

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 27 August 2018 10:37 AM
To: Thin Thin (LKKAUTO); Admin A; Shu Pei (LKKAUTO)
Cc: Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJM8502D (OI: SNM18D02338C02/2) and SHC4398R (TP : LKK REF - CC3/CTI18008647/Sub3) on 07.05.2018

LKK REF - CC3/CTI18008647/Sub3
CTI REF - SNM18D0233802/2 (SJM8502D)

Dear Thin Thin

We refer to your email of 24 August 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$12,453.64.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, August 24, 2018 6:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJM8502D (OI: SNM18D02338C02/2) and SHC4398R (TP : LKK REF - CC3/CTI18008647/Sub3) on 07.05.2018

Your Ref: SNM18D02338C02
Our Ref: CC3/CTI18008647/Sub3q2

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT INVOLVING SJM 8502 / SHC 4398R AND OTHERS ON 07/05/2017

We refer to the above accident.

The said chain collision involved 3 vehicles whereby our insured was last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with OI the nature of accident. We had informed OI about TP claim.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

Summary of offer made to workshop **SMRT Automotive Services Pte Ltd** is as follows:

| | <u>Amount Claimed</u> | <u>Amount Revised</u> |
|----------------------------------------|-----------------------|----------------------------------|
| 1. Cost of Repairs | \$ 33,737.82 | \$ 11,000.00 |
| 2. Loss of Rental (\$111.28 x 13days) | \$ 1,446.64 | \$ 1,446.64 (13 days x \$111.28) |
| 3. LTA Search Fee | \$ 7.00 | \$ 7.00 |
| | \$ 35,191.46 | \$ 12,453.64 |

Enclosed herewith the relevant supporting documents for your kind perusal.

For your approval please.

Best Regards,

Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 11 May 2018 3:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJM8502D (OI : CTI - TBA) and SHC4398R (TP : LKK REF - CC3/CTI18008647/Sub3) on 07.05.2018

WITHOUT PREJUDICE

*Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 4398R at M/s SMRT Automotive Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2647
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 18 June 2018

Our Ref.: TAX/05/18/2041/LG

Dear Sirs,

**ACCIDENT ON 07/05/2018 INVOLVING SHC 4398R & SJM 8502D
ALONG PIE TOWARDS TUAS BEFORE BENDEMEER RD EXIT**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4398R.
Your insured's negligent driving has caused the above accident. As a result, our clients have
suffered the following losses:-

| | | |
|---------------------------------------------------------------|---|--------------------|
| 1. Cost of Repair | : | <u>\$11,000.00</u> |
| 2. Loss of Rental for <u>13</u> days @ S\$ <u>111.28</u> /day | : | <u>\$ 1,446.64</u> |
| * 3. Loss of Income for _____ days @ S\$ _____ /day | : | <u>-</u> |
| 4. Police Report/ SAS Report/ LTA Search Fee | : | <u>\$ 7.00</u> |
| 5. Survey Fee | : | <u>-</u> |
| Total Claims : | | <u>\$12,453.64</u> |

We enclose the following documents:

| | |
|-----------------------------------------------------------------------------|-------------------------------------------------------------|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>vehicle laid-up report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHC 4398R</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg

* Our hirer is claiming his injury
and loss of income through
his own lawyer.

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 24 August 2018 4:55 PM
To: 'junaiedo2001@yahoo.com'
Subject: ACCIDENT INVOLVING SJM 8502D / SHC 4398R / OTHERS ON 07/05/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18008647/Sub3

24 AUGUST 2018

BASHEER AHMED JUNAID AHMED
BLK 8 JALAN BUKIT HO SWEE
#03-94
SINGAPORE 161008

Dear Sir/Madam,

ACCIDENT INVOLVING SJM 8502D / SHC 4398R / OTHERS ON 07/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)



Date: 8/5/2018

Our Ref. No.:

Letter of Authorisation

I, WONG BOON HUI (NRIC No.: S7346088C) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHC 4398R hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SJM 8502D & SHF 3004 happened on 7/5/2018 @ 16:04 along PIE towards Tuas before Bendemeer exit (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Wong Boon Hui

Signature:

NRIC No.

S7346088C

Tel No.

82222157

Address

Blk 835, Jurong West St 81, #10-41
S'pore 640835

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705** (address), owner of **SHC 4398R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 4398R** that was damaged pursuant to the accident which occurred on **07/05/2018** (date) along **PIE** (location) involving vehicle no/s **SJM 8502D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of August (month) 20 18 (year)



Signed by "the third party claimant"
(with stamp if applicable)



Signed by "the workshop"
(with stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3037561700

Claim No : SNM18D02336C02

Claimant : SMRT TAXIS PTE LTD

Amount : S\$ 12,340.00

Singapore Dollars Twelve Thousand Three Hundred and Forty
Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4398R

Insured Vehicle No. : SJM 8502D

Date of Loss : 07/05/2018

Place of Accident : PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BASHEER AHMED JUNAID AHMED

Driver Name : BASHEER AHMED JUNAID AHMED

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|------------|---|---------------|
| Global Sum | : | S\$ 12,340.00 |
| Total | : | S\$ 12,340.00 |

Claimant Name : SMRT TAXIS PTE LTD NRIC No : 198905369K

Signature :



Date :

31 AUG 2018

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/18/2041

From: SMRT Taxis Pte Ltd

Date: 15/5/2018

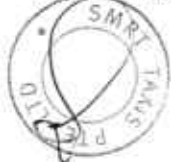
**ACCIDENT ON 07/05/2018 INVOLVING SHC 4398R & SJM 8502D
ALONG PIE TOWARDS TUAS BEFORE BENDEMEER ROAD EXIT**

This is to confirm that the daily rental rate for SHC 4398R is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180500520
Date : 25.05.2018
Vehicle No. : SHC4398R
Your Ref No. : TAX/05/18/2041
Our Ref No. : 24095952
Terms : 30 Days

| Description | Qty | Unit Cost | Add \$ | / (Discount) Amount | Amount |
|----------------------------------------------------------------|------|--------------|-----------|------------------------|--------------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | | \$ 11,000.00 |
| GRAND TOTAL | | | | | \$ 11,000.00 |

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 07.05.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

| | | | |
|-------------------|----------------------------------------|-------------------------------------|----------------------|
| Log Date/Time: | 09 May 2018 / 08:37:42 | | |
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | SJM8502D | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAHO - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20180509083742403091 |

Search Date / Time: 07 May 2018 16:00:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

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