

ASS. REC. BY:

REF:

03/MAG18008742/Mlgp

Special Instruction:

SURVIVOR

ASSIGNMENT (Office)

From (Person):

Vimmala

of

MSIG

Date/Time:

11/5/2018

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKT5926 K

Insured:

at Workshop m/s

Volkswagen

Tel:

81214693

of

No. 17, Tuas Ave. 9

Policy No:

A80705747AVW

Claim No:

558053

Sum Insured:

Excess:

500

Make of Veh:

(Client's Record)

D.O.A.

9/5/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction () Estimate
	SKT5926K-X
16/5/18 @ 4.07pm	Report to Vimmala via Messenger.
17/5/18 @ 4.08pm	Huey Ni informed c/p not exceeding \$14500 & ex: \$500
17/5/18 @ 5.07pm	Informed Germaine c/p not more than \$14500 & ex: \$500.
1/6/18 @ 4.26pm	Confirmed with Germaine final fig \$11231.28, 9 days by email.
	(Ref \$7553.74, 46%)

REF:

MSIG

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKT5926K

at Workshop mis Volkswagen.

of No. 17 Tual Ave 9

Insured:

Policy No:

Claims No:

Sum Insured:

Excess: 500

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 69K

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

9

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKT5926K. Yr Regn: JUN, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

W/W. JETTA 1.4 cc 1390

Colour:

White. 1 A/C Insured / Std / NI / NA

Sp. Reading:

75860 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW2226ZFM001868

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal:

R/Bal:

L/Bal:

L/Bal:

D.O.A.

E.O.I.

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

B

Brake system, tyres & steering wheel. all intact. ✓ 11/6/18

check

RECEIVED 12 JUN 2018

Date/Time: File Pass to?



: Preli. Report



: Final Report

12/6/18

Date/Time: File Return to?

2

Days Of Repair: 9

Resurvey No. of Trip: 1

Survey Fee

Transportation

1 S + RT III

1 Phone

1 Other

1

TOTAL

Add Fee:



Site Insp. (\$



Interview (\$



Tech Insp (\$



Week-end (\$

Report Format:

M&K-07

Lump Sum / I.B.E. IS

11231.28

20

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 May 2018		14 May 2018 10:05 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	YAP CHEE MING ANDREW, ID: S7735752A, Tel: +6598510055, Email: NOEMAIL	
Vehicle Reg. No.:	SKT5926K	Date of Loss: 09/05/2018 15:00 - :59 [34 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 558053	Policy/Cover Note No.: A80405747AVW (Comprehensive) Coverage: 16/06/2017 - 15/06/2018
		Excess: S\$500.00
Repairer:	Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmla D/O Raja Singam - 65942471]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 15/05/2018]	
Driver/Custodian:	YAP CHEE MING ANDREW (40 / Male), NRIC: S7735752A, Tel: +6598510055	
Adj Asg. Remarks:	Car at Tuas /wshop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Surveyor, please on the brake system, tyres & steering wheel whether they are in efficient condition. OI mentioned that the wheels locked when he tried to brake and skidded. Thank you.	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results,													

(IN) Tuas

Ma.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 11 June 2018 4:26 PM
To: 'Ong, Germaine (VWG Singapore)'; SUR
Cc: Tang, Shu Shi (VWG Singapore)
Subject: RE: SKT5926K FINALISATION

Dear Germaine,

Confirm final fig \$11,231.28 before excess \$500.00 & GST and 9 repair days.

Kindly send the relevant documents to MSIG insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

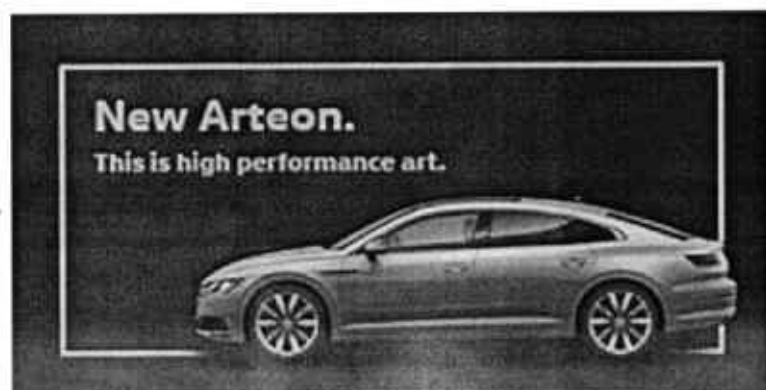
From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Monday, 28 May 2018 10:18 AM
To: SUR <sur@lkkauto.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: RE: SKT5926K FINALISATION

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 17 May 2018 5:03 PM
To: Ong, Germaine (VWG Singapore); assignments; SUR
Cc: Tang, Shu Shi (VWG Singapore)
Subject: RE: SKT5926K

Dear Germaine,

As instructed by our client, please proceed to repair the insured vehicle **SKT 5926** at repair cost not more than **\$14,500.00 on part by part basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Thursday, 17 May 2018 4:20 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: RE: SKT5926K

Dear Shiau Chan

We will accept your recommended repair cost, please let us have your approval asap

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	11 May 2018 13:57	Cim Veh Model Changed	(205211) VOLKSWAGEN JETTA 1.4 TSI (A).	[I] Vimmala D/O Raja Singam
2	11 May 2018 13:57	Cim Created	Reg No: SKT5926K. Policy No: A80405747AVW. Acct Date: 2018/05/09. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Incoming Claim. Created from SAS: MVGS18061242	[I] Vimmala D/O Raja Singam
3	11 May 2018 14:05	Cim Registration Modified	Rep:1137->203238.	[I] Vimmala D/O Raja Singam
4	11 May 2018 14:05	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor): Please revert. Surveyor, please on the brake system, tyres & steering wheel whether they are in efficient condition. OI mentioned that the wheels locked when he tried to brake and skidded. Thank you	[I] Vimmala D/O Raja Singam
5	11 May 2018 14:05	Adj Next Rpt Changed	Next Rpt: Im. Advice. Due Date: 2018/05/12	[I] Vimmala D/O Raja Singam
6	11 May 2018 14:05	Adj Mandate Set	Approved: 25000.00. Reinsp: Adj decides.	[I] Vimmala D/O Raja Singam
7	11 May 2018 14:07	Assignment 1st Accessed		[A] Crystal Lee
8	14 May 2018 10:03	Adj Assignment Cancelled	Car at Tuas /wshop. IHS unable to attend (Morning- Appt Full, Afternoon-Meeting with RHC).	[I] Crystal Lee
9	14 May 2018 10:03	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
10	14 May 2018 10:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ): Car at Tuas /wshop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Surveyor, please on the brake system, tyres & steering wheel whether they are in efficient condition. OI mentioned that	[I] Crystal Lee
11	14 May 2018 10:05	Adj Next Rpt Changed	Next Rpt: Im. Advice. Due Date: 2018/05/15	[I] Crystal Lee
12	14 May 2018 10:05	Adj Mandate Set	Approved: 25000.00. Reinsp: Adj decides.	[I] Crystal Lee
13	14 May 2018 10:09	Assignment 1st Accessed		[A] DENISE TAY KWEE CHENG
14	15 May 2018 10:07	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] CATHERINE CHONG KAI LING
15	16 May 2018 15:54	Adj Rpt Initiated		[A] SHIAU CHAN
16	16 May 2018 16:01	Adj Im. Advice Submitted	Next Rpt: Final Rpt. Due Date: 2018/06/13	[A] SHIAU CHAN
17	16 May 2018 16:01	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2018/06/13	[A] SHIAU CHAN
18	16 May 2018 16:02	Adj Mandate Request	Cur. Req: 16660.74: DAMAGES CONSISTENT. KINDLY ADVISE THE OFFER TO REPAIR AS THE MARGIN OF REPAIR: \$15,041.00.	[A] SHIAU CHAN
19	17 May 2018 16:08	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2018/06/13. Mandate Remarks: Check items \$6765.23 to be verified. Please note that total repair cost is not to exceed \$14500.00 (including check items of \$6765.23) before excess \$500. i.e margin for repair is \$14500	[I] Eng Huey Ni
20	17 May 2018 16:08	Adj Mandate Set	Approved: 9895.51: Check items \$6765.23 to be verified. Please note that total repair cost is not to exceed \$14500.00 (including check items of \$6765.23) before excess \$500. i.e margin for repair is \$14500	[I] Eng Huey Ni

Date From



Date To



Audit Type None

Go

ACTIVITY

[14/05/2018 10:02] Crystal Lee:
IHS unable to attend (Morning- Appt Full, Afternoon-Meeting with RHC).
[14/05/2018 09:43] Crystal Lee:
Shu Shi informed Vehicle is in tuas, request survey on Monday 14/05/2018.
[11/05/2018 14:08] Crystal Lee:
Pending for workshop to arrange and revert with survey appt.

Merlmen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1806452	16/05/2018 15:54	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT5926K		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Virmala D/O Raja Singam

Date: 16 May 2018

Preliminary Advice

Vehicle No	: SKT5926K	Accident Date	: 09/05/2018
Make	: VOLKSWAGEN JETTA	Policy No.	: A80405747AVW
Assignment Date	: 14/05/2018	Excess	: S\$500.00
Date of Inspection	: 14/05/2018	Est. Duration of Repair	: 9.00
Inspection At	VOLKSWAGEN CENTRE SINGAPORE (MACPHERSON) 1 KAMPONG AMPAT SINGAPORE 368314		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,790.22
Revised Amount	:S\$	9,895.51
Check Items (Estimated)	:S\$	6,765.23
Total	:S\$	16,660.74

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	69,000.00
COE / PARF Rebate	:S\$	53,959.00
Salvage Value	:S\$	
Margin for Repair	:S\$	15,041.00

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis. KINDLY ADVISE THE OFFER TO REPAIRER AS THE MARGIN OF REPAIR: \$15,041.00.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5752A
Vehicle Details	
Vehicle No.:	SKT5926K
Vehicle to be Exported:	No
Intended De-registration Date:	16 May 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL 1634G5
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	CAXF10783
Chassis No.:	WVWZZZ16ZFM001868
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,625.00
Original Registration Date:	16 Jun 2015
First Registration Date:	16 Jun 2015
Transfer Count:	0
Actual ARF Paid:	\$9,625.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Jun 2025
PARF Rebate Amount:	\$7,218.00
Intended COE Rebate Details	
COE Expiry Date:	15 Jun 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$66,000.00
COE Rebate Amount:	\$46,741.00
Total Rebate Amount:	\$53,959.00

The information contained herein is correct as at 16 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GlA Records Management Centre established by the General Insurance Association of Singapore (GlA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/05/2018 08:34
Date Of Accident	09/05/2018 15:15
Exact Location Of Accident	CTE TWDS AYE (BEF KALLANG)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT5926K
Insured/Policyholder	
Name Of Registered Owner	YAP CHEE MING ANDREW
NRIC No	S7735752A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98510055
Alternative Phone No	OFFICE-98510055

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI (DSG) HIGHLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80405747 AVW
Cover Note Number	

Driver

Name of Driver	YAP CHEE MING ANDREW
NRIC No	S7735752A
Date Of Birth	24/12/1977
Occupation	INDOOR
Date Of Driving Pass	20/06/2001
Driving Experience	16 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98510055
Fax Number	
Contact Number	OFFICE-98510055
EEmail Address	NOEMAIL

Address	15 ANCHORVALE CRESCENT #11-09
Postcode	544651
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJT6020D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S1514584F
Contact Number	91008078
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLE9839U
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Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE HIRE

Name of Driver

NRIC/Passport Number

S1270646D

Contact Number

8825

Address

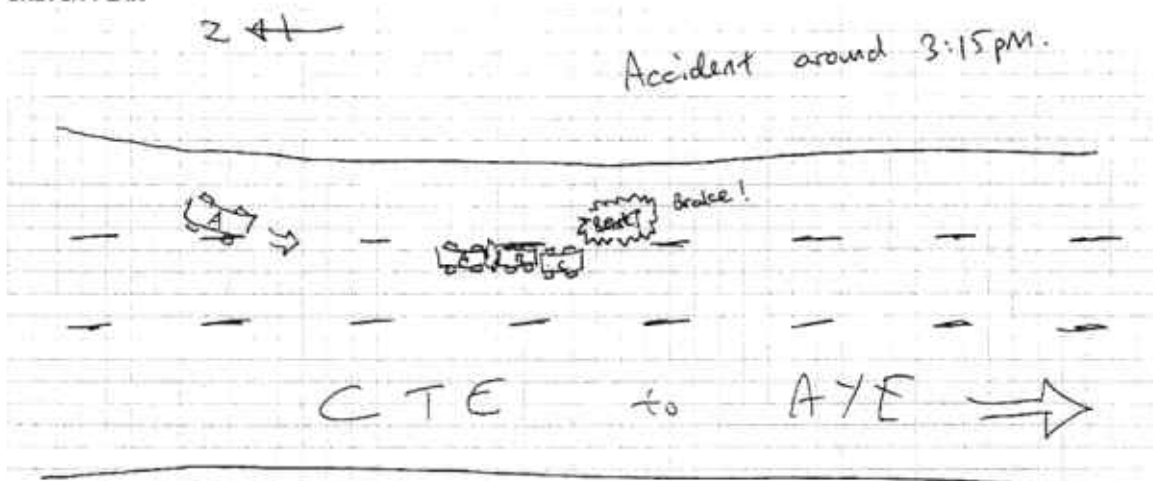
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

before	
While driving south along the CTE to AYE, approximately along Kallang / ext, my vehicle was accelerating out from the filter extreme left to the next right lane.	
Mindful of my slower speed, I accelerated to match the flow.	
Unfortunately while accelerating, vehicle C braked.	
Vehicle B stopped just shy of vehicle C. My wheels locked during my brake and I slid into the back of vehicle B.	
Traffic condition: Heavy	TIP came by, assessed and advised us to move on.
Weather: clear	
Time of accident: ~ 3:15 pm on 9 th May'18	as there are no injuries, police report is not needed.
Location: CTE to AYE, near Kallang	
Vehicle A: 9KT 5926K @ 98510055	
Vehicle B: 3JT 6020D @ 91008078	
Vehicle C: SLE 9839U @ 96268825	

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name: 81030002
 NRIC/PR No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:



11/5/28

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7735752A



Name
YAP CHEE MING ANDREW
(YE ZHIMING)

叶志明

Race
CHINESE

Date of Birth
24-12-1977

Country/Place of birth
SINGAPORE

Sex
M

S7735752A

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7735752A

Name: YAP CHEE MING ANDREW (YE ZHIMING ANDREW)

Exp. Date: 24 Dec 1977

Issue Date: 01 Jul 2003

000612040A

04

5584437



NRIC No: S7735752A



Date of Issue
19-03-2016

15 ANCHORVALE CRESCENT #11-08
SINGAPORE 544651

NRIC No: S7735752A Date: 01/09/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/CLASS

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

20 Jun 2001

98510055

NP 429A



Service Order Confirmation

SERVICE ORDER NO: 18IP1259
CUSTOMER NO.: CV025875
CUSTOMER NAME: YAP CHEE MING ANDREW
TELEPHONE NO.:
ADDRESS: 15 ANCHORVALE CRESCENT #11-05
Singapore

VEH No.: SKT5926K

Order Date: 05/11/18
Reg Date: 06/16/15 KM: 70,570
VIN NO.: WVVZZZ16ZFM001858 ENGINE NO:
MODEL: JETTA TSI (DSG) HIGHLINE MODEL NO.: 1634G5

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT	
29	5C8941005 HEADLAMP LH	1	PCS	766.68	552.01	766.68	✓ Cng
30	5C8941006 HEADLAMP RH	1	PCS	766.68	552.01	766.68	✓ Cng
31	5C6805588Q LOCK CARRIER	1	PCS	784.03	564.50	784.03	✓ Cng
32	5C6805567 SUPPORT LOCK CARRIER	1	PCS	85.48	61.55	85.48	✓ bt
33	5C6805931 H/LAMP TOP PANEL LH	1	PCS	37.78		37.78	X an
34	5C6805932 H/LAMP TOP PANEL RH	1	PCS	37.78		37.78	X an
35	5C0820411G A/C CONDENSER	1	PCS	742.84		742.84	
36	5M0820536A SENS HOLDE	1	PCS	0.96		0.96	X an
37	6Z0820535A TEMP SENS	1	PCS	50.97		50.97	
38	1K0121251BN RADIATOR OUTER	1	PCS	909.46		909.46	
39	1K0121253AA RADIATOR INNER	1	PCS	909.46		909.46	
40	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	27.00	38.88	54.00	nel
41	5C6821105A FENDER LH	1	PCS	691.66	498	691.66	✓ bt
42	5C6821135 LHS FENDER BRACKET	1	PCS	45.27	32.59	45.27	✓ bt
43	5C6821105A FENDER RH	1	PCS	691.66		691.66	nn X
44	5C6821136 RHS FENDER BRACKET	1	PCS	45.27		45.27	nn X

Remarks: MSIG (IN-HOUSE) OD CLAIM

DOA 09/05/2018

SURVEY BY:

EXCESS:



Service Order Confirmation

SERVICE ORDER NO: 18IP1255
CUSTOMER NO.: CV026879
CUSTOMER NAME: YAP CHEE MING ANDREW
TELEPHONE NO.:
ADDRESS: 15 ANCHORVALE CRESCENT #11-09
Singapore

VEH No.: SKT5926K

Order Date: 05/11/18
Reg Date: 08/18/15 KM: 70,670
VIN NO.: WVVZZZ16ZFM001008 ENGINE NO:
MODEL: JETTA TSI (DSG) HIGHLINE MODEL NO.: 163405

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	18,790.22
GST AMOUNT	1,315.32
TOTAL AMOUNT	20,105.54



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 18IP1259
 CUSTOMER NO.: CV029879
 CUSTOMER NAME: YAP CHEE MING ANDREW
 TELEPHONE NO.:
 ADDRESS: 15 ANCHORVALE CRESCENT #11-09
 Singapore

VEH No.: SKT5926K

Order Date: 11/05/15
 Reg Date: 16/06/15 KM: 75,864
 VIN NO.: WVVZZZ16ZFM001868 ENGINE NO:
 MODEL: JETTA TSI (DSG) HIGHLINE MODEL NO.: 1634G5

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P SUNDRIES AIR CON GAS	48	TU	1.25	28	43.2
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
3	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
4	B&P AIRCON VACUUM & REGAS AIRCON-NETT	1	TU	290		290
5	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
6	B&P MACP LABOUR LABOUR	5	UNIT	580		2,900
7	B&P MACP PAINT SPRAY PAINT	4.5	UNIT	500		2,250
8	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	60		60
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
10	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
11	5C6823031E FRT BONNET	1	PCS	1,480.21	28	1,055.75
12	5C6807217M GRU FRT BUMPER	1	PCS	777.85	28	560.05
13	5C6807287F 989 NUMBER PLATE BRACKET	1	PCS	77.56	28	55.84
14	N 0385491 RIVET	6	PCS	0.79	28	3.41
15	5C6807109C REINFORCEMENT	1	PCS	573.69	28	413.06
16	5C6807248H FOAM LH	1	PCS	103.80	28	74.74
17	5C6807248G FOAM RH	1	PCS	103.80	28	74.74
18	5C6805706J BUMPER CENTRE BRACKET	1	PCS	100.89	28	72.64
19	5C6807183A BUMPER SIDE BRACKET LH	1	PCS	32.26	28	23.23
20	5C6807184A BUMPER SIDE BRACKET RH	1	PCS	31.11	28	22.40
21	5C6853651AJZLL FRONT RADIATOR GRILLE	1	PCS	350.46	28	252.33
22	5C6853677Q 989 BUMPER CENTRE LOWER GRILLE	1	PCS	200.82	28	144.59
23	5C6853665E 989 LHS FOG LAMP GRILLE (UPPER)	1	PCS	63.57	28	45.77
24	5C8941005 HEADLAMP LH	1	PCS	766.68	28	552.01
25	5C8941006 HEADLAMP RH	1	PCS	766.68	28	552.01
26	5C6805588Q LOCK CARRIER	1	PCS	784.03	28	564.50
27	5C6805567 SUPPORT LOCK CARRIER	1	PCS	61.55	28	44.47
28	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	27.00	28	38.88

Service Order Confirmation

SERVICE ORDER NO: 18IP1259

CUSTOMER NO.: CVD29879

CUSTOMER NAME: YAP CHEE MING ANDREW

TELEPHONE NO.:

ADDRESS: 15 ANCHORVALE CRESCENT #11-09
Singapore

VEH No.: SKT5926K

Order Date: 11/05/18

Reg Date: 15/06/15 KM: 75,864

VIN NO.: WVWZZZ16ZFM001868 ENGINE NO: SA: Tang Shu Shi

MODEL: JETTA TSI (DSG) HIGHLINE MODEL NO.: 1634G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5C6821105A FENDER LH	1	PCS	691.86	28	498.00
30	5C6821135 LHS FENDER BRACKET	1	PCS	45.27	28	32.59

Remarks : MSIG (IN-HOUSE) OD CLAIM

DOA: 09/05/2018

SURVEY BY: MR MA (LKK)

EXCESS: \$500

TOTAL	10,731.28
GST AMOUNT	751.19
TOTAL AMOUNT	11,482.47

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT




...CLAIM SUBFOLDER...(Pending for Survey Report)



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 May 2018		14 May 2018 10:05 Edit Adj Rpt	S\$11,231.28 Edit Estimates	S\$11,231.28 View Rpt		Pending for Survey Report Cancel Case



























Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: YAP CHEE MING ANDREW , ID: S7735752A, Tel: +6598510055, Email: NOEMAIL									
Vehicle Reg. No.: SKT5926K		Date of Loss: 09/05/2018 15:00 - 15:09 [34 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 558053		Policy/Cover Note No.: A80405747AVW (Comprehensive) Coverage: 16/06/2017 - 15/06/2018							
		Excess: S\$500.00							
Repairer: Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Vimmala D/O Raja Singam - 65942471]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 13/06/2018]									
Driver/Custodian: YAP CHEE MING ANDREW (40 / Male), NRIC: S7735752A, Tel: +6598510055									
Adj Asg. Remarks: Car at Tuas /wshop. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Surveyor, please on the brake system, tyres & steering wheel whether they are in efficient condition. OI mentioned that the wheels locked when he tried to brake and skidded. Thank you.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• MSIG_SG (17/05/2018): Alert - Adj Mandate Approved (S\$9895.51) - SKT5926K - Claim Handler: Vimmala D/O...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT5926K (558053)
 OD
 May 9 2018 3:00PM
 [YAP CHEE MING ANDREW]
 Volkswagen Centre Singapore














Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/05/18 09:18	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 16:01	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
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13	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
14	11/05/18 09:16	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	11/06/18 16:21	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
4	11/06/18 16:21	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
5	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
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11	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
12	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
13	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
14	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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16	11/06/18 16:21	General View	 Load JPG	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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80	11/06/18 16:23	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	11/05/18 14:00	Estimate from Volkswagen Centre Singapore	 Load PDF	
2	11/05/18 14:00	Email from Volkswagen Centre Singapore to arrange for survey	 Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/05/18 08:54	Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
2	11/05/18 08:54	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIFF	
3	11/05/18 08:54	Sketch Plan #3 [Linked Accident Report Documents]	 Load TIFF	
4	11/05/18 08:54	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIFF	
5	11/05/18 08:54	Sketch Plan #5 [Linked Accident Report Documents]	 Load TIFF	
6	11/05/18 08:54	Sketch Plan #6 [Linked Accident Report Documents]	 Load TIFF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	14/05/18 09:45	Email - Survey	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/05/18 15:48	ESTIMATE	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/05/18 09:18	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	11/05/18 09:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	11/05/18 09:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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7	11/05/18 09:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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13	11/05/18 09:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	11/05/18 09:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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2	11/05/18 08:54	Sketch Plan #2	 Load TIFF	
3	11/05/18 08:54	Sketch Plan #3	 Load TIFF	
4	11/05/18 08:54	Sketch Plan #4	 Load TIFF	
5	11/05/18 08:54	Sketch Plan #5	 Load TIFF	
6	11/05/18 08:54	Sketch Plan #6	 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18008742/M1QBQ2

Date: 13/06/2018

REFERENCE

Insured/Claimant:	YAP CHEE MING ANDREW	Policy No:	A80405747AVW	Claim No:	558053
Date of Loss:	09/05/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKT5926K	Engine No:	CAXF10783
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WVWZZZ16ZFM001868
Reg. Date:	16/06/2015 (Man. Year: 2014)	Odometer:	75860 km
Colour:	White		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$69,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Pirelli 8 mm	Rear Left Side:	Pirelli 8 mm
Front Right Side:	Pirelli 8 mm	Rear Right Side:	Pirelli 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,530.22	5,108.08	6,422.14	55.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,260.00	6,123.20	1,136.80	15.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,790.22	11,231.28	7,558.94	40.23
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	18,290.22	10,731.28	7,558.94	41.33
+ GST 7.00/7.00% (S\$)	1,280.32	751.19	529.13	41.33
Nett Amount (S\$)	19,570.54	11,482.47	8,088.07	41.33

INSPECTION

Date of Assignment:	14/05/2018	
Date Inspected:	14/05/2018 Inspected At:	NO 17 TUAS AVE 9 SINGAPORE 639197 Repairer: Volkswagen Centre Singapore (MacPherson)
Estimated Period of Repair:	9.0 days	

Adjuster: MA CHIN FOOK

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 13 Jun 2018)
Parts: 143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKT5926K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BONNET	Bent	1,480.21 FS	*1,065.75 FS
2	1		*HINGE LH	Not Necessary	97.29 FS	*- FS
3	1		*HINGE RH	Not Necessary	135.40 FS	*- FS
4	1		*LATCH	Not Necessary	111.33 FS	*- FS
5	1		*FRT BUMPER	Deformed	777.85 FS	*560.05 FS
6	1		*FR.SPOILER	Not Necessary	484.83 FS	*- FS
7	1		*NUMBER PLATE BRACKET	Bent	77.56 FS	*55.84 FS
8	1		*RIVET (6PCS)	Necessary	4.74 FS	*3.41 FS
9	1		*REINFORCEMENT	Bent	573.69 FS	*413.05 FS
10	1		*FOAM LH	Deformed	103.80 FS	*74.74 FS
11	1		*FOAM RH	Deformed	103.80 FS	*74.74 FS
12	1		*BUMPER CENTRE BRACKET	Bent	100.89 FS	*72.64 FS
13	1		*BUMPER SIDE BRACKET LH	Necessary	32.26 FS	*23.23 FS
14	1		*BUMPER SIDE BRACKET RH	Necessary	31.11 FS	*22.40 FS
15	1		*FRONT RADIATOR GRILLE	Cracked	350.46 FS	*252.33 FS
16	1		*BUMPER CENTRE LOWER GRILLE	Deformed	200.82 FS	*144.59 FS
17	1		*LHS FOG LAMP GRILLE (UPPER)	Deformed	63.57 FS	*45.77 FS
18	1		*RHS FOG LAMP GRILLE (UPPER)	Not Necessary	63.57 FS	*- FS
19	1		*LHS FOG LAMP GRILLE (LOWER)	Not Necessary	59.40 FS	*- FS
20	1		*RHS FOG LAMP GRILLE (LOWER)	Not Necessary	57.66 FS	*- FS
21	1		*HEADLAMP LH	Cracked	766.68 FS	*552.01 FS
22	1		*HEADLAMP RH	Cracked	766.68 FS	*552.01 FS
23	1		*LOCK CARRIER	Cracked	784.03 FS	*564.50 FS
24	1		*SUPPORT LOCK CARRIER	Bent	85.48 FS	*61.55 FS
25	1		*H/LAMP TOP PANEL LH	Not Necessary	37.78 FS	*- FS
26	1		*H/LAMP TOP PANEL RH	Not Necessary	37.78 FS	*- FS
27	1		*A/C CONDENSER	Not Necessary	742.84 FS	*- FS
28	1		*SENS HOLDE	Not Necessary	0.96 FS	*- FS
29	1		*TEMP .SENS	Not Necessary	50.97 FS	*- FS
30	1		*RADIATOR OUTER	Not Necessary	909.46 FS	*- FS
31	1		*RADIATOR INNER	Not Necessary	909.46 FS	*- FS
32	2		*COOLANT ADD 1.5 LTR READY MIX	Necessary	54.00 FS	*38.88 FS
33	1		*FENDER LH	Bent	691.66 FS	*498.00 FS
34	1		*LHS FENDER BRACKET	Bent	45.27 FS	*32.59 FS
35	1		*FENDER RH	Not Necessary	691.66 FS	*- FS
36	1		*RHS FENDER BRACKET	Not Necessary	45.27 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	11,530.22	5,108.08
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	AIR CON GAS	New	60.00	43.20
2	CHECK WIRE HARNESS ,ECU,SENSOR ,SOCKET	New	200.00	200.00
3	PROGRAMMING & CALIBRATION	New	360.00	360.00
4	VACUUM & REGAS AIRCON	New	580.00	290.00
5	LABOUR	New	3,480.00	2,900.00
6	SPRAY PAINT	New	2,500.00	2,250.00
7	B&P NUMBER PLATE	New	80.00	80.00
Gross Labour Cost (S\$)			7,260.00	6,123.20

Report was unsubmitted during this print-out.

< END OF ESTIMATES >