

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 10 September 2020 2:42 PM  
**To:** Tyson Koh  
**Cc:** Yvette Zhao; SK Admin; Simon Koh; KY Leong  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLT3580A & SLV434Z YOUR REF: CC4/ASM18008833/M1pa3 on 07.05.2018  
**Attachments:** DS FORM\_SLT3580A.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and return to us for our necessary action.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 / 6271 0196 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

**From:** Tyson Koh <tysonkoh@skauto.com.sg>  
**Sent:** Wednesday, 9 September 2020 4:18 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Yvette Zhao <yvette@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>  
**Subject:** Re: LOD - ACCIDENT INVOLVING SLT3580A & SLV434Z YOUR REF: CC4/ASM18008833/M1pa3 on 07.05.2018

Dear Ms Hsiao Tong,

Apologise, I had missed out.

I accept your offer at a global sum of **\$4,580.00(all-in)**.

Please let me have the DV.

Thank You & Kind regards,

Tyson Koh

HP: 93827852 (24HRS)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify SK Automobile Pte Ltd. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received

On Mon, Aug 31, 2020 at 5:06 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to our email dated 29/07/2020.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 29 July 2020 8:46 AM  
**To:** Yvette Zhao <[yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)>

**Cc:** SK Admin <[hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg)>; Tyson Koh <[tysonkoh@skauto.com.sg](mailto:tysonkoh@skauto.com.sg)>; Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>  
**Subject:** RE: LOD - ACCIDENT INVOLVING SLT3580A & SLV434Z YOUR REF: CC4/ASM18008833/M1pa3 on 07.05.2018

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$4,580.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

**From:** Yvette Zhao <[yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)>  
**Sent:** Tuesday, 28 July 2020 6:00 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** SK Admin <[hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg)>; Tyson Koh <[tysonkoh@skauto.com.sg](mailto:tysonkoh@skauto.com.sg)>; Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>  
**Subject:** LOD - ACCIDENT INVOLVING SLT3580A & SLV434Z YOUR REF: CC4/ASM18008833/M1pa3 on 07.05.2018

Dear Sir/Madam,       **"WITHOUT PREJUDICE"**

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert back to us the soonest.

Breakdown as below:

Cost of repair	S\$ 4,280.00
Loss of rental	S\$ 1,400.00
LTA Search	S\$     2.00
Total	S\$ 5,682.00

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply

Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875  
T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | [yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)

----- Forwarded message -----

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Date:** Wed, Jul 22, 2020 at 9:29 AM  
**Subject:** RE: ACCIDENT INVOLVING SLV434Z AND SLT3580A ON 07 MAY 2018 // LKK REF:

CC4/ASM18008833/M1pa3

To: Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

Cc: Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>, Susan Koh <[susan@skauto.com.sg](mailto:susan@skauto.com.sg)>, Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>, KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>, toh guan <[tohguan@skauto.com.sg](mailto:tohguan@skauto.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**2<sup>nd</sup> REMINDER**

Without Prejudice

Hi Julie,

For COR, we propose L/sum \$4,000.00(before GST) with 5 repair days.

Please confirm and forward LOD if available.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 29 May 2020 5:23 PM

**To:** Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Cc:** Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; Susan Koh <[susan@skauto.com.sg](mailto:susan@skauto.com.sg)>; Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>; toh guan <[tohguan@skauto.com.sg](mailto:tohguan@skauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SLV434Z AND SLT3580A ON 07 MAY 2018 // LKK REF: CC4/ASM18008833/M1pa3

**REMINDER**

Without Prejudice

Hi Julie,

For COR, we propose L/sum \$4,000.00(before GST) with 5 repair days.

Please confirm and forward LOD if available.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 29 April 2020 2:20 PM

**To:** Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Cc:** Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; Susan Koh <[susan@skauto.com.sg](mailto:susan@skauto.com.sg)>; Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>; toh guan <[tohguan@skauto.com.sg](mailto:tohguan@skauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SLV434Z AND SLT3580A ON 07 MAY 2018 // LKK REF: CC4/ASM18008833/M1pa3

Without Prejudice

Hi Julie,

For COR, we propose L/sum \$4,000.00(before GST) with 5 repair days.

Please confirm and forward LOD if available.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 27 April 2020 5:06 PM

**To:** Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Cc:** Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; Susan Koh <[susan@skauto.com.sg](mailto:susan@skauto.com.sg)>; Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>; toh guan <[tohguan@skauto.com.sg](mailto:tohguan@skauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SLV434Z AND SLT3580A ON 07 MAY 2018 // LKK REF: CC4/ASM18008833/M1pa3

Without Prejudice

Hi Julie,

We are pending mandate/ instruction from AXA.

We will get back to you once we received instruction from AXA.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Julie Johari <[julie@skauto.com.sg](mailto:julie@skauto.com.sg)>

**Sent:** Saturday, 25 April 2020 11:04 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Simon Koh <[simon@skauto.com.sg](mailto:simon@skauto.com.sg)>; Susan Koh <[susan@skauto.com.sg](mailto:susan@skauto.com.sg)>; Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; KY Leong <[kyleong@skauto.com.sg](mailto:kyleong@skauto.com.sg)>; toh guan <[tohguan@skauto.com.sg](mailto:tohguan@skauto.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING SLV434Z AND SLT3580A ON 07 MAY 2018

Hi Sir/Madam

Refer to the above matter

We have several times emailing you for the finalised amount but to date no one had get back to us

Kindly look into this matter as urgent. We will issue LOD immediately once the finalised is out

Looking forward to hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

*Ms Julie*



**SK Automobile Pte Ltd (201500047H)**

**23 Kaki Bukit Avenue 4**

**#03-01 VICOM Inspection Centre**

**Singapore 415933**

**Tel: 6789 5155**

**Fax: 6783 5155**

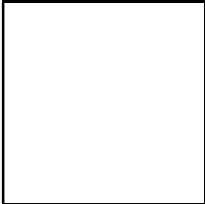
**DDD: 9623 4440 / 9099 6204**

On Fri, Oct 18, 2019 at 3:38 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Hsiao Tong

Further to our numerous emails for accident involving SLT3580A since 07 May 2018.

Todate we have yet to receive any reply from your side, please do understand that the accident had occurred more than 17 months ago. As the After Survey Calculation less 20% is \$ 5,400.77 , please confirm if we

can  close

the case at \$ 5,400.00 ?

Appreciate your immediate settlement please.....

Best Regards

Susan

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | [pioneer@skauto.com](mailto:pioneer@skauto.com).

On Thu, Aug 22, 2019 at 4:39 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Hsiao Tong

Further to our numerous emails for accident involving SLT3580A since 07 May 2018 which is more than 15 months ago.

We have yet to receive any respond from your side todote. As the After Survey Calculation



less 20% is \$ 5,400.77 , please confirm if we can close the case at \$ 5,400.00 ?

Appreciate your assistance to expedite immediate settlement please.....

Best Regards

Susan

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

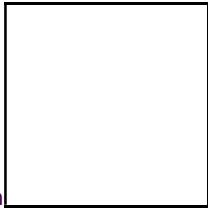
Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | [pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)

On Wed, Mar 27, 2019 at 1:38 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Hsiao Tong

Further to our numerous emails for accident involving SLT3580A since 07 May 2018 which is more than 10 months ago.



Please confirm if we can close the case at \$ 5,400.00 ?

Appreciate your immediate settlement please.....

Best Regards

Susan

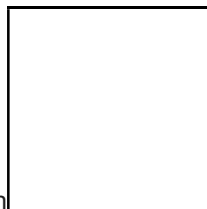
C/O SK Automobile Pte Ltd

On Tue, Mar 12, 2019 at 6:29 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Ms Hsiao Tong

Further to our numerous emails for accident involving SLT3580A since 07 May 2018 which is more than 10 months ago.

Todate we have yet to receive any reply from your side. As the After Survey Calculation



less 20% is \$ 5,400.77 , please confirm if we can close the case at \$ 5,400.00 ?

Appreciate your immediate finalization please.....

THANK YOU

Best Regards

Susan

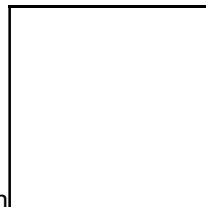
C/O SK Automobile Pte Ltd

On Thu, Dec 6, 2018 at 5:33 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Ms Hsiao Tong

Further to our emails for accident involving SLT3580A on 07 May 2018.

We have yet to receive any reply from your side to date. Please be reminded that the accident had occurred since 07 May 2018 which is 7 months ago. As the After Survey



Calculation less 20% is \$ 5,400.77 , please confirm if we can close the case at \$ 5,400.00 ?

Appreciate your finalization asap please.

THANK YOU

Best Regards

Susan

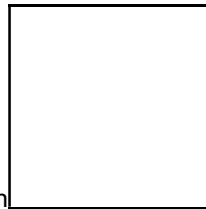
C/O SK Automobile Pte Ltd

On Fri, Nov 9, 2018 at 2:24 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Ms Hsiao Tong

Further to our emails for accident involving SLT3580A on 07 May 2018.

Todate we have yet to receive any reply from your side. Please do understand that the accident had occurred since 07 May 2018 which is 6 months ago. As the After Survey



Calculation less 20% is \$ 5,400.77 , please advise if we can close the case at \$ 5,400.00 ?

Appreciate your understanding and expedite finalization asap please.

THANK YOU

Best Regards

Susan

C/O SK Automobile Pte Ltd

On Fri, Aug 24, 2018 at 5:49 PM Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Dear Ms Chew

Please assist to finalize the case.

Vehicle No. : SLT3580A

D.O.A : 07/05/2018

Surveyed By : Mr Ma

Parts : 6,088.70 less 20%

S/Nett : 120.00

Labour : 1,760.00

Total 6,750.96

Total After Less 20% : 5,400.77

Can we close the case at \$ 5,400.00 ?

Please acknowledge finalization asap please...

Forward herewith Check Item - Rear Exhaust Pipe photos and after repair photos  
for your perusal.

THANK YOU

Best Regards

Susan

C/O SK Automobile Pte Ltd

On Tue, May 22, 2018 at 9:35 AM, Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Hi Ma,

Please find the attachments of after paint photos.

On Tue, May 15, 2018 at 9:28 AM, Pioneer Workshop <[pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)> wrote:

Hi MA,

Please find the attachments of check item

25. REAR EXHAUST PIPE

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Thanks & Regards,

Prasanna Kumar,

SK Automobiles,

Hp.no - 98973736.

--

Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | [pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)



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Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | [pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)

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Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | [pioneer@skauto.com.sg](mailto:pioneer@skauto.com.sg)