

ASS. REC. BY:

REF:

CS/EG118008740/Vrb n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Yee Pei Li of EG1 Date/Time: 14/5/2018

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SG1187B Insured: SLF 7236S

at Workshop m/s SMRT Tel: 93210958

of 60 Woodlands Ind PK ET

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 23/1/17
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time	Action/Instruction () Estimate
	SG1187B-CC3/MSG1800876C/Srb don: 10/8/2017
	SLF 7236S-X
	Revert thru email
	confirm \$830, 2 days
	Red: \$397, 32%.

Summit

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SG 1127 B Yr Regn: Jul / 2016
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Mercedes Benz Citaro C.O. 6374
 Colour: Multi-Colour A/C: Insured / Std / NI / NA
 Sp. Reading: 140027 km T/Radio: Insured / Std / NI / NA
 Eng/No: 902926C1101347
 C/No: WEB62208323130022
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: (Nil) / S/Rim / STD A/Rim or
 Tyre Size: F: 275/70 R22.5
 R: 275/70 R22.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6/6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6/6</u> mm
D.O.A. <u>23/01/2017</u>	D.O.I. <u>14/05/2017</u>

Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 28 JUN 2018

Date/Time, File Pass to?

1) Typist

Date/Time, File Return to?

2)

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

) S+RS. SI

) Photos

) Others

TOTAL

Report Format : TP

Lump Sum / I.B.I. (\$) 830

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

250



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA
Our Ref: CS/EGI18008740/Vrb

The Motor Claims Department
ERGO Insurance Pte Ltd

Without Prejudice

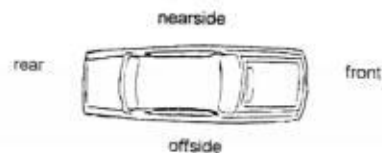
Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SG 1187B .

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14/05/2018 at the premises of M/s SMRT AUTOMOTIVE SERVICES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$ 1,227.00
Revised Estimate Amount	: S\$ 830.00
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:
The vehicle sustained damages
at the o/s front portion.



Comments/ Present Status:
Damages Consistent.

Yours faithfully

SATHYA
Automotive Assessor

Janice Lee (LKKAUTO)

From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
<catherineleesc@smrt.com.sg>
Sent: Tuesday, June 26, 2018 2:45 PM
To: SUR; Joy Irene (LKKAUTO)
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus); Bryan Ang (LKKAUTO); CS A Team; Admin A; Olivia Lau (LKKAUTO); Celine Fong (LKKAUTO)
Subject: Finalisation - SG1187B (BUS/01/17/1018) - SHC Capital Ltd
Attachments: img-626144658-0001.pdf; img-626144605-0001.pdf

To Whom it may concern.

Attached herewith our copy and Surveyor's marked copy of the bus repair estimate for the case.
Our finalised amount is \$830.00 @ 2 working days under part by part repair.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 14 May, 2018 12:07 PM
To: 'admin-d@lkkauto.com'
Subject: OI : SLF7236S / TP : SG1187B/LKK / DOA : 23/01/2017
Attachments: SG1187B - SAS N estimate.pdf; SG1187B - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **SMRT AUTOMOTIVE SERVICES PTE LTD**,

ADDRESS : WOODLANDS SMRT DEPOT
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

PERSON TO CONTACT : SUNNY TAN @ 9321 0958

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please note that our insured/insured driver has yet to e-file their SAS for this accident and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate and third party SAS (**note: reports not to be released to any Third Party**).

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor)
ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985
Tel.: 65 6829 9199 DID: 65 6829 9194
Website: www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ERGO

Date: 14.05.2018
Our Reference: SLF 7236S/SL/pl
Your Reference: SG 1187B

Sent via Fax
or
Email

To: SMRT AUTOMOTIVE SERVICES PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SG 1187B
Insured's Vehicle: SLF 7236S
Date Of Accident: 23.01.2017

We acknowledge receipt of your request for PRS on: 11.05.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

☐	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
☐	Your request for inspection does not have your client's GIA report, kindly forward a copy.
☐	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
☒	Our Insured's driver has not reported the accident to us todate.
☒	Others: <u>OFFICER-IN-CHARGE - STEVE LIM</u>

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SG1187B
Vehicle to be Exported:	No
Intended De-registration Date:	15 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	902926C1101347
Chassis No.:	WEB62808323130022
Maximum Power Output:	-
Open Market Value:	\$284,910.00
Original Registration Date:	07 Jul 2016
First Registration Date:	07 Jul 2016
Transfer Count:	2
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

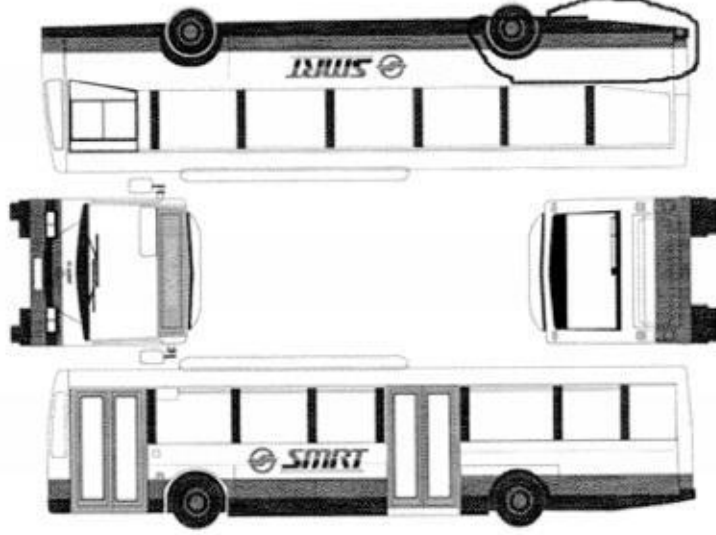
The information contained herein is correct as at 15 May 2018

OK

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1187B
 Ref. No : BUS/01/17/1018
 Reg. Date : 01/01/1900
 Vehicle Type : BUS -12M
 Make : MB CITARO MERCEDES
 Model : MB CITARO O530
 Name of Driver : Yu Shufei
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 23/01/2017 11:50:00 AM
 Accident Reported Date / Time : 24/01/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : SHC Capital Ltd
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC, if any :
 REAR RIGHT PORTION.
 TP: SLF7236S
 Prepared Date : 25/01/2017 03:00:02 PM



Chassis No :		Mileage	:	0
Work Shop :		Repair Completed Date / Time :		

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	0.00
Total Spray Painting Charges	: 432.00	0.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
TOTAL	: 1,227.00	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	0.00
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	: 11/05/2018 11:55:29 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date	:	
Remarks	:	
Prepared Date	:	11/05/2018 11:55:29 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No	:	Invoice No	:
Quotation Date	:	Invoice Date	:
Invoice Amount	:	Prepared Date	:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	795.00	0.00 530
Total Labour	795.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	432.00	0.00 300
Total Spray Painting & Panel Beating	432.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Satya Sai
LKK

14/5/2018

sebastianyeang@lkkabto.com

Part by Part
Question mark item photo, Photo before Paint,
2 days

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)								0.00	0.00	

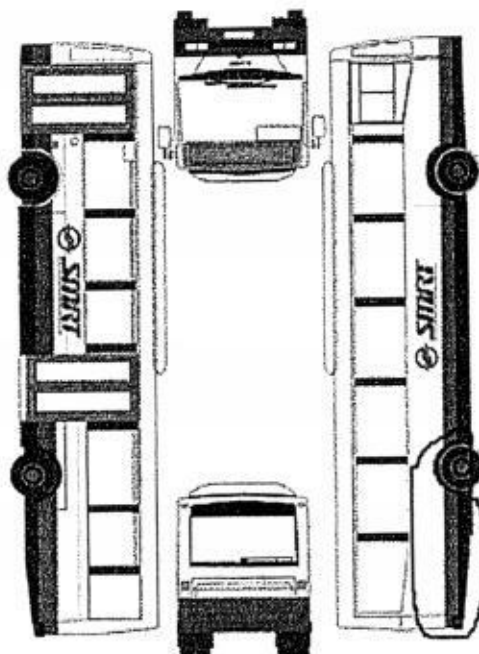
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1187B
Ref. No : BUS/01/17/1018
Reg. Date : 07/07/2016
Vehicle Type : BUS -12M
Make : MB CITARO MERCEDES
Model : MB CITARO O530
Name of Driver : Yu Shufei
Type of Accident : HEAD TO REAR
Date / Time of Accident : 23/01/2017 11:50:00 AM
Accident Reported Date / Time : 24/01/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : SHC Capital Ltd
Vehicle is Towed Back? : No
Towed Back Date/Time : 01/01/2000
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024096066
Special Instruction to ARC, if any :
REAR RIGHT PORTION.
TP: SLF7236S
Prepared Date : 25/01/2017 03:00:02 PM



Chassis No : WEB62808323130022

Mileage : 0

Work Shop :

Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 795.00	530.00
Total Spray Painting Charges	: 432.00	300.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
TOTAL	: 1,227.00	830.00
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 2.00	2.00
Prepared / Adjusted By	:	SEBASTIAN LKK
Arc / Surveyor Sign Off Date	: 11/05/2018 11:55:29 AM	25/06/2018 08:42:56 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 11/05/2018 11:55:29 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	795.00	530.00
Total Labour	795.00	530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	432.00	300.00
Total Spray Painting & Panel Beating	432.00	300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)							0.00	0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EG18008740/Vrbn2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 28-06-2018		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLF 7236S	Veh. Inspected	SG 1187B	
Policy No.		Coverage (\$)	0.00	
Claim No.	SLF7236S/SL/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	14/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CITARO	c.c	6374	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WEB62808323130022	Colour	MULTI	
Odometer	140027	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm	
L/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm	
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm	
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/01/2017	Inspection Date	14/05/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1187B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REPAIR RH REAR PORTION.		795.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		432.00	300.00
			1,227.00	830.00
	GRAND TOTAL		1,227.00	830.00
RECOMMENDED COST OF REPAIRS				830.00

Report Ref No. CS/EGI18008740/Vrbn2

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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