

ASS. REC. BY

REF CS/FWD18008793/Uqdz⁵²

Special Instruction:

Surveyor: Marcus Maimen

ASSIGNMENT (Office)

From (Person): Josy Loh

of FWD

Date/Time: 14/5/18 @ 7.14 pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV ? CS

To Inspect Vehicle No: SGW 964

Insured:

at Workshop n/s: Progressive Automotive

Tel: 67415336

of Blk 3022A Ubi Rd 1 # 01-45/46

Policy No: PNPV2017-00005935

Claim No: 1201800005832

Sum Insured:

Excess: \$500.00

Make of Veh:

(Client's Record)

D.O.A. 14/05/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.59am @ 15/5/18

Person Contacted: Pei wen

Vehicle: IN / OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/> Estimate
	<u>SGW 964-X</u>
<u>15/5/18 @ 3.59pm</u>	<u>revert to Josy Loh via Maimen.</u>
<u>16/5/18 @ 11.09am</u>	<u>Josy informed C/A at US \$400 via Maimen.</u>
<u>16/5/18 @ 5.12pm</u>	<u>Informed Pei wen C/A not more than US \$400 & Ex: \$500.</u>

ASSIGNMENT

From: _____ Date: 5/6

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGW 964

at Workshop m/s PA uh,

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 7800

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: 2 Consistent?: Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGW 964 Yr Regn: 1208

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA1

Make: M.F 1-CAR C.O. 659

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 92146 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JMYLRHA1W84500303

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 145/65R15-

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: 6

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 14/5/18 D.O.I. 15/5/18

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	L7A 3606 7ullh. Rep 6500 cost plus 10% + lab less 20% offer workshop not more than 4k. = 2 days
7/6/18	confirmed L/S @ 3800 with Ray LPA 61943, 34%
RECEIVED 08 JUN 2018	

Date/Time, File Pass to? : Prel. Report

1) 08/6 turner : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 5

Resurvey No. of Trip: 1

Report Format: MER OD

Lump Sum / I.B.I. (\$) 3800

Add Fee: : Site Insp. (\$) _____
 : Interview (\$) _____
 : Tech. Invs (\$) _____
 : Weekend (\$) _____

Survey Fee:	200
Transportation:	50
\$ + RG. \$:	50 + 50
Photos:	
Others:	10
TOTAL:	

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018 Sendback Est	14 May 2018 17:06 S\$5,743.00	14 May 2018 19:14 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: TEH JANG KHENG , ID: S7201354I									
Vehicle Reg. No.: SGW96U		Date of Loss: 14/05/2018 07:00 - :59 [112 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1201800005832		Policy/Cover Note No.: PNPV2017-00005935 (Comprehensive)							
		Excess: S\$500.00							
Repairer: Progressive Automotive Pte Ltd (HQ) Bk 3022A Ubi Road 1, #01-45/46, 408716 Ubi - Tel: 67415336									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 23/05/2018]									
Driver/Custodian: LAI KIT PENG (50 / Female), NRIC: S6862212C, Tel: +6591687763									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 16 May 2018 5:12 PM
To: 'Peiwen PROGAUTO'
Cc: progauto@progauto.com.sg; SUR
Subject: RE: VEHICLE SGW 96U (DOA: 14/05/2018)

Dear Pei Wen,

As instructed by our client, please proceed to repair the insured vehicle **SGW 96U** at repair cost not more than **\$4,000.00 on Lump Sum basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen PROGAUTO [mailto:peiwen@progauto.com.sg]
Sent: Wednesday, 16 May 2018 5:08 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: progauto@progauto.com.sg
Subject: RE: VEHICLE SGW 96U (DOA: 14/05/2018)

Hi Shiau Chan,

Please refer to the signed lump sum form as per attached.

Regard,
Pei Wen

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, May 16, 2018 3:29 PM
To: progauto@progauto.com.sg
Subject: FW: VEHICLE SGW 96U (DOA: 14/05/2018)

Dear Ray,

Re-send.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2018 17:02	Clim Veh Model Changed	(202055) MITSUBISHI I-CAR 659cc MIVEC 4A/T M-LINE (A).	[R] Ng Pei Wen
2	14 May 2018 17:02	Clim Created	Reg No: SGW96U. Policy No: PNPV2017-00005935. Acct Date: 2018/05/14. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Progressive Automotive Pte Ltd (HQ). Created from SAS:MPA218062689	[R] Ng Pei Wen
3	14 May 2018 17:06	Clim Submitted	5743.00.	[R] Ng Pei Wen
4	14 May 2018 19:14	Clim Registration Modified	Excess: -> 500.00.	[I] Josey Loh
5	14 May 2018 19:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[I] Josey Loh
6	14 May 2018 19:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23	[I] Josey Loh
7	14 May 2018 19:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Josey Loh
8	15 May 2018 09:54	Assignment 1st Accessed		[A] Nivitha Govindasamy
9	15 May 2018 12:50	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Nivitha Govindasamy
10	15 May 2018 15:55	Adj Rpt Initiated		[A] SHIAU CHAN
11	15 May 2018 15:58	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/23	[A] SHIAU CHAN
12	15 May 2018 15:59	Adj Mandate Request	Cur.Req:4000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER AGREED REPAIR COST NOT MORE THAN \$4,000.00 ON LUMP SUM BASIS.	[A] SHIAU CHAN
13	16 May 2018 11:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23. Mandate Remarks: Subject to signed authorization letter from PH. Please refer to email. No supplementary items.	[I] Josey Loh
14	16 May 2018 11:09	Adj Mandate Set	Approved:4000.00:Subject to signed authorization letter from PH. Please refer to email. No supplementary items.	[I] Josey Loh

Date From ◀ ▶ Date To ◀ ▶ Audit Type None ▼ Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1803965	14/05/2018 17:02	Motor	Progressive Automotive Pte Ltd	Progressive Automotive Pte Ltd (HQ)	SGW96U		xx.xx
1805199	15/05/2018 15:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGW96U		10.70

Attention: Motor Claims Department
FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01, Suntec Tower 4
Singapore 038986

AUTHORIZATION FOR LUMP SUM REPAIR

I, [Name] [NRIC] TEH JANK KHENH, the owner/ authorized driver of vehicle [Registration No.] SGW96U ("Vehicle") do hereby authorize the PROGRESSIVE AUTOMOTIVE PTE LTD ("Workshop") to repair the Vehicle on a lump sum basis instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair, which lump sum repair means the Workshop may use a mixture of genuine parts and/or original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the necessary repair.

Signed and acknowledged by:



Signature of Policyholder/ authorized driver*

*to be applicable where the person authorizing is the authorized driver:-

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date: 16/5/2018
PROGRESSIVE AUTOMOTIVE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: progauto@progauto.com.sg

Name and signature of workshop personnel including workshop stamp

Date: 16/5/2018

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 15 May 2018

Preliminary Advice

Vehicle No	: SGW96U	Accident Date	: 14/05/2018
Make	: MITSUBISHI I-CAR	Policy No.	: PNPV2017-00005935
Assignment Date	: 14/05/2018	Excess	: S\$500.00
Date of Inspection	: 15/05/2018	Est. Duration of Repair	: 5.00
Inspection At	: PROGRESSIVE AUTOMOTIVE PTE LTD (HQ) BLK 3022A UBI ROAD 1, #01-45/46 SINGAPORE 408716		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,743.00
Revised Amount	:S\$	3,668.00
Check Items (Estimated)	:S\$	1,905.00
Total	:S\$	5,573.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	7,800.00
COE / PARF Rebate	:S\$	3,606.00
Salvage Value	:S\$	
Margin for Repair	:S\$	4,194.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : REPAIRER AGREED REPAIR COST NOT MORE THAN \$4,000.00 ON LUMP SUM BASIS.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/05/2018 16:33
Date Of Accident	14/05/2018 07:15
Exact Location Of Accident	JUNCTION OF THOMSON ROAD & NORFOLK ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGW96U
Insured/Policyholder	
Name Of Registered Owner	TEH JANG KHENG
NRIC No	S7201354I
Email Address	JANGKHENG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96999996
Alternative Phone No	OTHERS-91687763
Vehicle Particulars	
Manufacturer	MITSUBISHI
Model	I-CAR-659CC MIVEC 4A/T M-LINE (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2017-00005935
Cover Note Number	
Driver	
Name of Driver	LAI KIT PENG
NRIC No	S6862212C
Date Of Birth	26/01/1968
Occupation	INDOOR
Date Of Driving Pass	30/08/2005
Driving Experience	12 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91687763
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 129 LORONG AH SOO #09-340 SINGAPORE
Postcode	530129
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ1736A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HO KOW YAM
NRIC/Passport Number	
Contact Number	98362392
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

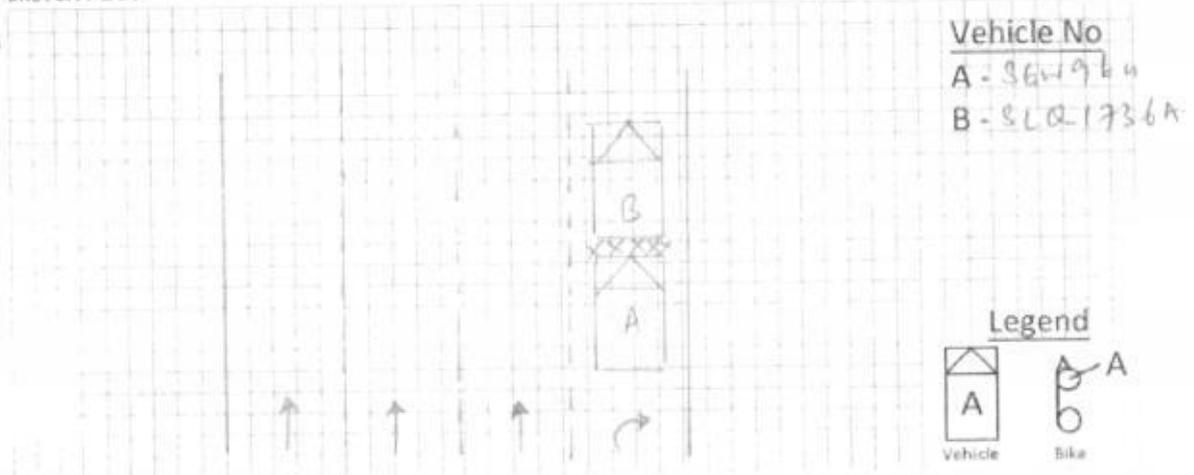

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling until junction road of Thomson rd & Mr. Aik Rd in the extreme right lane about to right turn. The light was green in my favour but suddenly I saw the vehicle B in front of me stopped and I unable to stop in time and hit into the rear of vehicle B.

DECLARATION

I/We declare the foregoing particulars are true in every respect. Please be advised that your insurer may have a 14 day clause whereby the claim against own policy must be made within the stipulated time frame from the date of occurrence. Kindly check your policy for more details.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1354I
Vehicle Details	
Vehicle No.:	SGW96U
Vehicle to be Exported:	No
Intended De-registration Date:	15 May 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	I-CAR 4A/T MIVEC I-STYLE
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	3B20BJ8052
Chassis No.:	JMYLRHA1W8U500303
Maximum Power Output:	47.0 kW (63 bhp)
Open Market Value:	\$14,388.00
Original Registration Date:	16 Dec 2008
First Registration Date:	16 Dec 2008
Transfer Count:	2
Actual ARF Paid:	\$6,312.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Dec 2018
PARF Rebate Amount:	\$3,156.00
Intended COE Rebate Details	
COE Expiry Date:	15 Dec 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$1,000.00
COE Rebate Amount:	\$450.00
Total Rebate Amount:	\$3,606.00

The information contained herein is correct as at 15 May 2018

OK

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\$58 until it's SOLD!

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 3.68%P.A@Gv Cars Financing
 GV Credit Pte Ltd StarAd



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Browse by Category ▾

Sort b

5 vehicles

Mitsubishi i

Advan

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mil
Search Selection	Mitsubishi i		Any	Any	Any	Any	
	Mitsubishi i Limited (COE till 02/2022)		\$22,800	\$6,070 /yr	15-Feb-2007	659 cc	11
Trade In All Available, Interested Please Call For Viewing, Viewing By Appointment Only. Boeki Auto & Marine Posted: 14-May-2018 Tags: 2007 Mitsubishi i, Mitsubishi i, Mitsubishi, i, Used Mitsubishi							
	Mitsubishi i Casual		\$11,800	\$3,490 /yr	12-Aug-2009	659 cc	95
High PARF Of 7.5K! Low Depreciation 400+ Per Month! Direct Owner Selling, Turbo Engine That Makes This Car Runs Lit Paying Very Low Road Tax For It. No Repair Needed, Tires, ... Posted: 14-May-2018 Tags: 2009 Mitsubishi i, Mitsubishi i, Mitsubishi, i, Used Mitsubishi							
	Mitsubishi i Casual		\$17,388	\$6,830 /yr	28-Oct-2009	659 cc	12
New Road Tax! New Tyre! One Owner! \$2K Drive Away! High In-House Loan Available At Low Interest! Bad Debts/Bank Almost Like New! Free 1 Year Extended Premium Warranty Plus S... Hamilton Autohub Pte Ltd Posted: 06-May-2018 Tags: 2009 Mitsubishi i, Mitsubishi i, Mitsubishi, i, Used Mitsubishi							
	Mitsubishi i (COE till 11/2021)		\$19,800	\$5,650 /yr	15-Nov-2006	659 cc	
Full Agent Service With Cycle And Carriage, Viewing By Appointment Only! Good Condition Posted: 19-Apr-2018 Tags: 2006 Mitsubishi i, Mitsubishi i, Mitsubishi, i, Used Mitsubishi							

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle



PROGRESSIVE AUTOMOTIVE PTE LTD

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
 Tel:: 6741 5336 (6 Lines) Fax: 6741 7208
 E-mail: progauto@progauto.com.sg
 Reg. No.: 201006949C

We specialise in repairing, panel beating, spray painting of all kinds of Vehicles and also insurance claims. All enquiries are welcome.

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD 0518-6477
Policy No:	PNPV2017-00005935	Date of Loss:	14/05/2018
Vehicle Reg. No.:	SGW96U	Driveable?	
Driver Age/Info:	50 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TEH JANG KHENG		
Driver:	LAI KIT PENG		

Make/Model:	MITSUBISHI I-CAR, 659CC MIVEC 4A/T M-LINE (A)	Vehicle Reg. Date:	16/12/2008
Vehicle Colour:	WHITE	Chassis No:	JMYLRHA1W8U500303
Engine No:	3B20BJ8052		
Odometer:	92146 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	5		

Not Applicable
take photo before painting
15/5/18
5th Floor 2500

Description of Accident/Loss: REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

Remarks: VEHICLE IS IN WORKSHOP

Present Location: PROGRESSIVE AUTOMOTIVE PTE LTD (HQ)

COST OF CLAIMS	Amount
Parts	4,488.00
Miscellaneous Items	35.00
Labour	620.00
Paintwork Labour	600.00
Towing	0.00
Gross Total (\$\$)	5,743.00
+ GST 7.00% (\$\$)	402.01
Nett Amount (\$\$)	6,145.01

Auto consultants hence notify the repairer of the following:

- To resurvey/reform after spray painting
- To display damaged part(s) during resurvey
- Part prices are subject to confirmation
- Third party survey on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item (s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

This claim is handled by: **NG PEI WEN**

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 May 2018)

Parts: 144 MITSUBISHI I-CAR 659cc MIVEC 4A/T M-LINE (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Progressive Automotive Pte Ltd/SGW96U/14/05/2018 17:06

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1	NA	*FRONT BUMPER <i>DS</i>	0.00	0.00	*580.00 F ✓
2	2	NA	*FRONT BUMPER SIDE HOLDER - LH; RH <i>but</i>	0.00	0.00	*12.00 F ✓
3	10	NA	*FRONT BUMPER CLIPS <i>her</i>	0.00	0.00	*15.00 F ✓
4	1	NA	*FRONT BUMPER "MITSUBISHI" LOGO <i>her</i>	0.00	0.00	*28.00 F ✓
5	1	NA	*FRONT BUMPER REINFORCEMENT <i>but</i>	0.00	0.00	*160.00 F ✓
6	1	NA	*FRONT SUPPORT PANEL <i>one</i>	0.00	0.00	*120.00 F ✓
7	1	NA	*FRONT CONDENSER <i>but/pur</i>	0.00	0.00	*460.00 F ✓
8	1	NA	*FRONT RADIATOR <i>but/pur</i>	0.00	0.00	*650.00 F ✓
9	1	NA	*FRONT RADIATOR COWLING; MOTOR; BLADE <i>11</i>	0.00	0.00	*510.00 F ✓
10	1	NA	*FRONT RADIATOR TOP CAP <i>mj</i>	0.00	0.00	*15.00 F ✓
11	1	NA	*FRONT RADIATOR SPARE TANK <i>11</i>	0.00	0.00	*135.00 F ✓
12	2	NA	*HEAD LAMP ASSY - LH; RH <i>one</i>	0.00	0.00	*1,200.00 F ✓
13	1	NA	*FRONT BONNET <i>DD/BUCK</i>	0.00	0.00	*360.00 F ✓
14	2	NA	*FRONT BONNET HINGE - LH; RH	0.00	0.00	*70.00 F ✓
15	1	NA	*FRONT BONNET LOCK <i>11</i>	0.00	0.00	*23.00 F ✓
16	1	NA	*FRONT BONNET OUTER GARNISH <i>11</i>	0.00	0.00	*90.00 F ✓
17	10	NA	*FRONT BONNET OUTER GARNISH CLIP <i>11</i>	0.00	0.00	*15.00 F ✓
18	1	NA	*FRONT WIPER GARNISH - CENTRE <i>11</i>	0.00	0.00	*45.00 F ✓

F=Franchise part.

Total Parts (S\$)

4,488.00

Progressive Automotive Pte Ltd/SGW96U/14/05/2018 17:06. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

3623

4778

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	FRONT NUMBER PLATE WITH CASING	35.00 ✓
Sub Total (S\$)			35.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Paintwork Labour			
1	TO RESPRAY PAINT ON ACCIDENT PORTIONS	New	510 600.00
Labour Items			
2	TO REMOVE; REALIGN; REPAIR; CUT/WELD; KNOCK OUT DENTS & REPLACE ACCIDENT PARTS	New	510 600.00
3	TO CHECK WIRING	New	✓ 20.00
Gross Labour Cost (S\$)			1,220.00

Progressive Automotive Pte Ltd/SGW96U/14/05/2018 17:06. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Our equipment include the latest and reliable CAR-O-LINER MARK 5 repair bench, draw aligner and the support dolly system to provide accurate re-alignment and speedy repairs.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2018 Sendback Est	14 May 2018 17:06 S\$5,743.00	14 May 2018 19:14 Edit Adj Rpt	S\$3,800.00 Edit Estimates	S\$3,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS									
Insured:	TEH JANG KHENG, ID: S72013541								
Vehicle Reg. No.:	SGW96U	Date of Loss:	14/05/2018 07:00 - :59 [112 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1201800005832	Policy/Cover Note No.:	PNPV2017-00005935 (Comprehensive)						
		Excess:	S\$500.00						
Repairer:	Progressive Automotive Pte Ltd (HQ) Blk 3022A Ubi Road 1, #01-45/46, 408716 Ubi - Tel: 67415336								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/05/2018]								
Driver/Custodian:	LAI KIT PENG (50 / Female), NRIC: S6862212C, Tel: +6591687763								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (16/05/2018): Alert - Adj Mandate Approved (S\$4000.00) - SGW96U - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SGW96U (1201800005832)

OD

May 14 2018 7:00AM

[TEH JANG KHENG]

Progressive Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View In Browser

Assessment Reports

1 per page

No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
1	14/05/18 17:06	Repairer Estimates	 Load HTM	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/05/18 15:58	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>

Photos/Images

3 per page

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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
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2	14/05/18 17:05	Certificate of Insurance		Load TIF <input type="checkbox"/>
3	14/05/18 17:05	Claimant's NRIC		Load TIF <input type="checkbox"/>
4	14/05/18 17:05	Driver's NRIC & LICENSE		Load TIF <input type="checkbox"/>

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 17:13	AUTHORISATION OF LUMP SUM REPAIR		Load PDF <input type="checkbox"/>

Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Automotive Pte Ltd (HQ)	Thumbnail	Print
			3 per page	<input checked="" type="checkbox"/>
Photos/Images			Thumbnail	Print
No	Finalized On	Progressive Automotive Pte Ltd (HQ)		
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Documentation			1 per page	<input checked="" type="checkbox"/>
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3	14/05/18 16:40	CI	Load TIF	
4	14/05/18 16:40	OWNER NRIC	Load TIF	
5	14/05/18 16:40	DRIVER NRIC & LICENSE	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Repairer Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18008793/UQD3S2
Date: 08/06/2018

REFERENCE

Insured/Claimant: TEH JANG KHENG Policy No: PNPV2017-00005935
Date of Loss: 14/05/2018 Nature of Claim: OD Claim No: 1201800005832

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGW96U**
Make & Model: MITSUBISHI I-CAR, 659cc MIVEC 4AT M-LINE (A) Engine No: 3B20BJ8052
Reg. Date: 16/12/2008 (Man. Year: 2008) Chassis No: JMYLRHA1W8U500303
Colour: White Odometer: 92146 km
Engine Capacity: 659 cc
Market Value/New Car Price: S\$7,800.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 145/65R15 Rear Tyre Size: 145/65R15
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,488.00	3,623.00	865.00	19.27
Miscellaneous Items	35.00	35.00	0.00	0.00
Labour	620.00	570.00	50.00	8.06
Paintwork Labour	600.00	550.00	50.00	8.33
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,743.00	4,778.00	965.00	16.80
Approved Total (Overridden) (S\$)		3,800.00		
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	5,743.00	3,300.00	2,443.00	42.54
+ GST 7.00/7.00% (S\$)	402.01	231.00	171.01	42.54
Nett Amount (S\$)	6,145.01	3,531.00	2,614.01	42.54

INSPECTION

Date of Assignment: 14/05/2018 Present Location: Progressive Automotive Pte Ltd (HQ)
Date Inspected: 15/05/2018 Inspected At: Progressive Automotive Pte Ltd (HQ)
Estimated Period of Repair: 5.0 days Blk 3022A Ubi Road 1, #01-45/46
Singapore 408716

Adjuster: MARCUS CHUA

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printprt&caseid=708310&extid=272273&CFID=35127208&CFTOKEN=

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 08 Jun 2018)**Parts:** 144 MITSUBISHI I-CAR 659cc MIVEC 4A/T M-LINE (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** (Unsubmitted, no print-code for SGW96U)**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1	NA	*FRONT BUMPER	Distorted	580.00 F	*580.00 F
2	2	NA	*FRONT BUMPER SIDE HOLDER - LH; RH	Bent	12.00 F	*12.00 F
3	10	NA	*FRONT BUMPER CLIPS	Necessary	15.00 F	*15.00 F
4	1	NA	*FRONT BUMPER "MITSUBISHI" LOGO	Necessary	28.00 F	*28.00 F
5	1	NA	*FRONT BUMPER REINFORCEMENT	Bent	160.00 F	*160.00 F
6	1	NA	*FRONT SUPPORT PANEL	Cracked	120.00 F	*120.00 F
7	1	NA	*FRONT CONDENSER	Bent / Punctured	460.00 F	*460.00 F
8	1	NA	*FRONT RADIATOR	Bent / Punctured	650.00 F	*650.00 F
9	1	NA	*FRONT RADIATOR COWLING; MOTOR; BLADE	Not Necessary	510.00 F	*- F
10	1	NA	*FRONT RADIATOR TOP CAP	Missing	15.00 F	*15.00 F
11	1	NA	*FRONT RADIATOR SPARE TANK	Not Necessary	135.00 F	*- F
12	2	NA	*HEAD LAMP ASSY - LH; RH	Cracked	1,200.00 F	*1,200.00 F
13	1	NA	*FRONT BONNET	Dented / Buckled	360.00 F	*360.00 F
14	2	NA	*FRONT BONNET HINGE - LH; RH	Repair	70.00 F	*- F
15	1	NA	*FRONT BONNET LOCK	Twisted	23.00 F	*23.00 F
16	1	NA	*FRONT BONNET OUTER GARNISH	Not Necessary	90.00 F	*- F
17	10	NA	*FRONT BONNET OUTER GARNISH CLIP	Not Necessary	15.00 F	*- F
18	1	NA	*FRONT WIPER GARNISH - CENTRE	Not Necessary	45.00 F	*- F

F=Franchise part.

Total Parts (S\$)	4,488.00	3,623.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	FRONT NUMBER PLATE WITH CASING BENT	35.00	35.00
Sub Total (S\$)			35.00	35.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Paintwork Labour				
1	TO RESPRAY PAINT ON ACCIDENT PORTIONS	New	600.00	550.00
Labour Items				
2	TO REMOVE; REALIGN; REPAIR; CUT/WELD; KNOCK OUT DENTS & REPLACE ACCIDENT PARTS	New	600.00	550.00
3	TO CHECK WIRING	New	20.00	20.00
Gross Labour Cost (S\$)			1,220.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >