

REF:

CC3 / ALH18008827 / Albet

PASS. REC. BY: Adrian Ling

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100492530-01

Claims No. 776908284625

Sum Insured: _____ Excess: \$1000-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 180K.

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 24 hrs days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLJ2160M Yr Regn: 2016 Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 cc 1984

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 12780 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU228R86A134048

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/60R18

R: 235/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 15/05/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

DDA16.

SLJ 2160M x

16/5- Report via manmen

17/5@13:54PM- authorize repair by victor kan

17/5@2:10pm inform premium authorize repair.

Part by Part \$37,851.52. (Red: 20904.48; 75%)

Date/Time, File Pass to?

☐ : Preli. Report

1) Mr. Tynsf

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ 27851.52)

RECEIVED 02 DEC 2016

Days Of Repair: 24

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee: 200

Transportation: \$ + RS. \$

Photos

Others 10

TOTAL

210

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 17 May 2018 2:10 PM
To: Claims
Cc: SUR
Subject: SLJ2160M OD AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLJ 2160M (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLJ2160M (7769088846SG)**

OD

May 11 2018 5:10PM

[MURRAY MICHAEL PHILIP]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 17/05/2018 13:54 PM,

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12278.00) - SLJ2160M - Claim Handler: Loo, Tong Shing

Approved:12278.00;Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLJ2160M (7769088846SG)**

OD

May 11 2018 5:10PM

[MURRAY MICHAEL PHILIP]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/05/2019 13:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SLJ2160M - Claim Handler: Loo, Tong Shing

Maintained: Provide parts diagram why Part 31 is replace rather than part 32? Labour at \$4,000.00. Photos of cellette bench?

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLJ2160M (7769088846SG)**

OD

May 11 2018 5:10PM

[MURRAY MICHAEL PHILIP]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/01/2019 10:53 AM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SLJ2160M - Claim Handler: Loo, Tong Shing

Maintained: Provide parts diagram why Part 31 is replace rather than part 32? Labour at \$4,000.00. Photos of cellette bench?

DOCUMENTS SUMMARY

There are no documents.

As the sill panel is also affected, so item 31, which incorporate the A Pillar and sill panel, is utilised instead of item 32 (A Pillar Outer).

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/05/2018 11:27
Date Of Accident	11/05/2018 17:10
Exact Location Of Accident	B1 CARPARK OF CONDO TIARA NO 1 KIM SENG WALK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ2160M
Insured/Policyholder	
Name Of Registered Owner	MURRAY MICHAEL PHILIP
NRIC No	S2764889D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98184996
Alternative Phone No	OTHERS-98184996

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100492530-01
Cover Note Number	

Driver

Name of Driver	ANGELINE TAN
NRIC No	S2764890H
Date Of Birth	24/03/1967
Occupation	INDOOR
Date Of Driving Pass	26/08/2003
Driving Experience	14 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97573918
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	1 KIM SENG WALK, #03-04, TIARA,
Postcode	239403
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : SIAZHAN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AT APPROXIMATELY 5.10 PM, ON 11/05/2018, I WAS DRIVING OUT OF THE B1 CAR PARK OF THE TIARA CONDOMINIUM, 1 KIM SENG WALK, WHEN I STRUCK A CONCRETE PILLAR ON THE FRONT RIGHT SIDE OF MY CAR SLJ2180M. THERE WAS NO OTHER VEHICLE INVOLVED AND NO ONE WAS INJURED. AT THE TIME, I WAS DRIVING AND MY DAUGHTER, SIAZHAN, WAS IN THE BACK SEAT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	PILLAR
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

- Nature Of Damage
- No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 Policyholder's Signature Date & Time 12 5 12 11:00 AM	 Driver's Signature (If driver is not the policyholder) Date & Time 12 5 12 11:00 AM	 Reporting Centre Personnel's Signature Name: Gary Foo NRIC/FIN No: 92041197C 
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Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At approximately 5-10 PM on 11.5.18 I was driving out of the BI car park of the Tiara Condominium, 1 Kim Seng Walk, when I struck a concrete pillar on the front right side of my car SLJ 2160 M.

There was no other vehicle involved and no one was injured. At the time I was driving and my daughter, Siobhán, was in the back seat.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

12.5.18
11.00 a.m.

Driver's Signature

(if driver is not the policyholder)

Date & Time: 12.5.18

11am

Reporting Centre Personnel's Signature

Name: Gene Phua

NRIC/FIN No: 621401973

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MURRAY MICHAEL PHILIP
 Period of Insurance : 30 Nov 2017 To 29 Nov 2018
 Engine No. : CNC167754
 Chassis No. : WAUZZZ8R8GA134048

Vehicle No. : SLJ2160M
 Policy No. : 2100492530-01
 Endorsement No. :
 Issued Date : 08 Nov 2017

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI (180 bhp) Qu
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2016
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MURRAY MICHAEL PHILIP - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 65 Ubi Road 1 Singapore 408690 63663223

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1956 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPCAR

OUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit VNT/Summons/Correspondence from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0568/2018/PH
Date	:	15-May-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Murray Michael Philip
Address	:	1 Kim Seng Walk #03-04, TIARA Singapore 239403
Telephone	:	HP +65 98184996
Type of Claim	:	Own Damage Claim
Policy No.	:	2100492530-01
Vehicle No	:	SLJ 2160 M
Model Code	:	Audi Q5 TFSI
Model / Year	:	Nov-16
Engine No	:	CNC 167754
Chassis No	:	WAUZZZ8R8GA134048
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-May-18
Place of Accident	:	B1 CARPARK OF CONDO TIARA NO 1 KIM SENG WALK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 2160 M

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and install front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dislodge and reinstall rhs A-pillar and rhs front door harness	S/N \$ 1,200.00 ?	✓
3	To remove and reinstall rhs front seat assy, ABCD pillar trims, sill trims carpets, electronic components and fuse trays.	S/N \$ 1,800.00 ?	✓
4	To remove and reinstall center consoler and dashboard assy for A pillar renewal. Inspect for damages.	S/N \$ 3,200.00 ?	✓
5	To renew front windscreen.	S/N \$ 480.00 ?	X
6	To dismantle front bumper, rhs front fender, bonnet and rhs front door. Cut out rhs front door. Cut out and reweld rhs A pillar, inner reinforcement and rhs sill panel. Inspect rhs front wheel housing. Re-organise front crash management components. Reinstall all parts removed.	2500 \$ 11,900.00 4900	1st Inclusive of A pillar
7	To respray front bumper, rhs front fender, bonnet, rhs A-pillar, rhs sill panel, rhs front door, door cover. To carry out joint sealer works and carry out stone chip treatment.	2950 \$ 5,200.00 3450	550 x 5 = 2750 200 (Door Cover)
8	To renew rhs front rim and tyres. Carry out wheel alignment.	S/N \$ 280.00 ✓	✓
9	To carry out diagnostic check.	S/N \$ 386.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ 24,806.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	FRONT FENDER - RH <i>Distorted</i>	S	869.00 ✓	695.20
2	ATTACHMENTS PARTS FOR FENDER <i>Not New</i>	S	58.00 ✓	X
3	BRACKET - FRONT RH <i>Damaged</i>	S	47.00 ✓	36.88
4	BRACKET - CENTER <i>Damaged</i>	S	43.00 ✓	34.16
5	BRACKET - REAR <i>Damaged</i>	S	43.00 ✓	34.16
6	BRACE - RH <i>Damaged</i>	S	76.00 ?	60.16
7	CLOSING ELEMENT - RIGHT REAR <i>Damaged</i>	S	91.00 ?	72.56
8	WHEEL HOUSING LINER - RH <i>Damaged</i>	S	231.00 ✓	184.80
9	1 SET ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>New</i>	S	89.00 ✓	70.96
10	BONNET <i>Repair</i>	S	3,562.00 X	
11	1 SET ATTACHMENT PARTS FOR BONNET <i>New</i>	S	123.00 X	
12	LINING FOR FENDER <i>Distorted</i>	S	167.00 ✓	133.60
13	DOOR - RH <i>Damaged</i>	S	2,692.00 ✓	2153.60
14	OUTER DOOR SEAL - RH <i>New</i>	S	176.00 ✓	140.40
15	BONDING AGENT <i>Not New</i>	S	43.00 ?	
16	CLEANING SOLUTION <i>Not New</i>	S	64.00 ?	
17	DOOR HINGE - RH (UPPER & LOWER) <i>Not New</i>	2 S	273.00 ?	
18	DOOR CATCH <i>Not New</i>	S	127.00 ?	
19	DOOR CATCH <i>Not New</i>	S	14.00 ?	
20	DOOR SEAL - INNER <i>Not New</i>	S	176.00 ?	
TOTAL SPARE PARTS CHARGES			S	8,964.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	WINDOW GUIDE - RH	\$ 419.00	X
22	WINDOW APARTURE SEAL	\$ 97.00	X
23	WINDOW SLOT SEAL WITH CHROME	\$ 270.00	X
24	MOULDING - ROOF CHROME	\$ 543.00	X
25	WINDOW REGULATOR WITHOUT MOTOR	\$ 267.00	X
26	DOOR CONTROL UNIT - FRONT RH	\$ 653.00	X
27	WIRING SET FOR DOOR - VEHICLE WITH KEYLESS	\$ 515.00	X
28	WIRING SET FOR DOOR	\$ 531.00	X
29	COVER FOR DOOR - FRONT RH	\$ 449.00	✓ 359.20
30	DATA PLATE FOR TYRE PRESSURE	\$ 24.00	✓ 18.48
31	SECTIONAL PART - PILLAR A/B WITH FRAME MEMBER	\$ 2,785.00	? 2228
32	A PILLAR , OUTER	\$ 1,219.00	? X
33	A PILLAR , INNER	\$ 424.00	? 339.20
34	FILLER PLATE FOR LONGITUDINAL MEMBER	\$ 101.00	? 80.40
35	REINFORCEMENT FOR A PILLAR - RH	\$ 90.00	? 71.28
36	REINFORCEMENT PLATE - RH	\$ 75.00	? 59.76
37	SIDE MEMBER - RH	\$ 471.00	? 3x
38	SILL TRIM STRIP - FRONT RH	\$ 207.00	? 3x
39	WINDSCREEN (LAMINATED)	\$ 1,447.00	? 3x
40	SPRING CLIP -INTERIOR MIRROR	\$ 19.00	? 3x
TOTAL SPARE PARTS CHARGES		\$ 10,606.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
31	GEL FOIL FOR RAIN SENSOR <i>new</i>	\$ 127.00	?
32	PRIMER <i>new</i>	\$ 19.00	?
33	CLAMP STRIP <i>new</i>	\$ 50.00	?
34	UNDERBODY TRIM - RIGHT FRONT <i>new</i>	\$ 36.00	✓ 28.16
35	UNDERBODY TRIM - RH <i>new</i>	\$ 290.00	✓ 231.60
36	ALUMINIUM RIM <i>new</i>	\$ 914.00	✓ 731.20
37	SUMMER RADIAL TYRE <i>new</i>	\$ 1,158.00	✓ 931.76
38	FRONT WINDSCREEN SEALANT <i>new</i>	S/N \$ 200.00	?
39	ARYCLIC SEALER <i>new</i>	S/N \$ 180.00	?
40	CAVITY WAX <i>new</i>	S/N \$ 140.00	?
41	STONE CHIP <i>new</i>	S/N \$ 180.00	?
42	METAL FILLER POWDER <i>new</i>	S/N \$ 280.00	?
43	SUNDRIES <i>new</i>	\$ 1,000.00	?
TOTAL SPARE PARTS CHARGES		: \$ 24,144.00	
GRAND TOTAL FOR LABOUR		: \$ 24,612.00	
GRAND TOTAL		: \$ 48,756.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

52950

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 15/05/18
Authorised Date :
Excess Cost :
Liability :
Remarks : not Authorised , 07 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/0568/2018/PH

23-Jun-18

jb

one

SLJ2160M

Q5 2.0 TFSI

Quantity	DESCRIPTION	Unit Price	Amount
<u>Parts</u>			
<u>LABORS</u>			
1	To remove and reinstall front suspension assy for cellette bench repairs S/N	\$ 2,800.00	\$ 2,800.00 ✓
2	To set up and place vehicle on cellette S/N	\$ 1,200.00	\$ 1,200.00 ✓
	Total	\$ 4,000.00	\$ 4,000.00
	TOTAL	\$ 4,000.00	\$ 4,000.00

For Premium Automobiles Pte Ltd

Adrian Ling
S.S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0568/2018/PH
Date	:	15-May-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 7 days

We took 32 days, exclude 6 Sundays

Added repairs/checked items replaced

jb - 17 Sep 18

Owner's Name	:	Mr. Murray Michael Philip
Address	:	1 Kim Seng Walk #03-04, TIARA Singapore 239403
Telephone	:	HP +65 98184996
Type of Claim	:	Own Damage Claim
Policy No.	:	2100492530-01
Vehicle No	:	SLJ 2160 M
Model Code	:	Audi Q5 TFSI
Model / Year	:	Nov-16
Engine No	:	CNC 167754
Chassis No	:	WAUZZZ8R8GA134048
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-May-18
Place of Accident	:	B1 CARPARK OF CONDO TIARA NO 1 KIM SENG WALK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 2160 M

S/n	Nature of Jobs		Estimated Charges	Remarks
1	To remove and install front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dislodge and reinstall rhs A-pillar and rhs front door harness	S/N \$	1,200.00	\$ 1,200.00
3	To remove and reinstall rhs front seat assy, ABCD pillar trims, sill trims carpets, electronic components and fuse trays.	S/N \$	1,800.00	\$ 1,800.00
4	To remove and reinstall center consoler and dashboard assy for A pillar renewal. Inspect for damages.	S/N \$	3,200.00	\$ 3,200.00
5	To renew front windscreen.	S/N \$	480.00	
6	To dismantle front bumper, rhs front fender, bonnet and rhs front door. Cut out rhs front door. Cut out and reweld rhs A pillar, inner reinforcement and rhs sill panel. Inspect rhs front wheel housing. Re-organise front crash management components. Reinstall all parts removed. <i>(Add 4 days for "A" pillar and inner reinforcement)</i>	\$	11,900.00	\$ 4,500.00
7	To respray front bumper, rhs front fender, bonnet, rhs A-pillar, rhs sill panel, rhs front door, door cover. To carry out joint sealer works and carry out stone chip treatment. <i>(Add \$500 for Bonnet)</i>	\$	5,200.00	\$ 3,450.00
8	To renew rhs front rim and tyres. Carry out wheel alignment.	S/N \$	280.00	\$ 280.00
8a	Added labour charges - see attached	S/N \$	4,000.00	\$ 4,000.00
9	To carry out diagnostic check.	S/N \$	386.00	\$ 386.00
TOTAL LABOUR CHARGES		:	\$ 28,806.00	\$ 19,176.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT FENDER - RH	\$ 869.00	\$ 695.20
2	ATTACHMENTS PARTS FOR FENDER	\$ 58.00	
3	BRACKET - FRONT RH	\$ 47.00	\$ 36.88
4	BRACKET - CENTER	\$ 43.00	\$ 34.16
5	BRACKET -REAR	\$ 43.00	\$ 34.16
6	BRACE - RH	\$ 76.00	\$ 60.16
7	CLOSING ELEMENT - RIGHT REAR	\$ 91.00	\$ 72.56
8	WHEEL HOUSING LINER - RH	\$ 231.00	\$ 184.80
9	1 SET ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 89.00	\$ 70.96
10	BONNET	\$ 3,562.00	
11	1 SET ATTACHMENT PARTS FOR BONNET	\$ 123.00	
12	LINING FOR FENDER	\$ 167.00	\$ 133.60
13	DOOR - RH	\$ 2,692.00	\$ 2,153.60
14	OUTER DOOR SEAL - RH	\$ 176.00	\$ 140.40
15	BONDING AGENT	\$ 43.00	
16	CLEANING SOLUTION	\$ 64.00	
17	DOOR HINGE - RH(UPPER & LOWER)	2 \$ 273.00	
18	DOOR CATCH	\$ 127.00	
19	DOOR CATCH	\$ 14.00	
20	DOOR SEAL - INNER	\$ 176.00	
TOTAL SPARE PARTS CHARGES		<u>\$ 8,964.00</u>	<u>\$ 3,616.48</u>

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 3,616.48
21	WINDOW GUIDE - RH	\$	419.00	
22	WINDOW APARTURE SEAL	\$	97.00	
23	WINDOW SLOT SEAL WITH CHROME	\$	270.00	
24	MOULDING - ROOF CHROME	\$	543.00	
25	WINDOW REGULATOR WITHOUT MOTOR	\$	267.00	
26	DOOR CONTROL UNIT - FRONT RH	\$	653.00	
27	WIRING SET FOR DOOR - VEHICLE WITH KEYLESS	\$	515.00	
28	WIRING SET FOR DOOR	\$	531.00	
29	COVER FOR DOOR - FRONT RH	\$	449.00	\$ 359.20
30	DATA PLATE FOR TYRE PRESSURE	\$	24.00	\$ 18.48
31	SECTIONAL PART - PILLAR A/B WITH FRAME MEMBER	\$	2,785.00	\$ 2,228.00
32	A PILLAR , OUTER	\$	1,219.00	
33	A PILLAR , INNER	\$	424.00	\$ 339.20
34	FILLER PLATE FOR LONGITUDINAL MEMBER	\$	101.00	\$ 80.40
35	REINFORCEMENT FOR A PILLAR - RH	\$	90.00	\$ 71.28
36	REINFORCEMENT PLATE - RH	\$	75.00	\$ 59.76
37	SIDE MEMBER - RH	\$	471.00	
38	SILL TRIM STRIP - FRONT RH	\$	207.00	
39	WINDSCREEN (LAMINATED)	\$	1,447.00	
40	SPRING CLIP -INTERIOR MIRROR	\$	19.00	
TOTAL SPARE PARTS CHARGES			\$ 10,606.00	\$ 6,772.80

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 2160 M

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 6,772.80
31	GEL FOIL FOR RAIN SENSOR		\$ 127.00	
32	PRIMER		\$ 19.00	
33	CLAMP STRIP		\$ 50.00	
34	UNDERBODY TRIM - RIGHT FRONT		\$ 36.00	\$ 28.16
35	UNDERBODY TRIM - RH		\$ 290.00	\$ 231.60
36	ALUMINIUM RIM		\$ 914.00	\$ 731.20
37	SUMMER RADIAL TYRE		\$ 1,158.00	
38	FRONT WINDSCREEN SEALANT	S/N	\$ 200.00	
39	ARYCLIC SEALER	S/N	\$ 180.00	\$ 180.00
40	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
41	STONE CHIP	S/N	\$ 180.00	\$ 180.00
42	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
44	SUNDRIES		\$ 1,000.00	\$ 131.76
	TOTAL SPARE PARTS CHARGES	:	\$ 24,144.00	\$ 8,675.52
	GRAND TOTAL FOR LABOUR	:	\$ 24,612.00	\$ 19,176.00
	GRAND TOTAL	:	\$ 48,756.00	\$ 27,851.52

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Netf.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLJ 2160 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0568/2018/NH

28 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLJ 2160 M, Audi Q5 2.0 TFSI QUATTRO.

With reference to the above-mentioned vehicle, no. **SLJ 2160 M**, claimant, **Mr. Murray Michael Philip**, please find the related document per attached.

1. A copy of the Original invoice no. 85014508 – S\$ 28,731.13
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLJ 2160 M

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:42

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014508	Account: A0006 (T 0)		
		Date : 26/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLJ2160M			
		Term : 30			
Regn No: SLJ2160M (V 30496)		Regn Date: 30/11/2016	Mileage: 20012	WIP No.: 65412	
Model: Q5 2.0 TFSI quattro (180 bhp)		Chassis: WAUZZZ8R8GA134048	Engine: CNC 167754	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND INSTALL WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL RHS A PILLAR AND RHS FRONT DOOR HARNESS	1200.00	1.00	1,200.00
S	BODYWORK	M: TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIM, SILL TRIM CARPET, ELECTRONIC COMPONENTS AND FUSE TRAY	1800.00	1.00	1,800.00
S	BODYWORK	M: TO REMOVE AND REINSTALL CENTER CONSOLE AND DASHBOARD ASSY FOR A PILLAR RENEWAL. INSPECT FOR DAMAGES	3200.00	1.00	3,200.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS FRONT DOOR. CUT OUT RHS FRONT DOOR. TO CUT OUT AND REWELD RHS A PILLAR, INNER REINFORCEMENT AND RHS SILL PANEL. INSPECT RHS FRONT WHEEL HOUSING. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	4500.00	1.00	4,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER, BONNET, RHS A PILLAR, RHS SILL PANEL, RHS FRONT DOOR AND DOOR COVER. TO CARRY OUT JOINT SEALER WORK AND CARRY OUT STONE CHIP TREATMENT	3450.00	1.00	3,450.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	386.00	1.00	386.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6366 2323
Main Telefax 6541 1153

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 14:42

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014508 Date: 26/11/2019 Order: SLJ2160M Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLJ2160M (V 30496)	Regn Date: 30/11/2016	Mileage: 20012	WIP No.: 65412
Model: Q5 2.0 TFSI quattro (180 bhp)	Chassis: WAUZZZ8R8GA134048	Engine: CNC 167754	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALER,CAVITY WAX,STONE CHIP AND METAL FILLER POWDER.	780.00	1.00	780.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT SUSPENSION ASSY FOR CELLETTE BENCH REPAIRS	2800.00	1.00	2,800.00
S	BODYWORK	M: TO SET UP AND PLACE VEHICLE ON CELLETTE BENCH	1200.00	1.00	1,200.00
X	ABR0854960G GRU	LINING (5K) (A)	Less 020%	1.00	167.00
X	ABR0601025CG	RIM 18" V29 (Ger) (A)	Less 020%	1.00	914.00
X	ABR0802124	PILLAR A (V) (G)	Less 020%	1.00	424.00
X	ABR0809112	REINFORCEM(A)	Less 020%	1.00	74.70
X	ABR0805144	PLATE (V) (G)	Less 020%	1.00	100.50
X	ABR0805086	REINFORCEM(A)	Less 020%	1.00	89.10
X	ABR0809840A	SECTION(V) (G)	Less 020%	1.00	2785.00
X	ABR0821106A	FENDER	Less 020%	1.00	869.00
X	ABR0821172K	WHEEL HOUS	Less 020%	1.00	231.00
X	ABR0825208E	LINING	Less 020%	1.00	289.50
X	ABR0831052E	DOOR	Less 020%	1.00	2692.00
X	ABR0821136	SUPPORT	Less 020%	1.00	75.20
X	ABR0098629	ATT.PARTS	Less 020%	1.00	88.70
X	ABR0821466A	BRACKET	Less 020%	1.00	46.10
X	ABR0807284C	GUIDE(A)	Less 020%	1.00	31.70
X	ABR0805608B	MOUNTING	Less 020%	1.00	103.00
X	ABR0837912L	SEAL	Less 020%	1.00	175.50
X	ABR0821469	BRACKET	Less 020%	1.00	42.70
X	ABR0821471	BRACKET	Less 020%	1.00	42.70
X	ABR0868307	RIVET	Less 020%	2.00	0.50
X	ABR0825202A	LINING	Less 020%	1.00	35.20
X	ABR0010502CQ	LABEL	Less 020%	1.00	23.10
X	ABR0821112C	PLATE	Less 020%	1.00	90.70
X	AN 0161857	POP-RIVET	Less 020%	10.00	2.90
X	ABR0853960L GRU	COVER	Less 020%	1.00	449.00

Parts 7,895.52
Labour 0.00
Sublet 19,956.00
Menus 0.00
Lubricant 0.00

Sub-Total 26,851.52

7% GST 1,879.61

Grand Total 28,731.13



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLJ2160M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0568/2018/TF
3 July 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 2.0 TFSI quattro
Vehicle Chassis No. : WAUZZZ8R8GA134048
Vehicle Regn No. : **SLJ2160M**
Vehicle Mileage : 12780KM
Vehicle Owner : Mr. Murray Michael Philip
Certificate No : 2100492530-01
Policy Excess : \$1,070.00 (inclusive 7% GST)
Accident Date : 11 May 2018
Place : B1 Carpark of Condo Tiara no. 1 Kim Seng Walk
Repair Cost : \$ 28,731.13
WIP No. : 65412
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte L
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


6/7/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 May 2018 15:38		15 May 2018 18:14 Edit Adj Rpt	S\$27,851.52 Edit Estimates	S\$27,851.52 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MURRAY MICHAEL PHILIP, ID: S2764889D, Tel: +6598184996		
Vehicle Reg. No.:	SLJ2160M	Date of Loss:	11/05/2018 17:00 - :59 [17 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 7769088846SG	Policy/Cover Note No.:	2100492530-01 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/05/2018]		
Driver/Customer:	ANGELINE TAN (51 / Female), NRIC: S2764890H, Tel: +6597573918 Email: NOEMAIL		

ASSOCIATED MAIL RECEIVED

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- AIG_SG (21/11/2019): Alert - Adj Mandate Approved (S\$27851.52) - SLJ2160M - Claim Handler: Loo, Tong ...
- AIG_SG (27/05/2019): Alert - Adj Mandate Maintained - SLJ2160M - Claim Handler: Loo, Tong Shing
- AIG_SG (03/01/2019): Alert - Adj Mandate Maintained - SLJ2160M - Claim Handler: Loo, Tong Shing
- AIG_SG (17/05/2018): Alert - Adj Mandate Approved (S\$12278.00) - SLJ2160M - Claim Handler: Loo, Tong ...
- AIG_SG (17/05/2018): Alert - Adj Mandate Maintained - SLJ2160M - Claim Handler: Loo, Tong Shing
- AIG_SG (17/05/2018): SLJ2160M / OD / 11/05/2018 / Coverage & Excess update

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

*SLJ2160M (7769088846SG)

OD

May 11 2018 5:10PM

[MURRAY MICHAEL PHILIP]

Premium Automobiles Pte Ltd

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1	16/05/18 17:29	Adjuster Immediate Advice										1	Load HTM				
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1	16/05/18 17:31	Certificate of Insurance	 Load PDF	
2	16/05/18 17:31	Driver's Driving License	 Load PDF	
3	16/05/18 17:31	WORKSHOP ESTIMATE	 Load PDF	
4	17/05/18 09:23	Singapore Accident Statement	 Load PDF	
5	03/01/19 10:26	MARK ESTIMATE	 Load PDF	
6	03/01/19 10:26	SUPPLEMENTARY	 Load PDF	
7	02/12/19 16:55	Workshop Invoice	 Load PDF	
8	02/12/19 16:55	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

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1	12/05/18 12:17	Accident Statement	 Load HTM	
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Assessment Reports				1 per page	☒
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11	12/05/18 12:14	Accident Photo		Load JPG	☒
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1	12/05/18 11:50	Sketch Plan		Load JPG	☒
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18008827/ATBE2

Date: 02/12/2019

REFERENCE

Insured/Claimant: MURRAY MICHAEL PHILIP Policy No: 2100492530-01
Date of Loss: 11/05/2018 Nature of Claim: OD Claim No: 7769088846SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ2160M**
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: CNC167754
Reg. Date: 30/11/2016 (Man. Year: 2016) Chassis No: WAUZZZ8R8GA134048
Colour: Silver Odometer: 12780 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$180,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/60 R18 Rear Tyre Size: 235/60 R18
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,144.00	8,675.52	15,468.48	64.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	28,806.00	19,176.00	9,630.00	33.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	52,950.00	27,851.52	25,098.48	47.40
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	51,950.00	26,851.52	25,098.48	48.31
+ GST 7.00/7.00% (S\$)	3,636.50	1,879.61	1,756.89	48.31
Nett Amount (S\$)	55,586.50	28,731.13	26,855.37	48.31

INSPECTION

Date of Assignment: 15/05/2018

Date Inspected: 15/05/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 24.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER - RH	Distorted	869.00 FS	*695.20 FS
2	1		*BRACKET - FRONT RH	Damaged	47.00 FS	*36.88 FS
3	1		*BRACKET - CENTER	Damaged	43.00 FS	*34.16 FS
4	1		*BRACKET - REAR	Damaged	43.00 FS	*34.16 FS
5	1		*BRACE - RH	Bent	76.00 FS	*60.16 FS
6	1		*CLOSING ELEMENT - RIGHT REAR	Damaged	91.00 FS	*72.56 FS
7	1		*WHEEL HOUSING LINER - RH	Deformed	231.00 FS	*184.80 FS
8	1		*SET ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Necessary	89.00 FS	*70.96 FS
9	1		*BONNET	Repair	3,562.00 FS	*- FS
10	1		*SET ATTACHMENT PARTS FOR BONNET	Not Necessary	123.00 FS	*- FS
11	1		*LINING FOR FENDER	Distorted	167.00 FS	*133.60 FS
12	1		*DOOR - RH	Dented	2,692.00 FS	*2,153.60 FS
13	1		*OUTER DOOR SEAL - RH	Necessary	176.00 FS	*140.40 FS
14	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
15	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
16	2		*DOOR HINGE - RH (UPPER & LOWER)	Not Necessary	273.00 FS	*- FS
17	1		*DOOR CATCH	Not Necessary	127.00 FS	*- FS
18	1		*DOOR CATCH	Not Necessary	14.00 FS	*- FS
19	1		*DOOR SEAL - INNER	Not Necessary	176.00 FS	*- FS
20	1		*WINDOW GUIDE - RH	Not Necessary	419.00 FS	*- FS
21	1		*WINDOW APARTURE SEAL	Not Necessary	97.00 FS	*- FS
22	1		*WINDOW SLOT SEAL WITH CHROME	Not Necessary	270.00 FS	*- FS
23	1		*MOULDING - ROOF CHROME	Not Necessary	543.00 FS	*- FS
24	1		*WINDOW REGULATOR WITHOUT MOTOR	Not Necessary	267.00 FS	*- FS
25	1		*DOOR CONTROL UNIT - FRONT RH	Not Necessary	653.00 FS	*- FS
26	1		*WIRING SET FOR DOOR - VEHICLE WITH KEYLESS	Not Necessary	515.00 FS	*- FS
27	1		*WIRING SET FOR DOOR	Not Necessary	531.00 FS	*- FS
28	1		*COVER FOR DOOR - FRONT RH	Deformed	449.00 FS	*359.20 FS
29	1		*DATA PLATE FOR TYRE PRESSURE	Necessary	24.00 FS	*18.48 FS
30	1		*SECTIONAL PART - PILLAR A/B WITH FRAME MEMBER	Bent	2,785.00 FS	*2,228.00 FS
31	1		*A PILLAR, OUTER	Repeated	1,219.00 FS	*- FS
32	1		*A PILLAR, INNER	Dented	424.00 FS	*339.20 FS
33	1		*FILLER PLATE FOR LONGITUDINAL MEMBER	Damaged	101.00 FS	*80.40 FS
34	1		*REINFORCEMENT FOR A PILLAR - RH	Damaged	90.00 FS	*71.28 FS
35	1		*REINFORCEMENT PLATE - RH	Damaged	75.00 FS	*59.76 FS
36	1		*SIDE MEMBER - RH	Repeated	471.00 FS	*- FS
37	1		*SILL TRIM STRIP - FRONT RH	Not Necessary	207.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*WINDSCREEN (LAMINATED)	Not Necessary	1,447.00 FS	*- FS
39	1		*SPRING CLIP - INTERIOR MIRROR	Not Necessary	19.00 FS	*- FS
40	1		*GEL FOIL FOR RAIN SENSOR	Not Necessary	127.00 FS	*- FS
41	1		*PRIMER	Not Necessary	19.00 FS	*- FS
42	1		*CLAMP STRIP	Not Necessary	50.00 FS	*- FS
43	1		*UNDERBODY TRIM - RIGHT FRONT	Necessary	36.00 FS	*28.16 FS
44	1		*UNDERBODY TRIM - RH	Necessary	290.00 FS	*231.60 FS
45	1		*ALUMINIUM RIM	Cut	914.00 FS	*731.20 FS
46	1		*SUMMER RADIAL TYRE	Not Necessary	1,158.00 FS	*- FS
47	1		*FRONT WINDSCREEN SEALANT	Not Necessary	200.00 FS	*- FS
48	1		*ARYCLIC SEALER	Necessary	180.00 FS	*180.00 FS
49	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
50	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
51	1		*SUNDRIES	Necessary	1,000.00 FS	*131.76 FS
52	1		*ATTACHMENTS PARTS FOR FENDER	Not Necessary	58.00 FS	*- FS
53	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
Total Parts (\$\$)						24,144.00 8,675.52

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND INSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISLODGE AND REINSTALL RHS A-PILLAR AND RHS FRONT DOOR HARNESS	New	1,200.00	1,200.00
3	TO REMOVE AND REINSTALL RHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, SILL TRIMS CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS	New	1,800.00	1,800.00
4	TO REMOVE AND REINSTALL CENTER CONSOLE AND DASHBOARD ASSY FOR A PILLAR RENEWAL. INSPECT FOR DAMAGES	New	3,200.00	3,200.00
5	TO RENEW FRONT WINDSCREEN	New	480.00	0.00
6	TO DISMANTLE FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS FRONT DOOR. CUT OUT RHS FRONT DOOR. CUT OUT AND REWELD RHS A PILLAR, INNER REINFORCEMENT AND RHS SILL PANEL. INSPECT RHS FRONT WHEEL HOUSING. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	11,900.00	4,500.00
7	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER, BONNET, RHS A-PILLAR, RHS SILL PANEL, RHS FRONT DOOR, DOOR COVER. TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	5,200.00	3,450.00
8	TO RENEW RHS FRONT RIM AND TYRES. CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	386.00	386.00
10	TO REMOVE AND REINSTALL FRONT SUSPENSION ASSY FOR CELLETTE BENCH REPAIRS	New	2,800.00	2,800.00
11	TO SET UP AND PLACE VEHICLE ON CELLETTE	New	1,200.00	1,200.00
Gross Labour Cost (\$\$)			28,806.00	19,176.00

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< END OF ESTIMATES >