ASS. REC. BY:	-	ASSIGNMENT (6	to state the state of the state	Date/Time: 14/5/2018
Estimated Cost:	PRESIOD RESIEVA le No: SHD 217 Prime Auto.	Bill to INV MV CS	0.	ured: <u>FBD 9130D.</u> Tel: <u>68610908</u> Chrissy
Policy No: Sum Insured:	Place		77	D.O.A 10 5 2018
Make of Veh: (Client's Record) CA / REV / Date/Time:	REP. / REV 24 HRS	erson Contacted:C		H.O.D. Endorsement:
Date/Time	Action/Instruction (SHD M 71 IC - X PBD 9 1300 - X) Estimate		
	Part by Par Used: 745.	+ \$21428 921,25°6)	a , 3 ₀	layp

Catherine Chong (LKK Auto)

From:

Tan, Rachel <Rachel.Tan@sg.gaig.com>

Sent:

Monday, 14 May, 2018 12:06 PM

To:

LKK Assignments

Cc:

aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject:

RE: PRI REQUEST TO ACCIDENT ON 10.05.2018 INVOLVING SHD2171K &

FBD9130D

Attachments:

img-180514131129.pdf

Without Prejudice

Dear Chrissy, Our policyholder has not reported accident. We will appoint LKK to survey on a without prejudice basis.

Dear LKK, please assist. Attached document from Prime Auto for your reference.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Chrissy <chrissy@primeautoclaims.com>

Sent: Monday, May 14, 2018 11:24 AM

To: General Claims < General Claims @sg.gaig.com>

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: [External] PRI REQUEST TO ACCIDENT ON 10.05.2018 INVOLVING SHD2171K & FBD9130D

Importance: High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**Please inform surveyor to avoid 11.45 am - 12.45 pm lunch hour.

**Please reply as soonest possible due to taxi loss of income and loss of rental per day count.

Thank you.

11/2/10

Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927

Best regards,

Chrissy

rime Auto Claims Service Pte. Ltd.	
Benoi Place	
ngapore 629926	
el: 6861 0908	
ax: 6515 2948	
mail: chrissy@primeautoclaims.com OTICE: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely OTICE: This mail (including all attachments) contains confidential information which may be privileged. It is intended solely intended recipient, please reply to us immediately and delete it is intended recipient (s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete its mail of the privileged. It is intended solely or identified recipient (s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete its mail of the privileged. It is intended solely or identified recipient (s) to whom it is addressed. If you are not an intended recipient, please reply to us immediately and delete its mail or intended solely or intended recipient.	for le
Virus-free. www.avast.com	
he content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended	der

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sende immediately by reply email and destroy the message and its attachments.

Denise Tay (LKKAuto)

From:

Tan, Rachel <Rachel.Tan@sg.gaig.com>

Sent:

Monday, 28 May 2018 11:04 AM

To:

Denise Tay (LKKAuto)

Subject:

RE: PRI REQUEST TO ACCIDENT ON 10.05.2018 INVOLVING SHD2171K &

FBD9130D

CLMOMVM000000266

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, May 28, 2018 10:28 AM To: Tan, Rachel <Rachel.Tan@sg.gaig.com>

Subject: [External] RE: PRI REQUEST TO ACCIDENT ON 10.05.2018 INVOLVING SHD2171K & FBD9130D

Dear Rachel,

Please provide Claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]

Sent: Monday, 14 May 2018 12:06 PM

To: LKK Assignments <assignments@lkkauto.com>

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 10.05.2018 INVOLVING SHD2171K & FBD9130D

Without Prejudice

Dear Chrissy, Our policyholder has not reported accident. We will appoint LKK to survey on a without prejudice basis.

Dear LKK, please assist. Attached document from Prime Auto for your reference.

Regards

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Chrissy < chrissy@primeautoclaims.com>

Sent: Monday, May 14, 2018 11:24 AM

To: General Claims < General Claims@sg.gaig.com >

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

MPRI 18061441 / Prime Auto Claims Service Pie Lid - HQ ENTRY DATE & TIME: 11/05/2018 13:54 SUDMITTED BY: Chrissy Too Yu En

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facis may allow insurance compones to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurence Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made uvailable upon application by interested parties.

toresaid.	ACCIDENT STATEMENT
Date Of Report	11/05/2018 13:54
Date Of Accident	10/05/2018 21:25
Exact Location Of Accident	YIO CHU KANG ROAD
Country/State of Loss	SINGAPORE
Di Di	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD2171K
.sured/Policyholder	
Name Of Registered Owner	PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Co Reg No	199606293Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-68982000
Vehicle Particulars	
Manufacturer	HONDA
Model	SHUTTLE HYBRID-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
surance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5068045737-03
Cover Note Number	
Driver	1772591946102017577552
Name of Driver	LIM CHIN HUAT
	67137700G

\$7137799G NRIC No 02/10/1971 Date Of Birth OUTDOOR Occupation 28/11/1996 Date Of Driving Pass

21 YEARS AND 5 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-97100078 Mobile Number

Fax Number

Contact Number

NOEMAIL EMail Address

Address

BLK. 469A SENGKANG WEST WAY #17-606 SINGAPORE

Postcode

791469

Was driver an employee of the Insured's Company NO OTHER - HIRER

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

COLLISION - CHANGE/CROSS LANE Type Of Accident CLEAR

Weather Conditions Road Surface

DRY

2

NO

NO

YES

NO

4

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

as any injured conveyed to hospital by

embulance?

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Passenger 1

NAME:

: PASSENGER A

: MALE GENDER:

Passenger 2

NAME:

: PASSENGER B

GENDER:

: MALE

Passenger 3

NAME:

: PASSENGER C

GENDER:

: FEMALE

Details of Police Action

"Vas the accident reported to the police?

NO

NO

~Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED STATEMENT

Attachment(s)

Are accident photos available for attachment?

YES YES

Was there any video captured by Car Camera?

FILE SIZE TOO BIG

Remarks/ Reasons: Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

FBD9130D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

RAJEMUNIANDY ARUMUGAM

NRIC/Passport Number

F4509423P

Contact Number

84915321

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1

Accident Sketch Plan Pg. 1

To: 62659941

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (I) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Ignature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

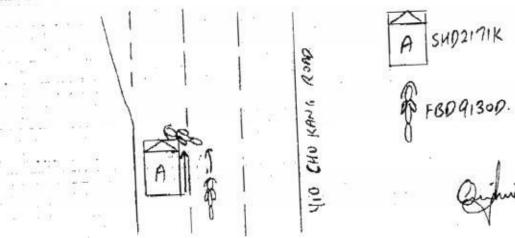
Name:

NRIC/FIN No.:

Individual Statement Pg. 1

SKET	CH	Pl	AΝ
2017		-	-

14-05-18:13:13 From:



efer to obtached statement.	
eter to ottached statement.	
THE STATE OF THE S	- 413-41
298	- TO- 100 -
Marie Carlos Car	
The same of the sa	
	(market 144 - 144
411 1 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	The state of the s

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder Apart Date & Time:

Driver's Signature

(If driver is not the policyholder) Date & Time:

Reporting Centre Pelsonnel's Signature

Name:

NRIC/FIN No.:

Individual Statement Pg. 1

On 10.05.2018 @ 2125 hrs, I stopped my taxi SHD2171K to pick up two male and one female passengers at left road side of Yio Chu Kang Road. When my taxi SHD2171K about to move, at this juncture, one CISCO motorcycle FBD9130D suddenly encroached into my lane from my taxi right side and collided into my taxi frontal right portion.

After the accident, I alighted from my taxi and rendered assistance to the rider of FBD9130D. He claimed that he was not injured and no need to call for ambulance. We then exchanged particulars. At the material time, no one was injured in this accident. My taxi in-car camera captured the occurring of the accident.

Dighus.



14-05-18;13:13 ;From:

Prime Auto Claims Service Pte Ltd

GST Reg. No: 201606560M 5 Benoi Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 14.05.2018

Great American Insurance Co. No.3 Temasek Avenue #16-01 Centennial Tower Singapore 039190

Attn: Motor Claims Dept

giðungmas: Acknowledged by Repeirer

is subject to tinei approval from inaurance Company

- · Supplementary item(s) must be recurreded and
 - e No gebei modificetion(s) is allowed
- · Third party survey is on a "Without Prejudios" basis
 - · Parts prices are subject to confirmation
 - · To display demaged parties during resurvey
 - . To resurvey before/efter spray painting
 - the Repairer of the following: FICK Auto Consultants hence notify

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2171K HONDA SHUTTLE (2017)

To Supply	21121 WD 1 6207F 0W/	2	1,350.00
1) 1pc	front bumper 71101-TD4-000ZE OM	e.	35.00
2) lpc	front bumper rigt side retainer BR	J.	30.00
2) 1set	front bumper clip NEC	р	
3) 1pc	front bumper right fog lamp garnish × NN	\$	55.00
4) lpc	front bumper grille 71102-TD4-J016R	S	140.00
2	front bumper reinforcement 71130-TD4-000 ? X NN	\$	420.90
5) 1set	front bumper right spacer 71193-T5A-000?	\$	15.40
6) 1pc	front bumper right side bracket 71140-TD4-000 ? XNN	S	38.00
7) lpc	front bumper right side blacket 71140-1134 000	\$	300.00
 8) 1pc 	front bumper under cover BR	S	25.00
9) lpc	front bumper right tow hook cover 71104-TD4-000 COUT	\$	33.20
10) 1pc	front bumper right side garnish 71108-TID4-J01 5R	\$	38.00
11) 1pc	front bumper right air duct 71107-TD4-000 ? X NN	1000 m	
12) 1pc	right head lamp lower bracket ? XNN	S	38.00
	Sub total parts	\$	2,518.50
	Less: 20% discount	\$	(503.70)
		er.	201490

2.014.80 \$

L/charges

1) To remove front bumper, bumper reinforcement, under cover & etc. To replace the above parts. Adjust & align front bumper & front grille

600.00 400

2) To putty, respray painting front bumper,

280.00 200 \$

880.00 Sub total L/charges \$ Estimated total \$ 2,894.80

Sattuya Sai LIEK 1415/2018

Question mark photo

Sehastianyearg@lekanto.com



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M 5 Benci Place Singapore 629926 Tel: 6861 0908 Fax: 6515 2948

Date: 14.05.2018

Great American Insurance Co. No.3 Temasek Avenue #16-01 Contennial Tower Singapore 039190

V sebastiangerge lekante con

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2171K HONDA SHUTTLE (2017)

lo Su	oply			
1)	1pc	front bumper 71101-TD4-000ZE DAL	5	1,350.00
2)	lpc	front bumper rigt side retainer &	5	35.00
2)	Isct	front bumper clip Atc V	5	30.00
3)	1 pc	front bumper right fog lamp garnish ×	5	55.00×
41	lpc	front bumper grille 71102-TD4-J0184	5	140.00
5)	Iset	front bumper reinforcement 71130-TD4-000 ?	5	420.90×
6)	1pc	front humper right spacer 71193-T5A-000 ?	5	15.40
75	1pc	front bumper right side bracket 71140-TD4-000 ?	5	38,00℃
81	1 pc	front bumper under cover fix	5	300.00
9)	Ipc	front bumper right tow hook cover 71104 TD4-000	\$	25.00
10)	1 pc	from bumper right side garnish 71108-TD4-J01 day	5	33.20/
11)	1pc	front bumper right air duct 7/107-TD4-000 7	5	38.00×
12)	1pc	right head lamp lower bracket ?	5	38.00×
	100 Hz 52			20 秦 全国美国企业工程。
		Sub total parts	\$	2,518.50 1918.60
		Less: 20% discount	1	(503.70) - 1 or 11
			\$	2.014.80
				1747.88
Lichar	nes			
1 1	To ren	nove front bumper, bumper reinforcement, under cover & cic. To	\$	600.00 400
	replace	e the above parts. Adjust & align front bumper & front grille		
2)	To put	ny, respray painting front bumper.	\$	280:00 200
			4000	
		Sub total L/charges		60.00 600.00
Shittey	THEORETH	Estimated total	5	88.6416 02108.5
LILL				2149.00
14151	3018			
		L photo		
1	200			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Mark Control	Affiliated to Federation Intern	ationale Des Experts En Autor	nobile
GREAT AMERICAN IN	SURANCE COMPANY	Ref : CS/GAI180087	737/Vtbe2
3 TEMASEK AVENUE #16-01 CENTENNIAL SINGAPORE 039190		Date: 01-06-2018 Code: GAI	
1.	Policy Particula	rs :- THIRD PARTY CLA	IM
Insured Veh.	FBD 9130D	Veh. Inspected	SHD 2171K
Policy No.		Coverage (\$)	0.00
Claim No.	CLMOMVM000000266	Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	14/05/2018
2.	Vehicle Pa	rticulars & Condition	
Make & Model	HONDA SHUTTLE 1.5 HYBR	RID c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	GP71111275	Colour	BROWN
Odometer	128309	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		90
3.	Cond	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	185/60 R15	RADIAL	6 mm
L/H Front Tyre	185/60 R15	RADIAL	6 mm
R/H Rear Tyre	185/60 R15	RADIAL	6 mm
L/H Rear Tyre	185/60 R15	RADIAL	6 mm
4.	1,000,000,000,000	ption of Damages	
DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	FRONT O/S PORTION.	
5.	Gene	eral Information	
Accident Date	10/05/2018	Inspection Date	14/05/2018
Survey held at	PRIME AUTO CLAIMS SERV	ICE PTE LTD	
	6 BENOI PLACE SINGAPORE 629927		El
5a.		Remarks	
A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS , WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		te Days of Repair	

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2171K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted
	REPLACEMENT OF PARTS		(0)	(9)
1	REPLACEMENT OF PARTS FRONT BUMPER FRONT BUMPER RIGHT SIDE RETAINER SET FRONT BUMPER CLIP FRONT BUMPER RIGHT FOG LAMP GARNISH FRONT BUMPER GRILLE SET FRONT BUMPER REINFORCEMENT FRONT BUMPER RIGHT SPACER FRONT BUMPER RIGHT SIDE BRACKET FRONT BUMPER RIGHT SIDE BRACKET FRONT BUMPER RIGHT TOW HOOK COVER FRONT BUMPER RIGHT SIDE GARNISH FRONT BUMPER RIGHT SIDE GARNISH FRONT BUMPER RIGHT AIR DUCT RIGHT HEAD LAMP LOWER BRACKET LESS 20% DISCOUNT ABOUR TO REMOVE FRONT BUMPER, BUMPER REINFORCEMENT, UNDER COVER & ETC. TO REPLACE THE ABOVE PARTS, ADJUST & ALIGN FRONT BUMPER & FRONT GRILLE.	1,350.00	1 250 0	
1			35.00	1,350.0
1	SET FRONT BUMPER CLIP	E STANSON MANAGEMENT	30.00	35.00
1	FRONT BUMPER RIGHT FOG LAMP GARNISH			30.00
	FRONT BUMPER GRILLE SET FRONT BUMPER REINFORCEMENT FRONT BUMPER RIGHT SPACER FRONT BUMPER RIGHT SIDE BRACKET FRONT BUMPER UNDER COVER		55.00	
1		NOT NECESSARY NECESSARY	140.00	140.00
			420.90	100.00
			15.40	15.40
			38.00	
100		CUT BROKEN NOT NECESSARY	300.00	300.00
			25.00	25.00
			33.20	33.20
- 1			38.00	-
		NOT NECESSARY	38.00	
	7.55%		-503.70	-385.72
ı,	AROUR		2,014.80	1,542.88
1	O REMOVE FRONT BUMPER, BUMPER REINFORCEMENT, UNDER COVER & ETC. TO REPLACE 'HE ABOVE PARTS, ADJUST & ALIGN FRONT BUMPER & RONT GRILLE.		600.00	400.00
T	O PUTTY, RESPRAY PAINTING FRONT BUMPER.		280.00	200.00
			880.00	600.00
G	RAND TOTAL		2,894.80	2,142.88
R	ECOMMENDED COST OF REPAIRS			

Report Ref No. CS/GAI18008737/Vtbe2

SATHYA SAI KATHIRRASEN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.