



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311888 Fax: 65 63340247

Tax Invoice

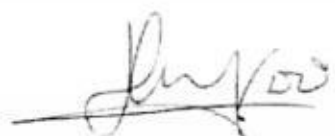
GST Reg No. : MX-8500001-7
CRN : 1990042802
Invoice No. : IV140600817
Date : 19.06.2014
Vehicle No. : SHF414M
Your Ref No. : TAX/06/14/2075
Our Ref No. : 24061226
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
BUMPER FRT FASCIA	1.00	\$1004.00	(10.00)	\$ 100.40	\$ 903.60
STIFFENER, BUMPER LOWER:CHEVROLET TAXI	1.00	\$ 149.00	(10.00)	\$ 14.90	\$ 134.10
Sub-Total					\$ 1037.70
Labour					
TO REPAIR RH FRONT PORTION	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
Others					
TO REPSRAY FRONT BUMPER	1.00	\$ 250.00	(0.00)	\$ 0.00	\$ 250.00
GRAND TOTAL					\$ 1,537.70

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 07.06.2014

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. :	SHE414M	Accident Case No. :	TAX/06/14/2075
Make / Model :	CHEVROLET EPICA 2.0 VCDi	Ref. No. :	24061226
Date and Time Vehicle off-road for Accident Repair :	09.06.2014 14:01:00		
Date and Time Repair Completed :	12.06.2014 08:22:43		
Remarks :			

Generated by : POHSUAN

Printed on : 19.06.2014

Text size + -

Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKE1970L	07 Jun 2014 / 20:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

Land Transport Authority

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jun 2014 Edit Reg		09 Jun 2014 00:00 Edit Adj Rpt	\$51,537.70 Edit Estimates	\$51,537.70 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS [Created by adjuster]																								
Insured:	YONG CHUN SEK, NRIC: 57774056B																							
Main Claimant:	SMRT TAXIS PTE LTD, NRIC: 198905369K																							
Vehicle Reg. No.:	SHF414M	Date of Loss:	07/06/2014 08:00 - :59																					
Claim Type:	TP / 800738353	Policy/Cover Note No.:	2100289220 (Comprehensive) Coverage: 14/02/2014 - 13/02/2015																					
Vehicle Reg. No. (Insured):	SKE1970L	Policy No. (Claimant):	D-11027591MFSH																					
		Excess:	S\$																					
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757205 Woodlands - Tel: 68662628																							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tan, Crystabelle-GP - 6419-1946] Crystabelle-GP.Tan@aig.com																							
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 22/05/2015]																							
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail																				
• AIG_SG (20/05/2015): Report Send Back Alerts - SHF414M (TP)																								
ALL ASSOCIATED TASKS																								
<table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SHF414M (800738353)
[SKE1970L]
TP

SMRT TAXIS PTE LTD
Jun 7 2014 8:00AM
[YONG CHUN SEK]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View	Use Viewer
Invoices/Payments				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/03/15 15:28	Adjuster Invoice		Load HTML	
Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	31/03/15 15:28	Insurer Offer Letter/DV <small>[Offer superseded on 2015/05/15]</small>		Load HTML	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/06/14 11:15	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	10/06/14 11:15	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
4	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
5	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
6	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
7	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
8	10/06/14 11:15	General View		Load JPG	<input checked="" type="checkbox"/>
9	16/06/14 18:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
10	16/06/14 18:00	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/06/14 12:50	TP ESTIMATE		Load PDF	<input checked="" type="checkbox"/>
2	10/06/14 14:38	TP GIA REPORT		Load PDF	<input checked="" type="checkbox"/>
3	12/03/15 14:00	email from Sherini to reject TP claim		Load PDF	<input checked="" type="checkbox"/>
4	12/03/15 14:00	email from TP to reject claim		Load PDF	<input checked="" type="checkbox"/>
5	24/03/15 16:35	email to TP repairer to maintain reject.		Load PDF	<input checked="" type="checkbox"/>
6	27/03/15 15:22	LETTER TO OI		Load PDF	<input checked="" type="checkbox"/>
7	03/11/15 11:15	EMAIL TO AIG TO WP		Load PDF	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	11/06/14 12:29	OI GIA REPORT		Load PDF	<input checked="" type="checkbox"/>
2	15/05/15 16:23	Letter of Demand from Third Party		Load PDF	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are Private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No. 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com, sur@lkkauto.com, assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14010846/K1JA3W2-1
 Date: 05/11/2015

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100289220
 Claimant Vehicle No: SHF414M Insured Vehicle No: SKE1970L
 Date of Loss: 07/06/2014 Nature of Claim: TP Claim No: 800738353

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHF414M Engine No: Z20S1463121K
 Make & Model: CHEVROLET EPICA, 2.0 DSL TURBO (A) Chassis No: KL1LA69RJBB132743
 Reg. Date: 10/06/2013 (Man. Year: 2012) Odometer: 96820 km
 Colour: Maroon
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 7 mm Rear Left Side: Falken 7 mm
 Front Right Side: Falken 7 mm Rear Right Side: Falken 7 mm

The above values represent the remaining tyre tread depth.

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,153.00	1,037.70	115.30	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	716.00	500.00	216.00	30.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,869.00	1,537.70	331.30	17.73
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 09/06/2014
 Date Inspected: 09/06/2014 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 Estimated Period of Repair: 2.0 days 60 Woodlands Industrial Park E4 Singapore 757705

Adjuster: KALVIN ANG WEI KUN

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FASCIA FRT (DISC 10%)	Deformed	1,004.00 F	*903.60 F
2	1		*STIFFENER LWR BUMPER (DISC 10%)	Cracked	149.00 F	*134.10 F
F=Franchise part.						
				Total Parts (\$\$)	1,153.00	1,037.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR RH FRONT PORTION.	New	338.00	250.00
2	TO RESPRAY FRONT BUMPER.	New	378.00	250.00
Gross Labour Cost (S\$)			716.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 26 April 2018 4:47 PM
To: 'Tan Lay Keng'
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Without Prejudice

Hi Mr Raymond,

We refer to the above matter.

We propose settlement at a global sum of \$670.00(all-in).

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

394/18
See auto
6/5 750

From: Tan Lay Keng [mailto:singlaw@singnet.com.sg]
Sent: Tuesday, 20 February 2018 2:36 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

WITHOUT PREJUDICE SAVE AS TO COSTS

Your Ref:- CC3/AIG 14010846/K1JA3 W2-1
Our Ref:- RN.BH.0075.15

LKK Auto Consultants Pte Ltd
Singapore

Dear Hsiao Tong,

I refer to the above matter and to the telephone conversation with you this morning.

As discussed, as this is a side to side accident, my client is prepared to accept a settlement at 50% liability, on a without prejudice basis.

I am being pressed by my client to move on with the matter. As the amount is small, please let me know if your Principals are prepared to amicably settle and close the matter.

I will be pleased if you could let me hear from you on an urgent basis.

Happy Lunar New Year.

Best Regards
Raymond Ng
Tan Lay Keng & Co
20 Feb 2018

Hsiao Tong (LKKAuto)

From: Tan Lay Keng <singlaw@singnet.com.sg>
Sent: Tuesday, 20 February 2018 2:36 PM
To: Hsiao Tong (LKKAuto)
Subject: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

WITHOUT PREJUDICE SAVE AS TO COSTS

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I will be pleased if you could let me hear from you on an urgent basis.

Happy Lunar New Year.

Best Regards
Raymond Ng
Tan Lay Keng & Co
20 Feb 2018

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 5 May 2018 11:36 AM
To: Tan, Bennie-WZ (Bennie-WZ.Tan@aig.com)
Cc: Admin A
Subject: Your Ref: 800738353 *Our Ref: CC3/AIG14010846/-1 [ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014]
Attachments: Email to AIG dd 031115.pdf; Email from TP lawyer dd 200218.pdf

Your Ref: **800738353**
Our Ref: CC3/AIG14010846/-1

Dear Sirs/Madam,

ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014

We refer to the above matter.

We have temporary close our file on Nov 2015 due to no response from Third Party solicitors.

Third Party solicitor wrote in to propose settlement at 50% on 20/02/2018(see attached). We proposed to maintain our offer at 20%(as per AIG instruction) on this matter.

The summary of claim is as follows: -

	TP LOD		Our Offer
1. Cost of Repair	\$1,537.70		\$ 1,537.70
2. Loss of Rental (2.5days x \$123.05)	\$ 307.63		\$ 307.63(2.5days x 123.05)
3. Loss of Income (2.5days x \$60.00)	\$ 150.00		\$ 150.00(2.5days x \$60.00)
	\$1,995.33		\$ 1,995.33
		20%	\$ 399.07
4. LTA fee	\$ 10.70		-
5. Cost & Incidentals	\$ 650.00		\$ 350.00
Total	\$2,656.03		\$ 749.07
Global Sum			\$ 750.00 (all-in)

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Friday, 11 May 2018 11:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 800738353B *Our Ref: CC3/AIG14010846/-1 [ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014]

Hi Hsiao Tong,

I have re-opened matter in merimen and sent back adjuster report.

For your necessary action and update.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Tan, Bennie-WZ
Sent: Wednesday, May 09, 2018 5:48 PM
To: Hsiao Tong (LKKAUTO); Kesaval, Jaclyn-M
Cc: Admin A
Subject: RE: Your Ref: 800738353B *Our Ref: CC3/AIG14010846/-1 [ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014]
Importance: High

Hi Jaclyn

Matter been re-assigned to you for further handling. Please do the necessary in Aegis.

Kindly assist to review Hsiao Tong's email below.

Thanks.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, May 05, 2018 11:36 AM
To: Tan, Bennie-WZ
Cc: Admin A
Subject: Your Ref: 800738353 *Our Ref: CC3/AIG14010846/-1 [ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014]

Your Ref: **800738353**
Our Ref: CC3/AIG14010846/-1

Dear Sirs/Madam,

ACCIDENT INVOLVING SKE 1970L(OI) AND SHF 414M(TP) ON 07/06/2014

We refer to the above matter.

We have temporary close our file on Nov 2015 due to no response from Third Party solicitors.

Third Party solicitor wrote in to propose settlement at 50% on 20/02/2018(see attached). We proposed to maintain our offer at 20%(as per AIG instruction) on this matter.

The summary of claim is as follows: -

	TP LOD		Our Offer
1. Cost of Repair	\$1,537.70		\$ 1,537.70
2. Loss of Rental (2.5days x \$123.05)	\$ 307.63		\$ 307.63(2.5days x 123.05)
3. Loss of Income (2.5days x \$60.00)	\$ 150.00		\$ 150.00(2.5days x \$60.00)
	\$1,995.33		\$ 1,995.33
		20%	\$ 399.07
4. LTA fee	\$ 10.70		-
5. Cost & Incidentals	\$ 650.00		\$ 350.00
Total	\$2,656.03		\$ 749.07
Global Sum			\$ 750.00 (all-in)

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 12 May 2018 10:02 AM
To: 'Tan Lay Keng'
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Your Ref: **RN.bh.0075.15.V5** Without Prejudice
Our Ref: CC3/AIG14010846/K1pa3w2-2

Dar Sirs,

Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$750.00(all-in)** as full & final settlement.

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 April 2018 5:03 PM
To: 'Tan Lay Keng' <singlaw@singnet.com.sg>
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Without Prejudice

Hi Mr Raymond,

The breakdown of our offer is as follows: -

1. Cost of Repair	\$ 1,537.70
2. Loss of Rental (2days x \$123.05)	\$ 246.10
3. Loss of Income (2days x \$50.00)	<u>\$ 100.00</u>
	\$ 1,883.80
	@20% \$ 376.76
4. Cost & Incidentals	\$ 300.00
	Total \$ 676.76
	Global Sum \$ <u>670.00</u>

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 April 2018 4:47 PM

To: 'Tan Lay Keng' <singlaw@singnet.com.sg>

Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

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From: Tan Lay Keng [<mailto:singlaw@singnet.com.sg>]

Sent: Tuesday, 20 February 2018 2:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

WITHOUT PREJUDICE SAVE AS TO COSTS

Your Ref:- CC3/AIG 14010846/K1JA3 W2-1

Our Ref:- RN.BH.0075.15

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Singapore

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I am being pressed by my client to move on with the matter. As the amount is small, please let me know if your Principals are prepared to amicably settle and close the matter.

I will be pleased if you could let me hear from you on an urgent basis.

Happy Lunar New Year.

Best Regards
Raymond Ng
Tan Lay Keng & Co
20 Feb 2018

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 14 May 2018 2:00 PM
To: Hsiao Tong (LKKAuto)
Cc: singlaw@singnet.com.sg
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Dear Hsiao Tong,

We accept your global offer of \$750.00 (all in). Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto)
Sent: Saturday, 12 May 2018 10:02 AM
To: 'Tan Lay Keng' <singlaw@singnet.com.sg>
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Your Ref: **RN.bh.0075.15.V5** Without Prejudice
Our Ref: CC3/AIG14010846/K1pa3w2-2

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Please confirm acceptance.

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Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 26 April 2018 5:03 PM
To: 'Tan Lay Keng' <singlaw@singnet.com.sg>
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Without Prejudice

Hi Mr Raymond,

The breakdown of our offer is as follows: -

1. Cost of Repair	\$ 1,537.70
2. Loss of Rental (2days x \$123.05)	\$ 246.10
3. Loss of Income (2days x \$50.00)	<u>\$ 100.00</u>
	\$ 1,883.80
	@20% \$ 376.76
4. Cost & Incidentals	\$ 300.00
	Total \$ 676.76
	Global Sum \$ 670.00

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 26 April 2018 4:47 PM
To: 'Tan Lay Keng' <singlaw@singnet.com.sg>
Subject: RE: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

Without Prejudice

Hi Mr Raymond,

We refer to the above matter.

We propose settlement at a global sum of \$670.00(all-in).

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lay Keng [<mailto:singlaw@singnet.com.sg>]

Sent: Tuesday, 20 February 2018 2:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving SHF414M and SKE1970L on 07/06/2014 along North Bridge Road

WITHOUT PREJUDICE SAVE AS TO COSTS

Your Ref:- CC3/AIG 14010846/K1JA3 W2-1

Our Ref:- RN.BH.0075.15

LKK Auto Consultants Pte Ltd
Singapore

Dear Hsiao Tong,

I refer to the above matter and to the telephone conversation with you this morning.

As discussed, as this is a side to side accident, my client is prepared to accept a settlement at 50% liability, on a without prejudice basis.

I am being pressed by my client to move on with the matter. As the amount is small, please let me know if your Principals are prepared to amicably settle and close the matter.

I will be pleased if you could let me hear from you on an urgent basis.

Happy Lunar New Year.

Best Regards
Raymond Ng
Tan Lay Keng & Co
20 Feb 2018

Enquire Vehicle & Owner Information (Vehicle No. SKE1970L As At 07 Jun 2014 / 20:20:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No: RN 0075 15 V5

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S77740568

Owner Name: YONG CHUN SEK

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No: 591

Registered Street Name: HALTON ROAD

Registered Unit No: -

Registered Building Name: -

Registered Postal Code: 509704

Current Vehicle Details

Vehicle No: SKE1970L

Make/Description/Model: AUDI / A5 SPORTBACK 3.0 TFSI Qu

Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD

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ONE MOTORING
Your Fast Track To Complete Motoring

Thank you



Balqish Binte Abdul Halil has successfully logged out.
Your last login date and time was 09 Jun 2014, 15:20:02.

To return to ONE MOTORING, please [click here](#).

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SKE1970L -		18.32 Insurance Enquiry (GIRO Payment)	5.35	09 Jun 2014 / 15:20:57


Land Transport Authority

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Text size + -

Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKE1970L	07 Jun 2014 / 20 15 00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE LTD.

[Previous](#)[OK](#)

Land Transport & Authority

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...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jun 2014 Edit Reg		09 Jun 2014 00:00 Edit Adj Rpt	S\$1,537.70 Edit Estimates	S\$1,537.70 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	YONG CHUN SEK, ID: S7774056B		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHF414M	Date of Loss:	07/06/2014 08:00 - :59 [11 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 800738353	Policy/Cover Note No.:	2100289220 (Comprehensive) Coverage: 14/02/2014 - 13/02/2015
Vehicle Reg. No. (Insured):	SKE1970L	Policy No. (Claimant):	D-11027591MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/05/2018]		
Driver/Custodian (Insured):	YONG CHUN SEK (), NRIC: S7774056B		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (11/05/2018): Report Send Back Alerts - SHF414M (TP)
- AIG_SG (20/05/2015): Report Send Back Alerts - SHF414M (TP)

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SHF414M (800738353)**
[SKE1970L]
TP
SMRT TAXIS PTE LTD
Jun 7 2014 8:00AM
[YONG CHUN SEK]
SMRT Automotive Services Pte Ltd

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1 per page
☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/03/15 15:28	Adjuster Invoice	Load HTM	

Invoices/Payments

1 per page
☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
2	31/03/15 15:28	Insurer Offer Letter/DV [Offer superseded on 2015/05/15]	Load HTM	
3	09/11/15 14:23	Insurer Offer Letter/DV [Offer superseded on 2018/05/11]	Load HTM	

Letters/Correspondences

3 per page
☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/06/14 11:15	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	10/06/14 11:15	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
4	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
5	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
6	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
7	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
8	10/06/14 11:15	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/06/14 18:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
10	16/06/14 18:00	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Photos/Images

1 per page
☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/06/14 12:50	TP ESTIMATE	Load PDF	
2	10/06/14 14:38	TP GIA REPORT	Load PDF	
3	12/03/15 14:00	email from Sherini to reject TP claim	Load PDF	
4	12/03/15 14:00	email from TP to reject claim	Load PDF	
5	24/03/15 16:35	email to TP repairer to maintain reject.	Load PDF	
6	27/03/15 15:22	LETTER TO OI	Load PDF	
7	03/11/15 11:15	EMAIL TO AIG TO WP	Load PDF	
8	17/05/18 15:46	WARRANT TO ACT	Load PDF	
9	17/05/18 15:46	RELEASE VOUCHER	Load PDF	
10	17/05/18 15:46	WORKSHOP INVOICE	Load PDF	
11	17/05/18 15:46	RENTAL RECEIPT	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	11/06/14 12:29	OI GIA REPORT	Load PDF	
2	15/05/15 16:23	Letter of Demand from Third Party	Load PDF	

Documentation

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SKE1970L (Insd veh)	Model:	CHEVROLET EPICA 2.0 DSL TURBO (A)
	SHF414M (TP veh)		
Date of Accident:	07/06/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,869.00
Final Repair Cost	:	\$	750.00
Loss of Use	:	\$	2.50 days at \$60.00 per day
Rental (if any)	:	\$	2.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
Legal Cost	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	750.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop :		Agreed Liability <u>20</u> (%)	
B) For GIA Registered Workshop :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown

1)	Tan Lay Keng & Co.	:	\$	750.00
2)		:	\$	
3)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

17 May
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14010846/K1PA3S2-2
Date: 17/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100289220

Claimant Vehicle No: SHF414M

Insured Vehicle No: SKE1970L

Date of Loss: 07/06/2014

Nature of Claim: TP Claim No: 800738353

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHF414M

Make & Model: CHEVROLET EPICA, 2.0 DSL TURBO (A)

Engine No: Z20S1463121K

Reg. Date: 10/06/2013 (Man. Year: 2012)

Chassis No: KL1LA69RJBB132743

Colour: Maroon

Odometer: 96820 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 7 mm

Rear Left Side: Falken 7 mm

Front Right Side: Falken 7 mm

Rear Right Side: Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,153.00	1,037.70	115.30	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	716.00	500.00	216.00	30.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,869.00	1,537.70	331.30	17.73
+ Loss of Use (2.5 x S\$60.00/day) (S\$)		150.00		
+ Car Rental (2.5 x S\$123.05/day) (S\$)		307.63		
(S\$)		1,995.33		
Liabile Amount (20.00%) (S\$)		399.07		
+ Legal Costs/Disbursements (S\$)		350.00		
Nett Liability (S\$)		749.07		
Global Sum Settlement (S\$)		750.00		

INSPECTION

Date of Assignment: 09/06/2014

Date Inspected: 09/06/2014 Inspected At:

SMRT Automotive Services Pte Ltd (Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FASCIA FRT (DISC 10%)	Deformed	1,004.00 F	*903.60 F
2	1		*STIFFENER LWR BUMPER (DISC 10%)	Cracked	149.00 F	*134.10 F
F=Franchise part.						
Total Parts (S\$)					1,153.00	1,037.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR RH FRONT PORTION.	New	338.00	250.00
2	TO RESPRAY FRONT BUMPER.	New	378.00	250.00
Gross Labour Cost (\$\$)			716.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >