

22/03/2018

ASS. BY: BY:

REF:

CS/EG118008744/Mrb62

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

EG1

Date/Time:

14/5/18

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLB 3737K

Insured:

XD9524R

at Workshop m/s

Kang Auto

Tel:

65560103.

of

160 slm #05-16

Policy No:

Claim No:

XD9524R/SL/p1

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

12/5/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

14/5.

Person Contacted:

May

Vehicle (IN) / OUT

Date/Time

Action/Instruction () Estimate

SLB3737K-X

XD9524R-X

Kangauto@singnet.com.sg

Confirm with Irene \$12,256.18 @ 10 days

Red: \$5032.02, 29%.

REF:

ASSIGNMENT

From

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HITSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. mm

R/Bal. mm

L/Bal. mm

L/Bal. mm

D.O.A.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 27 SEP 2018

Date/Time, File Pass to?



Preli. Report



Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$) 12,256.18

Days Of Repair: 10

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Others

TOTAL

350

350

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 14 May 2018 3:41 PM
To: 'admin-d@lkkauto.com'
Subject: OI : XD9524R / TP : SLB3737K/LKK / DOA : 12/05/18
Attachments: XD9524R - SAS.pdf; SLB3737K - SAS.pdf; SLB3737K - ESTIMATE.pdf; SLB3737K - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **KANG AUTO ENGINEERING PTE LTD,**

ADDRESS : BLK 160 SIN MING DRIVE
#02-16 SIN MING AUTOCITY
SINGAPORE 575722

PERSON TO CONTACT : KENNY / MAY @ 6556 0103

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg

Yeh In

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ERGO

Date: 14.05.2018
Our Reference: XD 9524R/SL/pl
Your Reference: SLB 3737K

Sent via Fax
or
Email

To: **KANG AUTO ENGINEERING PTE LTD**

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: **SLB 3737K**
Insured's Vehicle: **XD 9524R**
Date Of Accident: **12.05.2018**

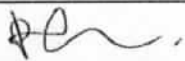
We acknowledge receipt of your request for PRS on: **14.05.2018**

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* **LKK Auto**

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's complete GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S CHONG KOK CHAI
BLK 177 BISHAN STREET.13
#04-181
SINGAPORE 570177

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/05/1100
VEHICLE NO : SLB3737K
MAKE/MODEL : Volkswagen Sportsvan 1.4A
DATE OF ACCIDENT : 12.05.18

SUPPLEMENTARY

1 PC REAR AXEL GUIDE RH

S\$ ~~X~~ 672.83

TOTAL: \$ 672.83

SGD SIX HUNDRED SEVENTY-TWO AND CENTS EIGHTY-THREE ONLY

YOURS FAITHFULLY,

KANG AUTO ENGINEERING PTE LTD

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

Date: 14.05.2018
 Our Reference: XD 9524R/SL/pl
 Your Reference: SLB 3737K

Sent via Fax

or

Email

kangauto@singnet.com.sg

To: KANG AUTO ENGINEERING PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLB 3737K
 Insured's Vehicle: XD 9524R
 Date Of Accident: 12.05.2018

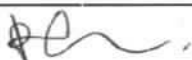
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* LKK Auto

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's complete GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - STEVE LIM</u>

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
 Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
 Time: _____
 Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
XD9524R	12 May 2018 / 20:00:00	ERGO INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7512E
Vehicle Details	
Vehicle No.:	SLB3737K
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Sep 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SPORTSVAN 1.4 HIGHLINE AM14HZ
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC430267
Chassis No.:	WVWZZZAUZGW566400
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,557.00
Original Registration Date:	26 Feb 2016
First Registration Date:	26 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$25,580.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Feb 2026
PARF Rebate Amount:	\$19,185.00
Intended COE Rebate Details	
COE Expiry Date:	25 Feb 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,651.00
COE Rebate Amount:	\$34,779.00
Total Rebate Amount:	\$53,964.00

The information contained herein is correct as at 12 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/05/2018 00:19
Date Of Accident	12/05/2018 13:40
Exact Location Of Accident	PIE(CHANGI) BEF KPE EXIT LANE 4
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB3737K
Insured/Policyholder	
Name Of Registered Owner	CHONG KOK CHAI
NRIC No	S7677512E
Email Address	KOKCHAI1@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97809460
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SPORTSVAN-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097934583
Cover Note Number	

Driver

Name of Driver	CHONG KOK CHAI
NRIC No	S7677512E
Date Of Birth	21/09/1976
Occupation	INDOOR
Date Of Driving Pass	31/10/2006
Driving Experience	11 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97809460
Fax Number	
Contact Number	OFFICE-NOPHONE
Email Address	KOKCHAI1@YAHOO.COM

Address	BLK 177 #04-181 BISHAN STREET 13
Postcode	570177
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 3	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 4	NAME: : UNKNOWN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD9524R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE

Name of Driver	SEKAR PRAKASH
NRIC/Passport Number	G7440269R
Contact Number	91319144
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN


IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

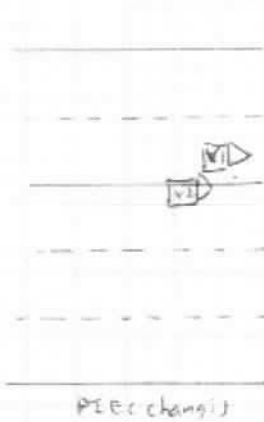

Policyholder's Signature
Date & Time: 12/05/2018
1636 hrs

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Evesong KKK
NRIC/FIN No.: 98185199P

Sketch Plan #2

SKETCH PLAN



KPE ex. 7

V1: 52B3737K

v2: x09524R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was heading along PIE towards Changi Airport direction and a lorry was banging onto the rear of my vehicle out of sudden.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 12/05/2018

1630 h k

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: EVERETT CEEK

NRIC/FIN No: 621251994

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7677512E**

Name: **CHONG KOK CHAI**

Birth Date: **21 Sep 1976**

Issue Date: **31 Oct 2006**

001455804H



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S7677512E**

Name: **CHONG KOK CHAI**

張國財

Race: **CHINESE**

Date of Birth: **21-09-1976** Sex: **M**

Country of Birth: **MALAYSIA**




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

Class 2B Motorcycles \leq 200 cc 31 Oct 2006

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver, and other motor vehicles \leq 2500kg 31 Oct 2006

Licence No: **S7677512E**

NP 428A

8384910

NRIC No. **S7677512E**

Nationality: **MALAYSIAN**

Blood Group: **B+** Date of issue: **10-01-2001**

APT BLK 177 BISHAN STREET 13 #04-181
SINGAPORE 570177

NRIC No: **S7677512E** Date: **13/06/2010** No: **6522138**



Accident Photo



Accident Photo





AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S CHONG KOK CHAI
BLK 177 BISHAN STREET.13
#04-181
SINGAPORE 570177

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/05/1100
VEHICLE NO : SLB3737K
MAKE/MODEL : Volkswagen Sportsvan 1.4A
DATE OF ACCIDENT : 12.05.18

REVISE

1	PC	REAR BUMPER	✓\$	1,258.00	DP
1	PC	REAR BUMPER REINFORCEMENT	X\$	630.30	NN
1	PC	REAR BUMPER R/H SIDE RETAINER	✓\$	65.00	DLB
1	PC	REAR BUMPER R/H REFLECTOR	X\$	152.80	NN
1	PC	TAILLAMP (RH)	X\$	365.70	NN
1	PC	REAR RH FENDER	✓\$	1,920.50	BUC
1	PC	REAR RH FENDER INNER SHIELD	✓\$	136.20	CUT
1	PC	TAILLAMP (RH)	X\$	460.30	NN
1	PC	REAR DOOR RUBBER <i>nn</i>	✓\$	210.20	
1	PC	REAR RH DOOR	✓\$	2,105.80	BUC
1	PC	REAR RH DOOR LOCK	X\$	386.20	} NN
1	PC	REAR RH DOOR HINGES	X\$	138.50	
1	PC	REAR RH DRIVE SHAFT	X\$	1,056.80	
1	PC	REAR RH LOWER ARM <i>X</i>	✓\$	260.50	484.62 B
1	PC	REAR RH UPPER ARM <i>chk price</i>	✓\$	380.50	470.05 XN
1	PC	REAR RH KNUCKLE ARM <i>chk price</i>	✓\$	530.20	1248.62 D
1	PC	REAR RH WHEEL BEARING <i>chk price</i>	✓\$	150.20	710.62 NN
1	PC	REAR RH SHOCK ABSORBER	X\$	860.50	X NN

1	PC	REAR RH TYRE	✓\$	300.00	210
1	PC	REAR TYRE RIM (1 SET) <i>chk price</i>	✓\$	1,200.00	S'NETT
1	PC	REAR REVERSE SENSOR <i>chk price</i>	✓\$	300.00	166.62
				\$ 12,868.20	

Hk Auto (MIA)

16/5/2018

Specialised in :

Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S CHONG KOK CHAI
BLK 177 BISHAN STREET.13
#04-181
SINGAPORE 570177

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/05/1100
VEHICLE NO : SLB3737K
MAKE/MODEL : Volkswagen Sportsvan 1.4A
DATE OF ACCIDENT : 12.05.18

REVISE

	\$ 12,868.20
TO CHECK WIRING SYSTEM	\$ 50.00 30.
TO RESET WHEEL ALIGNMENT	\$ 120.00 80.
TO REMOVE AND REFIT QUARTER GLASS	\$ 60.00 ✓
TO TRANSFER DOOR TO NEW DOOR	\$ 120.00 80.
TO REMOVE AND REFIT UNDER CARRIAGE	\$ 350.00 180.
TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL	\$ 120.00 60.
TO PUTTY AND SPRAY PAINT CHARGES	\$ 1,500.00 1,000.
LABOUR CHARGES	\$ 2,100.00 1,250.
S\$	\$ 17,288.20

YOURS FAITHFULLY,



KANG AUTO ENGINEERING PTE LTD

18791-16
Klat Dutched
D/P Repur
Before Paint job
Klat Auto (UK)
15/5/2018
10 w days
19/9/18

pecialised in :

Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

License: SLB3737K
 Year: 12
 Date: 15.5.18 14:13

Volkswagen : SpaceFox / SportVan / Suran / Fox Plus : G14 Suspension : 2010- (5Z - New)

Front : Left

Actual	Before	Specified Range
-0°51'	-0°51'	-0°51' 0°09'
7°33'	7°33'	3°25' 4°25'
0°08'	0°08'	0°00' 0°10'
14°49'	14°49'	
13°58'	13°58'	
		-2°00' -1°20'

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°49'	-0°48'	-0°51' 0°09'
7°29'	7°29'	3°25' 4°25'
-0°04'	-0°06'	0°00' 0°10'
14°48'	14°47'	
13°59'	13°59'	
		-2°00' -1°20'

Front

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Actual	Before	Specified Range
-0°01'	-0°03'	-0°30' 0°30'
0°04'	0°04'	-0°30' 0°30'
0°01'	0°02'	
0°05'	0°03'	0°00' 0°20'

Rear : Left

Actual	Before	Specified Range
-1°28'	-1°28'	-1°52' -0°52'
0°03'	0°02'	-0°12' 0°28'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-2°51'	-2°51'	-1°52' -0°52'
-0°04'	-0°03'	-0°12' 0°28'

Rear

Cross Camber
 Total Toe
 Thrust Angle

Actual	Before	Specified Range
1°23'	1°23'	-0°20' 0°20'
-0°01'	-0°01'	0°06' 0°26'
0°03'	0°03'	-0°20' 0°20'

Janice Lee (LKKAUTO)

From: Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Sent: Wednesday, July 04, 2018 10:15 AM
To: Janice Lee (LKKAUTO)
Subject: RE: Help check part price

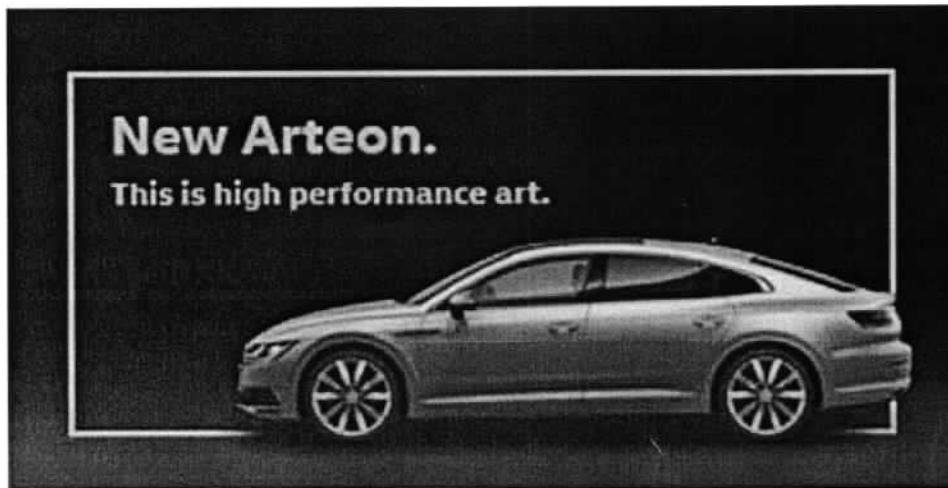
Best Regards

Oh Aik Seong
(Body & Paint Dept)
Aftersale

Volkswagen Group Singapore Pte Ltd
No: 17 Tuas Ave 9

Mobile No: +65-85187912

aikseong.oh@vw.com.sg
<http://www.vw.com.sg>



From: Janice Lee (LKKAUTO) [mailto:JaniceLee@lkkauto.com]
Sent: Tuesday, July 03, 2018 1:35 PM
To: Oh, Aik Seong (VWG Singapore)
Subject: Help check part price

Hi Aik Seong,

Please help in checking the parts prices.

Car Model : Volkswagen Sportsvan 1.4 highline , 2016 SLB 3737K
Chassis : WVVZZZAUZGGW566400

1. Rear Bumper 1387.99
2. Rear RH Door 2136.51
3. Rear RH Upper Arm 422.70
4. Rear RH KNUCKLE Arm 1102.42
5. Rear RH Wheel Bearing 795.12
6. Rear tyre rim(1 set)
7. Rear reverse sensor 166.62

Thank you very much for your help. If you need others information regarding the vehicle, please let me know. Thanks

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7512E
Vehicle Details	
Vehicle No.:	SLB3737K
Vehicle to be Exported:	No
Intended De-registration Date:	03 Jul 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SPORTSVAN 1.4 HIGHLINE AM14HZ
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC430267
Chassis No.:	WVWZZZAUZGW566400
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,557.00
Original Registration Date:	26 Feb 2016
First Registration Date:	26 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$25,580.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Feb 2026
PARF Rebate Amount:	\$19,185.00
Intended COE Rebate Details	
COE Expiry Date:	25 Feb 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,651.00
COE Rebate Amount:	\$35,682.00
Total Rebate Amount:	\$54,867.00

The information contained herein is correct as at 03 Jul 2018

OK



AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



M/S CHONG KOK CHAI
BLK 177 BISHAN STREET.13
#04-181
SINGAPORE 570177

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/05/1100
VEHICLE NO : SLB3737K
MAKE/MODEL : Volkswagen Sportsvan 1.4A
DATE OF ACCIDENT : 12.05.18

REVISE

1	PC	REAR BUMPER	✓	\$	1,258.00	DD
1	PC	REAR BUMPER REINFORCEMENT	X	\$	630.30	NN
1	PC	REAR BUMPER R/H SIDE RETAINER	✓	\$	65.00	DIS
1	PC	REAR BUMPER R/H REFLECTOR	X	\$	152.80	NN
1	PC	TAILLAMP (RH)	X	\$	365.70	NN
1	PC	REAR RH FENDER	✓	\$	1,920.50	BUC
1	PC	REAR RH FENDER INNER SHIELD	✓	\$	136.20	CWT
1	PC	TAILLAMP (RH)	X	\$	460.30	NN
1	PC	REAR DOOR RUBBER <i>na</i>	✓	\$	210.20	
1	PC	REAR RH DOOR	✓	\$	2,105.80	BUC
1	PC	REAR RH DOOR LOCK	X	\$	386.20	NN
1	PC	REAR RH DOOR HINGES	X	\$	138.50	NN
1	PC	REAR RH DRIVE SHAFT	X	\$	1,056.80	NN
1	PC	REAR RH LOWER ARM	X	\$	260.50	BT
1	PC	REAR RH UPPER ARM	?	\$	X 380.50	NN
1	PC	REAR RH KNUCKLE ARM	?	\$	530.20	DIS
1	PC	REAR RH WHEEL BEARING	?	\$	150.20	NEC
1	PC	REAR RH SHOCK ABSORBER	X	\$	860.50	X NN

? wheel alignment reading.

- 1 PC REAR RH TYRE
- 1 PC REAR TYRE RIM (1 SET)
- 1 PC REAR REVERSE SENSOR

*job. out
chk price
chk price*

✓	S\$	\$	300.00	
✓	\$	1,200.00	S'NETT	
-	\$	300.00		
		<u>\$ 12,868.20</u>		

Specialised in :

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AUTO ENGINEERING PTE LTD

Sin Ming Auto City

160 Sin Ming Drive #02-16 Singapore 575722 Tel: 6556 0103 (Main Line) Fax: 6556 1015

Email: kangauto@singnet.com.sg



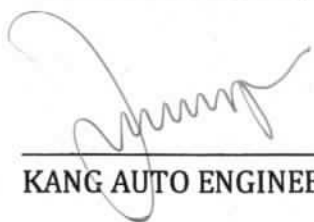
M/S CHONG KOK CHAI
BLK 177 BISHAN STREET.13
#04-181
SINGAPORE 570177

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP18/05/1100
VEHICLE NO : SLB3737K
MAKE/MODEL : Volkswagen Sportsvan 1.4A
DATE OF ACCIDENT : 12.05.18

REVISE

	\$ 12,868.20
TO CHECK WIRING SYSTEM	\$ 50.00 30.
TO RESET WHEEL ALIGNMENT	\$ 120.00 80.
TO REMOVE AND REFIT QUARTER GLASS	\$ 60.00 ✓
TO TRANSFER DOOR TO NEW DOOR	\$ 120.00 80.
TO REMOVE AND REFIT UNDER CARRIAGE	\$ 350.00 180.
TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL	\$ 120.00 60.
TO PUTTY AND SPRAY PAINT CHARGES	\$ 1,500.00 1,000.
LABOUR CHARGES	\$ 2,100.00 1,250.
S\$	\$ 17,288.20

YOURS FAITHFULLY,



KANG AUTO ENGINEERING PTE LTD

Not Attached
DTP Repur
Before Paint job
K&K Auto (UK)
15/5/2018
10 working days

Specialised in :

• Motor Insurance Claims • Repairs all Types of Motor Cars • Vehicle Inspection Services • Car Rental • Sourcing of Motor Insurance Premium

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Thursday, September 27, 2018 11:46 AM
To: 'kangauto@singnet.com.sg'
Subject: RE: SLB 3737K

Dear Serene,

As spoken, we will close at \$12,256.18 @ 10 days

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangauto [mailto:kangauto@singnet.com.sg]
Sent: Thursday, September 27, 2018 10:12 AM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Subject: Re: SLB 3737K

Janice

My total amount is 13,398.16

Please helps to finalise today as this matter has been dragging for 4 months.

Thanks

Regards

Serene Kang
8782 1133

-----Original Message-----

From : JaniceLee@lkkauto.com
Date : 27/09/2018 - 09:54 GMT+8
To : kangauto@singnet.com.sg
Subject : SLB 3737K

Hi,

Pals see enclosed.

Thank you.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EGI18008744/M1rbe2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 01-11-2018		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 9524R	Veh. Inspected	SLB 3737K	
Policy No.		Coverage (\$)	0.00	
Claim No.	XD9524R/SL/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	14/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SPORTSVAN	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WWWZZZAUZGW566400	Colour	GREY	
Odometer	38519	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/50 R17	BRIDGESTONE	7 mm	
L/H Front Tyre	205/50 R17	BRIDGESTONE	7 mm	
R/H Rear Tyre	205/50 R17	BRIDGESTONE	7 mm	
L/H Rear Tyre	205/50 R17	BRIDGESTONE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/05/2018	Inspection Date	15/05/2018	
Survey held at	KANG AUTO ENGINEERING PTE LTD 160 SIN MING DRIVE #02-16 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		10 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 3737K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER	DENTED	1,258.00	1,258.00
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	630.30	-
1	REAR BUMPER R/H SIDE RETAINER	DISTORTED	65.00	65.00
1	REAR BUMPER R/H REFLECTOR	NOT NECESSARY	152.80	-
1	TAILLAMP (RH)	NOT NECESSARY	365.70	-
1	REAR RH FENDER	BUCKLED	1,920.50	1,920.50
1	REAR RH FENDER INNER SHIELD	CUT	136.20	136.20
1	TAILLAMP (RH)	NOT NECESSARY	460.30	-
1	REAR DOOR RUBBER	NECESSARY	210.20	210.20
1	REAR RH DOOR	BUCKLED	2,105.80	2,105.80
1	REAR RH DOOR LOCK	NOT NECESSARY	386.20	-
1	REAR RH DOOR HINGES	NOT NECESSARY	138.50	-
1	REAR RH DRIVE SHAFT	NOT NECESSARY	1,056.80	-
1	REAR RH LOWER ARM	BENT	484.62	484.62
1	REAR RH UPPER ARM	NOT NECESSARY	380.50	-
1	REAR RH KNUCKLE ARM	DISTORTED	1,248.62	1,248.62
1	REAR RH WHEEL BEARING	NECESSARY	710.62	710.62
1	REAR RH SHOCK ABSORBER	NOT NECESSARY	860.50	-
			12,571.16	8,139.56
<u>SPECIAL NETT ITEMS</u>				
1	REAR RH TYRE (SN) (70%)	CUT	300.00	210.00
1	SET REAR TYRE RIM (SN)	NECESSARY	1,200.00	1,000.00
1	REAR REVERSE SENSOR (SN)	SHORTED	300.00	166.62
			1,800.00	1,376.62
<u>LABOUR</u>				
TO CHECK WIRING SYSTEM.			50.00	30.00
TO RESET WHEEL ALIGNMENT.			120.00	80.00
TO REMOVE AND REFIT QUARTER GLASS.			60.00	60.00
TO TRANSFER DOOR TO NEW DOOR.			120.00	80.00
TO REMOVE AND REFIT UNDER CARRIAGE.			350.00	180.00

Report Ref No. CS/EG18008744/M1rbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUST PROOFING ON REPLACED / REPAIRED PANEL.		120.00	60.00
	TO PUTTY AND SPRAY PAINT CHARGES.		1,500.00	1,000.00
	LABOUR CHARGES.		2,100.00	1,250.00
			4,420.00	2,740.00
GRAND TOTAL			18,791.16	12,256.18
RECOMMENDED COST OF REPAIRS				12,256.18

Report Ref No. CS/EGI18008744/M1rbe2

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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