

Janice Lee (LKKAuto)

From: Wong, Kin <Kin.Wong@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>
Sent: Wednesday, May 23, 2018 5:19 PM
To: Janice Lee (LKKAuto); Motorsurvey
Cc: SUR
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

As mentioned in our earlier email, please proceed.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.
60 Anson Road #08-01
Singapore 079914
T: +65 6423 0894
F: +65 6423 0864
E: kin.wong@awac.com
W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Wednesday, 23 May 2018 5:00 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Enclosed reply from Dennis. Can we proceed to inform the authorize repair?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>] **On Behalf Of** Motorsurvey
Sent: Wednesday, May 23, 2018 4:10 PM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

As spoken, CDGE has confirmed that they can most likely repair the vehicle within 3 months.

So if they can email to confirm this to you, please proceed to authorize \$9,416.60, checked item of \$6,403.10 to be confirmed after dismantling.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.
60 Anson Road #08-01
Singapore 079914
T: +65 6423 0894
F: +65 6423 0864
E: kin.wong@awac.com
W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Tuesday, 22 May 2018 3:27 PM
To: Wong, Kin <Kin.Wong@awac.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Kin,

1. Wah Hong – bid for P/P \$23,201.70 (estimated) , Repair day: 28 days (including some item need air freight for 5-6 days)(estimate)
2. Hua Hong – bid for L/S \$29,500.00/- , Repair day : 6 weeks (estimate)

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)
Sent: Monday, May 21, 2018 5:32 PM
To: Wong, Kin <Kin.Wong@awac.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Please refer to below reply:

1. Hua Hong – pending reply
2. Lai Huat – unable to undertake offer
3. Yew Hock Motor – unable to undertake offer
4. Wah Hong – pending reply (will reply by today because they still checking for parts)
5. Accord Auto (Bukit Merah) – unable to undertake offer
6. Accord Auto (Ang Mo Kio) – unable to undertake offer

According Borneo Motor(manufacture's workshop), the repair takes around 3 weeks (estimated). Freight parts from overseas takes 3-4 weeks. Total repair takes around 2-3 months(estimate).

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]
Sent: Monday, May 21, 2018 8:42 AM
To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>
Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Please give us an update so we can inform insured accordingly too.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

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E: kin.wong@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: Friday, 18 May 2018 2:45 PM

To: Wong, Kin <Kin.Wong@awac.com>

Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

Noted.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]

Sent: Friday, May 18, 2018 2:37 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Please send chaser and update again.

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: Friday, 18 May 2018 2:36 PM

To: Wong, Kin <Kin.Wong@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kin,

As spoken, we are still pending reply from others repairer regarding the tender.

We have sent tender to :

1. Hua Hong – pending reply
2. Lai Huat – pending reply
3. Yew Hock Motor – unable to undertake offer
4. Wah Hong – pending reply
5. Accord Auto (Bukit Merah) – pending reply
6. Accord Auto (Ang Mo Kio) – pending reply

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Kin [<mailto:Kin.Wong@awac.com>]

Sent: Friday, May 18, 2018 1:16 PM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Hi Janice

Any updates?

Thank you.

Regards,

Kin Wong

Allied World Assurance Company, Ltd.

60 Anson Road #08-01

Singapore 079914

T: +65 6423 0894

F: +65 6423 0864

E: kin.wong@awac.com

W: www.awac.com

From: Hew, LeeFong **On Behalf Of** Motorsurvey

Sent: Thursday, 17 May 2018 10:40 AM

To: 'Janice Lee (LKKAuto)' <JaniceLee@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Janice

Please also check with the manufacturer's workshop if they can repair the vehicle and estimated repair period required.

Regards

Hew Lee Fong

Senior Claims Analyst

Motor Claims

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0533

F: +65 6423 0864

E: leefong.hew@awac.com

W: www.awac.com

From: Hew, LeeFong **On Behalf Of** Motorsurvey

Sent: May 17, 2018 10:33 AM

To: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Janice

CDGE had informed our insured that due to parts unavailable, the repair works will take about 5 months.

Insured is not willing to wait for so long, please assist to put vehicle up for repair tender with our other Q+ workshops. Please revert with their estimated repair period required.

Regards

Hew Lee Fong

Senior Claims Analyst

Motor Claims

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0533

F: +65 6423 0864

E: leefong.hew@awac.com

W: www.awac.com

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Sent: May 16, 2018 5:29 PM

To: Motorsurvey <Motorsurvey@awac.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW

Dear Kah Leong,

Enclosed preliminary revised for GBG 9884X.
Repair day : 14 Days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: jannicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, KahLeong [<mailto:KahLeong.Tan@awac.com>] **On Behalf Of** Motorsurvey
Sent: Monday, May 14, 2018 9:15 AM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Importance: High

Dear Sirs,

Please assists on the OD survey assignment below.

Sorry for the omission.

Regards

Tan Kah Leong
Claims Group
Global Markets

Allied World Assurance Company, Ltd
60 Anson Road #08-01 MapleTree Anson Singapore 079914
T: +65 6423 0867
F: +65 6423 0864
E: kahleong.tan@awac.com
W: www.awac.com

From: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Sent: Friday, 11 May, 2018 4:18 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: Hew, LeeFong <LeeFong.Hew@awac.com>
Subject: Re: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
Importance: High

Dear Sir ,

May i known when your side arrange conduct survey our client vehicle no.GBG9884X

Best Regards,

Wong Chee Wei
 Crash Repair Pandan
 DID 68676919
 HP 97239882

From: Motorsurvey <Motorsurvey@awac.com>
 To: 'CDGE Pandan Private Cars Crash Repair Counter' <pandan_cr@sparkcarcare.com>
 Date: 05/09/2018 04:54 PM
 Subject: OD survey assignment for GBG 9884 X - DOA : 29.04.2018 Our Ref: NSV1800284/KW
 Sent by: "Hew, LeeFong" <LeeFong.Hew@awac.com>

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	: GBG 9884 X
Policy Number	: AVCPSB0091021700
Account Code:	A458SD3
Policy Excess	: \$ 3,800
Voluntary Excess	: NA
Sum Insured	: Market Value with COE & PARF / 2017
Make / Model	: TOYOTA DYNA 150 5MT
Name of Workshop	: COMFORTDELGRO ENGINEERING
Contact Number	: 6867 6919 / 9723 9882
Person to Contact	: Mr Wong Chee Wei
Estimated Cost of repairs	: \$ 19,470.40
(x)	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)
(x)	Please revert with your preliminary survey report with photographs
Remarks	

Regards,
 Claims Division

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