

Ming Yao

CC 4 / AIG1800 8785 / KWA3 4

Surveyor:

Kenneth

DOI:

ASSIGNMENT

15/5/18

Date / Time:

14/05/2018

Registered in Merimen:

21/05/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLR 6800 G
 Name of Insured : Kenneth Tan Anot
 Insured Tel No. : HP: 9088419
 Excess Sec II : SS D.O.A. : 11/5/18
 Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : 203490602159
 Policy No. : 1700026439
 Make / Model : Audi A6 6x
 Place of Accident : 6 Amp St. 94

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SGY5766B



INSRS: WSP: pe Auto.
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:

Date/ Time

3/7/18

SGY5766B-X
 SLR 6800 G - CC3 / Multi road 24 / A6 6x, HP: 11/5/18

STAGE DATE / PIC

Non-Reporting ltr (1st):
 Non-Reporting ltr (2nd):
 Non-Reporting ltr (Final):
 Notification ltr (if non-pickup):
 Call OI:
 After call ltr to OI: 14/6/18 via CH

4/6/18

called OI, No response

Documentation Check List: Handler Typist

14/6/18

Called OI, confirm accident details. inform TP claim. letter send out.

Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

20/6/18

email from AIG TP pass lawyer

RECEIVED 20 JUN 2018

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 15 If NO or B 28, Ass. Lia :

Repair Cost: S\$

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

Total: S\$ **Global Sum S\$:**

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ Name 1:

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

COPY SENT 20/6/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: w/p
- 3) Survey fee: B\$ 20.00

2/10/2018

ASS. REC. BY:

REF: CS/AIG18008785/Kgd3

Special Instruction:

Surveyor Kenneth

ASSIGNMENT (Office)

From (Person): Lim Sheng Yang of AIG Date/Time: 14/5/18 @ 4:35pm

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGY 5766 B Insured: SIR 6800G

at Workshop m/s RC Auto Tel: 9761 9383

of 160 Sin Ming Drive # 06-20

Policy No: Claim No: SGY 5766 B / RCA / jp / ca

Sum Insured: Excess:

Make of Veh: D.O.A. 11/05/2018
(Client's Record)

CA / REV / REP. / REV 24 HRS (wp) H.O.D. Endorsement:

Date/Time: 9:15am @ 15/5/18 Person Contacted: Mr. Tan Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SGY 5766 B - X
	SIR 6800G - X

REF: AIG

ASSIGNMENT

From: _____ Date: 15/5/18

Estimated Cost: _____

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SBY 5766B

at Workshop m/s: RC Auto

of 160 Sin Ming Drive # 06-20

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: SBY 5766B Yr Regn: 09 07

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Axiu c.c. 1498

Colour: h. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 241805 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NZE141 6049009

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: _____ R: 185/70R14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front	Rear
R/Bal. <u>9</u> mm	R/Bal. <u>9</u> mm
L/Bal. <u>9</u> mm	L/Bal. <u>9</u> mm
D.O.A. <u>11/5/18</u>	D.O.I. <u>13/5/18</u>

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1 up

9/22 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time | Action / Instruction

16/5 file with Corburn, CH not ready

21/6/18 confirm US \$250.00 with 4 working day.

Chal. \$1597.00
54%

Date/Time: File Pass to? : Prel. Report

1) : Final Report

Date/Time: File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3) _____

Add Fee: : Site Insp (\$) _____

: Interview (\$) _____

: Tech. Trivs (\$) _____

: Weekend (\$) _____

4) _____

5) _____

TOTAL _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18008785/Kwa3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 15-05-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 6800G	Veh. Inspected	SGY 5766B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/01/1900

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	11/05/2018	Inspection Date	15/05/2018
Survey held at	160 SIN MING DRIVE # 06-20		
Repairer	R C AUTO		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Kw

Not Authored
1 Day @ 2550k
Resurvey After Paint
4 day

ESTIMATE RC AUTO

160 Sin Ming Drive #06-20 Sin Ming Autocity Singapore 575722
Tel: 97619383 Email: rcauto5555@gmail.com
Reg. No. 53199168K

VEHICLE NUMBER: SGY 5766 B

Date: 19-May-2018

TOYOTA AXIO

Quantity	Description/Particular	Unit Price	Amount
	FRONT FENDER		By 560.00
	FRONT BUMPER		By 790.00
	FRONT HEADLAMP		Ind CM 480.00
	FRONT SHOCK ABSORBER		By 290.00
	FRONT LOWER ARM		DI 430.00
	FRONT KNUCKLE ARM		By 380.00
		TOTAL	2,930.00
		LESS 25%	(293.00)
	SPRAY PAINT		450.00
	LABOUR TO REPLACE BODY PART		450.00
	LABOUR TO REPLACE UNDERCARRIAGE		250.00
	WHEEL ALIGNMENT		60.00
		TOTAL:	3,847.00

✓
✓
✓
✓
✓
✓
400
400
140

Received the above goods in good order and condition for RC AUTO

Received by	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>	Authorised Signature
-------------	--	----------------------

Vivian Lau (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 20 June, 2018 2:08 PM
To: Lee, Ming-Yao; Vivian Lau (LKKAuto)
Cc: Admin A; Thin Thin (LKKAuto)
Subject: RE: Our Ref : 2034906021SG-003 | Survey on SGY5766B DOA11/05/2018 *** LKK
REF: CC4/AIG18008785/Kwa3

Dear Sir/ Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vivian,

For your information and necessary action please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]
Sent: Wednesday, 20 June, 2018 12:06 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Our Ref : 2034906021SG-003 | Survey on SGY5766B DOA11/05/2018

Hi LKK,

We have received TPPD Claim from TP Solicitor. Understand that PRS was conducted by your company.

As such, appreciate if you could assist to upload the report.

Regards,

George Lee

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

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responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Thin Thin (LKKAuto)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Wednesday, 20 June 2018 2:10 PM
To: Thin Thin (LKKAuto)
Subject: RE: MANDATE: Your Ref: 3043216272SG [ACCIDENT ON 06/10/2017 INVOLVING VEHICLES SKX 2874A / SKK 8065Y AND OTHERS]

Hi Thin Thin,

We seek the following photos:-

Item No. 20 – Bonnet Hinge
Item No. 22 – Bonnet Insulator
Item No. 37 – HID Ballast
Item No. 50 – Radiator Upper Hose
Item No. 72 – Rear parking sensor Unit
Item No. 79 – Rear Bumper Side Carrier

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Monday, April 09, 2018 1:59 PM
To: Kesaval, Jaclyn-M
Subject: MANDATE: Your Ref: 3043216272SG [ACCIDENT ON 06/10/2017 INVOLVING VEHICLES SKX 2874A / SKK 8065Y AND OTHERS]

Your Ref: 3043216272SG
Our Ref: CC4/AIG17019566/Aub3

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 06/10/2017 INVOLVING VEHICLES SKX 2874A / SKK 8065Y AND OTHERS

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was Third vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with OI the nature of the accident. We had informed OI about the NCD issue.

We seek your approval to offer to TP repairer, **SK Automobile Pte Ltd** is as follows: -

	Amount Claimed	Amount Revised
1 Cost of Repair	\$ 79,885.46	\$ 22,470.00
2 Loss of Rental (14 days x 100)	\$ 4,200.00	\$ 1,400.00
3 LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 84,087.46	\$ 23,872.00

Total amount of claim (Liability 100%) **\$ 23,872.00**

For your approval in Merimen please.

Relevant documents are uploaded in Merimen.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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- Pre repair inspection request - SGY5766B VS SLR6800G (OI) DOA: 11/05/2018

From: Lim, Sheng Yang
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Chan, Yoke Shi, Supramaniam, Darshene
Sent: 14/5/2018 4:35:21 PM
Attachments:  2nd PRS - AIG.pdf  1st PRS - AIG.PDF

Hi,

Please refer to the enclosed request from **KSCGP Juris LLP**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5896

ShengYang.Lim@aig.com | www.aig.com

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From: accident@kscgp.com
To: ShengYang.Lim@aig.com
Cc: japei@kscgp.com, Lily.Tan@aig.com, Andy-SY.Fong@aig.com, Baljit.Kaur@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Imran.Ishak@aig.com, yokeshi.chan@aig.com, Darshene.Supramaniam@aig.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLES LR6800G AND SGY5766B ON 11/05/2018
Date: Mon, 14 May 2018 07:48:37 +0000

Dear all,

Please ignore the previous email.

Please refer to the attachment for the new 2nd notice to conduct pre-repair inspection.

Thank you.

Regards,

Candice
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: accident@kscgp.com [mailto:accident@kscgp.com]
To: ShengYang.Lim@aig.com
Cc: japei@kscgp.com, Lily.Tan@aig.com, Andy-SY.Fong@aig.com, Baljit.Kaur@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Imran.Ishak@aig.com, yokeshi.chan@aig.com, Darshene.Supramaniam@aig.com
Sent: Mon, 14 May 2018 14:22:33 +0600
Subject:

Dear Sir/Mdm,

Please find enclosed the second notice to conduct pre-repair inspection.

Thank you.

Regards,

Candice
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3511 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Lim, Sheng Yang [mailto:ShengYang.Lim@aig.com]

To: accident@kscgp.com

Cc: japei@kscgp.com, Lily.Tan@aig.com, Andy-SY.Fong@aig.com, Baijit.Kaur@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Imran.Ishak@aig.com, yokeshi.chan@aig.com, Darshene.Supramaniam@aig.com

Sent: Mon, 14 May 2018 04:42:14 +0000

Subject:

Without Prejudice

Your Reference : SGY 5766B/RCA/jp/ca

Our Reference : SLR6800G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

From: accident@kscgp.com [mailto:accident@kscgp.com]
Sent: Monday, May 14, 2018 9:30 AM
To: Tan, Lily (AIG); Fong, Andy-SY; MohdFitri.Hassim@aig.com; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; KarYong.Loo@aig.com
Cc: jiapei@kscgp.com
Subject: Notice to conduct Pre-repair survey/Inspection Your ref: SLR 6800G Our ref: SGY 5766B/RCA/jp/ca

Dear Sir/Mdm,

Please find enclosed the notice to conduct pre-repair inspection.

Thank you.

Regards,

Candice
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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Your Ref : SLR6800G

Our Ref : SGY 5766B/RCA/jp/ca

Date : 14 May 2018

Acknowledgement

This is to confirm that I _____ *[Full Name of Surveyor]* of _____ *[Surveyor's Company]* have completed as follows:-

(a) Pre- Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(b) Pre- Repair Survey/Inspection (after dismantling) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(c) Re-inspection of new replacement part (part by part) on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

(d) Post – Repair Survey/Inspection on _____ [Date] at _____ [Time].

Name and signature of Appointed Surveyor
Company Stamp

Witnessed by:
Date:

Your Ref : SLR6800G
Our Ref : **SGY 5766B/RCA/jp/ca**
Date : 14 May 2018

Email: accident@kscgp.com

AIG Asia Pacific Insurance Pte Ltd

By Email

Dear Sirs,

DATE OF ACCIDENT: 11 MAY 2018
NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your letter of even date.

Please be informed that our client is agreeable to appointing LKK Auto Consultants Pte Ltd.

The said vehicle can be surveyed / inspected at:

Address : **RC Auto**
160 Sin Ming Drive
#06-20 Sin Ming Autocare
Singapore 575722

Contact Person/Hp/Tel : **Mr. Tan Chuan Kim / 9761 9383**

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,

f JP



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18008785/Kwa3

18 June 2018

Kuek Ju Huat
100 Seletar Green View
Singapore 805084

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 6800G AND SY 5766B ON 11/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 May 2018 Edit Reg		14 May 2018 00:00 Edit Adj Rpt	S\$2,550.00 Edit Estimates	S\$2,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	KUEK JU HUAT, ID: S2192863A		
Main Claimant:	R C AUTO, Co. Reg. No.: 53199168K		
Vehicle Reg. No.:	SGY5766B	Date of Loss:	11/05/2018 14:00 - :59 [127 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2034906021SG	Policy/Cover Note No.:	1700026439 (Comprehensive)
Vehicle Reg. No. (Insured):	SLR6800G	Policy No. (Claimant):	5086580293-01
Repairer:	R C Auto (HQ) Blk 18 Sin Ming Industrial Estate Sector A #01-43, 575676 Sin Ming - Tel: 64588878		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 31/05/2018]		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
ALL ASSOCIATED TASKS		View All	Search Tasks
Create New Task	Complete		
Due Date	Priority	Type	Task Group
Subject	Handler	Assigned By	Completed On
Created On	Done?		
No results.			

Claim Documents

*SGY5766B (2034906021SG)
[SLR6800G]
TP
R C AUTO
May 11 2018 2:00PM
[KUEK JU HUAT]
R C Auto

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
Assessment Reports						1 per page <input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print
1	22/05/18 14:51	Accident Statement <small>From: OD - Reg. No: SLR6800G, Claimant: KUEK JU HUAT</small>			Load HTM	
Photos/Images						3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
2	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
3	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
4	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
5	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
6	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
7	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
8	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
9	20/06/18 14:15	General View			Load JPG	<input checked="" type="checkbox"/>
10	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
11	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
12	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
13	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
14	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
15	20/06/18 14:16	General View			Load JPG	<input checked="" type="checkbox"/>
16	20/06/18 14:16	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>
17	20/06/18 14:16	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>
18	20/06/18 14:16	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>
19	20/06/18 14:16	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>
Documentation						1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print
1	21/05/18 11:02	ACKNOWLEDGEMENT EMAIL TO AIG DD 15.05.2018			Load PDF	
2	21/05/18 11:02	ACKNOWLEDGEMENT EMAIL TO AIG DD 16.05.2018			Load PDF	
3	21/05/18 11:02	2nd PRS - AIG			Load PDF	
4	21/05/18 11:02	NOTIFICATION FROM WORKSHOP +TP GIA REPORT			Load PDF	
5	20/06/18 14:12	Email from AIG to submit report			Load PDF	
6	22/06/18 08:47	LETTER TO OI			Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18008785/KWA3Q2

Date: 22/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700026439
Claimant		
Vehicle No : SGY5766B	Insured Vehicle No :	SLR6800G
Date of Loss: 11/05/2018	Nature of Claim:	TP
		Claim No: 2034906021SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGY5766B		
Make & Model:	TOYOTA COROLLA AXIO, 1.5 X (A)	Engine No:	1NZC724897
Reg. Date:	28/09/2007 (Man. Year: 2007)	Chassis No:	NZE1416049009
Colour:	Metallic Silver	Odometer:	241805 km
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	Yes

CONDITION OF TYRES

Front Tyre Size:	185/70 R14	Rear Tyre Size:	185/70 R14
Front Left Side:	Yokohama 9 mm	Rear Left Side:	Yokohama 9 mm
Front Right Side:	Yokohama 9 mm	Rear Right Side:	Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,197.50	2,197.50	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,210.00	1,000.00	210.00	17.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,407.50	3,197.50	210.00	6.16
Approved Total (Overridden) (S\$)		2,550.00		
Nett Amount (S\$)	3,407.50	2,550.00	857.50	25.17
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment:	14/05/2018	
Date Inspected:	15/05/2018 Inspected At:	R C Auto (HQ) Blk 18 Sin Ming Industrial Estate Sector A #01-43 Singapore 575676
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Bent	560.00 FL	*560.00 FL
2	1		*FRONT BUMPER	Buckled	790.00 FL	*790.00 FL
3	1		*FRONT HEADLAMP	Mtg Cracked	480.00 FL	*480.00 FL
4	1		*FRONT SHOCK ABSORBER	Bent	290.00 FL	*290.00 FL
5	1		*FRONT LOWER ARM	Distorted	430.00 FL	*430.00 FL
6	1		*FRONT KNUCKLE ARM	Bent	380.00 FL	*380.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	2,930.00	2,930.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	732.50	732.50
Total Parts (\$\$)	2,197.50	2,197.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO REPLACE BODY PART	New	450.00	400.00
2	LABOUR TO REPLACE UNDERCARRIAGE	New	250.00	140.00
3	WHEEL ALIGNMENT	New	60.00	60.00
4	SPRAY PAINT	New	450.00	400.00
Gross Labour Cost (\$\$)			1,210.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >