

LXX
IDAC: 44486

TE CC 4, Asm 1800 8671, Kua3 Yv

CASE NUMBER

KSC

ASSIGNMENT

10/05/2018

Surveyor:

DOI: 11/5/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.: SGV 6323E
Name of Insured: Teo Sam Hock
Insured Tel No.: 92298198 HP:
Excess Sec II :SS D.O.A.: 9/5/2018
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: SGM 006P6
Policy No.: GA240986/1
Make / Model: Toyota
Place of Accident: C/P of 70a Paya Lebar Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLN 5172M



INSRS:
WSP: Estem Pm
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
6/6	Non-Reporting ltr (1st)	
7/10	Non-Reporting ltr (2nd)	
	Non-Reporting ltr (Final)	
	Notification ltr (if non-pickup)	
10/9/18	Call OI: <u>7:10 PM</u>	
	After call ltr to OI: <u>10/9</u>	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOU:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

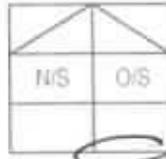
RECEIVED 30 OCT 2018

PRELIMINARY ADVICE	Date/Time: <u>15/5/18</u>	Sent By: <u>[Signature]</u>
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$S (days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>19/10/18</u>	Confirm with: <u>Carmen</u>
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No.: <u>27</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	\$S <u>1110.66</u>	
Loss of Rental (LOR):	\$S <u>399.75</u> (<u>5</u> days) x <u>79.95</u>	
Loss of Use (LOU):	\$S (\$ x days)	
Loss of Income (LOI):	\$S (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search:	\$S <u>7.45</u>	
Medical:	\$S	
Disbursement:	\$S (e.g. Tow/Independent)	
Legal Cost:	\$S	
Total:	\$S <u>1517.86</u>	Global Sum \$S: <u>1500.00</u>
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$S <u>1500.00</u>	Name 1: <u>ESTEEM PERFORMANCE PTE LTD</u>
Payee 2: (Strike if N.A.)	\$S	Name 2:
Payee 3: (Strike if N.A.)	\$S	Name 3:

29/10/18

ASSIGNMENT

From: _____ Date: 11052018
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SLN 5172M
 at Workshop n/s: Esteen Performance
 of: 385 Sin Ming Drive
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: \$ 93k
 IDAC Accident Rport: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 02 days Res: Yes or No
 Lum Sum: 1.31 % 3.Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle IN / OUT



Win No: SENSIT2M Yr Regn: 03 17
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toy Prius CC: 1798
 Colour: Red Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 66942 T/Radio: Insured / Std / NI / NA
 Eng No: _____
 C/No: JTDKB3FU503557774
 Gen Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STR AIR or
 Tyre Size: F: 195/15R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 9 mm R/Bal: 9 mm
 L/Bal: 9 mm L/Bal: 9 mm
 D.O.A: 9/5/18 D.O.I: 11/5/18
 Survey held at: _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear O/S
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
 14/5/18 At 10:15 to Catherine

\$1038.00 (Red: \$ 2877.65 / 73%)

Date/Time File Pass to? : Prelim. Report
 : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Date/Time File Return to?

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Insp (\$)
 Weekend (\$)

Transporter:

Report Format:

Lump Sum / I.B.I: (\$)

1. 3-4% 34
 2. 2000
 3. 1000
 4. 1000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18008671/Kua3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 11-05-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGV 6323E	Veh. Inspected	SLN 5172M
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00GP6	Excess (\$)	0.00
Assign From		Assign Date	11/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/05/2018	Inspection Date	11/05/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



ESTEEM PERFORMANCE PTE LTD

88k 5093 Ang Mo Kio, Ind Park 2 #01-251/ 250, 699536.
Tel: +65-6464 1221 Fax: +65-6464 7929 Website: www.esteemperf.com.sg

Repair Estimates

SLN 6172 M

Finalised.

Parts (a) Cost / List Price Items	\$	2,994.20
Plus/Less 25%	\$	748.55
Total of Cost / List	\$	2,245.65
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$	50.00
Total Parts Cost	\$	2,295.65
Labour	\$	1,620.00
Total	\$	3,915.65

764
191
573

Not Authorized
1-B-1
Pulviner B4 paint

465
1038 ✓ ok

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
 Company : L/Cc
 Survey conducted on : 11/5/18 at 11:30

Remarks By Surveyor

- (a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.
- (b) Recommended Days of Repair : 02 day(s)
- (c) Resurvey : Required / Not Required
- (d) Excess : \$ _____
- (e) Signature of surveyor : Le Date: 11/5/18

10. May. 2018 14:16

Attn : Steven

No. 1274 P. 2

Pls Sent circle parts to Bk 5033 Ang Mo Kio Amk

From: Service



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Bk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemparf.com.sg

Spare Parts

Vehicle No. : SLN 5172 M
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU503657774

Submit By : Carmen Lim
 Year Manufacture : 2017
 Engine No. : _____
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	X
2	Rear bumper	1	\$497.60		X
3	Rear bumper clip	10	\$40.00		X
4	Rear bumper side retainer LH	1	\$112.70		X
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		X
7	Rear bumper lower garnish centre	1	\$582.60		✓
8	Rear bumper lower garnish RH	1	\$148.70		✓
9	Rear bumper tow cover	1	\$31.70		✓
10	Rear bumper under cover	1	\$355.20		X
11	Rear bumper under cover RH	1	\$187.60		X
12	Rear bumper under cover clip	4	\$14.00		X
13	Tail lamp RH - LOWER	1	\$511.60		X
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 250, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7929 Website: www.esteemperf.com.sg

Repair Estimates

SLN 5172 M

Parts (a) Cost / List Price Items	\$	<u>2,994.20</u>
Plus/Less 25%	\$	<u>748.55</u>
Total of Cost / List	\$	<u>2,245.65</u>
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$	<u>50.00</u>
Total Parts Cost	\$	<u>2,295.65</u>
Labour	\$	<u>1,620.00</u>
Total	\$	<u>3,915.65</u>

The above total will be subjected to 7% G.S.T.

*Not Authorized
1.B.1
Recovery B4 paint*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts for 3 mths. by
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Comp. y

Authorised by repairer
Signature: _____
Date: _____

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 11/5/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 11/5/18



ESTEEM PERFORMANCE

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. : SLN 5172 M
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU503557774

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>SL</i>	1	\$200.00	S.N	X
2	Rear bumper	1	\$497.50		?
3	Rear bumper clip	10	\$40.00		?
4	Rear bumper side retainer LH <i>SL</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>SL</i>	1	\$112.70		X
6	Rear bumper reinforcement <i>SL</i>	1	\$398.90		X
7	Rear bumper lower garnish centre <i>SL</i>	1	\$582.60		✓
8	Rear bumper lower garnish RH <i>SL</i>	1	\$149.70		✓
9	Rear bumper tow cover <i>SL</i>	1	\$31.70		✓
10	Rear bumper under cover <i>SL</i>	1	\$355.20		X
11	Rear bumper under cover RH <i>SL</i>	1	\$187.60		X
12	Rear bumper under cover clip <i>SL</i>	4	\$14.00		X
13	Tail lamp RH - LOWER	1	\$511.60		?
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/5/2018

Survey Details:

Date of loss	9-May-18
Date of appointment	10-May-18
Date of survey	11-May-18
Location of survey	Esteem Performance Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLN 5172M
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT - 1798cc
Date of registration	8-May-17
Excess	
Market Value	\$ 93,000.00
Part Rebate	\$ 47,274.00
Nett Loss	\$ 45,726.00

Repair details:

Initial Estimate	\$ 3,915.65
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 573.00
Check items (estimate)	\$ 786.83
Labour	\$ 465.00
Total	\$ 1,824.83
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>2 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	Unclear	
Proposed repair cost		
Loss of use		no. of days
Loss of rental		no. of days
Loss of income		no. of days
LTA search fees		
Others		
Proposed Total		



SERVICE REQUESTS

MESSAGES

CLAIMS

<< RE: Request for Mandate approval S8M00GP6

Type

Question

Message

Dear Sir / Madam, OI collided to rear portion of TP vehicle. We had informed OI about TP claim. Summary of offer made to workshop is as follows: Liability (TP) 100% Proposed repair cost \$1,110.66 Loss of rental \$339.75 no. of 3 days x \$ 79.95 LTA search fees \$7.45 Proposed Total \$1,517.86 Best Regards. Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Reply



SERVICE REQUESTS

MESSAGES

CLAIMS

<< Re:RE: Request for Mandate approval S8M00GP6

Type

Question

Message

Dear LKK, pls engage ins'd on the TP's claim first. If no objection from ins'd, pls proceed as per the mandate. Thank you.

Reply



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SGV 6323 E
Our Ref : SLN 5172 M

Date : 07-07-18

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING SLN 5172 M & SGV 6323 E
ACCIDENT DATE 09-05-2018
ACCIDENT ALONG CARPARK OF TOA PAYOH LORONG 1 BLK 125

We are the workshop for the owner of motor vehicle no : SLN 5172 M which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SGV 6323 E we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,110.66
2	Loss of Rental <u>5</u> days @ \$ <u>79.95</u> / day	S \$	399.75
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>1,517.86</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



10 SEPTEMBER 2018

TEO SOON HOCK
BLK 189A RIVERVALE DRIVE
#12-1018
SINGAPORE 541189

Dear Sir/Madam,

OUR REF : CC4/ASM18008671/Kua3
YOUR REF : SGV 6323E

**ACCIDENT INVOLVING SGV 6323E AND SLN 5172M ALONG TOA PAYOH LORONG
1 CARPARK ON 09/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **ESTEEM PERFORMANCE PTE LTD** acting on behalf of the owner of **SLN 5172M** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLN 5172 M & SGV 6323 E along Carpark of
Toa Payoh Lor blk 125 on 09/05/18 @ 10:50.

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLN 5172 M do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
- as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf

Signature of Owner





redefining / insurance



CLAIM REF : S8M00GP6
INSURED : TEO SOON HOCK

DISCHARGE VOUCHER

We/I (GRAB RENTALS PTE LTD, 201617200G) hereby agree to accept the sum of dollars One Thousand and Five Hundred Only (S\$ 1,500.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SGV 6323E as a result of an accident along CARPARK OF TOA PAYOH LORONG 1 BLK 125 on 09/05/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLN 5172M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGV 6323E in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGV 6323E.

Dated this 19 day of Oct 2018



Claimant's Signature : _____

NRIC no./ Company Stamp : 20167 700 G1

Occupation/ Business : Car Rental

Address : 18, Sun Mang Lane #01-08

Telephone No. : _____

Witness's Name : Carmen Lim

Witness's Signature : [Signature]

Witness's NRIC No. : G827846W



ESTEEM PERFORMANCE PTE LTD

5th 02/02 Ang Mo Kio, Ind Park 2 #01-251/252, SINGAPORE.
Tel: +65-6464 1821 Fax: +65-6464 7329 Website: www.esteemperf.com.sg
GST Registration No: 25-8001485-7 CO Registration: 2098014857

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SGV6323E
Claim Type: Third Party
Accident Date: 09/05/2018
TP Veh Reg No: SGV6323E

Claim No: CER1300921
Final No: CIV1301168
Date: 05 Jul 2018
Policy No: A29069766MKF
Veh Reg No: SLN5172M
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: JTDKB3FU503557774
Engine No:
Reg. Date:

Tax Invoice to Vehicle No :SLN5172M

Description	Quantity	List Price	Amount
		SS	SS
Others			
1 COST OF REPAIR	1PCS	1,038.00	
		1,038.00	1,038.00
		Total	SS 1,038.00
		Add GST @ 7%	72.66
		Total Amount Payable	SS 1,110.66

TOTAL: SINGAPORE DOLLAR ONE THOUSAND ONE HUNDRED TEN AND CENTS SIXTY SIX ONLY

The above vehicle was surveyed by KENNETH on 11/03/2018

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE



Our Ref: GR-ACC-2017-02

1st Nov 2017

Esteem Performance Pte Ltd
Blk 5033 Ang Mo Kio Ind Park 2
#01-259
Singapore 569536

Mailing Address

18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 May 2018 / 11:39:43

Receipt Date/Time : 10 May 2018 / 11:39:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180510-000722

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SGV6323E As at 09 May 2018/10:50:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - SGV6323E Enquiry Fee 20180510113828499753	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180510113843667 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGV 6323E (Insd veh)	Model:	TOYOTA PRIUS (A)
	SLN 5172M (TP veh)		
Date of Accident:	09/05/2018		

Global Sum Settlement	: [X] Yes	[] No	
Repair Estimate	: \$	4,350.25	
Final Repair Cost	: \$	1,110.66	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	399.75	5 days
LTA / GIA Search Fee	: \$	7.45	

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum (Global Sum)	: \$	1,500.00

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ___100___(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	ESTEEM PERFORMANCE PTE LTD	: \$ 1,500.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

04/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18008671/Kja3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:ERNEST TAY

Date : 04-12-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGV 6323E ✓	Veh. Inspected	SLN 5172M ✓
Policy No.	GA240986/1	Coverage (\$)	0.00
Claim No.	S8M00GP6	Excess (\$)	0.00
Assign From		Assign Date	10/05/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU503557774	Colour	METALLIC SILVER
Odometer	66942	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	9 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	9 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	9 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/05/2018 ✓	Inspection Date	11/05/2018
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 5172M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	SERVICEABLE	✓ 497.50	-
10	REAR BUMPER CLIP (CONSISTENT)	NOT NECESSARY	✓ 40.00	-
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	✓ 112.70	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	✓ 112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	DENTED	✓ 582.60	582.60
1	REAR BUMPER LOWER GARNISH RH (CONSISTENT)	MTG CRACKED	✓ 149.70	149.70
1	REAR BUMPER TOW COVER (CONSISTENT)	MISSING	✓ 31.70	31.70
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	✓ 355.20	-
1	REAR BUMPER UNDER COVER RH (CONSISTENT)	SERVICEABLE	✓ 187.60	-
4	REAR BUMPER UNDER COVER CLIP (CONSISTENT)	NOT NECESSARY	✓ 14.00	-
1	TAIL LAMP RH- LOWER (CONSISTENT)	NOT NECESSARY	✓ 511.60	-
	LESS 25% DISCOUNT		-748.55	-191.00
			2,245.65	573.00
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	200.00	-
			200.00	-
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA .(REAR BUMPER ,END PANEL).		✓ 600.00	200.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA .(REAR BUMPER ,END PANEL).		✓ 600.00	200.00
	TO CHECK WIRING .		✓ 50.00	15.00
	TO REMOVE & REFIT REVERSE SENSOR .		✓ 120.00	50.00
	TO TUFF COAT.	NOT NECESSARY	✓ 100.00	-
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	✓ 150.00	-
			1,620.00	465.00
GRAND TOTAL			4,065.65	1,038.00

Report Ref No. CC4/ASM18008671/Kja3q2



RECOMMENDED COST OF REPAIRS			1,038.00
-----------------------------	--	--	----------

Report Ref No. CC4/ASM18008671/Kja3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: S8M000P6
 Reference: CC4/ASM18008671/kuu3q0
 Loss Date: 9 May 2018
 Request Date: 21 August 2018
 Due Date:
 Vendor Name: L&K AUTO CONSULTANTS PTE LTD (TP)
 Type of Loss: Third Party Vehicle Damage
 Services: Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information

Incident Vehicle Registration #: SLM5172M
 Make: TPVD TOYOTA
 Model: PRIUS-1.8 HYBRID CVT (A)
 Service Address:

Primary Contact/Insured

TED SOON HOCK
 APT BLK 109A RIVERVALE DRIVE, #12-101B,
 SINGAPORE 541189, 541189, Singapore
 insurance@nicardo.com.sg

Claim Handler

ANG Richard
 richard.ang@aia.com.sg

Additional Instructions: INSD CIA NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
------	------	----------	--------	---------------

Account Statement

Reports & Statement

Meitman

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ LKXInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ payment breakdown.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ LKXinspection.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ LKXAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ LKX PHOTO 2.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ WORKSHOP INVOICE.pdf	Invoice	Repairer	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	11 December 2018
■ Immediate Advice and Mandate.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 September 2018
■ Mark Estimate.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 September 2018
■ LTA Search Fee.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 September 2018
■ Grab Rental.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 September 2018
■ LOD.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
TP GJA REPORT.pdf	Reports & Statement	GJA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	3 June 2018
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 June 2018
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 June 2018
Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 June 2018
TP PSI RECEIVED FROM WORKSHOP WITH GJA AND ESTIMATE.mng	Letters and Correspondence	Workshop	DHARSH Raghav	10 May 2018