

Taufik

REF:

AXA

CS/ASM18008880/T/SD3S2

ASSIGNMENT

From: [Blank]
 Estimated Cost:
 () TP / WS / TP RES / OO RES / EVA / INV / MV

To Impact Vehicle No:

Workshop no:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

\$1500

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

984K.

IDAC Accident Report:

Consistent? Yes or No

GIA / OR Book:

Consistent? Yes or No

Est. Repairs:

days Res: Yes or No

Sum Sum:

% 3 Val: Yes or No

CA (REV) / REP: / 24 HRS

Vehicle IN / OUT

Date:

Person Contacted:

Yp 2593L

20/6 May

Type: M Car / M Cycle / Bus / Van / () / Taxi / Prime Mover /

Truck / Trailer /

Make: Mitsubishi E-30

7545

Color: white

Insured / Std / NI / NA

Sp Reading: 145938

T/Regd Insured / Std / NI / NA

Eng No:

KM65FMR30088

C/No:

Gen Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt /

Brake: Inorder / Jammed / Leaked / Burnt /

Modi: () / S/Rim / STD A/Rim /

Tyre Size:

F: 11R22.5
R: 2 ()

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /

TOYO / YOKO /

Firenza

Front

Rear

R/Bal:

6 mm

R/Bal:

6/6 mm

L/Bal:

6 mm

L/Bal:

6/6 mm

D.O.A:

D.O.I:

13/6/18 11/10m

Survey held at:

Sg. M. Lee

Des. of Damagss: Frt / Rear / O/S / N/S / UIC / Rooftop /

Front o/s

The UIC / Chassis frame / Body Structure affected by collision

Date / Time Action / Instruction

22/06/18 @ 11:26 p.m authorization approved by kelly Teo via smart claim.
 25/06/18 @ 16:18 p.m. report authorized repair to joyce (repairs) via email.

27/11/18 * Submit preli report due with pending some spare parts.
 Re-open Case for finalization

RECEIVED 27 AUG 2018

27/11/18 Confirmed HS \$6,500/- @ 7 days with Taufik.
 (\$7,325.00 Red 53%)

27/11/2018

29/11/18 [] Preli. Report
 Typist [x] Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Survey Fee:

250

Add Fee:

- [] Safe-trip 15
- [] Ignition 15
- [] Tow-tr 15
- [] Other 15

Report Format:

Lump Sum / LB: 6,500/- HS

28/11/18 reopen ref only, 1st doc 24/9/18

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 29 November 2018 5:37 PM
To: 'Sharon Sng'
Cc: SUR
Subject: RE: YP2593L - FINALISE & AFTER PAINT

Hi Sharon,

Confirmed final fig \$ 6,500.00 (lump sum) @7 days of repairs before excess \$1,500/- & GST.

Final invoice and all supporting documents sent over to AXA Insurance Pte Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Sng [mailto:sharon@sngahtee.com]
Sent: Friday, 23 November 2018 3:39 PM
To: SHIRLEYHIEW@LKKAUTO.COM; 'SUR' <sur@lkkauto.com>
Subject: YP2593L - FINALISE & AFTER PAINT

Best Regards

Sharon Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-Please note that all offer/acceptance is made without prejudice.-

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/05/2018 13:49
Date Of Accident	14/05/2018 20:00
Exact Location Of Accident	ALONG GEYLANG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP2593L
Insured/Policyholder	
Name Of Registered Owner	HOTEL LAUNDRY PTE. LTD.
Co Reg No	200610139H
Email Address	LINEN@HOTEL181.COM.SG
Mobile Phone No	(LOCAL) +65-93853090
Alternative Phone No	OFFICE-63638181

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FM657MSRDEC-7.5 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1790744
Cover Note Number	

Driver

Name of Driver	YANG JUN
NRIC No	G2000289T
Date Of Birth	26/06/1970
Occupation	OUTDOOR
Date Of Driving Pass	27/06/2012
Driving Experience	5 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83319914
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address 21 TUAS AVENUE 4
 Postcode 639371
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : UNKNOWN
 GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

ON 14/05/2018 AT ABOUT 2000 HRS. MY VEHICLE COME OUT FROM LOR 20 GEYLANG TOWARDS GEYLANG RD. MY VEHICLE STATIONARY OUTSIDE OF THE YELLOW BOX. WHEN TRAFFIC LIGHT TURN TO GREEN, SUDDENLY I FEEL AN IMPACT FROM MY RIGHT SIDE. I NOTICED THAT VEHICLE B HIT ONTO MY VEHICLE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBC3902M
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/PIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A **14 DAYS TIMEFRAME** FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 0139H

Vehicle Details

Vehicle No.: YP2593L

Vehicle to be Exported: No

Intended De-registration Date: 31 May 2018

Vehicle Make: MITSUBISHI

Vehicle Model: FUSO FM65FM2RDEB

Primary Colour: White

Manufacturing Year: 2016

Engine No.: 6M60215185

Chassis No.: FM65FMA30088

Maximum Power Output: -

Open Market Value: \$61,068.00

Original Registration Date: 16 May 2016

First Registration Date: 16 May 2016

Transfer Count: 0

Actual ARF Paid: \$3,054.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 15 May 2026

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 10

QP Paid: \$44,213.00

COE Rebate Amount: \$35,180.00

Total Rebate Amount: \$35,180.00

The information contained herein is correct as at 15 May 2018

OK

Finanza
11R27-5

孫亞弟汽車燒焊私人有限公司 SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB, Reg. / GST Reg. No: 200810440N

AXA Ref: S8M00H7Q

Date : 30/5/2018

ATTN: THE MOTOR CLAIMS DEPT
AXA INSURANCE PTE LTD
78 SHENTON WAY #B1-01
AXA TOWER SINGAPORE 068811

ESTIMATE COST OF REPAIR

Vehicle Reg No.	YP2593L	Model / Year	MIT.FUSO FM65
Date of Accident	14-May-18	Policy No.	CN827400
Type of Claim	Own Damage	Prepared By	JOYCE
Chassis	FM65FM2RDEB		

S/NO	Description	Qty	Unit Price	Amount
1	FRT BUMPER	1	\$ 1,300.00	\$ 1,300.00 <i>bt</i>
3	FRT HEADLAMP (RH)	1	\$ 700.00	\$ 700.00 <i>7x an</i>
4	FRT HEADLAMP BRACKET(RH)	1	\$ 160.00	\$ 160.00 <i>7x an</i>
5	FRT FOGLAMP(RH)	1	\$ 800.00	\$ 800.00 <i>7x an</i>
6	FRT CORNER PANEL (RH)	1	\$ 850.00	\$ 850.00 <i>Ry</i>
7	FRT STEP GARNISH (RH)(TOP)	1	\$ 250.00	\$ 500.00 <i>one \$250</i>
8	FRT WHEEL ARCH(RH) GARNISH	1	\$ 750.00	\$ 1,500.00 <i>one \$750</i>
9	FRT DOOR (RH)	1	\$ 3,200.00	\$ 3,200.00 <i>bt</i>
10	FRT DOOR SIGNAL LAMP(RH)	1	\$ 75.00	\$ 75.00 <i>one</i>
11	FRT HEADLAMP PANEL(RH)	1	\$ 220	\$ 220 <i>220xR</i>
12	FRT DOOR RR PANEL(RH)	1	\$ 2150	\$ 2150 <i>bt</i>
13	FRT DOOR " BLUE TEC" STICKER(RH)	1	\$ 10.00	\$ 10.00 <i>ne</i>
				\$ 9,245.00 <i>\$7735.00</i>
14	TO CHECK WIRING	1	\$ 30.00	\$ 30.00 <i>✓</i>
15	TO REMOVE & REFIX FRT DOOR RR PANEL (RH)GLAS	1	\$ 80.00	\$ 80.00 <i>60</i>
16	TO REMOVE & REFIX FRT DOOR GLASS(RH)	1	\$ 200.00	\$ 200.00 <i>60</i>
17	TO KNOCK FRT DOOR PILLAR(RH),FRT WHEEL ARCH	1	\$ 400.00	\$ 400.00 <i>700</i>
	FRT WHEEL ARCH PANEL,WELD,	1	\$ 950.00	\$ 950.00
	REMOVE & FIX ON ABOVE PARTS			\$ -
18	TO PUTTY & RESPRAY PAINTING ON AFFECTED ARE.	1	\$ 1,000.00	\$ 1,000.00 <i>800 labour \$1650</i>
	TOTAL			\$ 11,605.00 <i>\$9385 less 20% = \$7708</i>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Photos & computer print out of signature is required.
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date:

6664 8850
ke hong

6363 8181
6346 1970

*Get Driving License of Driver, limit \$1500-
Authorisation letter from Insured indicate
driver is an authorise driver and allow to
claim OD. Confirm usage of the vehicle
at the time of accident.

13/6/18 @ 11:00am

Not Authorise, Revent

Ex: \$1500

sur@lkkauto.com

7 days

Resurvey after repair
imperson.

ClaimSBM00H7Q

ReferenceCS/ASM18008BB0/T1sd3k2

Loss DateMay 14, 2018

Request DateNovember 12, 2018

Due Date

Vendor NameLKK AUTO CONSULTANTS PTE LTD (OD)

Type of LossOwn Damage

ServicesAccelerated workshop survey

Actions

Next StepWait for: None - invoices paid

Add Invoice

Vehicle Information

Incident Vehicle Registration #YP2593L

MakeMITSUBISHI

ModelFUSO FM65FM2RDEB

Service Address

Blk 3 Pioneer Road North, ... 628457

Primary Contact/Insured

HOTEL LAUNDRY PTE LTD
80 MARINE PARADE ROAD, #21-01 PARKWAY PARADE, 449269, Singapore
91159333
IRENE@DIINSURANCEAGENCY.COM.SG

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions

EXCESS \$1500

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
ESTIMATE MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	November 29, 2018

Claim: S9MC0H7Q

Actions

Next Step: Wait for None - Invoices paid

App: Inactive

Close

Reference: CS/ASM1800888/OT1sd3s2

Loss Date: May 14, 2018

Request Date: November 12, 2018

Due Date: May 14, 2018

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss: Own Damage

Services: Accelerated workshop survey

Vehicle Information

Incident Vehicle Registration #: YP2593L

Make: MITSUBISHI

Model: FUSO FM65FM2RDEB

Blk: 3

Service Address: Pioneer Road North, 628457

Primary Contact/Insured

HOTEL LAUNDRY PTE LTD

80 MARINE PARADE ROAD, #21-01 PARKWAY PARADE, 449269, Singapore

91159333

IRENE@DIINSURANCEAGENCY.COM.SG

Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

Additional Instructions

EXCESS \$1500

CREATED USER: User Portal

VERSION DATE: 11/30/18 9:34 AM

ESTIMATED AMOUNT: 6500

APPROVED AMOUNT: 6500

STATUS: Open

SHARE: Share

CLONE: Clone

Vehicle & Driver Details

Vehicle Registration#	YP2593L	Purchase Date	mm/dd/yyyy
Registration State	SINGAPORE	Registration Date *	05/16/2016
Mileage	145938	Age of Vehicle	1
Driver Details			
CATEGORY	POLICY INFORMATION	FNOL INFORMATION	POST SURVEY INFORMATION
Manufacturing Year	2016	CATEGORY	
Make	MITSUBISHI	Driver Name	YANG JUN
Model	FUSO FM65FM2RDEB	Date of Birth	June 26, 1970
Type		Age	48
Type of Paint		Occupation	Unknown
Chassis No	FM65FMA30088	Education Qualification	Other
Engine No	6M60215185	Driving Experience	5
Engine Capacity	7545 cc	Driver License #	
Sum Insured	0	License Type	

Detailed Assessment

Inspection Date *	06/13/2018		Condition of Vehicle at time of survey	
Total Loss	Yes	No	General condition	Good
Towing Charges	0		Steering (Serviceable)	Yes No
Voluntary Excess	0		Footbrake (Serviceable)	Yes No
Compulsory Excess	1500		Handbrake (Serviceable)	Yes No
Young/Inexperienced/Unnamed Driver Excess	0		Engine Modification	Yes No
Other Excess			Pre-accident condition	Good

Tyre Condition

Age of Tyres		Spare wheel	
Front Tyre Size	11R22.5	Rear Tyre Size	11R22.5(D)
Front left side	FIRENZA6mm	Rear left side	FIRENZA6/6mm
Front right side	FIRENZA6mm	Rear right side	FIRENZA6/6mm

SERVICE REQUESTS MESSAGES CLAIMS

General & Workshop Details				Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE	
☐		1	1			FRT BUMPER			Bent	1300				1300	Approve		
☐		2	1			FRT HEADLAMP (RH)			Serviceable	0				0	Reviewing		
☐		3	1			FRT HEADLAMP BRACKET (RH)			Serviceable	0				0	Reviewing		
☐		4	1			FRT FOGLAMP (RH)			Serviceable	0				0	Reviewing		
☐		5	1			FRT CORNER PANEL (RH)			Repair	0	0	0	0	0	Deny		
☐		6	2			FRT STEP GARNISH (RH) (TOP) (1PC ONLY)			Cracked	125				250	Reviewing		
☐		7	2			FRT WHEEL ARCH (RH) GARNISH (1PC ONLY)			Cracked	375				750	Reviewing		
☐		8	1			FRT DOOR (RH)			Bent	3200				3200	Approve		
☐		9	1			FRT DOOR SIGNAL LAMP (RH)			Cracked	75				75	Approve		
☐		10	1			FRT HEADLAMP PANEL (RH)			Repair	0	0	0	0	0	Deny		
☐		11	1			FRT DOOR RR PANEL (RH)			Bent	2150	0	0	0	2150	Reviewing		

SERVICE REQUESTS MESSAGES CLAIMS

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Approve		7	
	2	FRT DOOR "BLUE TEC" STICKER (RH)	Approve	10	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount		\$7,885.00					
Claim Amount		\$7,885.00					
CATEGORY	ESTIMATE	REVISED AMOUNT					
Spare Parts	\$5,575.00	\$7,725.00					
Labour	\$1,650.00	\$1,650.00					
Miscellaneous	\$10.00	\$10.00					
Excess	-\$1,500.00	-\$1,500.00					