

## Vic (LKKAUTO)

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**From:** ccacpl@singnet.com.sg  
**Sent:** Tuesday, 14 May, 2019 5:12 PM  
**To:** Vic (LKKAUTO)  
**Subject:** RE: RE: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE \*\*\*  
LKK REF: CC4/ASM18008847/Uha3  
**Attachments:** 14052019170401.pdf

Dear Vic,

Attached is the signed DV.

Regards,

Ho Too Boon  
CAR CITY AUTO CENTRE PTE LTD  
TEL: 67810300 FAX: 67820300  
EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

On Tue May 07 2019 16:56:30 GMT+0800 (Singapore Standard Time) Vic (LKKAUTO)  
<[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:  
----- Original Message -----  
Without Prejudice

Dear Mr Ho,

We refer to the subject matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, our principal is prepared to improve and accept your offer of **\$4,228.50** (all in) to settle your client's claim.

Kindly let the owner sign the attached DV and forward back to a copy for payment processing.

The above amount is to be made payable to **CAR CITY AUTO CENTRE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,  
**Vic Alpeh**  
| Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
| fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 16 April, 2019 7:58 PM  
**To:** ccacpl@singnet.com.sg  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: RE: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE \*\*\* LKK REF: CC4/ASM18008847/Uha3

Without Prejudice

Dear Mr Ho,

We refer to the subject matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, our principal is prepared to improve and accept your offer of **\$4,228.50** (all in) to settle your client's claim.

Kindly let the owner sign the attached DV and forward back to a copy for payment processing.

The above amount is to be made payable to **CAR CITY AUTO CENTRE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,  
**Vic Alpeh**  
| Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
| fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:**

CAR CITY AUTO CENTRE PTE LTD [<mailto:ccacpl@singnet.com.sg>]

**Sent:** Wednesday, 26 September, 2018 3:47 PM

**To:** Vic (LKKAuto)

**Subject:** Re: RE: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE \*\*\* LKK REF: CC4/ASM18008847/Uha3

Dear Mr Vic,

We DO NOT agree with your global sum offer of \$3,750.00.

We have go through the proper procedures in the joint pre-repair survey in appointing a single joint expert. The repair cost and days are finalised with the joint expert.

So we are expecting the claimed amount to be as stated in our Letter of Claim.

Please help to relook at this claim ASAP.

Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

---Original Message---

From : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

Date : 25/09/2018 - 16:25 GMT+8

To : [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

Cc : [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com), [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

Subject : RE: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE  
\*\*\* LKK REF: CC4/ASM18008847/Uha3

Without Prejudice

Dear Mr Ho,

We refer to the subject matter and to our telephone conversation earlier.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$3,750.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV and forward back a copy to us for payment processing.

The above amount is to be made payable to **CAR CITY AUTO CENTRE PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Friday, 29 June, 2018 11:55 AM  
**To:** [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE  
\*\*\* LKK REF: CC4/ASM18008847/ha3

Without Prejudice

Dear Sir/Madam,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,  
**Vic Alpeh** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** CAR CITY AUTO CENTRE PTE LTD [<mailto:ccacpl@singnet.com.sg>]  
**Sent:** Friday, 29 June, 2018 10:38 AM  
**To:** Vic (LKKAuto)  
**Subject:** Re: RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE  
\*\*\* LKK REF: CC4/ASM18008847/ha3

Dear Miss Vic,

Attached is our LOD for the above mentioned claim against Ms. AXA.

Please help to process.

Regards,

Ho Too Boon  
CAR CITY AUTO CENTRE PTE LTD  
TEL: 67810300 FAX: 67820300  
EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

-----Original Message-----

From : [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)  
Date : 15/05/2018 - 20:08 GMT+8  
To : [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)  
Cc : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com), [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com), [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com),  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject : RE: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE  
\*\*\* LKK REF: CC4/ASM18008847/ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report and verification for direct settlement.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please provide us evidence i.e. video and scene photo and arrange appointment for TP survey.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: CAR CITY AUTO CENTRE PTE LTD [<mailto:ccacpl@singnet.com.sg>]

Sent: Monday, 14 May, 2018 11:31 AM

To: VISHNU BATHAM Shekhar <[shekhar.batham@axa.com.sg](mailto:shekhar.batham@axa.com.sg)>

Cc: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

Subject: Re: Acknowledgement Your ref : SKL9221B Our ref : S8M00GY7MC/TE

Dear Sir,

We select No. 9 Mr Marcus Chua of LKK.

Regards,

Ho Too Boon

CAR CITY AUTO CENTRE PTE LTD

TEL: 67810300 FAX: 67820300

EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

>-----Original Message-----

>From : [shekhar.batham@axa.com.sg](mailto:shekhar.batham@axa.com.sg)

>Date : 14/05/2018 - 10:02 GMT+8

>To : [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)

>Subject : Acknowledgement Your ref : SKL9221B      Our ref  
: S8M00GY7MC/TE

>

>

>

>

>Dear Sir

Without Prejudice

>

>We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

>List of our motor surveyors:-

>1.Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd) 2.Derek

>Oh Siong Wee (LBS Automotive Appraisal Pte Ltd) 3.Mohd Noh Bin Sapoh/

>Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd) 4.Ricky Teng/

>Elgene Teng (RT Appraisal Pte Ltd) 5.Michael Chong (RT Appraisal Pte

>Ltd) 6.Elson Teng (RT Appraisal Pte Ltd) 7.Simon Ho/ Mohammed Rasul

>(LKK Auto Consultants Pte Ltd) 8.Ma Chin Fook/ Adrian Ling/ Chua Weijie

>(LKK Auto Consultants Pte Ltd) 9.Kenneth Kong/ Marcus Chua/ Hendry Ng  
>(LKK Auto Consultants Pte Ltd) 10.Gerard Favacho (A-PAC Adjusters &  
>Surveyors Pte Ltd)  
>  
>Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.  
>  
>If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.  
>  
>Please send your reply to the in-charge claim handler who is copied in this email.  
>  
>  
>Regards,  
>Shekhar Batham  
>  
>AXA Singapore  
>  
>  
>  
>  
>-----Original Message-----  
>From: CAR CITY AUTO CENTRE PTE LTD [<mailto:ccacpl@singnet.com.sg>]  
>Sent: Saturday, May 12, 2018 2:52 PM  
>To: SG AXA Insurance SM AXA SGP - Motor Survey  
><[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
>Subject: NOTICE OF ACCIDENT: 3RD PARTY CLAIM SKL9221B AGAINST YOUR  
>INSURED SGS4680C DOA: 11/05/2018  
>  
>Dear Sir/Mdm,  
>  
>Attached is our customer SKL9221B SAS report doing a 3rd party claim against your insured SGS4680C 's policy.  
>  
>Please provide us with a list of surveyor for PRI.  
>  
>Regards,  
>  
>Ho Too Boon  
>CAR CITY AUTO CENTRE PTE LTD  
>TEL: 67810300 FAX: 67820300  
>EMAIL: [ccacpl@singnet.com.sg](mailto:ccacpl@singnet.com.sg)  
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