

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 19 June 2018 9:05 AM  
**To:** 'kerlyn.ong@cyclecarriage.com.sg'  
**Cc:** Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Kerlyn Ong Kai Li [mailto:[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)]  
Sent: Thursday, 31 May, 2018 9:32 AM  
To: Motor Claims SG - SG Common  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer,

Please arrange to survey on 05/06/2018 10am.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [<mailto:motorclaims.sg@fwd.com>]  
Sent: Friday, 25 May, 2018 10:33 AM  
To: Kerlyn Ong Kai Li  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong  
SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

WITHOUT PREJUDICE

Dear Kerlyn,

We refer to your email of 25 May 2018.

Liability is clear for this accident.

Thank you.

THIS EMAIL SHALL NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON THE PARTS  
OF WHOMSOEVER IS CONCERNED.

Kind Regards  
Josey Loh  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872  
E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)

-----Original Message-----

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]  
Sent: Friday, 25 May, 2018 10:05 AM  
To: Motor Claims SG - SG Common  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong  
SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer,

Any update on the liability?

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Kerlyn Ong Kai Li  
Sent: Tuesday, 15 May, 2018 6:01 PM  
To: 'motorclaims.sg@fwd.com'  
Subject: Accident involving motor vehicle nos. SKC2538G & SKX9496L along SLIP  
RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKC2538G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKX9496L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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