

Mei Kwan (LKKAuto)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Thursday, 7 June, 2018 4:25 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Vivian Lau (LKKAuto); Thin Thin (LKKAuto)
Subject: RE: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T
Attachments: YP6021U 07.05.2018.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

Our insured's report is attached.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, June 7, 2018 1:43 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC4/EQI18008673/Swa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: TIB 1153T

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 May, 2018 5:11 PM

To: 'Francis Ng' <francis.ng@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T

Dear Francis,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

Sent: Thursday, 10 May, 2018 4:58 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T

Dear Sirs,

Please conduct PRS as requested by the workshop below.

Our insured has not reported the accident.

Regards,

Francis Ng

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:SimKimBock@smrt.com.sg>]
Sent: Thursday, May 10, 2018 4:25 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <GohKK2@smrt.com.sg>; Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <catherineleesc@smrt.com.sg>; Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <JeongCH@smrt.com.sg>
Subject: RE: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T

Hi.

LKK Auto Consultants Pte Ltd

Regards
Kim Bock
Estimator, ARC Department
SMRT Automotive Services Pte Ltd
HP 84990282



From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]
Sent: Thursday, 10 May, 2018 4:19 PM
To: Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Cc: Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
Subject: Pre-Repair Survey /Inspection; Your Ref: TIB1153T; EQ Ref: YP6021U/TO BE ADVISED; Accident on 07-05-2018 involving YP6021U & TIB1153T

To: SMRT Automotive Services Pte Ltd

Dear Sirs,

Without Prejudice

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,
Francis Ng
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janet Tan
Sent: Thursday, May 10, 2018 2:29 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Subject: FW: TIB1153T - EQ YP6021U

Francis

For your necessary action.
Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Sim Kim Bock (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:SimKimBock@smrt.com.sg>]
Sent: Thursday, May 10, 2018 2:23 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Goh Kok Khoon (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <GohKK2@smrt.com.sg>; Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <catherineleesc@smrt.com.sg>; Jeong Choon Hwee (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <JeongCH@smrt.com.sg>

Subject: TIB1153T - EQ

Hi,

Kindly arrange survey for [TIB1153T](#) , involving your insured [YP6021U](#)
Insurance Company : [EQ](#)

Vehicle : [TIB1153T](#) [Currently at Woodlands](#) workshop now

Regards

Kim Bock

Estimator, ARC Department

SMRT Automotive Services Pte Ltd

HP 84990282



Total Control Panel

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To: janet.tan@eqinsurance.com.sg

Message Score: 10

High (60): **Pass**

From: simkimbock@smrt.com.sg

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Medium (75): **Pass**

Low (90): **Pass**

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