

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 6 July 2021 6:26 PM
To: Hew, Lee Fong
Cc: Bryan Ang (LKKAuto); SUR; Chan, Peggy
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Miss Hew,

Thank you for the email.

We will act accordingly as per your instruction.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

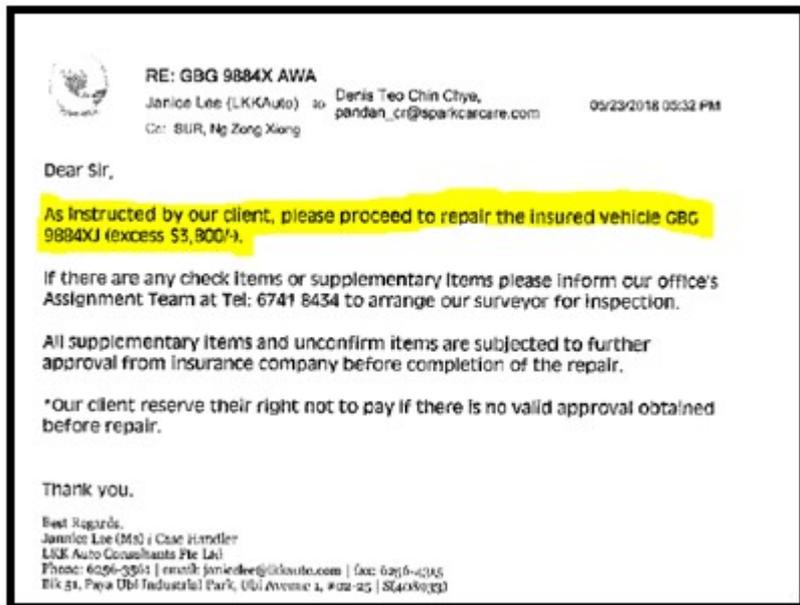
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>
Sent: Tuesday, 6 July 2021 2:35 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Chan, Peggy <Peggy.Chan@awac.com>; Hew, Lee Fong <LeeFong.Hew@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Celine

We refer to your email dated 23 May 2018 to CDGE (screenshot below for your easy reference) which we believe the contents on the first paragraph is the cause of the miscommunication for our present claim.

We would like to suggest that for future claim, please to be precise on the amount \$xx that is approved and the check items of \$xx to be dismantled for verification as well as to emphasis that further authorization is needed especially on supplementary parts.



Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Monday, July 5, 2021 4:52 PM
To: Hew, Lee Fong <LeeFong.Hew@awac.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Chan, Peggy <Peggy.Chan@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

CAUTION: External Email

Dear Miss Hew,

Please be informed that we did not authorize the checked/supplementary items of \$11,533.99.

Before we submit for insurance approval, our staff had been chasing the CDGE staff (Wong Chee Wei) to verify the checked/supplementary items since then.

Until now another CDGE case handler took over the file and inform us that this Wong Chee Wei had left the company. Upon further review of the information given by CDGE, we submit preliminary advice for your approval.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

From: Hew, Lee Fong <LeeFong.Hew@awac.com>
Sent: Monday, 28 June 2021 1:58 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Chan, Peggy <Peggy.Chan@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Celine

Based on our file record, there was no record that we had approved the checked/supplementary items of \$11,533.99.

Please advise the checked/supplementary items of \$11,533.99 was authorized by who and give us the proof.

Thank you

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Friday, June 25, 2021 5:58 PM
To: Hew, Lee Fong <LeeFong.Hew@awac.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

CAUTION: External Email

Dear Miss Hew,

Enclosed preliminary revised of vehicle GBG 9884X.

Our technical audit team had reviewed the cost of repair of vehicle GBG 9884X with CDGE and adjusted the repair cost is economical and reasonable. The supplementary and check items are also consistent due to the impact and confirmed the items were replaced accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>
Sent: Thursday, 4 March 2021 4:05 PM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Celine

Thank you for the update.

Please assist to monitor the development closely as this case was pending since 2018.

Thank you

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Thursday, March 4, 2021 3:19 PM
To: Hew, Lee Fong <LeeFong.Hew@awac.com>; SUR <sur@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

CAUTION: External Email

Dear Miss Hew,

Apologise for the late reply.

We are pending some verification on the damages and some documents from repairer.

We have already informed repairer to hold any chasers for this case.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>
Sent: Thursday, 4 March 2021 2:26 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Importance: High

Dear Celine

We refer to our email dated 22 February 2021.

We regret to advise that we have not heard from you till date.

Please revert on urgent basis without any further delay.

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Hew, Lee Fong
Sent: Monday, February 22, 2021 5:09 PM
To: 'Celine Fong (LKKAUTO)' <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Celine

We refer to your email dated 17 September 2020.

We regret to advise that we have not heard from you till date.

Please revert on urgent basis as the repairer is chasing for payment.

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, September 17, 2020 4:51 PM
To: Hew, Lee Fong <LeeFong.Hew@awac.com>; SUR <sur@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

CAUTION: External Email

Dear Ms Hew,

Apologise for the late reply.

Please be informed that Janice is no longer with our company.

We will check and revert to you asap.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>

Sent: Thursday, 17 September 2020 4:37 PM

To: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi LKK

We refer to our email dated 27 August 2020.

We have not heard from you till date, please assist to review and matter and advise.

Regards

Hew Lee Fong

Senior Claims Analyst

Asia-Pacific Claims Group

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0533

F: +65 6423 0864

E: leefong.hew@awac.com

W: www.awac.com

From: Hew, Lee Fong

Sent: Thursday, August 27, 2020 4:05 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

We refer to the subject matter.

We have received repairer CDGE invoice amount at S\$20,950.59.

Based on our file record, we had authorize repair at \$9,416.60 with checked items to be confirmed on 23 May 2018. There is no record that we had approved the checked/supplementary items of \$11,533.99.

Please assist to review the matter and advise.

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Wednesday, May 23, 2018 5:36 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Noted.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey
Sent: Wednesday, May 23, 2018 5:19 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

As mentioned in our earlier email, please proceed.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01
Singapore 079914
T: +65 6423 0894
F: +65 6423 0864
E: kin.wong@awac.com
W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Wednesday, 23 May 2018 5:00 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Enclosed reply from Dennis. Can we proceed to inform the authorize repair?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey
Sent: Wednesday, May 23, 2018 4:10 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

As spoken, CDGE has confirmed that they can most likely repair the vehicle within 3 months.

So if they can email to confirm this to you, please proceed to authorize \$9,416.60, checked item of \$6,403.10 to be confirmed after dismantling.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Tuesday, 22 May 2018 3:27 PM
To: Wong, Kin <Kin.Wong@awac.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Kin,

1. Wah Hong – bid for P/P \$23,201.70 (estimated) , Repair day: 28 days (including some item need air freight for 5-6 days)(estimate)
2. Hua Hong – bid for L/S \$29,500.00/- , Repair day : 6 weeks (estimate)

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)
Sent: Monday, May 21, 2018 5:32 PM
To: Wong, Kin <Kin.Wong@awac.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Please refer to below reply:

1. Hua Hong – pending reply
2. Lai Huat – unable to undertake offer
3. Yew Hock Motor – unable to undertake offer
4. Wah Hong – pending reply (will reply by today because they still checking for parts)
5. Accord Auto (Bukit Merah) – unable to undertake offer
6. Accord Auto (Ang Mo Kio) – unable to undertake offer

According Borneo Motor(manufacture's workshop), the repair takes around 3 weeks (estimated). Freight parts from overseas takes 3-4 weeks. Total repair takes around 2-3 months(estimate).

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]
Sent: Monday, May 21, 2018 8:42 AM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Please give us an update so we can inform insured accordingly too.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: Friday, 18 May 2018 2:45 PM

To: Wong, Kin <Kin.Wong@awac.com>

Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Noted.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]

Sent: Friday, May 18, 2018 2:37 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Please send chaser and update again.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: Friday, 18 May 2018 2:36 PM

To: Wong, Kin <Kin.Wong@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

As spoken, we are still pending reply from others repairer regarding the tender.

We have sent tender to :

1. Hua Hong – pending reply
2. Lai Huat – pending reply
3. Yew Hock Motor – unable to undertake offer
4. Wah Hong – pending reply
5. Accord Auto (Bukit Merah) – pending reply
6. Accord Auto (Ang Mo Kio) – pending reply

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]

Sent: Friday, May 18, 2018 1:16 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Any updates?

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.
60 Anson Road #08-01
Singapore 079914
T: +65 6423 0894
F: +65 6423 0864
E: kin.wong@awac.com
W: www.awac.com

From: Hew, LeeFong **On Behalf Of** Motorsurvey
Sent: Thursday, 17 May 2018 10:40 AM
To: 'Janice Lee (LKKAuto)' <JaniceLee@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Janice

Please also check with the manufacturer's workshop if they can repair the vehicle and estimated repair period required.

Regards
Hew Lee Fong
Senior Claims Analyst
Motor Claims

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Hew, LeeFong **On Behalf Of** Motorsurvey
Sent: May 17, 2018 10:33 AM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Janice

CDGE had informed our insured that due to parts unavailable, the repair works will take about 5 months.

Insured is not willing to wait for so long, please assist to put vehicle up for repair tender with our other Q+ workshops. Please revert with their estimated repair period required.

Regards
Hew Lee Fong
Senior Claims Analyst
Motor Claims

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: May 16, 2018 5:29 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kah Leong,

Enclosed preliminary revised for GBG 9884X.
Repair day : 14 Days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, KahLeong [<mailto:KahLeong.Tan@awac.com>] **On Behalf Of** Motorsurvey
Sent: Monday, May 14, 2018 9:15 AM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Importance: High

Dear Sirs,

Please assists on the OD survey assignment below.

Sorry for the omission.

Regards

Tan Kah Leong

Claims Group

Global Markets

Allied World Assurance Company, Ltd
60 Anson Road #08-01 MapleTree Anson Singapore 079914
T: +65 6423 0867
F: +65 6423 0864
E: kahleong.tan@awac.com
W: www.awac.com

From: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Sent: Friday, 11 May, 2018 4:18 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: Hew, LeeFong <LeeFong.Hew@awac.com>
Subject: Re: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Importance: High

Dear Sir ,

May i known when your side arrange conduct survey our client vehicle no.GBG9884X

Best Regards,

Wong Chee Wei
Crash Repair Pandan
DID 68676919
HP 97239882

From: Motorsurvey <Motorsurvey@awac.com>
To: 'CDGE Pandan Private Cars Crash Repair Counter' <pandan_cr@sparkcarcare.com>
Date: 05/09/2018 04:54 PM
Subject: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Sent by: "Hew, LeeFong" <LeeFong.Hew@awac.com>

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	GBG 9884 X		
Policy Number	:	AVCPSB0091021700	Account Code:	A458SD3
Policy Excess	:	\$ 3,800		
Voluntary Excess	:	NA		
Sum Insured	:	Market Value with COE & PARF / 2017		
Make / Model	:	TOYOTA DYNA 150 5MT		
Name of Workshop	:	COMFORTDELGRO ENGINEERING		
Contact Number	:	6867 6919 / 9723 9882		
Person to Contact	:	Mr Wong Chee Wei		
Estimated Cost of repairs	:	\$ 19,470.40		
(x)		Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)		
(x)		Please revert with your preliminary survey report with photographs		
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.