

2009/2/20

ASS. REC. BY:

REF: CS/CT118008799/Tivds

Special Instruction:

Surveyor:  
Menmen

Tau Kiah

ASSIGNMENT (Office)

From (Person):

Sharon Han

of

CTI

Date/Time: 15/5/18 @ 1:27pm

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLX 9868K

Insured:

GV 9439K

at Workshop m/s:

Zhong Cheng Enterprise

Tel:

9338 2859

of

Blk 6, Yew Tee Ind. Est 399J

Policy No:

DMCVSN3046191700

Claim No:

SNM18D02321C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

04/05/2018

CA / REV / REP. / REV 24 HRS

(cup)

After 11am @ 16/5/18

H.O.D. Endorsement:

Date/Time:

2:05pm @ 15/5/18

Person Contacted:

Sini

Vehicle IN

☒ OUT

Date/Time

Action/Instruction

(✓)

Estimate

1000

SLX 9868 L-X

GV 9439K - NA / INC16024454 / ST

DOA: 21/12/16

23/7/18

LS \$3800 confirmed by email (Ref 4671.80, 551)

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS *WP*

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

*Sum*

Veh No: *SLX 9868 L* Yr Regn: *2018 April*  
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: *Flonda Shuttle 15* CC: *1496*  
 Colour: *Silver* A/C: Insured / Std / NI / NA  
 Sp. Reading: *2282* T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: *GK 81201417*  
 Gen. Cond: *Good* / Fair / Poor / Burnt  
 Steering: *Inorder* / Jammed / Leaked / Burnt or  
 Brake: *Inorder* / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size F: *185/60R15*  
 R: *2*

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: *6* mm R/Bal: *6* mm  
 L/Bal: *6* mm L/Bal: *1* mm  
 D.O.A: \_\_\_\_\_ D.O.I: *16/5/18 @ 3pm*  
 Survey held at *Zhong Cheng*  
 Des. of Damages: Frt / Rear / O/S / N/S / *W* / Rooftop or  
*Frt o/s*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 25 JUL 2018

Order/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Order/Time: File Return to?

2) *137 - typist*

Days Of Repair: *4*

Resurvey No. of Trip: *1*

Survey Fee

Transportation

3 - PC / SA

1 - Photo

1 - Other

TOTAL

Report Format :

*menmen*

Lump Sum / L.B.I. / S

*3800 f*

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

☐

Weekend \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18008799/T1vd3

3 ANSON ROAD #16-00  
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 15-05-2018



Code : CTI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GV 9439K	Veh. Inspected	SLX 9868L
Policy No.	DMCVSN3046191700	Coverage (\$)	0.00
Claim No.	SNM18D02321C02	Excess (\$)	0.00
Assign From	MERIMEN (SHARON HAN)	Assign Date	15/05/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	04/05/2018	Inspection Date
Survey held at	ZHONG CHENG ENTERPRISE BLK 4 YEW TEE IND 393-H WOODLANDS ROAD SINGAPORE 677969	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018		15 May 2018 13:27 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	
Main Claimant:	NEO KOK THIEN
Vehicle Reg. No.:	SLX9868L
Claim Type:	TP / SNM18D02321C02
Vehicle Reg. No. (Insured):	GV9439K
	Excess: S\$0.00
Repairer:	Zhong Cheng Enterprise (HQ) BLK 6 YEW TEE INDUSTRIAL ESTATE 399J WOODLANDS ROAD, 678008 Woodlands - Tel: 9826-4959
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Sharon Han - 63896]
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 24/05/2018]
Adj Asg. Remarks:	NO EST, ASSIGN MARCUS CHUA AS SJE.

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Lucas Lee

---

**From:** Cheonghoh Law <mail@cheonghoh.sg>  
**Sent:** Tuesday, 15 May, 2018 11:23 AM  
**To:** Lucas Lee  
**Subject:** Re: PRI FOR SLX9868L (CTI REF: SNM18D02321C02) (Oref: LCH.lg/W6ZC-80416.l18)

Dear Sirs,

We refer to the above matter and to your email of 14 May 2018.

Our client hereby nominate Marcus Chua named in paragraph 1 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please contact Ms Sini 9338 2859 from Zhong Cheng Enterprise, Blk 6 Woodlands Road 399J Yew Tee Industrial Estate, Singapore 678008 for the said inspection of SLX 9868 K.

Kindly proceed to do the needful.

Thanks & regards  
Catherine  
CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

On 14 May 2018, at 9:18 AM, Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE
DERECK OH SIONG WEE
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Case Handler: Sharon Han

Lucas Lee  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)  
<image001.png>

*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Cheonghoh Law [<mailto:mail@cheonghoh.sg>]  
**Sent:** Monday, 14 May, 2018 9:12 AM  
**To:** Lucas Lee  
**Subject:** Fwd: PRS for SLX 9868 K involving vehicle GV 9439 K on 4 May 2018 along Blk 963 Jurong West Street 91 - MSCP (Oref: LCH.lg/W6ZC-80416.l18)

Thanks & regards  
Catherine  
CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Subject:** Fwd: PRS for SLX 9868 K involving vehicle GV 9439 K on 4 May 2018 along Blk 963 Jurong West Street 91 - MSCP (Oref: LCH.lg/W6ZC-80416.l18)  
**Date:** 11 May 2018 at 4:20:32 PM SGT  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Re-send.

Thanks & regards  
Catherine  
CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Subject:** Re: PRS for SLX 9868 K involving vehicle  
GV 9439 K on 4 May 2018 along Blk 963 Jurong West  
Street 91 - MSCP (Oref: LCH.lg/W6ZC-80416.118)  
**Date:** 10 May 2018 at 4:43:27 PM SGT  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Dear Sirs,

We append below our letter of PRS and await your urgent  
reply.

Thanks & regards  
Catherine  
CHEONGHOH LAW CORPORATION  
Blk 53 Chin Swee Road #03-05  
Singapore 160053  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

Begin forwarded message:

**From:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)  
**Subject:** Message from KMBT\_C364e  
**Date:** 10 May 2018 at 4:36:43 PM SGT  
**To:** [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)  
**Reply-To:** [c364@cheonghoh.sg](mailto:c364@cheonghoh.sg)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/05/2018 20:55
Date Of Accident	04/05/2018 10:05
Exact Location Of Accident	MSCP AT BLK 963 JURONG WEST ST.91 AT DECK 2A LOT22
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLX9868K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NEO KOK THIEN
NRIC No	S7242555C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96266826
Alternative Phone No	Office-90022445
<b>Vehicle Particulars</b>	
Manufacturer	HONDA
Model	SHUTTLE-1.5 G CVT ABS (A)
Exact Purpose for which vehicle was being used at time of accident	PARKED VEHICLE AT MULTI STOREY CAR PARK (MSCP) WHILE WORKING IN SHOP
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	M20180075
<b>Driver</b>	
Name of Driver	NEO KOK THIEN
NRIC No	S7242555C
Date Of Birth	05/11/1972
Occupation	INDOOR
Date Of Driving Pass	06/06/1995
Driving Experience	22 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96266826



Fax Number  
 Contact Number OFFICE-90022445  
 EMail Address NOEMAIL  
 Address BLK 616 SENJA ROAD  
 #04-62 SINGAPORE  
 Postcode 670616  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 0

#### Details of Police Action

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name BUKIT PANJANG NEIGHBOURHOOD POLICE CENTRE  
 Police Station Address ROAD: 42 FAJAR ROAD , POSTCODE: 679005 , COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: 1800-8929999 - FAX NO: 67673650  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

(Police Report No. T/20180504/2136) On the 4/5/2018 at about 5.30am I parked my vehicle SLX9868K at block 963 Jurong West Street 91 Deck 2A lot no. 22 and everything was intact. On same day at about 1.30pm, I went to get my vehicle and drove home without checking my vehicle. On the same day at about 1.30pm, I went to get my vehicle and drove home without checking my vehicle. On the same day at about 3.45pm I sent my vehicle for servicing and was informed by the service staff that there is some deep dents and scratches on the front right side of my vehicle. I then retrieve my in-camera in my vehicle and discovered that a blue pick-up truck bearing plate number GV9439K had knocked against my vehicle and drove away. There is a in-camera in my vehicle indicating time of accident as 10.05am. That's all.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GV9439K  
 Vehicle Make/Model/Colour BLUE PICK UP DOUBLE CABIN  
 Details Of Properties

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

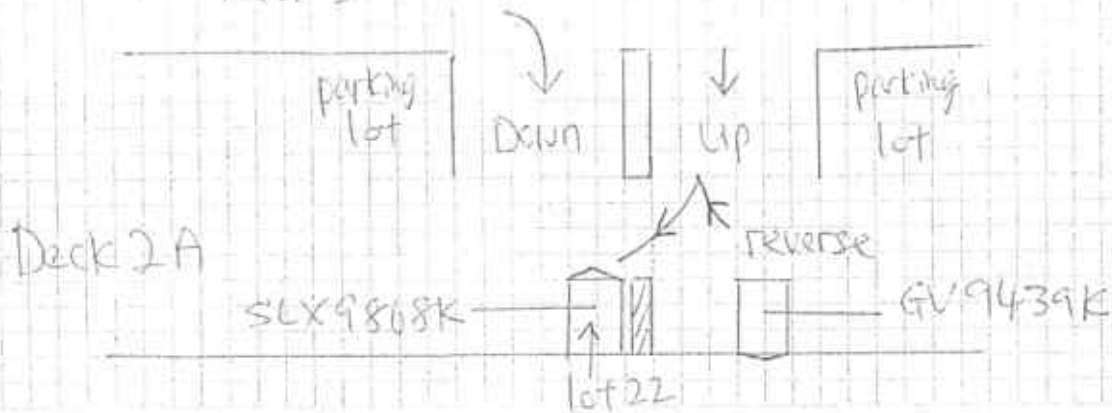
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: TONI HALEPH  
NRIC/FIN No.:

MSCP of BLOCK 963 Tung Wah St 91

## Deck 3



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 4/5/2018 at about 5.30am I parked my vehicle SLX9868K at block 963 Thung Lor Street 91 Deck 2A lot no. 22 and everything was intact. On same day at about 1.30 pm, I went to get my vehicle and drove home without checking my vehicle.

On the same day at about 3.45 pm I sent my vehicle for servicing and was informed by the service staff that there is some deep dents and scratches on the front right side of my vehicle. I then retrieve my in-camera in my vehicle and discovered that a blue pick-up truck bearing plate number GV 9439K had knock against my vehicle and drove away. There is a in-camera in my vehicle. That's all indicating time of accident as 10.05 am. That's all.

That's all.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Agave potamogeton

Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

1154 704255/c

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Am

Reporting Centre Personnel's Signature  
Name: TOLHAK POK  
NRIC/FIN No.:

# ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS FOR VEHICLE N SLX9868K

Adjustment of Spare Parts Costs for Repairs			Estimate by
Item	Qty	Vehicle parts description	
1	1	front bumper <i>del</i>	
2	2	front bumper side retainer <i>neu</i>	
3	1	front bumper reinforcement <i>?</i>	
4	2	front bumper fog lamp <i>X</i>	
5	2	front bumper fog lamp grille <i>X</i>	
6	1 set	front bumper fasteners <i>neu</i>	
7	1	HID headlamp <i>cut</i>	
8	1	HID headlamp bulb <i>X</i>	
9	1	headlamp lower bracket <i>?</i>	
10	1	headlamp fasteners <i>X</i>	
11	1	front bonnet <i>X</i>	
12	1	front bonnet lock <i>Rp</i>	
13	1	front support panel <i>Rp pump</i>	
14	1	front support panel top garnish <i>X ?</i>	
15	1 set	front support panel top garnish fasteners <i>neu</i>	
16	1	front fender <i>X</i>	
17	1	front fender fasteners <i>X</i>	
18	1	towing cover <i>mis</i>	
19	1	front grille <i>cut</i>	
20	1	front grille chrome <i>cut</i>	
21	1	front grille logo emblem <i>neu</i>	
22	1	front grille fasteners <i>neu</i>	
		<i>front bumper lower grille ?</i>	
			<u>0.00</u>
		Less 20%	<u>0</u>
			<u>0.00</u>
		<b>Special nett item</b>	
1	1	front number plate w housing	60.00 <i>X</i>
		<b>Total parts</b>	<u><u>60.00</u></u>

### Adjustment of Labour Costs for Repairs

Supply paint material to the rear and front expandable items. 1200.00 <sup>500</sup>~~400~~

To remove and replaced damaged parts including straightening  
and repositioning replacement parts & panel beat 1200.00 <sup>500</sup>~~400~~

Check wiring and rewire 60.00 30

to realign headlamp focus 35.00 20

to anti-rust 100.00 X

**Total labour 2595.00**

Tanfield 97495749  
- WP

16/5/18 @ 3pm

hwp pm

Resumy after repair  
sur @ [bill@auto.com](mailto:bill@auto.com)

4 3 days

  
30/5/18

# ASSESSMENT OF REPAIRS AND SPARE PARTS COSTS FOR VEHICLE N° SLX9868K

Adjustment of Spare Parts Costs for Repairs			
Item	Qty	Vehicle parts description	Estimate by
1	1	front bumper 1050.20	1035.00 de ✓
2	2	front bumper side retainer	70.00 ne ✓
3	1	front bumper reinforcement	395.00 ? bt ✓
4	2	front bumper fog lamp grille LH - x nn RH - de ✓	150.00 x 95
5	1 set	front bumper fasteners	45.00 ne ✓
6	1	HID headlamp 1650 ←	2335.00 at ✓
7	1	HID headlamp bulb	85.00 x nn
8	1	headlamp lower bracket	78.00 de ✓
9	1	front bonnet	992.00 x nn ✓
10	1	front bonnet lock	137.00 x R
11	1	front support panel	599.00 R ✓
12	1	front support panel top garnish	105.00 ? de ✓
13	1 set	front support panel top garnish fasteners	36.00 ne ✓
14	1	front fender	405.00 x nn
15	1	front fender fasteners	28.00 x nn
16	1	towing cover	55.00 mis ✓
17	1	front grille	455.00 at ✓
18	1	front grille chrome	305.00 at ✓
19	1	front grille logo emblem	58.00 ne ✓
20	1	front grille fasteners	38.00 at ✓
		- front bumper lower grille - 1040 de ✓	
		- front fog lamp RH - 100 ena ✓	
		Less 20%	
			7406.00
			1481.2
			5924.80
<b>Special nett item</b>			
1	1	front number plate w housing	60.00 x nn
		<b>Total parts</b>	60.00

## Adjustment of Labour Costs for Repairs

Supply paint material to the rear and front expandable items. 1100.00 500

To remove and replaced damaged parts including straightening  
and repositioning replacement parts & panel beat 1000.00 500

Check wiring and rewire 60.00 30  
to realign headlamp focus 35.00 20  
to anti-rust 100.00 400

**Total labour 2295.00**

**8471.80**

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 23 July 2018 5:00 PM  
**To:** 'Zhong Cheng'  
**Cc:** Taufikh (LKKAUTO); SUR  
**Subject:** RE: TP VEHICLE SLX 9868L-DOA: 4/5/2018

Dear Sini,

Noted.

**Kindly send Final invoice and all supporting documents to CHINA TAIPING INSURANCE**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zhong Cheng <zhongchengauto@gmail.com>  
**Sent:** Monday, 23 July 2018 4:41 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>  
**Subject:** Re: TP VEHICLE SLX 9868L-DOA: 4/5/2018

Dear Both,

Ok to accept COR \$3800.

Thanks

Best Regards  
Sini Tan  
Zhong Cheng Enterprise Pte Ltd  
Blk 6, 399J  
Yew Tee Industrial Est  
S678008  
HP: 93382859 Fax: 68942883

On Mon, Jul 23, 2018 at 10:11 AM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sini,

WITHOUT PREJUDICE



We closed at Lump Sum \$3800/-

Please confirmed.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zhong Cheng <[zhongchengauto@gmail.com](mailto:zhongchengauto@gmail.com)>

**Sent:** Friday, 20 July 2018 2:37 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Re: TP VEHICLE SLX 9868L-DOA: 4/5/2018

Dear Veron,

Can we close at \$4000? 4 working days ok.

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Fri, Jul 20, 2018 at 2:10 PM, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Sini,

WITHOUT PREJUDICE

Offer Lump Sum \$3650 @ 4 working days.

Please confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zhong Cheng [<mailto:zhongchengauto@gmail.com>]

**Sent:** Tuesday, 17 July 2018 1:43 PM

To: Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

Subject: Re: TP VEHICLE SLX 9868L-DOA: 4/5/2018

 SLX9868K.zip

Dear Veron,

Attached dismantled pics fyi.

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

On Mon, Jul 16, 2018 at 11:35 AM, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Sini,

Please provides us resurvey photos.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zhong Cheng [<mailto:zhongchengauto@gmail.com>]

**Sent:** Thursday, 12 July 2018 5:10 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** Fwd: Accident report - GV9439K

Hi Veron,

Resend fyi.

Thanks

Best Regards

Sini Tan

**Zhong Cheng Enterprise Pte Ltd**

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

----- Forwarded message -----

From: **Zhong Cheng** <[zhongchengauto@gmail.com](mailto:zhongchengauto@gmail.com)>  
Date: Wed, May 23, 2018 at 2:17 PM  
Subject: Fwd: Accident report - GV9439K  
To: "Taufikh (LKK Auto)" <[taufikh@lkkauto.com](mailto:taufikh@lkkauto.com)>

Hi Taufikh,

Attached GIA and estimate fyi and finalization.

Thanks

Best Regards

Sini Tan

Zhong Cheng Enterprise Pte Ltd

Blk 6, 399J

Yew Tee Industrial Est

S678008

HP: 93382859 Fax: 68942883

----- Forwarded message -----

From: **Sin Yew Hup** <[syhapl@singnet.com.sg](mailto:syhapl@singnet.com.sg)>  
Date: Sat, May 12, 2018 at 12:32 PM  
Subject: Accident report - GV9439K  
To: Zhong Cheng <[zhongchengauto@gmail.com](mailto:zhongchengauto@gmail.com)>

Hi,

Kindly refer to the attached accident report for your reference.

Thank you

Best regards,

Jing Yee

---

**FREE Animations** for your email - by IncrediMail

**Click Here! ►**



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018		15 May 2018 13:27 <a href="#">Edit Adj Rpt</a>	<b>S\$3,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	-, ID: -								
Main Claimant:	<b>NEO KOK THIEN</b>								
Vehicle Reg. No.:	<b>SLX9868K</b>	Date of Loss:	04/05/2018 00:00 - :59 [15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM18D02321C02</b>	Policy/Cover Note No.:	DMCVSN3046191700						
Vehicle Reg. No. (Insured):	<b>GV9439K</b>	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	<b>Zhong Cheng Enterprise (HQ)</b> BLK 6 YEW TEE INDUSTRIAL ESTATE 399J WOODLANDS ROAD, 678008 Woodlands - Tel: 9826-4959								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Sharon Han</b> - 63896]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 24/05/2018]								
Adj Asg. Remarks:	NO EST, ASSIGN MARCUS CHUA AS SJE.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SLX9868K (SNM18D02321C02)**  
**[GV9439K]**  
**TP**  
**NEO KOK THIEN**  
**May 4 2018 12:00AM**  
**[-]**  
**Zhong Cheng Enterprise**

Upload Documents			Upload Photos			Compose New Letter			View <a href="#">View in Browser</a>		
Photos/Images									3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	17/07/18 13:56	General View						Load PDF			
2	17/07/18 13:56	Reinspection Photo						Load PDF			
Documentation									1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print		
1	15/05/18 13:27	PRS						Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				



# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18008799/T1VD3Q2

Date: 24/08/2018

### REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMCVSN3046191700

Claimant Vehicle  
No: SLX9868KInsured Vehicle  
No: GV9439K

Date of Loss: 04/05/2018

Nature of Claim: TP

Claim  
No: SNM18D02321C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLX9868K

Make &amp; Model: HONDA SHUTTLE, 1.5 G CVT ABS (A)

Engine No: L15B5461668

Reg. Date: 19/04/2018 (Man. Year: 2017)

Chassis No: GK81201417

Colour: Silver

Odometer: 2282 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,176.80	3,712.00	2,464.80	39.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,295.00	1,050.00	1,245.00	54.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>8,471.80</b>	<b>4,762.00</b>	<b>3,709.80</b>	<b>43.79</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>3,800.00</b>		
<b>Nett Amount (\$\$)</b>	<b>8,471.80</b>	<b>3,800.00</b>	<b>4,671.80</b>	<b>55.15</b>

### INSPECTION

Date of Assignment: 15/05/2018

Date Inspected: 16/05/2018 Inspected At:

Zhong Cheng Enterprise (HQ)  
BLK 6 YEW TEE INDUSTRIAL ESTATE  
399J WOODLANDS ROAD  
Singapore 678008

Estimated Period of Repair: 4.0 days

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 13 Aug 2018)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G CVT ABS (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLX9868K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,035.00 FL	*1,035.00 FL
2	2		*FRONT BUMPER SIDE RETAINER	Necessary	70.00 FL	*70.00 FL
3	1		*FRONT BUMPER REINFORCEMENT	Bent	395.00 FL	*395.00 FL
4	1		*FRONT BUMPER FOG LAMP GRILLE	N/SNot Necessary / O/SDeformed	150.00 FL	*75.00 FL
5	1		*SET FRONT BUMPER FASTENER	Necessary	45.00 FL	*45.00 FL
6	1		*HID HEADLAMP	Cut	2,335.00 FL	*1,650.00 FL
7	1		*HID HEADLAMP BULB	Not Necessary	85.00 FL	*- FL
8	1		*HEADLAMP LOWER BRACKET	Deformed	78.00 FL	*78.00 FL
9	1		*FRONT BONNET	Not Necessary	992.00 FL	*- FL
10	1		*FRONT BONNET LOCK	Repair	137.00 FL	*- FL
11	1		*FRONT SUPPORT PANEL	Repair	599.00 FL	*- FL
12	1		*FRONT SUPPORT PANEL TOP GARNISH	Deformed	105.00 FL	*105.00 FL
13	1		*SET FRONT SUPPORT PANEL TOP GARNISH FASTENERS	Necessary	36.00 FL	*36.00 FL
14	1		*FRONT FENDER	Not Necessary	405.00 FL	*- FL
15	1		*FRONT FENDER FASTENES	Not Necessary	28.00 FL	*- FL
16	1		*TOWING COVER	Missing	55.00 FL	*55.00 FL
17	1		*FRONT GRILLE	Cut	455.00 FL	*455.00 FL
18	1		*FRONT GRILLE CHROME	Cut	305.00 FL	*305.00 FL
19	1		*FRONT GRILLE LOGO EMBLEM	Necessary	58.00 FL	*58.00 FL
20	1		*FRONT GRILLE FASTENERS	Necessary	38.00 FL	*38.00 FL
21	1		*FRONT BUMPER LOWER GRILLE	Deformed	140.00 FL	*140.00 FL
22	1		*FRONT FOG LAMP RH	Cracked	100.00 FL	*100.00 FL
23	1		*FRONT NUMBER PLATE W HOUSING	Not Necessary	60.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>7,706.00</b>	<b>4,640.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,529.20</b>	<b>928.00</b>
<b>Total Parts (\$\$)</b>	<b>6,176.80</b>	<b>3,712.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SUPPLY PAINT MATERIAL TO THE REAR AND FRONT EXPANDABLE ITEMS	New	1,100.00	500.00
2	TO REMOVE AND REPLACED DAMAGED PARTS INCLUDING STRAIGHTENING AND REPOSITIONING REPLACEMENT PARTS & PANEL BEAT	New	1,000.00	500.00
3	CHECK WIRING AND REWIRE	New	60.00	30.00
4	TO REALIGN HEADLAMP FOCUS	New	35.00	20.00
5	TO ANTI-RUST	New	100.00	0.00
Gross Labour Cost (S\$)			<b>2,295.00</b>	<b>1,050.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >