

22/05/2018

CLASS. REC. BY:

REF: CS/CTI18008822/R15d3h Special Instruction:

Surveyor:

Rasul

ASSIGNMENT (Office)

From (Person):

Elaine Cheong

of

CTI

Date/Time:

15/5/18 @ 3:25 pm

Estimated Cost:

Bill to:

① TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLW 405C

Insured:

at Workshop m/s

Cycle & Carriage Industries

Tel:

6771 4377

1 - - - - -

of

188 Pandan Loop

Policy No:

DMPCSN1803561800

Claim No:

SNM18002423C01

Sum Insured:

Excess:

\$ 1,100.00

Make of Veh:

(Client's Record)

D.O.A.

11/05/2018

CA / (REV) / REP. / REV 24 HRS

16/05/18

H.O.D. Endorsement:

Person Contacted:

Alan

Vehicle IN/OUT

Date/Time: 4:07 pm @ 15/5/18

Date/Time

Action/Instruction

(✓) Estimate

check consistency of damages: Request workshop the video footage

SLW 405C - X.

17/05/18

@ 14:04 pm. Revised to Elaine Cheong IA via meriner.

17/05/18

@ 17:07 pm. Revised to Elaine Cheong video footage via email.

18/05/18

@ 11:26 am. mandate approved By Alfred Toh (Authorised Repair)

18/05/18

@ 11:35 am. revised 1 to last. Information added via email

Surveillance *Patane*

REF: CTI

60814

ASSIGNMENT

From: Date: 16/05/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLW 405C
at Workshop m/s *Cycle & Carriage Industries*
of *188 pandan loop*

Insured:

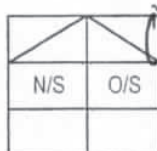
Policy No.

Claims No.

Sum Insured: Excess: \$1,100.00
(Client's Record)

Make of Veh: *Konylyn*
- Check consistency of damages
- Request workshop the video
(Policy Condition) *footage*

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 165K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / *REV* / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLW 405C Yr Regn: 2018 / Jan

Type: *M*.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *MERCEDES Benz A200* c.c. 1595

Colour: *Blue* A/C: Insured / Std / NI / NA

Sp. Reading: 5561 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: W001760432J69 8369

Gen. Cond: Good / *Fair* / Poor / Burnt

Steering: *In*order / Jammed / Leaked / Burnt or

Brake: *In*order / Jammed / Leaked / Burnt or

Modi: Nil / *S*/Rim / STD A/Rim or

Tyre Size: F: 225/40 2R18

R: 2

BS / DUN / EXNOVA / GY / FS / LIZA / *MIC* / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/05/18 D.O.I. 16/05/18

Survey held at (8C (PL))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

0/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Confirmed P/P \$14,378.03 / 7 days with Resul.

(\$304.25 Red - 2%)

28/8/2018

Date/Time, File Pass to? 28/08/18

☐ : Preli. Report

Days Of Repair: 7

1) *Typist*
Data/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip: 1

Survey Fee:

2)

Add Fee: ☐ : Site Insp (\$

Transportation

☐ Interview (\$

) Photos

☐ Tech. Invs (\$

) Others

☐ Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ 14,378.03 P/P)

220
220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018		15 May 2018 15:25 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	GOH ZHENG HUI (WU ZHENGHUI)		
Vehicle Reg. No.:	SLW405C	Date of Loss:	11/05/2018 13:00 - :59
Claim Type:	OD / SNM18D02423C01	Policy/Cover Note No.:	DMPCSN1803561800 (Comprehensive)
		Excess:	S\$1,100.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/05/2018]		
Adj Asg. Remarks:	Check on consistency of damages & revert. Request workshop to let us have the video footage.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CS/CTI18008822/R1s3d3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 15-05-2018	
			Code : CTI	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.			Veh. Inspected	SLW 405C
Policy No.	DMPCSN1803561800		Coverage (\$)	0.00
Claim No.	SNM18D02423C01		Excess (\$)	1,100.00
Assign From	MERIMEN (ELAINE CHEONG)		Assign Date	15/05/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
Accident Date	11/05/2018		Inspection Date	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6081G
Vehicle Details	
Vehicle No.:	SLW405C
Vehicle to be Exported:	No
Intended De-registration Date:	17 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	A200 FL STYLE (R17 HLG)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	27091031475857
Chassis No.:	WDD1760432J698369
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$26,115.00
Original Registration Date:	26 Jan 2018
First Registration Date:	26 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$28,561.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jan 2028
PARF Rebate Amount:	\$21,420.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jan 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$52,036.00
Total Rebate Amount:	\$73,456.00

The information contained herein is correct as at 17 May 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 28 August 2018 11:29 AM
To: 'Kerlyn Ong Kai Li'; 'Alan Quek Ai Lun'
Cc: 'Rasul (LKKAuto)'; sur@lkkauto.com
Subject: RE: Scan Data from FX-C5A1F4

Dear Kerlyn,

Confirm final fig of \$14,378.03 @ 7 days of repairs before excess \$1,100/- & GST.

Final invoice and all supporting documents sent over to China Taiping Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]

Sent: Friday, 24 August 2018 9:35 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: FW: Scan Data from FX-C5A1F4

Dear Shirley,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: www.mercedes-benz.com.sg

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Veron Chen (LKKAUTO)

From: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, 6 August 2018 2:42 PM
To: Denise Tay (LKKAUTO); Shirley Hiew (LKK Auto); Alan Quek Ai Lun
Cc: SUR
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018
Attachments: img-806143418-0001.pdf

Dear Denise,

Please refer to attachment.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Monday, 6 August, 2018 1:20 PM
To: Shirley Hiew (LKK Auto); Alan Quek Ai Lun; Kerlyn Ong Kai Li
Cc: SUR
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear All,

Kindly forward finalize list to us.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 18 May 2018 11:35 AM
To: 'Alan Quek Ai Lun' <alan.quek@cyclecarriage.com.sg>; 'Kerlyn Ong Kai Li' <kerlyn.ong@cyclecarriage.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Dear Alan/Kerlyn,

As instructed by our client, please proceed to repair the insured vehicle **SLW 405C (Excess \$ 1,100/-)**.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 18 May 2018 11:35 AM
To: 'Alan Quek Ai Lun'; 'Kerlyn Ong Kai Li'
Cc: 'SUR'
Subject: FW: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018
Attachments: VID-20180511-WA0012.mp4

Dear Dear Alan/Kerlyn,

As instructed by our client, please proceed to repair the insured vehicle **SLW 405C (Excess \$ 1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Thursday, 17 May 2018 4:45 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Officer,

Please refer to attachment and advise whether if is authorised.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 17 May, 2018 3:56 PM

To: Kerlyn Ong Kai Li; quek@cyclecarriage.com.sg
Cc: 'Admin-D (LKKAuto)'; 'SUR'
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Alan/Kerlyn,

Kindy send us the video footage as requested by insurance officer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May 2018 5:39 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Officer,

Car is in since Monday.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 15 May, 2018 5:36 PM
To: Kerlyn Ong Kai Li
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Kerlyn,

Is the vehicle SLW 405C in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May 2018 5:34 PM
To: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>

Cc: Admin-D (LKK Auto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Subject: FW: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 15 May 2018 4:08 PM

To: Alan Quek Ai Lun

Subject: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Alan,

Is the vehicle SLW 405C in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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View Received Message

This mail is associated with :

***SLW405C (SNM18D02423C01)**

OD

May 11 2018 1:00PM

[GOH ZHENG HUI (WU ZHENGHUI)]

Cycle & Carriage Industries Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 27/08/2018 12:33 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14378.03) - SLW405C - Claim Handler: Elaine Cheong

Approved:14378.03:PROCEED TO AUTHORIZE REPAIRS UP TO \$13,742.72 BEFORE EXCESS OF \$1,100.00, RE-INSPECTION OF VEHICLE REQUIRED.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLW405C (SNM18D02423C01)**

OD

May 11 2018 1:00PM

[GOH ZHENG HUI (WU ZHENGHUI)]

Cycle & Carriage Industries Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 18/05/2018 11:26 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13742.72) - SLW405C - Claim Handler: Elaine Cheong

Approved:13742.72:PROCEED TO AUTHORIZE REPAIRS UP TO \$13,742.72 BEFORE EXCESS OF \$1,100.00. RE-INSPECTION OF VEHICLE REQUIRED.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Elaine Cheong

Date: 28 Aug 2018

Preliminary Advice

Vehicle No	: SLW405C	Accident Date	: 11/05/2018
Make	: MERCEDES-BENZ 200	Policy No.	: DMPCSN1803561800
Assignment Date	: 15/05/2018	Excess	: S\$1,100.00
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 7 days
Inspection At	: Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,682.28 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	14,378.03 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	14,378.03

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	73,456.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,544.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Elaine Cheong

Date: 24 Aug 2018

Preliminary Advice

Vehicle No	: SLW405C	Accident Date	: 11/05/2018
Make	: MERCEDES-BENZ 200	Policy No.	: DMPCSN1803561800
Assignment Date	: 15/05/2018	Excess	: S\$1,100.00
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 7 days
Inspection At	: Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,542.28 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	14,378.03 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	14,378.03

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	73,456.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,544.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : SUPPLEMENTARY AMOUNT IS \$ 671.11

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Elaine Cheong

Date: 17 May 2018

Preliminary Advice

Vehicle No	: SLW405C	Accident Date	: 11/05/2018
Make	: MERCEDES-BENZ 200	Policy No.	: DMPCSN1803561800
Assignment Date	: 15/05/2018	Excess	: S\$1,100.00
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 7 days
Inspection At	: Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,228.27
Revised Amount	:S\$	12,624.13
Check Items (Estimated)	:S\$	1,118.59
Total	:S\$	13,742.72

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	73,456.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,544.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/05/2018 08:47
Date Of Accident	11/05/2018 13:50
Exact Location Of Accident	UPPER CHANGI ROAD NORTH TOWARD CHANGI ROAD EAST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW405C
Insured/Policyholder	
Name Of Registered Owner	GOH ZHENG HUI (WU ZHENGHUI)
NRIC No	S8536081G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91146228
Alternative Phone No	OFFICE-91146228

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A200

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1803561800
Cover Note Number	

Driver

Name of Driver	GOH ZHENG HUI (WU ZHENGHUI)
NRIC No	S8536081G
Date Of Birth	18/12/1985
Occupation	INDOOR
Date Of Driving Pass	18/12/2007
Driving Experience	10 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91146228
Fax Number	
Contact Number	OFFICE-91146228
Email Address	NOEMAIL

Address	62 FLORA RD #02-03
Postcode	509746
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: NO. 20 CLEMENTI AVENUE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8729999 - FAX NO: 67748639
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT NO: T/20180511/2104.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	REFER CSE KO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YM2787K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

SKETCH PLAN

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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Policyholder's Signature
Date & Time 11/05/2018 1813

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's
Name: KERLYN
NRIC/FIN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT NO.T/20180511/2104

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)



Policyholder's Signature

Date & Time 11/05/2018 1813

Driver's Signature

(If driver is not the policyholder)

Date & Time

Kerlyn Ong Kai Li

DID : 6771 4420 HP : 9186 5113

Email : kerlyn.ong@cyclecarriage.com.sg

Cycle & Carriage Industries Pte Ltd

Customer Service Centre - Pandan Loop
Reporting Centre Personnel's

Name: KERLYN

NRIC/FIN No.:



Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 11/05/2018 17:37	Vide Report No.: G/20180511/0145	Station Diary No.: 133
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Informant's Particulars

Name of Informant: GOH ZHENG HUI			Address: 62 FLORA ROAD #02-03 SINGAPORE 509746		
ID Type / ID No.: NRIC NO / S8536081G			Contact No.: Home/Office: Mobile: 91146228		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 32	Date of Birth: 30/11/1985	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: CIVIL SERVANT			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 11/05/2018 13:50	Type of Location: T-Junction
Location: Along Road 1 UPPER CHANGI ROAD NORTH			
At the slip road from Upper Changi Road North towards Upper Changi Road East direction			
Weather: Sunny	Road Surface: Dry	Road Speed Limit: 60 Km/h	
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: Heavy	
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction			Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLW405C	Car	MERCEDES BENZ	A200 FL STYLE (R17 HLG)	Blue	Seriously Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLW405C	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.	DMPCSN18035618 00	26/01/2018	25/01/2019