

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 31 May, 2018 11:10 AM  
**To:** motorclaims.sg@fwd.com; assignments  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Thursday, 31 May 2018 9:42 AM

To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Subject: FW: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Thank you.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg

-----Original Message-----

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Thursday, 31 May, 2018 9:32 AM  
To: Motor Claims SG - SG Common  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong  
SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer,

Please arrange to survey on 05/06/2018 10am.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [mailto:[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)]  
Sent: Friday, 25 May, 2018 10:33 AM  
To: Kerlyn Ong Kai Li  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong  
SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

WITHOUT PREJUDICE

Dear Kerlyn,

We refer to your email of 25 May 2018.

Liability is clear for this accident.

Thank you.

THIS EMAIL SHALL NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON THE PARTS  
OF WHOMSOEVER IS CONCERNED.

Kind Regards  
Josey Loh  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872  
E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)

-----Original Message-----

From: Kerlyn Ong Kai Li [mailto:[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)]  
Sent: Friday, 25 May, 2018 10:05 AM  
To: Motor Claims SG - SG Common  
Subject: RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong

SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer,

Any update on the liability?

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Kerlyn Ong Kai Li  
Sent: Tuesday, 15 May, 2018 6:01 PM  
To: 'motorclaims.sg@fwd.com'  
Subject: Accident involving motor vehicle nos. SKC2538G & SKX9496L along SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKC2538G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKX9496L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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