

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 22 May 2018 3:34 PM
To: 'Claim Workflow System'
Cc: 'sur@lkkauto.com'; 'SITHARA@MSFIRSTCAPITAL.COM.SG'
Subject: RE: OUR REF: D18003702MFSH ; ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H
Attachments: SLH 1315B - Preli Advise.pdf

Dear Sithara,

Enclosed herewith preliminary advice of SLH 1315B.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 22 May 2018 1:49 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'SITHARA@MSFIRSTCAPITAL.COM.SG' <SITHARA@MSFIRSTCAPITAL.COM.SG>
Subject: RE: OUR REF: D18003702MFSH ; ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Dear Sithara,

Please be informed that we have inspected the vehicle SLH 1315B on 21/05/2018.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Friday, 18 May 2018 12:41 PM
To: claims@premiumauto.com.sg
Cc: sur@lkkauto.com; admin-a@lkkauto.com; SITHARA@MSFIRSTCAPITAL.COM.SG; cwsmotorclaims@msfirstcapital.com.sg
Subject: RE:OUR REF: D18003702MFSH ; ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

WITHOUT PREJUDICE

Dear Sirs,

Please refer to our email dated -11-05-2018. We highlight the text as below for your reference

PRI Request For **SLH1315B** Accident Involving **SHA8672H** On 07-05-2018 AT 17:15:00HRS.

Please find below details for your reference

- **Claim number** : D18003702MFSH
- **Insured vehicle number** : SHA8672H
- **Accident date** : 07-05-2018
- **Third-party vehicle number** : SLH1315B
- **Assignment type** : **WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED**
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, May 17, 2018 5:33 PM

To: CWS Motor Claims; Motor_Claims; 'SUR'; 'Admin A'

Cc: 'Claims'

Subject: RE: ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Dear all,

Kindly advise can we proceed with direct settlement for this case ?

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 14 May 2018 1:24 PM

To: cwsmotorclaims@first-insurance.com.sg; motor_claims@first-insurance.com.sg

Cc: 'Claims Dept'

Subject: RE: ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Dear all,

Any update for this case ?

Best Regards,

Kee Siang

Claims Advisor

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 8 May 2018 7:51 PM

To: cwsmotorclaims@first-insurance.com.sg; motor_claims@first-insurance.com.sg

Cc: 'Claims'

Subject: RE: ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Hi All,

Here is the attachment estimate for SLH 1315 B for your reference .

Kindly assist .

Thank you.

Best Regards,

Phua

Claims Advisor

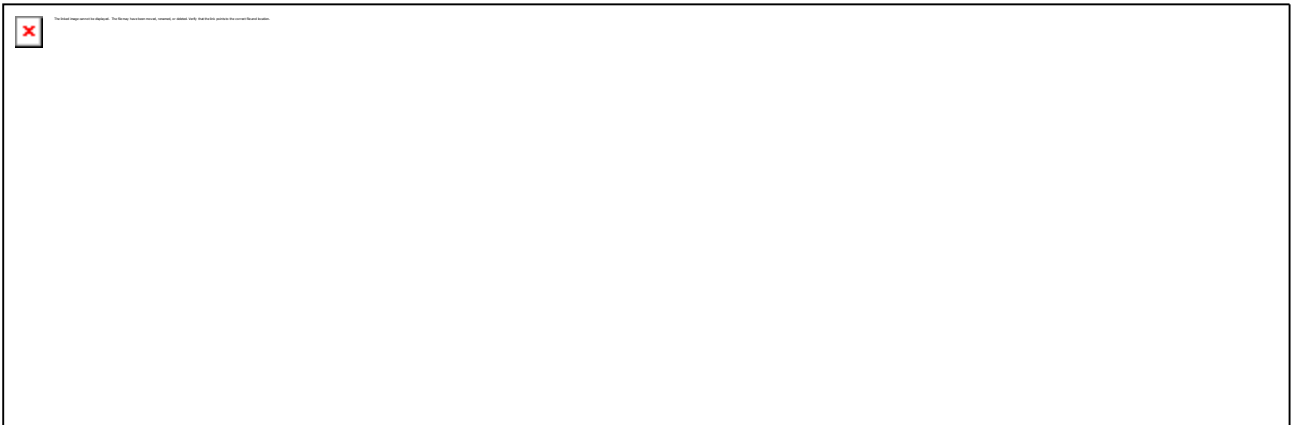
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Mastura [<mailto:mastura@premiumauto.com.sg>]

Sent: Tuesday, 8 May 2018 7:45 PM

To: 'Claims'

Subject: FW: ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Phua,

I am forwarding you the email.

Best Regards,

Mastura

Claims Administrator

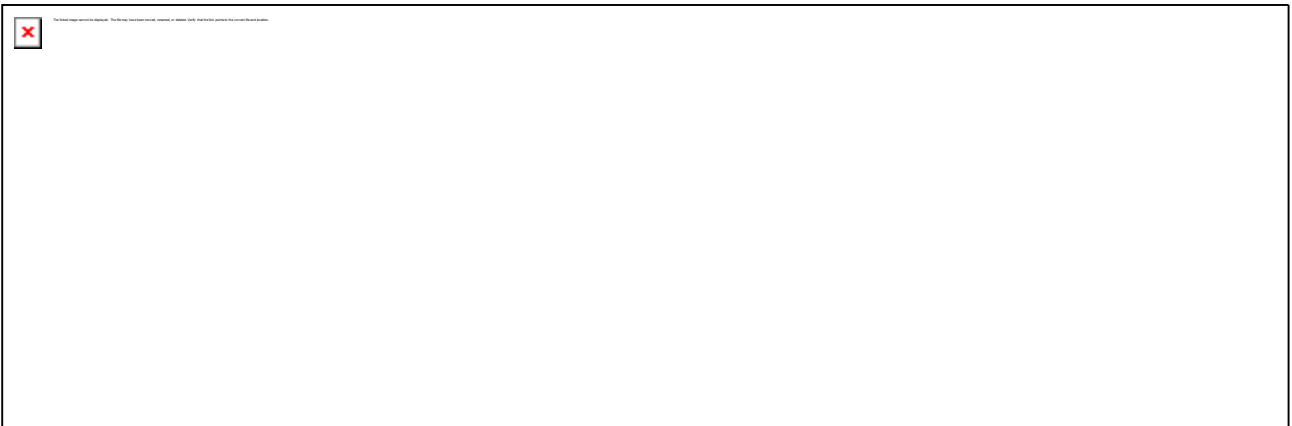
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From: Claims

Sent: Tuesday, 8 May 2018 5:42 PM

To: cwsmotorclaims@first-insurance.com.sg; motor_claims@first-insurance.com.sg

Cc: 'Claims Dept'

Subject: ACCIDENT INVOLVING SLH 1315 B AND YOUR INSURED SHA 8672 H

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for your reference.

we will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Best Regards,

Kee Siang

Claims Advisor

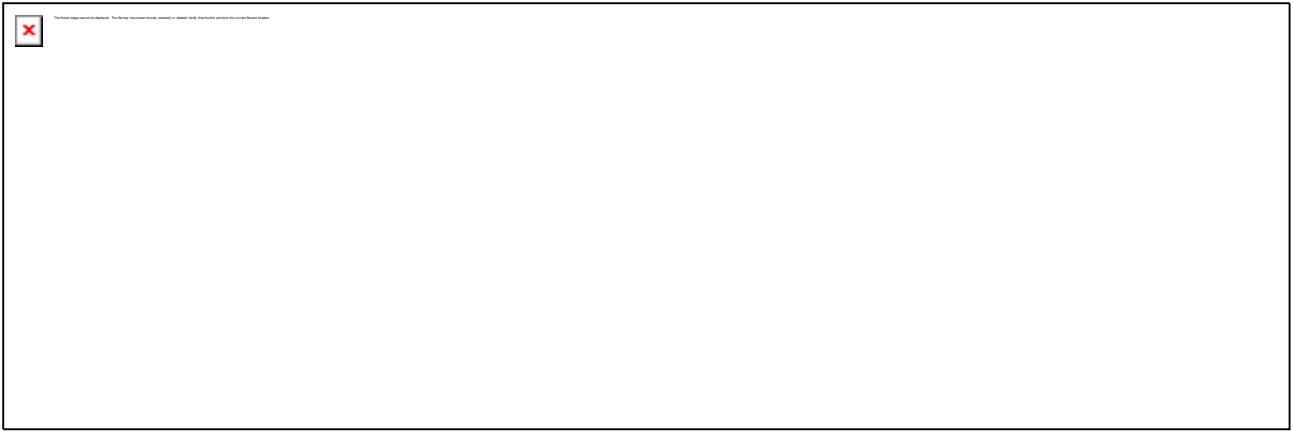
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