1. 32 US 1663	100 GOY ASMISSION 8	849, U 3/434 PONC 4532+
rd'	MARUNS DOI: ASJIGNED	Date/Time: (5-5/5)   4/5/2018
Insured Vehicle No.	CVH 97495	Registered in Merimen:  Sem 194 X  Policy No. :  Make / Model :
Excess Ser II :SS  Is driver the owner  If NO, Driver Na	( YES / NO ) Nature of Accident:	Of the Report: YES / NO ; TP GIA REPORT: YES / NO
SUP 476	316-34-147-1	Insured Liability: % Final ? Yes / No
INSRS: WSP: (July la	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:  INSRS: WSP: Tel: Liability: RMKS:
Date/ Time		
MA	SUP GREEK - X ;	STAGE DATE / PIC  Non-Reporting ltr (1st)  Non-Reporting ltr (2nd):  Non-Reporting ltr (Final)
(aco) 22/R	TIMP - sont out fort letter to	Notification ltr (if non-pickup):  Call OI:  After call ltr to OI:
8-6-18 27-6-18	- DT REM LEARCH.	Documentation Check List: Handler Typist  Notification ltr (if non-pickup)  After call ltr to Ol:
09,67/19	sent Whotsapp to OI	Authorisation To Act.  Release Voucher:  Final Repair Bill:  Car Restal Invoice:
29-11-18	THENSHITERRED : THINK	Towing Invoice
24/MIN 31/07/19	- SELK INSTRUCTION FROM AXA (DINE) Sent AR Letter	Mandate/Reject Instruction: LOD Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: A Sent By:	Post-Repair Photos: Others:
FINALIZATION Repair Cost: 2	Date/Tune: Confirm with: SS 3,150 - 83 ( \ days) Reduction: 48% - 48	Confirm by:  ## Call   Call
FINAL SETTLEMENT Final Liability:	Date/Time: Confirm with (Agreed / Assessed) BOLA 5/N No.:	Email Call If NO or B 28, Ass. Lia :
Repair Cost: Loss of Rental (LOR):	S\$	IT NO OF B 28, ASS. LIB.:
Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only	S\$ (5 x dnys)   S\$ (5 x dnys)   LOR+LOU   LOR+LOI   [Tick only one]	CERTATA
GIA/LTA Search Medical: Disbursement: Legal Cost	S5     S5     (e.g. Tow/ Independent )   S5	
Total:	SS Global Sum SS:	3) Survey fee: \$2-x4
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payce 3: (Strike If N.A.)	35 Name 2. SS Name 3:	

(08/11/13) Wef REF:	AXA/	
ASS. REC. BY: MOVELS		
Transfer .	ASSIGNMENT	1 17
From Date:		6/K Yr Regnt 6 / 17
Estigated fost:		an / Lorry / Text / Prime Mover /
OD TA/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or	1
To Need Vehicle No: SLP 476/10	Make Toyota	
at Workshop m/s Priscus	_ Colour Cincy	A/C: insured / Std / NI / NA
61.100.60	Sp.Reading 6331	T/Radio: Insured / Std / NI / NA
Inaured: S121-197495	Eng/No:	00-
Policy No.		529F3002010092
Claims No.	Gen. Cond. 606/Falt / Poor/	
Sum Insured: Excess:	Steering: Inorder Jammed / Le	
(Client's Record)	Brake: Includer I Jammed / Le	
Make of Veh:	Modi: Nil (SiRim / STD A/F	1
7	Tyre Size: F: /	91/50/16
(Policy Condition)	R:	,
	D/S BS/DUN/EXNOVA/GY/FS/	LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or	FALKER
Ball or Market Value:	1.0 Front	Rear
DAC Accident Rport Consistent? : Yes or No	R/Bal # mm	R/Bal. mm
GIA / PR Seen: Consistent?: Yes or No	L/Bat. of / mm	L/Bal A min
Est Repairs. 4 days Res.: Yes or No.	D.O.A. 12/5/18	DOI 15/5/18
Lum Sum: 131 % 3 Val.: Yes or No	Survey held at	111
CA / REV / REP. / 24 HRS 7206	Dies, of Damages : Frt / Rear /	O/S / N/S / U/C / Rooftop or
Vehicle: IN/	OUT 0(5	Ref.
Date: Person Contacted:	The U/C / Chassis frame /	Body Structure affected due to collision.
Date/Tips Action / Instruction		
6/5/18 1/2 \$3/50.82	Summit	
	(Red- 4836.48/	2(-1-)
	40.0	e ( )
Date/Time, File Pass to7 : Prell. Report	Days Of Repair:	
: Final Report	Resurvey No. of Trip:	
Date/Time, File Return to?	nooding no. or mp.	Survey Fea:
Add	Fee: Site Insp (\$	)8 = R5,8(
	s) weivretni:	Photos
Report Format :	: Tech. Invs (\$	) Others
Lump Sum / I.B.I: (\$	:Weekend (\$	
		TOTAL
		11.159.93%

# PEGASUS

# NGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO: 201101753C

## Quotation

P/283/50.82

From:

PEGASUS ENGINEERING & TRADING PTE LTD

C/O 51 DEFU LANE 10 SINGAPORE 539216

Officer in Charge: ALVIN LOW WAI LUN

Tel: Email

20

Customer:

GRAB RENTALS PTE LTD

18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960

Attn:

Tel: Fax:

Quotation No: QO18/05-1141

Quotation Date: 14/05/2018

Terms: 30 DAYS

Vehicle No : SLP4261K

Chassis No: MHFB29F3002010092

Third Party Insurer: Date of Accident : Model: VIOS marks: TP INSURER: AXA, INSURED'S VEHICLE NO: SKH9749S, DATE OF ACCIDENT: 12.05.2018 UNIT PRICE DESCRIPTION AMOUNT (SGD) ITEM QTY O/S FRONT FENDER 1 1 612.0000 612.00 Ruc 2 FRONT FENDER INNER LINER 7010 1 288 0000 288.00 3 FRONT FENDER INNER LINER CLIPS 4.5000 18.00 4 1,6 4 FRONT BUMPER 1 427.0000 427.00 cae 5 FRONT BUMPER SIDE RETAINER 2 65.7000 131.40 6 6 FRONT BUMPER REINFORCEMENT 379.2000 379.20 FRONT BUMPER CLIPS ner 6 4.3000 25.80

Re O/S FRONT BUMPER SPOT LAMP COULF 56.60 8 56,6000 De/In/ FRONT BUMPER CENTRE GRILLE 9 276.2000 276.20 O/S FRONT BUMPER AIR GUIDE 10 11 77.5000 77.500X FRONT BUMPER AIR GUIDE CLIPS 11 2 4.3000 8.60 11 FRONT BUMPER CHROME MOULDING 12 2 67.3000 134.60 Q

13 FRONT BUMPER EMBLEM BADGE 97.0000 97.00 cne O/S HEAD LAMP 14 464.6000 464.60 WINDSHIELD WASHER TANK 15 119.9000 119.90 \_

16 LESS 25% ITEM (1-15) -779.1000 -779.10TO CHECK ELECTRICAL LIGHTING CONCERNED. 17 60.0000 60.00

18 TO RUST-PROOFING OF THE AFFECTED AREAS. 1 80.0000 80.00 PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY 19 700.0000 700.00 PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND

REALIGN THE SAME. PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION. 800.0000 800.00

> C/F 0.00 Page 1 of 2

> > 105

# PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO: 201101753C

## Quotation

From:

PEGASUS ENGINEERING & TRADING PTE LTD

C/O 51 DEFU LANE 10 SINGAPORE 539216

Officer in Charge: ALVIN LOW WAI LUN

Tel: Email: Customer:

GRAB RENTALS PTE LTD

18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960

Attn : Tel :

Fax:

Quotation No : QO18/05-1141	Quotation Date: 14/05/2018	Terms: 30 DAYS	
Vehicle No : SLP4261K	Chassis No : MHFB29F3002010092	Third Party Insurer :	
Model : VIOS		Date of Accident :	

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT	(SGD)
				ATD. CHIN.	100.00

B/F

0.00

LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey before latter spray painting
- \* To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basin
- . No illegal modification(s) is allowed
- Supplementary liam(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Sub Total GST(7.00%) Total (SGD) 3,977.30 278.41 4,255.71

## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID: 7200G

Vehicle Details
Vehicle No.: SLP4261K

Vehicle to be Exported:

Intended De-registration Date:

Yes

14 May 2018

Vehicle Make: TOYOTA

Vehicle Model: VIOS 1.5E CVT

Primary Colour: Grey

Manufacturing Year: 2017
Engine No.: 2NRX147095

Chassis No.: MHFB29F3002010092
Maximum Power Output: 79.0 kW (105 bhp)

 Maximum Power Output:
 79.0 kW (105 bhp)

 Open Market Value:
 \$13,026.00

 Original Registration Date:
 05 Jun 2017

First Registration Date: 05 Jun 2017

ansfer Count: 0

Actual ARF Paid: \$8,026.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 04 Jun 2027
PARF Rebate Amount: \$6,019.00

Intended COE Rebate Details

COE Expiry Date: 04 Jun 2027

COE Expiry Date: 04 Jun 2027

COE Category: A - Car up to 1600cc & 97kW (130bhp)

 COE Category:
 A - Car up to :

 COE Period(Years):
 10

 QP Paid:
 \$51,600.00

 COE Rebate Amount:
 \$41,280.00

 Total Rebate Amount:
 \$47,299.00

The information contained herein is correct as at 14 May 2018

OK

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID: Vehicle Details	7200G
Vehicle No.:	SLP4261K
Vehicle to be Exported:	No
Intended De-registration Date:	15 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E CVT
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	2NRX147095
Chassis No.:	MHFB29F3002010092
Maximum Power Output:	79.0 kW (105 bhp)
Open Market Value:	\$13,026.00
Original Registration Date:	05 Jun 2017
First Registration Date:	05 Jun 2017
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$8,026.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jun 2027
PARF Rebate Amount: Intended COE Rebate Details	\$6,019.00
COE Expiry Date:	04 Jun 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,600.00
COE Rebate Amount:	\$46,719.00
Total Rebate Amount:	\$52,738.00

The information contained herein is correct as at 15 May 2018

OK

Menu



## Service Request Details

Claim

58M00H1X

Reference

None @

Loss Date

May 12, 2018

Request Date

May 14, 2018

Due Date

May 21, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement



## Vehicle Information

Incident Vehicle Registration #

SLP4261K

Make

TPVD TOYOTA

Menu

## service Address

## Primary Contact/Insured

SINGARAM RAMAKRISHNAN
BLK 586 ANG MO KIO AVENUE 3, #07-3077, 560586, Singapore

email2rex@gmail.com

## Claim Handler

CHAN Kian Chuan 6568804269 kianchuan.chan@axa.com.sg

Additional Instructions

NO GIA REPORT

Messages Invoices History Documents Assessment Metrics Notes

New Message

5/22/2018

SERVICE REQUESTS

MESSAGES

CLAIMS

Re: RE: Direct Settlement - Accident Involving SKH 9749S (OI : AXA - S8M00H1X) and SLP 4261K (TP : LKK REF - CC4/ASM18008849/Uua3) on 12.05.2018

Type

Message

Question

INSURED MAILING ADDRESS AS FOLLOWS: BLK 586 ANG MO KIO AVE 3 #07-3077 SINGAPORE

560586

Reply

22 May, 2018

SINGARAM RAMAKRISHNAN BLK 586 ANG MO KIO AVE 3 #07-3077 SINGAPORE 560586

Dear Sir.

OUR REF

: S8M00H1X

YOUR REF

: SLP 4261K

ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG/ AT KAMPONG EUNOS

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to thinthin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2360 if you have any further enquiries.

Yours sincerely,

This is a computer generated letter and no signature is required.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 June 2018

Normal Post 1st Reminder

SINGARAM RAMAKRISHNAN BLK 586 AMK AVE 3 #07-3077 SINGAPORE 560586

Dear Sir/Madam,

Your Ref: SKH 9749S Our Ref: S8M00H1X

ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG KAMPONG EUNOS ON 12.05.2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We refer to our letter of 22.05.2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by noon of 20.06.2018

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SLP 4261K has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 20.06.2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Thin Thin Hlaing
Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

This is a computer generated letter and no signature is required.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 June 2018

Normal Post 2<sup>nd</sup> Reminder

SINGARAM RAMAKRISHNAN BLK 586 AMK AVE 3 #07-3077 SINGAPORE 560586

Dear Sir/Madam.

Your Ref: SKH 9749S
Our Ref: S8M00H1X
ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG KAMPONG EUNOS ON 12.05.2018

We refer to our letters of 22 May 2018 and 1st reminder letter dated 08 June 2018 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 05 days, i.e by noon of 04 July 2018.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the Traffic Police of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle SLP 4261K has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 04 July 2018, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact the undersigned.

Yours sincerely,

Thin Thin Hlaing
Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

This is a computer generated letter and no signature is required.

To : Traffic Police - Deputy Head, Investigations Department

Fax: 65474885

## ONLY FOR ACCIDENTS IN SINGAPORE

# NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident

: 12/05/2018

Time of accident

: 1550 HRS

Place of accident

: KAMPONG EUNOS

Third Party's name

: GRAB RENTALS PTE LTD

Third Party's vehicle number

: SLP 4261K

Our insured's name

: SINGARAM RAMAKRISHNAN

Our insured's vehicle number

: SKH 9749S

Our insured's NRIC number

2

Our insured's address

: BLK 586 AMK AVE 3 #07-3077

SINGAPORE 560586

Our Insured's telephone number :

A letters dated (22/05/2018,08/06/18 & /27/06/18) was sent to remind our insured to report the non-injury 5motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number: (CC4/ASM18008849/Uua3)

Name and address of insurance company:

AXA Insurance Pte Ltd

8 Shenton Way,

#24-01 AXA Tower, Singapore 068811

Name of contact person

: THIN THIN HLAING

Contact Number

: 6841 2306 / Fax: 6741 4108

Date

: 10/08/2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

26 JUNE 2019

FINAL REMINDER

SINGARAM RAMAKRISHNAN BLK 586 ANG MO KIO AVE 3 #07-3077 SINGAPORE 560586

Dear Sir/Madam

OUR REF

: CC4/ASM18008849/Uja3 // S8M00H1X

YOUR REF

: SLP 4261K

ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG/ AT KAMPONG EUNOS ON 12/05/2018

We refer to our letters of 08/06/2018 & 27/06/2018 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 7 days, i.e by 4 JULY 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLP 4261K has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 4 JULY 2019, we shall refer the third party claim to you for direct handling.

Yours faithfully

Joy Irene Claims

Tel: 6841 2409 Fax: 6741 4108

Email: joyirene@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

# ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG/ AT KAMPONG HI Mr SINGARAM RAMAKRISHNAN EUNOS

motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party We write to inform you that we are the appointed loss adjuster by your claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy. We have checked our records and we are unable to trace your reporting of the accident to our office.

We have sent out our final reminder letter to you on 26/06/2019. We have If you have any queries, please contact Ms Cecilia Chong (LKK Handler) at Please report the accident within the next 7 days, i.e by 17/07/2019. 6749 4274 or email us at CeciliaChong@lkkauto.com Thank you. been trying to contact you at 9086 8684 but to no avail. Best Regards, LKK Auto Consultants Pte Ltd.

4/37 PM J

Messages you send to this chat and calls are secured with end-to-end encryption.



# Re:REQUEST FOR INSURED GIA

Type

Question

Message

HP: 90868684 EMAIL ADDRESS: email2rex@gmail.com

4-7-19@ 405PM (ALLET) 01- NO ANJWER.

Reply



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

01 AUGUST 2019

By Registered Mail FINAL REMINDER

SINGARAM RAMAKRISHNAN BLK 586 ANG MO KIO AVE 3 #07-3077 SINGAPORE 560586

Dear Madam,

OUR REF

: CC4/ASM18008849/Uga3 // S8M00H1X

YOUR REF

: SLP 4261K

ACCIDENT INVOLVING SKH 9749S & SLP 4261K ALONG/ AT KAMPONG EUNOS ON 12/05/2018

We refer to our letters of 08/06/2018 & 27/06/2018 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 7 days, i.e by 01 AUGUST 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SLP 4261K has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 01 AUGUST 2019, we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler

Tel: 6749 4274 Fax: 6741 4108

Email: CeciliaChong@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

## Cecilia Chong (LKK Auto)

From:

Cecilia Chong (LKK Auto)

Sent:

Tuesday, 17 September 2019 2:33 PM

To:

Pegasus Engineering

Subject:

RE: LOD - THIRD PARTY CLAIM - Our ref : SM130052018; AXA Ref:

CC4/ASM18008849/Uua3; Accident involving SLP4261K(Grab) & SKH9749S(AXA) on

12.05.2018

#### WITHOUT PREJUDICE

Dear Sharon,

OI yet to file an accident report.

Thus, we have been instructed that this case has been repudiated.

We shall proceed to close off the case at our end.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





IKK Save the Earth Print only when necessary

From: Joy Irene (LKKAuto)

Sent: Wednesday, 26 June 2019 4:04 PM

To: Pegasus Engineering <claims@pegasusengrg.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD - THIRD PARTY CLAIM - Our ref : SM130052018; AXA Ref: CC4/ASM18008849/Uua3; Accident involving

SLP4261K(Grab) & SKH9749S(AXA) on 12.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to our telephone conversation earlier.

As spoken, this is a non-reporting case.

We are pending AXA's instruction whether or not they will be repudiating this due to non-compliance.

Kindly hold as we continue to follow-up.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Tuesday, 11 December 2018 12:37 PM
To: Thin Thin (LKKAuto) < <a href="mailto:thin@lkkauto.com">thinthin@lkkauto.com</a>
Cc: CHAN Kian Chuan < <a href="mailto:kianchuan.chan@axa.com.sg">kianchuan.chan@axa.com.sg</a>

Subject: Re: LOD - THIRD PARTY CLAIM - Our ref: SM130052018; AXA Ref: CC4/ASM18008849/Uua3; Accident involving

SLP4261K(Grab) & SKH9749S(AXA) on 12.05.2018

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than 4 months.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co) 51 Defu Lane 10 Singapore 539216

Tel : 6858 1846 Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Thu, Nov 15, 2018 at 4:00 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

## Dear Thin Thin

Please let us have your offer soon.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co) 51 Defu Lane 10 Singapore 539216

Tel

: 6858 1846

Fax

: 6487 6070

Email

: claims@pegasusengrg.com.sg

On Thu, Aug 30, 2018 at 4:00 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without Prejudice

Dear Thin Thin,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Thanks & Regards,

Pegasus Engineering & Tra di ng Pte Ltd (co) 51 Defu Lane 10 Singapore 539216

Tel

: 6858 1846

Fax

: 6487 6070

Email

: claims@pegasusengrg.com.sg

LKK AUTO CONSULTANTS PTE LTD (TP) -



## REPUDIATE CLAIM - INSD NON REPORTING

Type

**Q**uestion

Message

We had repudiate the claim, please inform TP workshop.

Reply

is true and the itemis) does not contain any hazardous or prohibited item(s)

Name & Signature

P

09/2/014

I have read, understood and egreed to the terms and conditions of positing overlast, I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me

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407-3017

Sender's Agreement



Singapore POST

HacPherson Road Singapore Post Limited 18 Eunos Road E Singapore Post Centre Singapore 408600 GST Reg. No. : M2-0105651-9 Customer Service Hotline: 1605

Date/Time 6/8/2019 18:81 Description Amount(SS) Accept Registered Article Item
1. Ref:RC2825334505G Ctry : SG
Transaction No.:8024192180034 9.88 Transaction No.:8024192180035 3. Ref:RC28253347750 Ctry : 56 2. Ref: RC2825334635G Transaction No.:8024192180036 4. Ref:RCS153334855G Ctry Transaction No.:8024192180037 Fransaction No.:8024192180037 Fransaction Ctry Transaction No.:8024192180038 6. Ref:RC2825335035G Ctry : 56 Transaction No.: 8024192180039 7. Ref: RC28153351750 Ctm Transaction No.: 8024192180040 8. Ref: RC28253352550 Ctm Ctry : SG Transaction No.: 8024192180041 9. Ref:RC2825335345G Ctr Transaction No.:8624192188642 Ctry : 5G 10. Ref:RC2925335485G Ct. Transaction No.:8824192180043 Ctry : SG Transaction No.:8024192189044 12. Ref:RC282533565SG Ctry 11. Ref: RC2825335515G Ctry : 5G Transaction No.:8024192180045 13. Ref:RC28253357956 Ct Ctry : 56 Transaction No.:8824192189046 14. Ref:RC2825335825G Ct Ctry : SG Transaction No.:8024192180047 15. Ref: RC28253359650 Ctry : 50 Transaction No.:8824192188848 Sale of Postage Label (Domestic) Quantity: Unit price; Total GST: 2.54 2.54 0.17 RC2825334505G Insurance: 0.00 Postage paid: Transaction No.: 8024192188049 Sale of Postage Label 2.54 (Domestic) Quantity: Unit price: Total GST: 0.17 RC2825334635G Insurance: 0.00 Postage paid: Transaction No.: 8024192180049

SING PROM PAMPERISH NAN 200 CANBERRA CHAT YOKE LAN SINGA PORE #06-64 NOTES SALEE Separate forms are to be used for insured and Non-Insured Registered Article.

Please provide all information required and produce this receipt for all enquiries.

Please fick where applicable. It shall be assumed so Advice of Receipt (AR) is required or delivery. Please post item(s) at the post office counter according to the sequence stated below Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addresseds 767962 (u

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POSTING RECEIPT FOR REGISTERED ARTICLE(S)

articontat, please visit

Singapore Post Limited (Flug. No. 199201623M) 10 Eurous Road 8 706-30 Singapore Post Contra Singapore 458000

Tel: 1805
Fax: 6842 5114
To check delivery status or to raise an enquiry on your registered しいし.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

THE RESERVE THE PARTY NAMED IN	Affiliated to Federation Intern	nationale Des Experts En Automo	obile
AXA INSURANCE PTE	LTD	Ref : CC4/ASM18008	849/Uga3q2
8 SHENTON WAY #24 AXA TOWERSINGAPO ATTN:KIAN CHUAN		Date: 26-09-2019 Code: ASM	
1.	Policy Particul	ars :- THIRD PARTY CLAIM	4
Insured Veh.	SKH 9749S	Veh. Inspected	SLP 4261K
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00H1X	Excess (\$)	0.00
Assign From		Assign Date	14/05/2018
2.	Vehicle P	articulars & Condition	III X TIVIANI
Make & Model	TOYOTA VIOS (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	MHFB29F3002010092	Colour	GREY
Odometer	63512	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Cor	nditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/50 R16	FALKEN	8 mm
L/H Front Tyre	195/50 R16	FALKEN	8 mm
R/H Rear Tyre	195/50 R16	FALKEN	8 mm
L/H Rear Tyre	195/50 R16	FALKEN	8 mm
4.	Descr	iption of Damages	
THE VEHICLE SU	STAINED DAMAGES AT THE ETAILS.	O/S FRONT PORTION.	
5.	Ger	eral Information	
Accident Date	12/05/2018	Inspection Date	15/05/2018
Survey held at	PEGASUS ENGINEERING	& TRADING PTE LTD	
111111111111111111111111111111111111111	51 DEFU LANE 10 SINGAPORE 539216		
5a.		Remarks	
		"WITHOUT PREJUDICE" BASI S, WE HAVE NOT AUTHORISE	
5b.	Estim	ate Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Days	1



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 4261K

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	O/S FRONT FENDER (CONSISTENT)	BUCKLED	612.00	612.00
1	FRONT FENDER INNER LINER (CONSISTENT)	TORN	288.00	288.00
4	FRONT FENDER INNER LINER CLIPS @\$4.50 (CONSISTENT)	NECESSARY	18.00	18.00
1	FRONT BUMPER (CONSISTENT)	DISTORTED	427.00	427.00
2	FRONT BUMPER SIDE RETAINER @\$65.70 (CONSISTENT)	CRACKED (1 PCS ONLY)	131.40	65.70
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	DENTED	379.20	379.20
6	FRONT BUMPER CLIPS @\$4.30 (CONSISTENT)	NECESSARY	25.80	25.80
-1	O/S FRONT BUMPER SPOT LAMP COVER (CONSISTENT)	DEFORMED	56.60	56.60
1	FRONT BUMPER CENTRE GRILLE (CONSISTENT)	DEFORMED / TWISTED	276.20	276.20
1	O/S FRONT BUMPER AIR GUIDE (CONSISTENT)	NOT NECESSARY	77,50	-
2	FRONT BUMPER AIR GUIDE CLIPS @\$4.30 (CONSISTENT)	NOT NECESSARY	8.60	
2	FRONT BUMPER CHROME MOULDING @\$67.30 (CONSISTENT)	NOT NECESSARY	134.60	2
1	FRONT BUMPER EMBLEM BADGE (CONSISTENT)	NECESSARY	97.00	68.10
1	O/S HEAD LAMP (CONSISTENT)	CRACKED	464.60	464.60
- 1	WINDSHIELD WASHER TANK (CONSISTENT)	DEFORMED	119.90	119.90
	LESS 25% DISCOUNT		-779.10	-700.28
			2,337.30	2,100.82
	LABOUR			
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		60.00	20.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		80.00	30.00
	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.		700.00	400.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		800.00	600.00
			1,640.00	1,050.00
	GRAND TOTAL		3,977.30	3,150.82

Report Ref No. CC4/ASM18008849/Uga3q2





RECOMMENDED COST OF REPAIRS 3,150.82

Report Ref No. CC4/ASM18008849/Uga3q2

CHUA KANG SENG

\*

CLAIMS

Service Request Details

Vehicle Information

SLP4261K Incident Vehicle Registration #

Walt for; Approve invoice

Next Step

CCA/ASM18008B49/Uga3q2

Reference

SBMOOHEX

Chilm

34 May 2018 3,48,00 PM

Report Date

30 May 2019

Request Date

Doe Date

12 May 2018

tons Date

Actions

WOS 1.SE CVT

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Make

Attitopics

Service Address

Primary Contact/Insured

LICK AUTO CONSULTANTS PTE

Vendor Name

(TD (TP)

Pending verification - Direct Settlement

Services

Third Party Vehicle Domagn

Type of Loss

SINGARAM RAMAKRISHNAN BLK 386 ANG MO KIO AVENUE 3, #07-3077, 560586, Singapore

enalthex@grad.com

Claim Handler

yvorne ang@axa.com.sg 6568804461 ANG Woone

> NO GIA REPORT Additional Instructions

Notes Metrics Assessment History Documents Document Sulflype Messages Involces Document Type

4 Uplied Deserves

LIKK AUTO CONSULTANTS PTE LTD (TP) Surveyor/ Assessor expense

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DATE UPLOADED

AUTHOR

MBTYPE

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NAME

30 September 2019

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https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests/html#/service-requests/?serviceRequestNumber=45327&tab=invoices

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Final remainder ASL, poli	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 August 2019
WHATSAPP 55 pdf	Letters and Correspondence	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	9 MAy 2019
Final reminder pdf	Letters and Correspondence	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
FAX TO TRAFFIC POLICE - 10.08 prif	Letters and Camespondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 January 2019
2ND REMINDER LETTER pidf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 January 2019
15T REMINDER LETTER pol	Letters and Correspondence	Others	LKK AUTO COMSULTANTS PTE LTD (TP)	11 January 2019
14 to Insured from reporting pull	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
TP ESTIMATE - MANKED adf	Reports & Statement	Estimate / Quotation	LICK AUTO CONGULTANTS PTE LTD (TP)	21 May 2018
brownfiate Advice pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 May 3018
LKK SURVEY PHOTO pdf	Forms / Claim Documents	Offsets	LKK AUTO CONSULTANTS PTE LTD (TP)	21 May 2018
LIXIX RE-SURVEY PHOTO pult	Form / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	21 May 2018

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Claim Portal