EXHAUST HEAT SHIELD INSULATOR, MAIN | 0.00 | \$ 137.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| MUFFLER REAR | | | | | |

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180600147
Date : 08.06.2018
Vehicle No. : SHB5599B
Your Ref No. : TAX/05/18/2061
Our Ref No. : 24096057
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | / (Discount) Amount | Amount |
|--|------|-----------|----------|---------------------|-----------|
| PIPE ASSY, EXHAUST, TAIL | 0.00 | \$1173.90 | (25.00) | \$ 0.00 | \$ 0.00 |
| SUPPORT, EXHAUST PIPE NO.5 | 0.00 | \$ 41.10 | (25.00) | \$ 0.00 | \$ 0.00 |
| LENS & BODY ASSY , RR BUMPER , LH | 1.00 | \$ 486.80 | (10.00) | \$ 48.68 | \$ 438.12 |
| ANTENNA, ELECTRICAL KEY | 1.00 | \$ 60.30 | (10.00) | \$ 6.03 | \$ 54.27 |
| WIRE, LUGGAGE ROOM | 0.00 | \$ 143.50 | (10.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE PANEL SUB-ASSY, BACK DOOR | 1.00 | \$ 929.60 | (25.00) | \$ 232.40 | \$ 697.20 |
| TAIL GATE CUSHION, BACK DOOR , RH & LH | 0.00 | \$ 8.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE | 1.00 | \$ 27.90 | (25.00) | \$ 6.97 | \$ 20.92 |
| TAIL GATE MOULDING GLASS, BACK DOOR | 1.00 | \$ 29.70 | (25.00) | \$ 7.42 | \$ 22.27 |
| TAIL GATE LOWER GLASS SUB-ASSY, BACK DOOR | 1.00 | \$ 725.90 | (25.00) | \$ 181.47 | \$ 544.42 |
| TAIL GATE STAY ASSY , BACK DOOR , LH | 0.00 | \$ 235.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE STAY ASSY , BACK DOOR , RH | 0.00 | \$ 235.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE LOCK ASSY, BACK DOOR | 1.00 | \$ 452.10 | (10.00) | \$ 45.21 | \$ 406.89 |
| TAIL GATE LOCK COVER , BACK DOOR | 0.00 | \$ 25.30 | (25.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY | 1.00 | \$ 891.20 | (25.00) | \$ 222.80 | \$ 668.40 |
| EMBLEM SUB-ASSY REAR | 1.00 | \$ 46.30 | (25.00) | \$ 11.57 | \$ 34.72 |
| NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR | 1.00 | \$ 52.30 | (25.00) | \$ 13.07 | \$ 39.22 |
| NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR | 1.00 | \$ 52.30 | (25.00) | \$ 13.07 | \$ 39.22 |
| NUMBER PLATE | 1.00 | \$ 30.00 | 0.00 | \$ 0.00 | \$ 30.00 |
| NUMBER PLATE FRAME | 1.00 | \$ 25.00 | 0.00 | \$ 0.00 | \$ 25.00 |

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180600147
Date : 08.06.2018
Vehicle No. : SHB5599B
Your Ref No. : TAX/05/18/2061
Our Ref No. : 24096057
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|--|------|-----------|----------|-------------------|------------|
| MEMBER SUB-ASSY, REAR FLOOR SIDE , REAR LH | 0.00 | \$ 268.60 | (25.00) | \$ 0.00 | \$ 0.00 |
| TAIL GATE WEATHERSTRIP, BACK DOOR | 0.00 | \$ 360.70 | (25.00) | \$ 0.00 | \$ 0.00 |
| CARRIER, SPARE WHEEL | 1.00 | \$ 20.00 | (25.00) | \$ 5.00 | \$ 15.00 |
| BOX, DECK FLOOR, LH | 0.00 | \$ 303.40 | (25.00) | \$ 0.00 | \$ 0.00 |
| BOX, DECK FLOOR, RH | 0.00 | \$ 304.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| BOARD, REAR FLOOR, NO.1 | 0.00 | \$ 502.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| PANEL ASSY, DECK TRIM SIDE, LH | 1.00 | \$ 344.70 | (25.00) | \$ 86.17 | \$ 258.52 |
| PANEL ASSY, DECK TRIM SIDE, RH | 0.00 | \$ 344.70 | (25.00) | \$ 0.00 | \$ 0.00 |
| MEMBER SUB-ASSY, RAIL ROOT SIDE REAR LH | 0.00 | \$ 279.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| MEMBER SUB-ASSY, RAIL ROOT SIDE REAR RH | 0.00 | \$ 279.20 | (25.00) | \$ 0.00 | \$ 0.00 |
| LENS & BODY, REAR COMBINATION LAMP , LH | 1.00 | \$ 438.10 | (10.00) | \$ 43.81 | \$ 394.29 |
| TROUGH, BACK DOOR , LH | 1.00 | \$ 99.80 | (100.00) | \$ 99.80 | \$ 0.00 |
| PANEL SUB-ASSY, FENDER REAR LH | 0.00 | \$ 824.80 | (25.00) | \$ 0.00 | \$ 0.00 |
| DUCT ASSY, QUARTER VENT , RH & LH | 0.00 | \$ 65.00 | (25.00) | \$ 0.00 | \$ 0.00 |
| LINER, REAR FENDER , LH | 0.00 | \$ 135.80 | (25.00) | \$ 0.00 | \$ 0.00 |
| TYRE | 0.00 | \$ 126.74 | 0.00 | \$ 0.00 | \$ 0.00 |
| WHEEL, DISC | 0.00 | \$1555.10 | (25.00) | \$ 0.00 | \$ 0.00 |
| Sub-Total | | | | | \$ 6923.95 |
| Labour | | | | | |
| TO REPAIR REAR PORTION | 1.00 | \$1200.00 | 0.00 | \$ 0.00 | \$ 1200.00 |
| Others | | | | | |
| TOWING CHARGE | 1.00 | \$ 40.00 | 0.00 | \$ 0.00 | \$ 40.00 |

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180600147
Date : 08.06.2018
Vehicle No. : SHB5599B
Your Ref No. : TAX/05/18/2061
Our Ref No. : 24096057
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

| Description | Qty | Unit Cost | Add % | / (Discount) Amount | Amount |
|----------------------------------|------|--------------|----------|------------------------|--------------|
| TO RESPRAY LH RAIL ROOF SIDE | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| TO RESPRAY REAR PANEL | 1.00 | \$ 100.00 | 0.00 | \$ 0.00 | \$ 100.00 |
| TO RESPRAY REAR SPARE TYRE PANEL | 1.00 | \$ 100.00 | 0.00 | \$ 0.00 | \$ 100.00 |
| TO RESPRAY REAR MEMBER, LH | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| TO RESPRAY REAR MEMBER, RH | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| TO RESPRAY TROUGH BACK DOOR LH | 1.00 | \$ 50.00 | 0.00 | \$ 0.00 | \$ 50.00 |
| TO RESPRAY REAR FENDER LH | 0.00 | \$ 378.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| TO RESPRAY RIM | 0.00 | \$ 180.00 | 0.00 | \$ 0.00 | \$ 0.00 |
| GRAND TOTAL | | | | | \$ 10,188.95 |

Remark :

Make/Model : PRIUS4
Accident Date : 13.05.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/18/2061

From: SMRT Taxis Pte Ltd

Date: 24/5/2018

**ACCIDENT ON 13/05/2018 INVOLVING SHB 5599B & SHD 4212M
ALONG AIRPORT BOULEVARD TOWARDS T2**

This is to confirm that the daily rental rate for SHB 5599B is \$125.19 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB5599B Accident Case No. : TAX/05/18/2061
Make / Model : TOYOTA PRIUS GEN4 Ref. No. : 24096057

Date and Time Vehicle off-road for Accident Repair : 14.05.2018 00:07:00

Date and Time Repair Completed : 24.05.2018 08:21:36

Remarks :

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Printed on : 30.05.2018