

ASS. REC. BY

REF

CS/MSG18008903/M/s3d3

and telephone

Surveyor
Menmen

MA

ASSIGNMENT (Office)

From (Person):

Catherine Chia

of

MSG

Date/Time:

16/5/18 @ 1:47pm

Estimated Cost

Bill to

OD

TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLM 3813R

Insured:

SJN1276Y

at Workshop m/s:

Poon Siang Seow

Tel:

6453 7511

of

160 Sing Ming Drive # 05-13

Policy No:

A80439431QMX

Claim No:

558285

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

11/05/2018

CA / REV / REP. / REV 24 HRS (wp)

R.O.D. Endorsement

Date/Time:

2:32pm @ 16/5/18

Person Contacted:

Albert

Vehicle

IN OUT

Date/Time

Action/Instruction (→ Estimate

SLM 3813R - X

SJN1276Y - NA LINC13001725/01

D.O.A: 23/01/13

18/05/18

@ 16:38 p.m. revised TA to Catherine Chia shi X via merimen.

20/06/18

@ 09:58 a.m. confirm P/P amount \$4,862.10 / 4 days with Albert (repairer) via email.

Parameter	Value	Unit
Temperature	25	°C
Pressure	101.3	kPa
Humidity	50	%
Flow rate	1.0	L/min
Concentration	1.0	mg/L
Time	10	min
Volume	100	mL
Mass	1.0	g
Length	10	cm
Width	5	cm
Height	2	cm
Area	50	cm ²
Perimeter	30	cm
Volume	1000	cm ³
Mass	1000	g
Length	100	cm
Width	10	cm
Height	1	cm
Area	1000	cm ²
Perimeter	210	cm
Volume	1000000	cm ³
Mass	1000000	g
Length	1000	cm
Width	100	cm
Height	10	cm
Area	100000	cm ²
Perimeter	2100	cm

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018		16 May 2018 13:47 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	DUANGKAMOL REID, ID: S80660661			
Main Claimant:	CHRISTOPHER S/O ANTHONI, ID: S8139892E			
Vehicle Reg. No.:	SLM3813R	Date of Loss:	11/05/2018 10:00 - :59 [13 Months and 12 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 558285	Policy/Cover Note No.:	A80439431QMX (Comprehensive) Coverage: 16/08/2017 - 15/08/2018	
Vehicle Reg. No. (Insured):	SJN1276Y	Policy No. (Claimant):		
		Excess:		
Repairer:	Poon Siang Seow (HQ) 160 Sin Ming Drive, #05-13 Sin Ming AutoCity, 575722 Sin Ming - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/05/2018]			
Driver/Custodian (Insured):	ALAN REID (), NRIC: S7341443A, Tel: +6597638714			
Adj Asg. Remarks:	Liability: 100%, TP agree with SJE - Assign Mr Kenneth Kong of LKK Auto Consultants Pte Ltd.			

ASSOCIATED MAIL RECEIVED
[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Pang Xiu Shi

From: Woon Choo Kwok
Sent: Monday, 14 May, 2018 2:37 PM
To: Catherine Thia; Pang Xiu Shi
Cc: Foo Ai Ngoh; Jason Sim
Subject: FW: Emailing: SLM3813R
Attachments: SLM3813R.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Dear officers

fya

Best Regards

Kwok Woon Choo
Senior Admin Officer, Claims Services
Tel : 6643 1330 Fax: 6225 7402 | woonchoo_kwok@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

-----Original Message-----

From: Koh Lay Hoon
Sent: Monday, May 14, 2018 1:52 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: Emailing: SLM3813R

-----Original Message-----

From: Albert Poon [<mailto:sitti1@singnet.com.sg>]
Sent: Monday, May 14, 2018 12:47 PM
To: Claims <claims@sg.msig-asia.com>
Subject: Emailing: SLM3813R

HI SIR
Please send your guy to inspect the vehicle

Thanks

Albert
M: 96169634, 8458 1169



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18008903/M1s3d3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 16-05-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	SLM 3813R
Policy No. A80439431QMX	Coverage (\$)	0.00
Claim No. 558285	Excess (\$)	0.00
Assign From MERIMEN (CATHERINE THIA)	Assign Date	16/05/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date 11/05/2018	Inspection Date 16/05/2018
Survey held at POON SIANG SEOW No.160 SIN MING DRIVE #05-13 SIN MING AUTOCITY SINGAPORE 575722	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Shirley Hiew (LKK Auto)

From: Albert Poon <sitti1@singnet.com.sg>
Sent: Wednesday, 20 June 2018 9:58 AM
To: 'Shirley Hiew (LKK Auto)'
Subject: RE: Emailing: slm3813r

Ok confirm

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 20 June, 2018 9:42 AM
To: 'Albert Poon' <sitti1@singnet.com.sg>
Cc: sur@lkkauto.com
Subject: RE: Emailing: slm3813r

Hi Albert,

As spoken, kindly informed finalised part by part amount \$ 4,862.10 and 4 repair days.

Please confirm.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Albert Poon [mailto:sitti1@singnet.com.sg]
Sent: Tuesday, 19 June 2018 4:31 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Subject: RE: Emailing: slm3813r

Hi sir

Understand that this case is part by part Our car registration on 29/march
2017 Less them two year old I told your guy and did a re inspection before paint Please confirm

Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

-----Original Message-----

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 19 June, 2018 4:11 PM
To: 'Albert Poon' <sitti1@singnet.com.sg>; sur@lkkauto.com
Cc: sur@lkkauto.com
Subject: RE: Emailing: slm3813r

Hi Albert,

Kindly informed finalised Lump Sum amount \$3,850.00 and 4 repair days.

Please confirm.

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Albert Poon [mailto:sitti1@singnet.com.sg]
Sent: Tuesday, 12 June 2018 5:25 PM
To: sur@lkkauto.com
Subject: Emailing: slm3813r

Hi

Please finalizes this case vehicle no slm 3813r Thanks

Albert
M: 96169634, 8458 1169

POON SIANG SEOW
Sin Ming Autocity
No.160 Sin Ming Drive, #05-13, S(575722)
Tel: 6453 7511 Fax:6453 8046
Email: sitti1@singnet.com.sg

Your message is ready to be sent with the following file or link

attachments:

slm3813r

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Catherine Thia Shi Yi

Date: 18 May 2018

Preliminary Advice

Insured Vehicle No	: SJN1276Y	Accident Date	: 11/05/2018
TP Vehicle No	: SLM3813R	Assignment Date	: 16/05/2018
Make	: TOYOTA WISH	Est. Duration of Repair	: 4 days
Date of Inspection	: 16/05/2018		
Inspection At	: Poon Siang Seow (HQ) 160 Sin Ming Drive, #05-13 Sin Ming AutoCity Singapore 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,237.60
Revised Amount	:S\$	6,638.05
Check Items (Estimated)	:S\$	0.00
Total	:S\$	6,638.05

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	14/05/2018 16:52
Date Of Accident	11/05/2018 10:00
Exact Location Of Accident	LORONG PUNTONG
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLM3813R
Insured/Policyholder	
Name Of Registered Owner	CHRISTOPHER S/O ANTHONI
NRIC No	S8139892E
Email Address	RUFFARCHER@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91062587
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	TOYOTA
Model	WISH
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00466597
Cover Note Number	
Driver	
Name of Driver	CHRISTOPHER S/O ANTHONI
NRIC No	S8139892E
Date Of Birth	18/12/1981
Occupation	INDOOR
Date Of Driving Pass	26/02/2004
Driving Experience	14 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91062587
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	RUFFARCHER@GMAIL.COM

Address	APT BLK 450 SIN MING AVE #02-509
Postcode	570450
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN1276Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ALAN REID
NRIC/Passport Number	
Contact Number	97638714
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Direct Asca
Vehicle:- SCN 3813R

Policyholder's Signature
Date & Time:

14/05/18
12.00 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

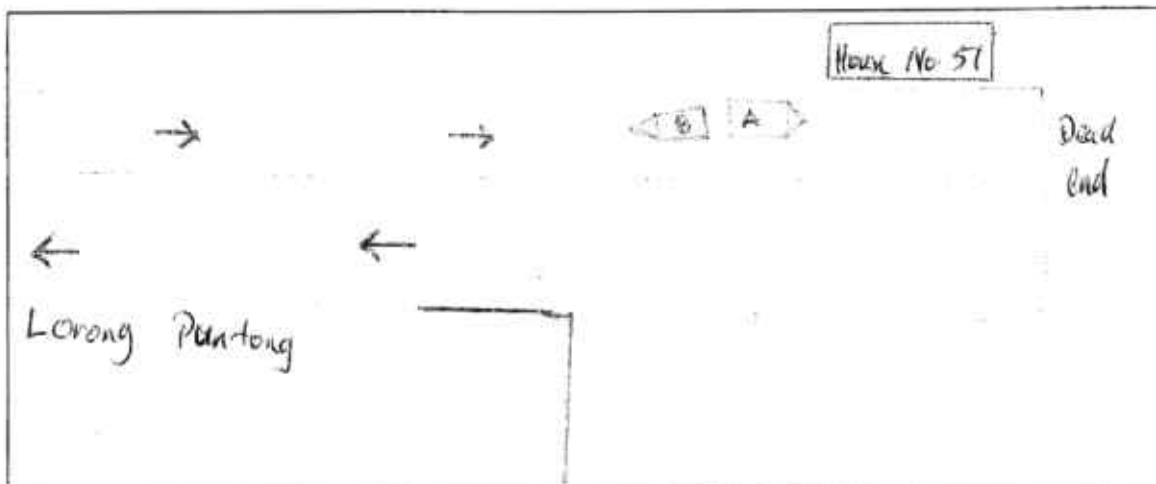
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Mei W
14/05/18

Sketch Plan Pg. 2

SKETCH PLAN

Date: 11 May 2018 Time: 10:00AM Location: Inter Lorong Puntong
 My Vehicle A: SLM 3813R Vehicle B: SJN 1276Y Vehicle C/Others: _____



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 11th of May 2018 at 10am, I had parked my car along Lorong Puntong to send off my daughter to her child Care Center at Unit 51. Upon coming back after sending off my daughter, I realised that my car was hit by another car, vehicle no. SJN1276Y. The vehicle, SJN1276Y, had reversed and hit on the rear of my car.

() Claim OD / TP at Ah Lim Motor (☒) Claim OD / TP at other workshop () Reporting Only

Remarks: Please forward a copy of my efile accident report to

My workshop : Poon Siang Seow
 Email Address : sittil@singnet.com.sg
 & Myself : ruffarcher@gmail.com
 Email Address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Vehicle: - SLM 3813R

Policyholder's Signature

Date & Time:

14/05/18
 12:00pm

Driver's Signature (If driver is not the policyholder)

Date & Time

Witnessed by Reporting Centre

Personnel

14/05/18



Contact us at
 Hotline: (65) 6532 2888
 E-mail: CustomerService@DirectAsia.com

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")
 Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)
 Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

Certificate No.	: MT/00466597
Type of Coverage / Driver Plan	: Car Comprehensive (Value Plus Plan)
1) Vehicle Registration No.	: SLM3813R
Chassis No.	: ZGE206029198
2) Name of Policy Holder	: S/O ANTHONI, CHRISTOPHER
3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act	: 29/03/2018 00:00
4) Date/Time of Expiry of Insurance	: 28/03/2019 23:59
5) Persons or Classes of Persons Entitled to Drive	<p>(a) The Insured</p> <p>(b) Any named person under the policy who is driving on the Insured's order or with his permission.</p> <p>(c) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Insured's order or with his permission</p> <p>The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.</p>
6) Limitations as to use*	<p>Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.</p> <p>*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.</p>
Sum Insured	: Market Value
Own Damage Excess	: S\$ 800.00 (before any applicable GST)
Windscreen Excess	: S\$ 100.00 (before any applicable GST)
Choice of workshop	: My Workshop/ My Authorised Distributor Workshop
Finance company / Hire Purchase	: Tokyo Century Leasing Pte Ltd
Main driver	: S/O ANTHONI, CHRISTOPHER
Named driver	: None
Important Note: This policy does not cover drivers below the age of 30 and drivers who hold a valid driving licence of less than 2 years with the exception of the named drivers above.	

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Direct Asia Insurance (Singapore) Pte. Ltd.

Issued on: 22/03/2018

Edip Okur
 Chief Underwriting Officer

Direct Asia Insurance (Singapore) Pte Ltd
 88 South Bridge Road Singapore 058716
www.DirectAsia.com



方商昭噴漆 POON SIANG SEOW

Sin Ming Autocity, No. 160 Sin Ming Drive, #05-13, Singapore 575722.
Tel: 6453 7511 Fax: 6453 8046 Email: sitt1@singnet.com.sg Regn. No. 05396600K

CHRISTOPHER S/O ANTHONI
Apt BLK 450 Sin Ming Avenue
#02-509
Singapore 570450

Dear sir

Estimate cost of repair to vehicle no. SLM 3813R

To supply

- | | | | |
|-----------------------------------|--------|----------|----------|
| 1. Tail gate | 1345 | 1,599.80 | DD |
| 2. Tail gate damper x2 | X | 240.00 | NN |
| 3. Tail gate rubber | 21140 | 361.90 | LUT |
| 4. Tail gate lock | 309 | 396.80 | DM B |
| 5. Tail gate reflector x2 | NS 8VC | 1,919.50 | EE CVC |
| 6. Tail gate logo | | 66.90 | NEC |
| 7. Tail gate badge | | 56.80 | NEC |
| 8. Tail gate outer handle (Brush) | 285 | 805.90 | LUT |
| 9. W/s moulding | 211 | 325.90 | LUT |
| 10. Top garish | X | 102.00 | NN |
| 11. Rear panel | X | 580.00 | NN |
| 12. Rear bumper | 567 | 659.80 | LUT |
| 13. Rear bumper sensor | DM | 350.00 | 250/20/N |
| 14. Rear bumper retainer x2 | | 119.50 | NCC |
| 15. Rear bumper bracket x2 | | 90.00 | NCC |
| 16. Rear bumper reflector x2 | | 96.00 | SVC |
| 17. Rear fender | X | 781.90 | NR |
| 18. Rear exhaust box | X | 989.90 | SVC |
| 19. Rear bumper chips x10 | X | 15.00 | NBL |

Labour charges

Number plate

Rust proofing

To remove and refit rear w/s and sealant

Panel beating

Spray painting

Total

X50.00 SVC
80.00 HO
250.00 140/20
1,800.00 Gov 400
1,000.00 750 500

✓ 11,237.60

Your faithfully

ALBERT POON

19/6/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Net Amount
NS Rep
MA - put APL
HKK Auto (MA)
16/5/2018
Hw day S

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018		16 May 2018 13:47 Edit Adj Rpt	S\$4,862.10 Edit Estimates	S\$4,862.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	DUANGKAMOL REID, ID: S80660661								
Main Claimant:	CHRISTOPHER S/O ANTHONI, ID: S8139892E								
Vehicle Reg. No.:	SLM3813R	Date of Loss:	11/05/2018 10:00 - :59 [13 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 558285	Policy/Cover Note No.:	A80439431QMX (Comprehensive) Coverage: 15/08/2017 - 15/08/2018						
Vehicle Reg. No. (Insured):	SJN1276Y	Policy No. (Claimant):							
		Excess:							
Repairer:	Poon Siang Seow (HQ) 160 Sin Ming Drive, #05-13 Sin Ming AutoCity, 575722 Sin Ming - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 15/06/2018]								
Driver/Custodian (Insured):	ALAN REID (), NRIC: S7341443A, Tel: +6597638714								
Adj Asg. Remarks:	Liability: 100%. TP agree with SJE - Assign Mr Kenneth Kong of LKK Auto Consultants Pte Ltd.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLM3813R (558285)
[SJN1276Y]

TP

CHRISTOPHER S/O ANTHONI

May 11 2018 10:00AM

[DUANGKAMOL REID]

Poon Siang Seow

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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	15/05/18 11:31	Accident Statement From: SC - Reg. No: SJN1276Y, Claimant: DUANGKAMOL REID	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/05/18 16:38	Adjuster Immediate Advice	1	Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	08/06/18 12:00	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
3	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	08/06/18 12:00	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>
5	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	08/06/18 12:00	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	19/06/18 11:15	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
23	19/06/18 11:15	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
24	19/06/18 11:15	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
25	19/06/18 11:15	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
26	19/06/18 11:15	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	15/05/18 11:31	SLM3813R E-FILE REPORT From: SC - Reg. No: SJN1276Y, Claimant: DUANGKAMOL REID	1	Load PDF	
2	15/05/18 11:32	TP PRI Request Email	1	Load PDF	
3	15/05/18 11:32	TP PRI REQUEST.pdf	1	Load PDF	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
4	15/05/18 11:34	TP agree SJE - LKK		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18008903/M1SD3Q2

Date: 25/06/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A80439431QMX
Claimant Vehicle SLM3813R **Insured Vehicle No :** SJN1276Y
No :
 Date of Loss: 11/05/2018 Nature of Claim: TP Claim No: 558285

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLM3813R**
 Make & Model: TOYOTA WISH, 1.8 CVT (A) Engine No: 2ZR1709024
 Reg. Date: 29/03/2017 (Man. Year: 2017) Chassis No: ZGE206029198
 Colour: Purple Odometer: 25518 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,107.60	3,802.10	4,305.50	53.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,130.00	1,060.00	2,070.00	66.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	11,237.60	4,862.10	6,375.50	56.73

INSPECTION

Date of Assignment: 16/05/2018
 Date Inspected: 16/05/2018 Inspected At: Poon Siang Seow (HQ)
 160 Sin Ming Drive, #05-13 Sin Ming
 AutoCity
 Singapore 575722
 Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2018)
Parts: M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLM3813R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*TAIL GATE	Dented	1,599.80 F	*1,345.00 F
2	2	*TAIL GATE DAMPER	Not Necessary	240.00 F	*- F
3	1	*TAIL GATE RUBBER	Cut	361.90 F	*211.10 F
4	1	*TAIL GATE LOCK	Damaged /Bent	396.80 F	*309.00 F
5	1	*TAIL GATE REFLECTOR	N/S Serviceable / O/S Cracked	919.50 F	*282.00 F
6	1	*TAIL GATE LOGO	Necessary	66.90 F	*66.90 F
7	1	*TAIL GATE BADGE	Necessary	56.80 F	*56.80 F
8	1	*TAIL GATE OUTER HANDLE (GARNISH)	Cut	305.90 F	*278.80 F
9	1	*W/S MOULDING	Cut	325.90 F	*211.00 F
10	1	*TOP GARISH	Not Necessary	102.00 F	*- F
11	1	*REAR PANEL	Not Necessary	580.00 F	*- F
12	1	*REAR BUMPER	Cut	659.80 F	*567.00 F
13	1	*REAR BUMPER SENSOR	Damaged	350.00 F	*250.00 F
14	2	*REAR BUMPER RETAINER	Necessary	119.50 F	*119.50 F
15	2	*REAR BUMPER BRACKET	Necessary	90.00 F	*90.00 F
16	2	*REAR BUMPER REFLECTOR	Serviceable	96.00 F	*- F
17	1	*REAR FENDER	Repair	781.90 F	*- F
18	1	*REAR EXHAUST BOX	Serviceable	989.90 F	*- F
19	10	*REAR BUMPER CHIPS	Necessary	15.00 F	*15.00 F
20	1	*NUMBER PLATE	Serviceable	50.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 8,107.60 3,802.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST PROOFING	New	80.00	40.00
2	TO REMOVE AND REFIT REAR W/S AND SEALANT	New	250.00	120.00
3	PANEL BEATING	New	1,800.00	400.00
4	SPRAY PAINTING	New	1,000.00	500.00
Gross Labour Cost (S\$)			3,130.00	1,060.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >