Thin Thin (LKKAuto)

From: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent: Monday, 27 August 2018 10:37 AM

To: Thin Thin (LKKAuto); Admin A; Shu Pei (LKKAuto)

Cc: Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJM8502D (OI: SNM18D02338C02/2) and

SHC4398R (TP: LKK REF - CC3/CTI18008647/Sub3) on 07.05.2018

LKK REF - CC3/CTI18008647/Sub3 CTI REF - SNM18D0233802/2 (SJM8502D)

Dear Thin Thin

We refer to your email of 24 August 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$12,453.64.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Friday, August 24, 2018 6:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admina@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJM8502D (OI: SNM18D02338C02/2) and SHC4398R (TP: LKK REF - CC3/CTI18008647/Sub3) on 07.05.2018

Your Ref: SNM18D02338C02 "Without Prejudice"

Our Ref: CC3/CTI18008647/Sub3q2

Dear Sir / Madam,

ACCIDENT INVOLVING SJM 8502 / SHC 4398R AND OTHERS ON 07/05/2017

We refer to the above accident.

The said chain collision involved 3 vehicles whereby our insured was last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop SMRT Automotive Services Pte Ltd is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 33,737.82	\$ 11,000.00
2. Loss of Rental (\$111.28 x 13days)	\$ 1,446.64	\$ 1,446.64 (13 days x \$111.28)
3. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 35,191.46	\$ 12,453.64

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 11 May 2018 3:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <<u>sharon.han@sg.cntaiping.com</u>>; Angie Foo <<u>angie.foo@sg.cntaiping.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>; Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM8502D (OI: CTI - TBA) and SHC4398R (TP: LKK REF -

CC3/CTI18008647/Sub3) on 07.05.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 4398R at M/s SMRT Automotive Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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