

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 18 May 2018 11:35 AM
To: 'Alan Quek Ai Lun'; 'Kerlyn Ong Kai Li'
Cc: 'SUR'
Subject: FW: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018
Attachments: VID-20180511-WA0012.mp4

Dear Dear Alan/Kerlyn,

As instructed by our client, please proceed to repair the insured vehicle **SLW 405C (Excess \$ 1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [mailto:kerlyn.ong@cyclecarriage.com.sg]
Sent: Thursday, 17 May 2018 4:45 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Officer,

Please refer to attachment and advise whether if is authorised.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 17 May, 2018 3:56 PM

To: Kerlyn Ong Kai Li; quek@cyclecarriage.com.sg
Cc: 'Admin-D (LKKAuto)'; 'SUR'
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Alan/Kerlyn,

Kindy send us the video footage as requested by insurance officer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kerlyn Ong Kai Li [<mailto:kerlyn.ong@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May 2018 5:39 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Officer,

Car is in since Monday.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 15 May, 2018 5:36 PM
To: Kerlyn Ong Kai Li
Subject: RE: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Kerlyn,

Is the vehicle SLW 405C in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May 2018 5:34 PM
To: Kerlyn Ong Kai Li <kerlyn.ong@cyclecarriage.com.sg>

Cc: Admin-D (LKK Auto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>
Subject: FW: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 15 May 2018 4:08 PM
To: Alan Quek Ai Lun
Subject: SLW 405C ; OD ; CTI ; D.O.A: 11/05/2018

Dear Alan,

Is the vehicle SLW 405C in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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