

ASS. REC. BY:

REF:

CS/MSH18008818/Krbⁿ²

Special Instruction:

Supervisor:

ASSIGNMENT (Office)

From (Person): Chin Hong Xiang of MSLI Date/Time: 15/05/2018 1pm

Estimated Cost: _____ Bill to: _____

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: GBG 1637X Insured: Public Liabilityat Workshop m/s: Cheng Hwe Motor Tel: 67556142of Blk 1019 Yishun Ind Park A #01-374Policy No: _____ Claim No: 558061

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 24/4/2018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

H.O.D. Endorsement: _____

Date/Time: 15/05/2018 223pm Person Contacted: EfeedyVehicle IN / OUTDate/Time Action/Instruction (☒) Estimate.GBG 1637X - XPublic Liability - XRevert this email.27/8 @ 2423.71 Confirm Efeedy (Red: \$3417.48, 591.)

ASS. REC. BY:

REF:

MSG-1

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

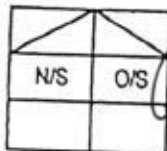
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-8 days

Res.: Yes or No

Lum Sum:

1-B-1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBG 1637X Yr Regn: 06, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

NIS NV200 c.c. 1597

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

24888

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VM20-103888

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NII / S/Rim / STD A/Rim or

Tyre Size:

F: 165/80R14

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

3

mm

Rear

R/Bal.

3

mm

L/Bal.

3

mm

L/Bal.

3

mm

D.O.A.

24/4/18

D.O.I.

15/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/5 File parts to Cathrine

RECEIVED 03 SEP 2018

Date/Time, File Pass to?



: Prell. Report

1) typed



: Final Report

Date/Time, File Return to?

Days Of Repair:

4

Resurvey No. of Trlp:

1

Survey Fee:

Transportation:

\$ - RS. \$

Photos

Others

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format:

TP

Lump Sum / I.B.I: (\$

2423.71.

TOTAL

150



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: 558061

Our Ref: CS/MSG18008818/Krb

The Motor Claims Department
MSIG Insurance Pte Ltd

Without Prejudice

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. GBG 1637X .

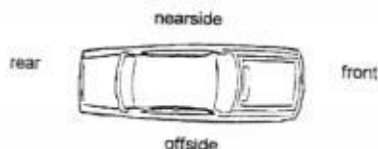
We thank you for the instruction on 15/05/2018.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15/05/2018 at the premises of M/s CHENG HOE MOTOR PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,841.19</u> .
Revised Estimate Amount	: S\$ <u>1,843.71</u> .
"Check" Items Amount	: S\$ <u>3,657.48</u> .
Market Value	: S\$ <u> </u> .
LTA Reimbursement Value	: S\$ <u> </u> .
Nett Value	: S\$ <u> </u> .

Description of Damage:

The vehicle sustained damages
at the o/s body.



Comments/ Present Status:
Damages Consistent.

Yours faithfully

KENNETH
Automotive Assessor

Catherine Chong (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 15 May, 2018 1:00 PM
To: assignments
Subject: FW: Appointment for SJE - Incident on 24.04.18 to GBG1637X and Forklift belonging to Ken Hong Seng Pte Ltd | MSIG Ref: 558061

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin Hong Xiang [mailto:hongxiang_chin@sg.msig-asia.com]
Sent: Tuesday, 15 May 2018 9:22 AM
To: SUR <sur@lkkauto.com>
Cc: Eileen Tang <eileen_tang@sg.msig-asia.com>
Subject: Appointment for SJE - Incident on 24.04.18 to GBG1637X and Forklift belonging to Ken Hong Seng Pte Ltd | MSIG Ref: 558061

Dear Kenneth,

Cheng Hoe Motor Pte Ltd is representing GBG1637X (of Soo San Na Catering Services), and we are the liability insurers for Ken Hong Seng Pte Ltd.

We have come to an agreement to appoint you as a Single Joint Expert to survey the damages to GBG1637X on a without prejudice basis.

In summary, this incident occurred when our Insured's forklift was reversing when GBG1637X came out from a blind spot which resulted in the accident.

You may contact June Phua from Cheng Hoe Motor Pte Ltd (chmotor@singnet.com.sg) to arrange the survey.

Feel free to let me know if you have further queries.

Thank you!

With best regards,

Chin Hong Xiang (Mr)
Executive, Claims Services
D: +65 6594 2557 | F: +65 6643 1349 | hongxiang_chin@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type:	Business
Owner ID:	4600W

Vehicle Details

Vehicle No.:	GBG1637X
Vehicle to be Exported:	No
Intended De-registration Date:	09 May 2018
Vehicle Make:	NISSAN
Vehicle Model:	NV200 DX-2 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	HR16084441D
Chassis No.:	VM20103888
Maximum Power Output:	-
Open Market Value:	\$17,917.00
Original Registration Date:	21 Jun 2017
First Registration Date:	21 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$896.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	20 Jun 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$38,501.00
COE Rebate Amount:	\$35,089.00
Total Rebate Amount:	\$35,089.00

The information contained herein is correct as at 09 May 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/05/2018 16:13
Date Of Accident	24/04/2018 09:15
Exact Location Of Accident	15 WOODLANDS LOOP (WOODLANDS EAST IND)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBG1637X
Insured/Policyholder	
Name Of Registered Owner	SOO SAN NA CATERING SERVICES
Co Reg No	52654600W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67563081

Vehicle Particulars

Manufacturer	NISSAN
Model	NV200 DX-2 1.6 AUTO
Exact Purpose for which vehicle was being used at time of accident	DELIVERY
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5091979720
Cover Note Number	21/06/2017 - 20/06/2018

Driver

Name of Driver	SOO CHIN SENG
NRIC No	S0575201I
Date Of Birth	28/08/1944
Occupation	OUTDOOR
Date Of Driving Pass	28/10/1976
Driving Experience	41 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98486092
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 339 WOODLANDS AVE 1 #10-549
Postcode	760339
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

It was one way direction. I was driving straight towards the exit. A forklift suddenly reversed out from my right & collided onto right portion of my vehicle. The forklift belong to M/S Ken Hong Seng Tat Kee Trading (#01-59).

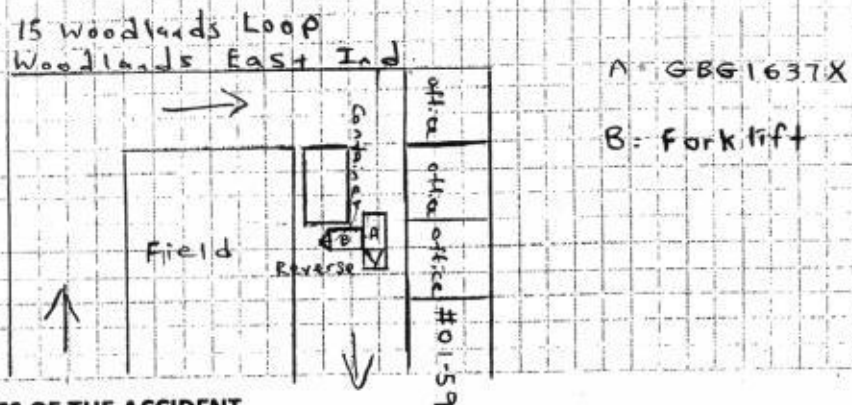
Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FORKLIFT
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOBILE EQUIPMENT
Name of Driver	
NRIC/Passport Number	
Contact Number	CO: KEN HONG SENG TAT KEE TRADING
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Insurer: NTUC Vch No: GBG1637X DOA: 24/4/18 9.15am

It was one way direction. I was driving straight towards the exit. A forklift suddenly reversed out from my right & collided onto right portion of my vehicle. The forklift belong to M/S Ken Hong Seng Tat Kee Trading (#01-59).

Note: Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

(YS) ong 9/5/18
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

() Claim Own Policy () Claim Third Party () Reporting Only
() Claim OD/TP at other workshop ()

SKETCH PLAN

MT 0993710
VEHICLE NO.: 6BG163TX
INSURER: NTUC
DATE & TIME: 24/4/18 9.15am

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

(75) ang 7/5/18
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

TP/MSIG
 GBG1637X

M/S : MSIG INSURANCE (S) PTE LTD (SGX)

16 RAFFLES QUAY
 #24-01 HONG LEONG BUILDING
 SINGAPORE 048581

TEL: 68277660

FAX: 62257402

ATTN: Motor Claim Department

WS Ref: TP-MSIG

Claim Type: Third Party

Accident Date: 24/04/2018

TP Veh Reg No: FORKLIFT

Estimate No: ES1890527/WS

Date: 14 May 2018

Policy No: 5091979720

Veh Reg No: GBG1637X

Make/Model: NA NV200 VAN

Chassis No: VM20103888

Engine No: HR16084441D

Reg. Date: 21/06/2017

Not Authorised
1.31
Resurvey B4 paint
4-7 days

Estimate Repair Cost to Vehicle No :GBG1637X

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
Net Price				
1 RH SLIDING DOOR	1,281.90	1 PC	<i>B</i> 1,281.90	<i>✓</i>
2 REAR RH FENDER	2,997.20	1 PC	<i>R</i> 2,997.20	<i>X</i>
			4,279.10	
		Less 10%	427.91	3,851.19
Special Net				
3 RH SLIDING DOOR GLASS GUM	30.00	1 PC	<i>m</i> 30.00	<i>✓</i>
4 RH SLIDING COY STICKER	20.00	1 PCS	<i>m</i> 20.00	<i>✓</i>
			50.00	50.00
Labour				
5 PANEL BEATING	900.00	1 LA	900.00	<i>550</i>
6 REMOVE AND REFIX RH SLIDING DOOR GLASS	80.00	1 LA	80.00	<i>60</i>
7 REMOVE AND REFIX REAR RH GARNISH, SEAT, CARPET	100.00	1 LA	100.00	<i>80</i>
8 PUTTY AND RESPRAY PAINTING	800.00	1 LA	800.00	<i>500</i>
9 RUSTPROOFING	60.00	1 LA	60.00	<i>30</i>
			1,940.00	1,940.00
			Total	S\$ 5,841.19
			Add GST @ 7%	408.88
			Total Amount Payable	S\$ 6,250.07

For Cheng Hoe Motor Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Signature]
 AUTHORISED SIGNATURE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18008818/Krbn2

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 06-09-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	GBG 1637X
Policy No.		Coverage (\$)	0.00
Claim No.	558061	Excess (\$)	0.00
Assign From	CHIN HONG XIANG	Assign Date	15/05/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN NV200 (A)	c.c	1597
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	VM20103888	Colour	SILVER
Odometer	24898	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	165/80 R14	TOYO	3 mm
L/H Front Tyre	165/80 R14	TOYO	3 mm
R/H Rear Tyre	165/80 R14	TOYO	3 mm
L/H Rear Tyre	165/80 R14	TOYO	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	24/04/2018	Inspection Date	15/05/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 1637X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RH SLIDING DOOR (N)	BENT	1,281.90	1,281.90
1	REAR RH FENDER (N)	TO REPAIR SEE LABOUR	2,997.20	-
	LESS 10% DISCOUNT		-427.91	-128.19
			3,851.19	1,153.71
<u>SPECIAL NETT ITEMS</u>				
1	RH SLIDING DOOR GLASS GUM (SN)	NECESSARY	30.00	30.00
1	RH SLIDING COY STICKER (SN)	NECESSARY	20.00	20.00
			50.00	50.00
<u>LABOUR</u>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR RH FENDER.		900.00	550.00
	REMOVE AND REFIX RH SLIDING DOOR GLASS.		80.00	60.00
	REMOVE AND REFIX REAR RH GARNISH,SEAT,CARPET.		100.00	80.00
	PUTTY AND RESPRAY PAINTING.		800.00	500.00
	RUSTPROOFING.		60.00	30.00
			1,940.00	1,220.00
GRAND TOTAL			5,841.19	2,423.71
RECOMMENDED COST OF REPAIRS				2,423.71

Report Ref No. CS/MSG18008818/Krbn2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.