

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 16 May, 2018 9:42 AM  
**To:** josey.loh@fwd.com; assignments  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** josey.loh@fwd.com [mailto:josey.loh@fwd.com]

**Sent:** Tuesday, 15 May 2018 6:09 PM

**To:** AsherSng@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-d@lkkauto.com; admin-a@lkkauto.com

**Subject:** Accident involving motor vehicle nos. SKC2538G & SKX9496Lalong SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate & TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen. Our insured has yet reported the accident to us.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Josey Loh**

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)



-----Original Message-----

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 6:01 PM

To: Motor Claims SG - SG Common

Subject: Accident involving motor vehicle nos. SKC2538G & SKX9496L along SLIP RD OF SERANGOON RD, Accident date: 15/05/2018

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKC2538G), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SKX9496L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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