

NATIONAL Assessment Centre Services

(Unit 1 of 2)

MA040063797

Date In: 16/05/2018 14:10
Ref No: NAB/INC00088947
Veh No: SCN 3868P
D.O.A: 20/04/2018 17:53

OD / Reporting Unit

Subdescription	Date & Time Completed	Done by
QAS e-illing		
E-mail (vehicle sheet, photos)		
Motor Claim Form	11/05/2018 10:52	
Motor Y/O (Vehicle on site, Y/O sheet)		
Photo Uploaded		
Assessment/Survey Report		
Ass'l Report by Pax/Hand to Owner/Whse		

TP Insured:

Preferred Whse / INC Assign Whse / OW:

TP Participant: Yell No: SLP 20847 INC () / Non-INC ()
 Owner / Driver: ()
 Policy No: () Period: () Cover Type: ()
 Confirmed by: () Date: ()
 Insured/Driver Liability: () % (Note: B/L Stand (WO): NI 0-20%, PI 21-79%, PI 80-100%)
 Year of Registration: () Warranty: YES () / NO ()
 Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks: ()
 () Walk-In Customer: Customer's information strictly Confidential & strictly NO refer of repeller.
 () Total Loss Case: to e-mail Insurer URGENTLY.
 Drive-In () / Tow-In () Invoice: YES () / NO () Towing Co: ()

Remarks: ()
 1) Apply for Transition Allowance () / Courtesy Car ()
 2) QC Check / Post Repair Inspection ()
 3) Upload Recovery Photo (Repair Cost > \$3000) ()

Injury: ()
 Date Time: ()

NAB203102

Particulars	Invoice Preparation Checklist	Unit	Amount
Driver/Owner:	1) A/R Accident Reporting (\$20)		
Policy No:	2) D/A Damage Assessment (\$100)	INC (H)	
Assigned Portion:	3) TP Towing Fee		240/12
	4) PT View-Through Survey		115
	5) PT View-Through Survey (Recovery)		115
	6) TR Assessment		115
	7) NTUC Additional Survey		115
	8) NTUC Additional Survey		115
	9) NTUC Additional Survey		115
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	100) NTUC Additional Survey		115

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/05/2018 14:10
Date Of Accident	20/04/2018 17:55
Exact Location Of Accident	ALONG MINTO ROAD OPEN SPACE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCM3868P
Insured/Policyholder	
Name Of Registered Owner	GENG SHUZHEN
NRIC No	S6965231Z
Email Address	JESSIEGENG3@GMAIL.COM
Mobile Phone No	(LOCAL) +65-85694856
Alternative Phone No	OTHERS-85694856

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E200K
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5095061194
Cover Note Number	

Driver

Name of Driver	GENG SHUZHEN
NRIC No	S6965231Z
Date Of Birth	15/04/1969
Occupation	INDOOR
Date Of Driving Pass	30/05/2007
Driving Experience	10 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-85694856
Fax Number	
Contact Number	OTHERS-85694856
Email Address	JESSIEGENG3@GMAIL.COM

Address	3 JOO CHIAT LANE #04-03
Postcode	428129
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident.	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLP2084T
Vehicle Make/Model/Colour	MITSUBISHI
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	GUI BOON KIAT
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

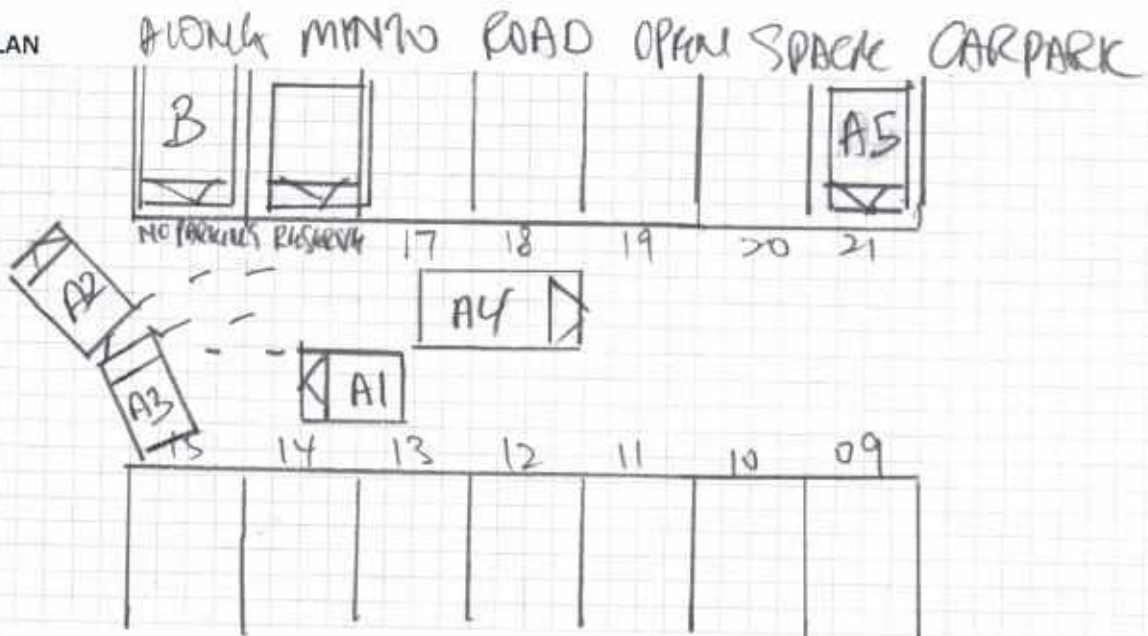
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

16/05/2018
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 20/04/2018 AT ABOUT 17:55HRS I WAS AT MIN70 ROAD & WAS LOOKING FOR PARKING LOT, CAR PARK WAS FULL & I HAD TO MAKE A 3 POINT TURN SHOW DIAGRAM & MY CAR HAD A SLIGHT BUMP ON THE FRONT SIDE OF CAR (B) SEP 2008 & NO DAMAGE. AFTER I HAD PARK MY VEHICLE CALLED A MAN SAY THAT I DAMAGE HIS CAR WHEN I CAME OUT FROM MY CAR & GO TO HIS CAR, HE SHOW ME THAT THE FRONT LEFT DAMAGE WAS CAUSED BY ME, BY RIGHT I BUMP ONLY THE FRONT PORTION & WAS JUST A KISS.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

16/05/2018
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Claim Handling

Exit

Accident MT/0991484

Policy No.	0095061194	Vehicle No.	SCM3888P	GST Registration No.	
Policyholder Name	GENG SHUZHEN			Policyholder NRIC	S6965231Z
Product Code	PRIVATE CAR INSURANCE	Cover Type	driva CLASSIC	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	= No Yes	TCA	= No Yes	eCode Reason	
NCD Protection	No	ACD Entitlement(%)	55	Private Ring	Not available

Accident Details

Report Date	23/04/2018 15:41	Accident Report Within 24 hrs	Yes	Accident Type	Unknown
Date of Accident	20/04/2018	Time of Accident hh:mm	17:55	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	MINTO ROAD OPEN SPACE CARPARK				

Benefits

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	3 JOO CHIAT LANE	Address 2	#04-03 3C RESIDENCE	Address 3	SINGAPORE 426125
Address 4		Address Type	Singapore address	Post Code	426125
Unit No.	04-03	Related Policy Number	5095061194		

OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	Yes = No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Claim 002 New

Claim Type *	OD-PK	Insured Name	GENG SHUZHEN	Insured NRIC	S6965231Z
Contact No.(Mobile)	91447819	Contact No.(Home)		Contact No.(Office)	
Email Address		OI Vehicle Number	SCM3888P	TP Vehicle Number	SLP2084T
Claim Description	SCM3888P / SLP2084T On 20 Apr 2018				
Preferred Workshop Contact No.		Insured Liability *	Not at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	17/05/2018 10:00	Claim Close Date		Date Received	17/05/2018 00:00
Report Taken By	BOSLI WAHAB				

Print AK letter

Save Submit

Attachment

Accident No.	MT/0991484	Claim No.	002
Last Doc. Received	Yes No	Upload Date	17/05/2018 10:52
Path *			
Choose File	No file chosen	Category *	Confidential
Choose File	No file chosen	Urgency *	Normal
Choose File	No file chosen	Description *	
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Choose File	No file chosen		
Message Read			

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent (CO)	Action
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 17 May 2018 10:52	Photos	Normal	Photos 2018-5-17		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 17 May 2018 10:52	Photos	Normal	Photos 2018-5-17		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 17 May 2018 10:52	Photos	Normal	Photos 2018-5-17		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 17 May 2018 10:52	Photos	Normal	Photos 2018-5-17		Edit
	NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 17 May 2018 10:52	Photos	Normal	Photos 2018-5-17		Edit

UNIT MERAH)) on 17 May 2018 10:52



NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UNIT MERAH)) on 17 May 2018 10:51	Photos	Normal	Photos 2018-5-17	Edit
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NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UNIT MERAH)) on 17 May 2018 10:50	Photos	Normal	Photos 2018-5-17	Edit
NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UNIT MERAH)) on 17 May 2018 10:50	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-5-17	Edit
NAC_BUKIT_MERAH_800676(NATIONAL ASSESSMENT CENTRE SERVICES (B UNIT MERAH)) on 17 May 2018 10:50	SAS	Normal	SAS 2018-5-17	Edit

Video List

Uploaded By/Date	Folder Date	File Name	?	Source	Action
		Display in New Window	Scan and uploading		

ROY & PARTNERS

(Business Registration No. 53131170L)

Advocates & Solicitors

Commissioner For Oaths

Notary Public

MONOJ KUMAR ROY LLB (Hons.) S'pore

KERUSHNAN S/O SIVALINGKAM (Hons.) London

101 Cecil Street #11-09 Tong Eng Building, Singapore 069533

Tel : 6536 8466

Fax : 6536 1963 (Not For Service Of Documents)

Enquiries: roypartners@roypartners.com.sg

Our Ref: MKR/307/7884/2018/as/wl

Your Ref: Please be advised (Your insured vehicle: SCM 3868P)

4th May 2018

M/S NTUC INCOME INSURANCE CO-OP LTD

75 Bras Basah Road

Singapore 189557

(Attn: Motor Claims Department)

BY HAND

GENG SHUZHEN

Blk 3 Joo Chiat Lane

#04-03

Singapore 428129

(Driver of motor car SCM 3868P)

CERTIFICATE OF POSTING

(For your information only)

Dear Sirs,

CLAIMANT : GUI BOON KIAT (DRIVER OF SLP 2084T)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLP 2084T AND SCM 3868P
ALONG MINTO ROAD OPEN SPACE CAR PARK ON 20.04.2018 AT ABOUT 1755 HOURS.

We are instructed by the abovenamed to claim damages against you/your insured in connection with a road traffic accident along Minto Road Open Space Car Park on 20.04.2018 involving our client's motor car registration number **SLP 2084T** and motor car registration number **SCM 3868P** driven by your servant and/or agent and/or hirer/your insured at the material time.

We are instructed that the accident was caused by your servant and/or agent and/or hirer/your insured's negligent driving and/or management of your/your insured motor car. As a result of the accident, our client's motorcycle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1. Costs of repairs	S\$ 4,000.00
2. Loss of use (S\$150 x 2 days - Pre repair notice)	S\$ 300.00
3. Loss of use (S\$150 x 3 days)	S\$ 450.00
4. Rental of vehicle (S\$120 x 11 days)	S\$ 1,320.00
5. LTA search fee	S\$ 8.00
6. GIA search fee	S\$ 15.00
7. TP search fee	S\$ 14.00
8. Surveyor report fee	S\$ 574.00
9. Incidentals	S\$ 150.00
10. Costs Contribution	S\$ 800.00
Total:	<u>S\$ 7,631.00</u>

ACCIDENT STATEMENT

ACCIDENT DATE: 20/04/2008 (DD/MM/YYYY), TIME: 17:55 (HH:MM)

LOCATION: Alway Minto Road Open Space Car Park

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SCM 3868P
 b) INSURANCE COMPANY: ANUC
 c) POLICY NUMBER: 5095506/194
 d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
 e) MAKE & MODEL: MINICAR
 f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
 g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
 h) PURPOSE OF USING AT ACCIDENT TIME: PRIVATE USE
 i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
 IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- a) NAME: GRACE SHU ZHEN (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: S69652312 CONTACT: 85694856
 c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: DR ABOM (MALE / FEMALE)
 b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
 c) ADDRESS: _____

* d) DATE OF BIRTH: 15/04/1969 (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS: 20/05/2009

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)
 IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: OWNER

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS)
 b) ROAD SURFACE: (DRY / WET / OTHERS)

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SLP 20847 MODEL: MINISUBBU
 b) DRIVER'S NAME: _____
 c) NRIC/FIN/PASSPORT: _____ CONTACT: _____

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
 e) DRIVER'S NAME: _____
 f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

Email = jessiegeng3@gmail.com

fax = _____

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6965231Z



Name

GENG SHUZHEN

耿书贞

Race

CHINESE

Date of birth

15-04-1969

Sex

F

Country of birth

CHINA



S6965231Z

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S6965231Z

Name:

GENG SHUZHEN

Birth Date: 15 Apr 1969

Issue Date: 27 Apr 2011



001959721E



4563785

NRIC No: S6965231Z



Date of issue

23-04-2010

3 JOO CHIAT LANE #04-03
SINGAPORE 428120

IC No: S6965231Z

Date: 21/04/2015 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 30 May 2007



Licence No: S6965231Z

N7 428A

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5095061194

Cover : drive CLASSIC

1. Index mark and Registration Number of Vehicle : **SCM3868P**
Chassis Number : **WDB2110412B342070**
2. Name of Policyholder : **GENG SHUZHEN**
3. Effective Date of Insurance : **13 Oct 2017**
4. Expiry Date of Insurance : **12 Oct 2018**
5. Persons or Classes of Persons entitled to drive#
(a) The Policyholder,
(b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

- (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

- (a) Use for hire or reward.
(b) Use for racing, pace-making, reliability trial or speed-testing.
(c) Use for the carriage of goods (other than samples) in connection with any trade or business.
(d) Use for any purpose in connection with the Motor Trade.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: GENG SHUZHEN
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: INDEX CREDIT PTE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : INDEX AGENCY PTE LTD (00000572017)
Date of Issue : 13 Oct 2017 16:52 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:




Authorised Officer



Chief Executive