

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 11 May, 2018 1:24 PM
To: motorclaims.sg@fwd.com
Cc: Asher Sng (LKKAuto); SUR; assignments; Admin A
Subject: RE: Third party survey - SLL1839K Your insured: SLZ845A DOA: 10.05.2018 (Our Ref: 1201800005746)

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Josey,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Friday, 11 May, 2018 1:11 PM
To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Third party survey - SLL1839K Your insured: SLZ845A DOA: 10.05.2018 (Our Ref: 1201800005746)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Friday, 11 May, 2018 11:59 AM

To: Motor Claims SG - SG Common

Subject: Re: Third party survey - SLL1839K Your insured: SLZ845A DOA: 10.05.2018 (Our Ref: 1201800005746)

Without prejudice

Dear all,

We would like to choose LKK AUTO CONSULTANTS PTE LTD to survey our client's vehicle.

Besides, vehicle will be in our premise on 14.05.2018 @ 0930 hours

Thanks & Regards,

Alvin Low
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Fri, May 11, 2018 at 11:37 AM, <motorclaims.sg@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Alvin,

We refer to your letter dated 11 May 2018 of the PRI Notice of your client's vehicle SLL1839K.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 [Temasek Boulevard, #18-01](#) Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% p.a. fwd.com.sg save now
--	---	--	--

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Friday, 11 May, 2018 11:26 AM

To: Motor Claims SG - SG Common

Subject: Fwd: Third party survey - SLL1839K Your insured: SLZ845A DOA: 10.05.2018

URGENT

Dear Motor Claims Dept,

We refer to our email below.

We have not received any reply from you so far.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle will be in on 14.05.2018 (Mon) @ 0930 hours.

Thanks & Regards,

Alvin Low

(JC)

Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
[Singapore 539216](#)

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

----- Forwarded message -----

From: **Pegasus Engineering** <claims@pegasusengrg.com.sg>
Date: Fri, May 11, 2018 at 10:47 AM
Subject: Third party survey - SLL1839K Your insured: SLZ845A DOA: 10.05.2018
To: contact.sg@fwd.com

Your Ref: SLZ845A

Our Ref: SLL1839K

DOA: 10.05.2018

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle will be in on 14.05.2018 @ 0930 hours.

Thanks & Regards,

Alvin Low
Pegasus Engineering & Trading Pte Ltd
[51 Defu Lane 10](#)
[Singapore 539216](#)

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.