

INS CASE OWNER:

Shelini

CC 4 / III1800

8723

Spa3

LKK:

IDAC:

Surveyor:

YMC

DOI:

ASSIGNMENT

14/5/2018

Date / Time:

14/5/2018

Registered in Merimen:

14/5/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC3532B

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

10/5/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Loh Chee Hoi James @ to chee hoi

Driver Tel No.:

97990328

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SL65951T



INSRS:

WSP:

Tel:

Liability:

RMKS:

World Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 22 NOV 2018

PRELIMINARY ADVICE

Date/Time:

27/5/2018

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ 749.00 (2 days) Reduction: 43 % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

4/11/2018

Confirm with: President

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : All

Repair Cost: (w/14/1)

S\$ 749.00

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

720.00

(S\$ 60.00 x 2 days)

Loss of Income (LOI):

S\$

-

(S\$ x days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

869.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

869.00

Name 1:

World Auto pte Ltd

Payee 2: (Strike if N/A.)

S\$

Name 2:

Payee 3: (Strike if N/A.)

S\$

Name 3:

COPY SENT 15/11/18

REF:

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No

SLC 57517

Yr Regn

5/10/2016

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel

cc 1496

Colour: Brown

A/C: Insured / Std / NI / NA

Sp. Reading 105271

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: R411204435

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16 R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A. 10/5/18

D.O.I. 16/5/18

Survey held at: World Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Prefl. Report

I)

☐ : Final Report

Date/Time, File Return to?

II

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RS \$

I Photos

I Effects

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

L151 \$700.00 (Red) \$530.00 / 43%



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18008723/Spa3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 14-05-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3532B	Veh. Inspected	SLG 5951T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	14/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/05/2018	Inspection Date	14/05/2018	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL ST #04-05 IOB BUILDING
049711

Attention : Motor Claim Department
Contact : 6223 8122

Estimate : ES000120

Date : 11/05/2018
Vehicle Num. : SLG 5951T (LCR)
Make/Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 10/05/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	REAR SIDE BUMPER - RH <i>✓ cont</i>		250.00
2.	1	REAR WHEEL ARCH MOULDING - RH <i>✓ cont</i>		250.00
List Total S\$:				500.00
20.00% Discount S\$:				100.00
				400.00
SPECIAL NETT ITEMS :				
1.	1	REAR WHEEL ARCH MOULDING CLIPS <i>✓ NEC</i>		50.00 <i>30</i>
Special Nett Total S\$:				50.00
LABOUR :				
TO LABOUR FOR REAR CUT/WELD AND REPAIRS & REPLACEMENT THE ACCIDENT DAMAGED PARTS			250	380.00
PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)			200	400.00
Labour Total S\$:				780.00
E. & O.E.			Total S\$:	1,230.00

for WORLD AUTO PTE LTD

Sebastian
14/5/18

- Lump Sum Repair
- Photo After Paint

9003614

sebastianyong@lkkauto.com

2 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

250
+ 250
500
- 20%
400

30

250

200

880 - 20% = \$704.00

4/5 \$700.00

Poh Kin (LKKAUTO)

From: geraldine@worldauto.com.sg
Sent: Friday, 9 November 2018 5:33 PM
To: Poh Kin (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLG5951T / SHC3532B ON 10/5/2018 (Our Ref: TP/2013/2018)

Categories: clear

Dear Poh Kin,
Refer to your below email. We agreed to your offer of settlement as mentioned below.
Thanks you

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Friday, 9 November, 2018 5:12 PM
To: geraldine@worldauto.com.sg
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLG5951T / SHC3532B ON 10/5/2018 (Our Ref: TP/2013/2018)
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18008723/Spa3
Your Ref: TP/2013/2018

Dear Geraldine,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 3532B AND SLG 5951T ON 10.05.2018

We refer to the above matter and your letter of demand dated 3rd October 2018.

Thank you for your patience waiting.

We hereby confirmed settlement as below:

1. Cost of Repair (W/GST)	S\$ 749.00
2. Loss of Use (\$60.00 x 2days)	<u>S\$ 120.00</u>
	<u>S\$ 869.00</u>

Please duly sign the DV attached and return for payment processing.

We need original copy DV.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 9 November 2018 5:12 PM
To: 'geraldine@worldauto.com.sg'
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: SLG5951T / SHC3532B ON 10/5/2018 (Our Ref: TP/2013/2018)
Attachments: DV SLG 5951T.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18008723/Spa3
Your Ref: TP/2013/2018

Dear Geraldine,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHC 3532B AND SLG 5951T ON 10.05.2018

We refer to the above matter and your letter of demand dated 3rd October 2018.

Thank you for your patience waiting.

We hereby confirmed settlement as below:

1. Cost of Repair (W/GST)	S\$ 749.00
2. Loss of Use (\$60.00 x 2days)	<u>S\$ 120.00</u>
	<u>S\$ 869.00</u>

Please duly sign the DV attached and return for payment processing.

We need original copy DV.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 6 July 2018 3:10 PM
To: 'tggtan@worldauto.com.sg'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SLG 5951T Our ref: TP/2013/18

Importance: High

Our Ref: CC4/III18008723/Spa3
Your Ref: TP/2013/18

Dear Sophia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SHC 3532B AND SLG 5951T ON 10/05/2018

We refer to the above matter.

Kindly furnish us a copy of the before/after paint photo for our necessary action.

Your prompt reply will be very much appreciate.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: Denise Tay (LKKAUTO)
Sent: Wednesday, 20 June 2018 3:18 PM
To: tggtan@worldauto.com.sg; Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SLG 5951T Our ref: TP/2013/18

Dear Sophia,

Thank you for your email. The person in charge is Hsiao Tong.

Poh Kin (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 20 June 2018 3:18 PM
To: tgttan@worldauto.com.sg; Sebastian Yeang (LKK Auto); Hsiao Tong (LKKAUTO); CS A Team
Subject: RE: SLG 5951T Our ref: TP/2013/18
Categories:

Dear Sophia,

Thank you for your email. The person in charge is Hsiao Tong.

Dear Hsiao Tong,

FYNA - [CC4/III18008723/Spa3](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: tgttan@worldauto.com.sg [mailto:tgttan@worldauto.com.sg]
Sent: Wednesday, 20 June 2018 3:19 PM
To: Sebastian Yeang (LKK Auto) <SebastianYeang@lkkauto.com>
Subject: FW: SLG 5951T Our ref: TP/2013/18

Hi Sebastian

Can revert.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: tgttan@worldauto.com.sg <tgttan@worldauto.com.sg>
Sent: Friday, 1 June 2018 5:49 PM
To: 'Sebastian Yeang (LKK Auto)' <SebastianYeang@lkkauto.com>
Subject: SLG 5951T Our ref: TP/2013/18

Hi Sebastian

Can we finalise COR @ \$800 (lump sum) and 2 days of repairs.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 16 July 2018 3:04 PM
To: 'tggtan@worldauto.com.sg'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: SLG5951T Our ref: TP/2013/18
Attachments: TP_Estimate_Marked.pdf

Dear Sophia,

Thank you for your e-mail.

Kindly forward your LOD (**!!! need original**) with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) **to us (LKK)** for our necessary action.

Thank you.

Please note that: All finalisation is subject to our Principal insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: tggtan@worldauto.com.sg [mailto:tggtan@worldauto.com.sg]
Sent: Monday, 16 July 2018 3:02 PM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: RE: SLG5951T Our ref: TP/2013/18

Hi Poh Kin

As per our telecon today, we confirm finalisation COR @ \$700 lump sum and 2 days of repairs.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 16 July 2018 11:59 AM
To: tggtan@worldauto.com.sg
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SLG5951T Our ref: TP/2013/18

Dear Sophia,

We refer to the below email and the contents were duly noted.

We will look into the matter and revert back soonest.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: tggtan@worldauto.com.sg [<mailto:tggtan@worldauto.com.sg>]
Sent: Monday, 16 July 2018 11:56 AM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: FW: SLG5951T Our ref: TP/2013/18

Hi Poh Kin

As requested, b/f and after paint photos for your attention.

Kindly revert with your finalisation.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: aine31@worldauto.com.sg <aine31@worldauto.com.sg>
Sent: Friday, 13 July 2018 10:00 AM
To: tggtan@worldauto.com.sg
Subject: SLG5951T

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Print Received Message

This mail is associated with :

***SLG5951T (MCT18050264)**
[SHC3532B]

TP

LION CITY RENTALS PTE LTD

May 10 2018 5:00PM

[~]

World Auto Pte Ltd - Kranji

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/11/2018 09:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$869.00) - SLG5951T - Claim Handler: Sherini Pillai

Approved:869.00.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	14 May 2018 13:34	Clim Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).		[A] HOW MEI KWAN
2	14 May 2018 13:34	Clim Created	Reg No: SLG5951T, Acct Date: 2018/05/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd - Kranji (HQ)		[A] HOW MEI KWAN
3	14 May 2018 13:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	14 May 2018 13:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23		[A] HOW MEI KWAN
5	14 May 2018 13:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
6	14 May 2018 13:34	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	14 May 2018 13:34	Adj Adjuster Assigned	[None] -> Sebastian Yeang Wai Keen		[A] HOW MEI KWAN
8	04 Jun 2018 08:55	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: OID collided to third party vehicle while changing lane.		[A] Chong Poh Kin
9	04 Jun 2018 11:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23		[I] Sherini Pillai
10	04 Jun 2018 11:11	Adj Mandate Set	Approved:0.00.		[I] Sherini Pillai
11	29 Oct 2018 12:09	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
12	29 Oct 2018 12:09	Clim Dtl Modified	Insured Name: -> -.		[A] JOANNE LEE KHANG MIN
13	29 Oct 2018 12:09	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.		[A] JOANNE LEE KHANG MIN
14	29 Oct 2018 12:09	Clim Dtl Modified	JPJ Reg. Date: -> 2016/10/05.		[A] JOANNE LEE KHANG MIN
15	29 Oct 2018 12:09	Clim Details Notified			[A] JOANNE LEE KHANG MIN
16	07 Nov 2018 08:53	Adj Mandate Request	Cur.Req:869.00:PODS Liability: 100% Quantum: a)COR(w/gst) : \$ 749.00 + b)LOU: \$120.00(\$60.00 x 2days) = Total \$869.00 Vehicle Model: Honda - Vezel 1.5 (1496cc) For your approval		[A] Chong Poh Kin

Date From



Date To



Audit Type

None

Go

ACTIVITY

[08/07/2018 11:07] HOW MEI KWAN:

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp_viewhistory&caseid=708164&extid=272219&CFID=4347913...

Print Received Message

This mail is associated with :

***SLG5951T (MCT18050264)
[SHC3532B]**

TP
LION CITY RENTALS PTE LTD

May 10 2018 5:00PM

[-]

World Auto Pte Ltd - Kranji

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/11/2018 09:02 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$869.00) - SLG5951T - Claim Handler: Sherini Pillai

Approved:869.00.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2018 13:34	Clim Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
2	14 May 2018 13:34	Clim Created	Reg No: SLG5951T. Acct Date: 2018/05/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: World Auto Pte Ltd - Kranji (HQ)	[A] HOW MEI KWAN
3	14 May 2018 13:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	14 May 2018 13:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23	[A] HOW MEI KWAN
5	14 May 2018 13:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	14 May 2018 13:34	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	14 May 2018 13:34	Adj Adjuster Assigned	[None] -> Sebastian Yeang Wai Keen	[A] HOW MEI KWAN
8	04 Jun 2018 08:55	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: O/D collided to third party vehicle while changing lane.	[A] Chong Poh Kin
9	04 Jun 2018 11:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/23	[I] Sherini Pillai
10	04 Jun 2018 11:11	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
11	29 Oct 2018 12:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Oct 2018 12:09	Clim Dtl Modified	Insured Name: -> -.	[A] JOANNE LEE KHANG MIN
13	29 Oct 2018 12:09	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
14	29 Oct 2018 12:09	Clim Dtl Modified	JPJ Reg. Date: -> 2016/10/05.	[A] JOANNE LEE KHANG MIN
15	29 Oct 2018 12:09	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	07 Nov 2018 08:53	Adj Mandate Request	Cur.Req:869.00:PODS Liability: 100% Quantum: a)COR(w/gst) : \$ 749.00 + b)LOU: \$120.00(\$60.00 x 2days) = Total \$869.00 Vehicle Model: Honda - Vezel 1.5 (1496cc) For your approval	[A] Chong Poh Kin

Date From



Date To



Audit Type None

Go

ACTIVITY

[08/07/2018 11:07] HOW MEI KWAN:



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

03/10/2018

Your Ref :

Our Ref : TP/2013/2018

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04/ #05 IOB BLDG

SINGAPORE 049711

LKK

Attn : Motor Claim Dept – Third Party

Dear Sirs,

ACCIDENT INVOLVING VEH.NO. SLG5951T / SHC3532B ON 10/05/2018

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

a) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 700.00
GST 7%	\$ 49.00
Loss of Use (\$60 x 2 days)	\$ 120.00
Amount	<u>\$ 869.00</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

Motor Claims Discharge Voucher

Insured / Owner : LCRF Pte. Ltd Vehicle No : SLG 5951 T
Policy No : 201624597K NRIC : _____
Address : _____
Tel : _____ H/P : _____

I am / We are the registered owners(s) of the above motor vehicle involved in the above captioned accident.

My / Our authorized repairs **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 S'pore 577200** Will be forwarding to you all the relevant documents. I / We undertake to pay all the legal costs incurred thereof.

I / We have authorized **WORLD AUTO PTE LTD** to represent me / us in all aspects of my claim against the driver of the other vehicle and you may take full instructions from them.

In the event, I am / We are successful in my / our claim againsts the other driver who was involved in the above accident. I / We hereby irrevocable instruct and authorize you to deduct from the proceeds recovered your legal costs and incidentals and thereafter to forward the balance to M/S **WORLD AUTO PTE LTD**.

I / We authorize M/S **WORLD AUTO PTE LTD** to sign all discharge voucher / Indemnity forms and all necessary documents in connection with and arising out of the above claim.

I / We undertake to indemnify you and keep you indemnified in respect of any claim or action that may rise as a result of your complying with my / our request.

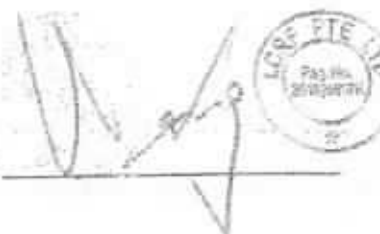
I confirm that I have taken delivery of vehicle registration no. SLG 5951 T from the requires, M/S **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 s'pore 577200** and that all repairs necessary as a result of an accident in which the said vehicle was involves on or about the 10/05/2018 have been completed to my satisfaction and that i have no further claims whatsoever against the said repairs in respect hereof.

I hereby assign all monies arising from my claims, due under insurance policy to M/S **WORLD AUTO PTE LTD** of **47 Jalan Pemimpin #01 - 02/03, Halcyon 2 S'pore 577200**.

Kindly effect payment of all monies to M/S **WORLD AUTO PTE LTD** and only payment to them will constitute a good effective discharge of the debt.

Date : 17/05/2018

Signature of Insured / Owner : _____



A handwritten signature is written over a circular stamp. The stamp contains the text "LCRF PTE LTD" at the top, "PAG NO. 20180507" in the center, and "2" at the bottom.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18050264
 Claimant Ref: TP/2013/2015

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 749.00 (repair cost), S\$ 120.00 (loss of use/rental), S\$ - (search fee), vehicle no. SLG 5951T that was damaged pursuant to the accident which occurred on 10/05/2018 (date) at Metropole Buona Vista (location) involving vehicle no. SHC 3532B (insured vehicle). This is pursuant to the inspection conducted on 14/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLG 5951T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLG 5951T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 869.00 to World Auto Pte Ltd

Dated this 16 day of November 20 18.

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Geraldine Fong

S700164F

47 Jalan Pemimpin, #01-02/03 Halcyon

Singapore 572200

Singapore Citizen

Admin Executive

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK AUTO
 51 Cecil Street #04-05
 Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256 3561

WORLD AUTO PTE LTD
47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
S'PORE 577200
Tel No. : 64513933 Fax No. : 64557576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04 / #05 IOB BUILDING
S'PORE 049711

Attention : Motor Claim Department
Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F188791

Date : 29/09/2018
Vehicle Num. : SLG 5951T
Make/Model : HONDA VEZEL-1.5(A)
Chassis/Eng# :
Accident Date : 10/05/2018
Claim No. : TP/2013/2018
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LUMP SUM REPAIR		700.00
		Labour Total S\$:		700.00

Total S\$: 700.00
GST 7% S\$: 49.00
Amount Due S\$: 749.00
=====


WORLD AUTO PTE LTD

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 May 2018 Edit Reg		14 May 2018 00:00 Edit Adj Rpt	S\$700.00 Edit Estimates	S\$700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201604597K		
Vehicle Reg. No.:	SLG5951T	Date of Loss:	10/05/2018 17:00 - :59 [19 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18050264	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC3532B	Policy No. (Claimant):	999995174
		Excess:	
Repairer:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop, 739535 Kranji - Tel: 63621776		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 23/05/2018]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- III_SG (08/11/2018): Alert - Adj Mandate Approved (S\$869.00) - SLG5951T - Claim Handler: Sherini Pillai
- III_SG (04/06/2018): Alert - Adj Mandate Approved (S\$0.00) - SLG5951T - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG5951T (MCT18050264)
[SHC3532B]
TP
LCRF PTE LTD
May 10 2018 5:00PM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd - Kranji

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
2	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
3	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
4	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
5	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
6	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
7	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
8	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
9	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
10	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
11	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
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15	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
16	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
17	28/05/18 15:40	General View					1	Load JPG	<input checked="" type="checkbox"/>	
18	16/07/18 14:43	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>	
19	16/07/18 14:43	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>	
20	16/07/18 14:43	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>	
21	16/07/18 14:43	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>	
22	16/07/18 14:43	Reinspection Photo					1	Load JPG	<input checked="" type="checkbox"/>	
Documentation							1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	14/05/18 13:35	ACKNOWLEDGEMENT EMAIL TO III DD 14.05.2018					1	Load PDF		
2	14/05/18 13:35	TP GIA REPORT					1	Load PDF		
3	27/05/18 10:28	TP ESTIMATE - MARKED					1	Load PDF		
4	29/10/18 12:12	WORKSHOP INVOICE					1	Load PDF		
5	29/10/18 12:12	LOD					1	Load PDF		
6	26/11/18 12:11	AUTHORISATION TO ACT FORM					1	Load PDF		
7	26/11/18 12:11	DISCHARGE VOUCHER					1	Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail	Print	
1	15/05/18 08:41	Singapore Accident Statement					1	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)



Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18008723/SPA3Q2

Date: 26/11/2018

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SLG5951T	Insured Vehicle No :	SHC3532B
Date of Loss:	10/05/2018	Nature of Claim:	TP
		Claim No:	MCT18050264

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLG5951T	Engine No:	L15B4404475
Make & Model:	HONDA VEZEL, 1.5 X CVT (A)	Chassis No:	RU11204475
Reg. Date:	05/10/2016 (Man. Year: 2016)	Odometer:	105291 km
Colour:	Brown		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Rovelo 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Rovelo 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	450.00	430.00	20.00	4.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	780.00	450.00	330.00	42.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,230.00	880.00	350.00	28.46
Approved Total (Overridden) (S\$)		700.00		
(S\$)	1,230.00	700.00	530.00	43.09
+ GST 7.00/7.00% (S\$)	86.10	49.00	37.10	43.09
Nett Amount (S\$)	1,316.10	749.00	567.10	43.09
+ Loss of Use (2.0 x S\$60.00/day) (S\$)		120.00		
Nett Liability (S\$)		869.00		

INSPECTION

Date of Assignment:	14/05/2018		
Date Inspected:	14/05/2018	Inspected At:	World Auto Pte Ltd - Kranji (HQ) No 1 Kranji Loop Singapore 739535
Estimated Period of Repair:	2.0 days		

Adjuster: Sebastian Yeang Wai Keen**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Oct 2018)
Parts:	M1-SUV	HONDA VEZEL 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLG5951T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR SIDE BUMPER -RH	Cut	250.00 FL	*250.00 FL
2	1		*REAR WHEELARCH MOULDING -RH	Cut	250.00 FL	*250.00 FL
3	1		*REAR WHEELARCH MOULDING CLIPS	Necessary	50.00 FS	*30.00 FS
					Sub Total (S\$)	550.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	100.00
					Total Parts (S\$)	450.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO LABOUR FOR REAR CUT/WELD AND REPAIRS & REPLACEMENT THE ACCIDENT DAMAGED PARTS	New	380.00	250.00
2	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	400.00	200.00
Gross Labour Cost (S\$)			780.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >