

Hsiao Tong (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 20 June 2019 4:29 PM
To: Vic (LKKAuto); Steve Lim; Poh Kin (LKKAuto)
Cc: Khanchna (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBF7644R (OI : EQI - TBA) AND SHF616Y (TP : LKK REF - CC3/EQI18008736/Kfa3) on 09.05.2018
Attachments: FINAL POLICE INVESTIGATION RESULT.PDF; EMAIL TO LKK.pdf

Dear Vic,

We have emailed you to reject claim since Jan 2019.

Please proceed to reject claim.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, June 19, 2019 11:50 AM
To: Steve Lim <steve.lim@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF7644R (OI : EQI - TBA) AND SHF616Y (TP : LKK REF - CC3/EQI18008736/Kfa3) on 09.05.2018

Dear Steve,

We refer to your below email.

The matter is not yet settled in our end.

In view of PIR that is in favour of our Insured, please advise if we can deny TP claim and/or for your further instructions.

Thank you.

Dear PK,

FYI please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Steve Lim [<mailto:steve.lim@eqinsurance.com.sg>]

Sent: Wednesday, 19 June, 2019 11:40 AM

To: Mei Kwan (LKKAuto); Janet Tan

Cc: Vic (LKKAuto); Khanchna (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBF7644R (OI : EQI - TBA) AND SHF616Y (TP : LKK REF - CC3/EQI18008736/Kha3) on 09.05.2018

Hi Vic,

The case settled? No idea why traffic police charged TP despite it was a clear head to rear collision. Please see attached.

TP insurer settled our OD recovery at 100% too.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 16 May 2018 11:41 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF7644R (OI : EQI - TBA) AND SHF616Y (TP : LKK REF - CC3/EQI18008736/Kha3) on 09.05.2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHF 616Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Total Control Panel

[Login](#)

To: janet.tan@eqinsurance.com.sg [Remove](#) this sender from my allow list

From: meikwan@lkkauto.com

You received this message because the sender is on your allow list.