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Date In 14/05/18	Job description	Date & Time Completed	Done b	, , , , , , , , , , , , , , , , , , ,
Rel NA/INC/8008741/13	SAS e-filing			
Veh No 52437095	E-mail (within 8hrs, APT 2hrs			
1011 12/05/18 1330	i-Motor Claim Form	MT/0994301-	001	
	i-Motor W/O (Within: OD)			
OD (17) Peporting Only	i-Photo Uploaded			71
The second secon	Assessment/Survey Repor	t		5.000 250
TP Insurer	Ass't Report by Fax / Har	id to Owner/Wksp		
Preferred Wksp / INC Assign Wksp / QW: (		Tel: F	ax:	Hall David
TP Particulars: Veh No:	SJZ 1790R INC	C( )/Non-INC( )		
Owner / Driver: (		Tel:	)	
Policy No: ( ) Per	riod: (	) Cover Type: (	)	
Confirmed by : (	Date:	Time:	)	
Insured/Driver Liability: ( %) [7	Note-Est. Status (WO): N:	0-20%; P: 21-79%. F: S0-	100%]	
Year of Registration: ( ) V	Warranty: YES ( ) / NO (	)		
Excess: (\$ ) Loading: \$1,0	00 ( ) / \$2,000 ( )			
General Remarks:-	The Property of the	Jan Maria Ara	e de la companya della companya della companya de la companya della companya dell	
( ) Walk-In Customer: Customer's infor	rmation strictly Confidential &	Strictly NO rafer of repairer.		
( ) Total Loss Case : to e-mail Insure	er URGENTLY.			
Drive-In ( ) / Towed-In ( ); Invoice		; Towing Co. (	7	)
Dive-in ( ), invoice	, 100			
Remarks:- (INC horline: 6788 6616)		Date&Time Completed	Done	by
1) Apply for Transport Allowance ( )/C	Courtesy Car ( )			
The state of the s				
2) QC Check / Post Repair Inspection	( )			
2) QC Check / Post Repair Inspection 3) Upload Resurvey Photo [Repair Cost > \$3	( )			
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3) Upload Resurvey Photo [Repair Cost > \$3  Injury:			Amit (5)	Amt (\$)
3) Upload Resurvey Photo [Repair Cost > \$3  Injury:		Preparation Checklist	Amt (5)	Amt (\$) Add Bill
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3) Upload Resurvey Photo [Repair Cost > \$3  Injury:  Date/Time Actions  Claimant's Particulars:-  Priver/Owner:  Contact No:  Camaged Portion:  C Checked by (Engr-In-Charge):  Auditors' Comments:-	Invoice  1) AR: Acc 2) DA: Der 3) TF: Tow 4) FT: Foll 5) i*T: Foll For claim 6) TR: Re- 7) N1: Idac 8) NTUC A OIL* *N5: Cod *N6: Re- *N7: Pos *N8: DV	ident Reporting (\$30); mage Assessment (\$100); INC (\$1	1st Bill 580) 40/\$45 \$120 \$30 25) \$75 \$160	
3) Upload Resurvey Photo [Repair Cost > \$3  Injury:	Invoice  1) AR: Acc 2) DA: Der 3) TF: Tow 4) FT: Foll 5) i*T: Foll For claim 6) TR: Re- 7) N1: Idac 8) NTUC A OIL* *N5: Cod *N6: Re- *N7: Pos *N8: DV	ident Reporting (\$30); mage Assessment (\$100); INC (\$100); ing Fee \$2 ow-Through Survey ow-Through Survey (Resurvey) jug against INC Only (wef 10 Jan 20) inspection DA + SMRT Survey dditional Services  intesy Car / Tpt Allowance sair Co-ordination I Repair Inspection / Collect Excess Coordination ): TP (Non INC) against INC	\$80) 40/\$45 \$120 \$30 \$25) \$75 \$160  \$5 \$25 \$20 \$30	

## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
   Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

The state of the s	ACCIDENT STATEMENT
Date Of Report	14/05/2018 16:04
Date Of Accident	12/05/2018 13:30
Exact Location Of Accident	TPE TWDS PASIR RIS
Country/State of Loss	SINGAPORE
De la companya de la	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLH2709S
Insured/Policyholder	
Name Of Registered Owner	LEE HUI TENG
NRIC No	\$1308626E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90224380
Alternative Phone No	OTHERS-90224380
Vehicle Particulars	
Manufacturer	NISSAN
Model	NOTE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5094823378
Cover Note Number	
Driver	

LEE HUI TENG Name of Driver S1308626E NRIC No 01/05/1958 Date Of Birth **INDOOR** Occupation 30/10/1979 Date Of Driving Pass

38 YEARS AND 6 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-90224380 Mobile Number

Fax Number

OTHERS-90224380 Contact Number

NOEMAIL EMail Address

BLK 102C PUNGGOL FIELD Address

#07-418

823102 Postcode

Was driver an employee of the Insured's Company NO

OWNER If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

COLLISION - CHANGE/CROSS LANE Type Of Accident

CLEAR Weather Conditions DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG TPE TWDS PASIR RIS ON THE EXTREME RIGHT LANE.SUDDENLY VEH(B)BEARING REG NO SJZ1790R FROM MY LEFT LANE CUT INTO MY LANE AND HIT ONTO MY REAR LEFT SIDE PORTION OF MY VEH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

# **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJZ1790R

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

14/05/18

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:









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Hello, NAC_BUKIT_MERAI	H_800676					•	Change Lan	guage '	Change Passwor	d · Log Ou
My Desktop	Polic	y Query								
Notice of Loss	Policy N	D.				Date of Acc	ident	12/05/	2018 13:30	
	Vehicle	No.(For Motor)	SLH2709S							
						Search				
			Policyholder	Policyholder	Product	Cover Type	Vehicle No.	Insured Object	Commence	Expiry Date
	Select	Policy No.	Name	NRIC			10.00			

#### Claim Handling Accident MT/0994301 GST Registration No. SLH2709S 5094823378 Vehicle No. Policy No. Policyholder NRIC S1308626E LEE HUI TENG Policyholder Name Loading 0 drivo CLASSIC PRIVATE CAR INSURANCE Cover Type Product Code Contact No.(Home) n Contact No.(Office) n. Contact No.(Mobile) 90224380 eCode No \* Special Remark Email Address eCode Reason « No Yes No Yes TCA KEK No Private Hire NCD Entitlement(%) 20 NCD Protection No Accident Details Accident Type Collision - Change / Cross Accident Report Within 24 hrs 14/05/2018 20:26 Yes Report Date Singapore Country of Accident 12/05/2018 Time of Accident hh:mm 13:30 Date of Accident ICM No. Orange Force Reporting Centre TPE TWDS PASIR RIS Accident Location **▽** Benefits Sum Insured Coverage Excess Waiver 99999999,99 ₩ Excess 100,00 Windscreen Excess 0.00 Additional Excess 0.00 Own damage Excess 0.00 Outside Singapore OD Excess Unnamed Driver Excess 0.00 Outside Singapore TP Excess 0.00 0.00 Third Party Excess **▽** GST Registered Information **GST Registration Date GST Registered GST Status Verified** Yes GST Registration No. Modification History Policyholder Mailing Address PUNGGOL FIELD Address 3 SINGAPORE 823102 Address 2 Address 1 BLK 102C #07-418 Singapore address Post Code 823102 Address Type Address 4 Related Policy Number 5094823378 Unit No. ▽ OI Driver Info LEE HUI TENG Driver Type Main Driver Driver Name Driver DOB 01/05/1958 Driver NRIC S1308626E Unnamed driver Name Driving Experience 38 Register Date of Driver License 30/10/1979 Driver Age 60 Contact No.(Office) 0 Contact No.(Home) 0 Contact No.(Mobile) 90224380 SINGAPORE 823102 Address 2 PUNGGOL FIELD Address 3 Address 1 BLK 102C Post Code Address Type Singapore address 823102 Address 4 Unit No. #07-418 Does he own a Singapore Registered car? Driver Insurer Company Yes + No Driver Vehicle No. Declaration Breathalyser or Blood Test Reading? Any injury? Yes . No 0 mg Modification History Claim 001 OD-MX New Insured Name LEE HUI TENG Insured NRIC S1308626E Claim Type \* OD-MX Contact No.(Office) Contact No.(Mobile) Contact No.(Home) 63127604 90224380 Email Address OI Vehicle Number SLH27095 TP Vehicle Number SJZ1790R Name of Preferred Workshop Claim Description SLH2709S / SJZ1790R ON 12 May 2018 Preferred Workshop Contact Insured Liability \* Not at Fault . Preferered Repair Option Preferred Workshop, Name unknown GIA report Received Require Finalisation Yes Claim Close Date Date Received 14/05/2018 00:00 Date Registered 14/05/2018 20:29 Workshop Repairer Total Loss but Repaired Report Taken By ROSLINDA Print AK letter Save Submit Attachment Accident No. MT/0994301 Claim No. 001 Upload Date 14/05/2018 00:00 Last Doc. Received Yes O No Path . Category \* Confidential Urgency \* Descr · NO Choose File No file chosen Clear Please Select ▼ Normal

### 5/14/2018

# Claim Handling(accident reporting Claim Task 001 OD-MX)

Choose File	No file chosen
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77	Att	tach	ment	List

	Uploaded By/Date	Folder Date	File Name	Ŷ	Source
Video List		5( NATIONAL ASSESSMENT CENTRE SERVICES (B RAH)) on 14 May 2018 20:28	Photos	Normal	Photos 2018-5-14
0	UKIT ME	5( NATIONAL ASSESSMENT CENTRE SERVICES (B RAH)) on 14 May 2018 20:28	Photos	Normal	Photos 2018-5-14
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 14 May 2018 20:28		Photos	Normal	Photos 2018-5-14
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 14 May 2018 20:28		Photos	Normal	Photos 2018-5-14
	NAC_BUKIT_MERAH_B0D676( NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 14 May 2018 20:28		Photos	Normal	Photos 2018-5-14
0	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 14 May 2018 20:28		Photos	Normal	Photos 2018-5-14
9	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICES (B UKIT MERAH)) on 14 May 2018 20:29		Photos	Normal	Photos 2018-5-14
	NAC_BUKIT_MERAH_800676 UKIT ME	( NATIONAL ASSESSMENT CENTRE SERVICES (B RAH)) on 14 May 2018 20:29	Photos	Normal	Photos 2018-5-14
1	NAC_BUKIT_MERAH_800676 UKIT ME	( NATIONAL ASSESSMENT CENTRE SERVICES (B RAH)) on 14 May 2018 20:29	SAS	Normal	SAS 2018-5-14
100 ES	NAC_BUKIT_MERAH_800676 UKIT ME	( NATIONAL ASSESSMENT CENTRE SERVICES (B RAH)) on 14 May 2018 20:29	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-5-14
Attachment		Uploaded By/Date	Category	Urgency	Description

Display in New Window Scan and uploading