23/03/2002 ASS, REC, BY		REF:	CS/AGU	800 8643 MT	bez speci	al Instruction	100	
Janto 101			ASSIGNA	TENT (Office)				
From (Person	Julie		of	A61	D	ate/Time:	CRO5 2018	1222pm
				Bill to:				
OD/TP/W	STTP RES /	OD RESTEVA	VMV VMV	CS	Insured:			
at Workshop	m/s	Cham	's Customo	rafl	Tel:	6272	5429	
of		81k 1010	Bukit Pore	19th larc				
Policy No:	P10016	895R00		Claim No:	Close	1585/	HA	
Sum Insured:				Excess:	\$600.00			
Make of Veh					D	O A	08057018	
CA / KEV Date/Time:	REP. / RI		son Contacted			H.O.D. End	orsement:	
Date/Time	Action/Inst	truction (/				note (ii)		
	Revert	thru emai						
11/2/18	Albert	inform an	thonise h	epair and	had in	form	dans -	to proce
		Consista	LIS \$	6950 @ 7d	ays (Re	d:\$314	15,317)	

Catherine Chong (LKK Auto)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Wednesday, 9 May, 2018 12:22 PM

admin-d@lkkauto.com; SUR; assignments To:

Cc: Albert Hona

Subject: FW: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 /

EST AMT: \$10,801.65

Attachments: 20180508102142_00004.tif; AA293293-35CB-4DB5-98E1-E19B52C54689.png;

ESTIMATE.pdf; PARF_COE Rebate Enquiry.pdf; SGX2097Z080518.SAS.PDF

Importance:

High

Sensitivity:

Confidential

Resent with rest of attachments.

Sent on behalf of Albert

Hi Team

Please help to survey our insured vehicle at Charn's customcraft.

OD excess: \$600.00

Thank you,

-Julie

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, 8 May, 2018 4:14 PM

To: Motor Claims < motorclaims@budgetdirect.com.sg>

Subject: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 / EST AMT: \$10,801.65

Importance: High Sensitivity: Confidential

Hi

Kindly find attached documents for OD survey.

Vehicle in workshop.

Thanks & Regards.

Sharon Lee

Charn's Customeraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

Janice Lee (LKKAuto)

From:

Janice Lee (LKKAuto)

Sent:

Friday, May 11, 2018 1:51 PM

To:

'Julie Mangubat'

Cc: Subject: 'Albert Hong'; SUR RE: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 / EST

AMT: \$10,801.65 | Claim ref: C10001585/AH

Attachments:

SGZ 2097Z AGI OD.pdf

Sensitivity:

Confidential

Dear Julie,

Enclosed preliminary revised for SGZ 2097Z.

Repair day: 7 days

We have not authorize repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, May 09, 2018 12:48 PM

To: 'Julie Mangubat' <julie.m@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Albert Hong' <albert.hong@budgetdirect.com.sg>

Subject: RE: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 / EST AMT: \$10,801.65 | Claim

ref: C10001585/AH Sensitivity: Confidential

Dear Julie,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: <u>C10001585/AH</u> Our Ref: <u>CS/AGI18008643/T1rb</u> Date: 11 May 2018

The Motor Claims Department Auto & General Insurance Budget Direct Insurance

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SGZ 2097Z .

We thank you for the instruction on 09/05/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle $\underline{10/05/2018}$ at the premises of m/s: $\underline{CHARN'S\ CUSTOMCRAFT\ PTE\ LTD}$ and have the following to report:-

Repairer's Estimate (Gross)	: S\$	10,095.00	
Revised Estimate Amount	: S\$	6,786.00	
"Check" Items (Estimated)	: <u>S</u> \$	2,655.00	
Total Repair (Estimated)	: <u>S</u> \$	9,444.00	
Pre-Accident Value	: S\$	33,000.00	
COE/PARF value	: S\$	21,457.00	
Nett Value	: <u>S</u> \$	11,543.00	

Description of Damage:

<u>The vehicle sustained damages</u>
at the front portion.

rear front offside

Comments:

We have not authorize repair.

Repair day: 7 days

Yours faithfully TAUFIKH Automotive Assessor

Janice Lee (LKKAuto)

From: . . . Albert Hong <albert.hong@budgetdirect.com.sg>

Sent: Friday, May 11, 2018 2:56 PM

To: Janice Lee (LKKAuto)
Cc: SUR; Julie Mangubat

Subject: RE: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 / EST

AMT: \$10,801.65 | Claim ref: C10001585/AH

Sensitivity: Confidential

Hi Janice,

Please proceed to authorise repair and check with repairer whether they can do the repair on lump sum basis.

Thank you.

Regards,

Albert Hong Senior Executive, Claims

T +65 6540 2182 F +65 6725 0853 E albert.hong@budgetdirect.com.sg



Customer Care: +65 6221 2111

Claims: +65 6221 2199

Claims (Int.): +65 6540 2199

190 Clemenceau Avenue #03-01, Singapore Shopping Centre Singapore 239924 budgetdirect.com.sq

Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: Janice Lee (LKKAuto) < JaniceLee@lkkauto.com>

Sent: Friday, 11 May, 2018 1:51 PM

To: Julie Mangubat <julie.m@budgetdirect.com.sg>

Cc: Albert Hong <albert.hong@budgetdirect.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CHARN'S CUSTOMCRAFT / OD / SGZ 2097 Z / 08.05.2018 / P10016895R00 / EST AMT: \$10,801.65 | Claim

ref: C10001585/AH Sensitivity: Confidential

Janice Lee (LKKAuto)

From: * * *

Janice Lee (LKKAuto)

Sent:

Friday, May 11, 2018 3:09 PM

To:

'charns@singnet.com.sg'

Cc:

SUR

Subject:

SGZ 2097Z OD AXA

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGZ 2097Z (excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>janicelee@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) **Enquire PARF/COE Rebate for Registered Vehicle**

Owner ID Type:	Singapore NRIC
Owner ID:	7194D
Vehicle Details	
Vehicle No.:	SGX2097Z
Vehicle to be	No
Exported:	
ntended De-	11 May 2018
registration Date:	
Vehicle Make:	HONDA
Vehicle Model:	STREAM SUNROOF
	1.8LA
Primary Colour:	Black
Manufacturing Year:	2007
Engine No.:	R18A11700336
Chassis No.:	JHMRN68407S200335
Maximum Power Dutput:	103.0 kW (138 bhp)
Open Market Value:	\$19,951.00
Original Registration Date:	16 Aug 2007
irst Registration Date:	16 Aug 2007
ransfer Count:	1
Actual ARF Paid:	\$21,947.00
ntended PARF Rebate	Details
ARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	•
ARF Rebate Amount:	\$0.00
ntended COE Rebate I	Details
OE Expiry Date:	15 Aug 2022
COE Category:	B - Car (1601cc & above)
OE Period(Years):	5
QP Paid:	\$25,486.00
OE Rebate Amount:	\$21,717.00
otal Rebate Amount:	\$21,717.00
/lessage	
lease note that the 5-yea	r COE for this vehicle cannot be further renewed. The vehicle must be de-registered the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 11 May 2018



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.				
	ACCIDENT STATEMENT			
Date Of Report	08/05/2018 09:49			
Date Of Accident	08/05/2018 07:20			
Exact Location Of Accident	BISHAN ST 21 OUTSIDE RAFFLES INSTITUTE			
Country/State of Loss	SINGAPORE			
	DETAILS OF OWN VEHICLE			
Vehicle Registration Number	SGX2097Z			
Insured/Policyholder				
Name Of Registered Owner	HO KOK LIANG DOMINIC			
NRIC No	S7037194D			
Email Address YESSPAMDOM@YAHOO.COM				
fobile Phone No (LOCAL) +65-96159865				

OFFICE-NOPHONE

Alternative Phone No Vehicle Particulars

Manufacturer HONDA

Model STREAM-1.8 (A)

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number P10016895R00

Cover Note Number

Driver

Name of Driver HO KOK LIANG DOMINIC

 NRIC No
 \$7037194D

 Date Of Birth
 18/10/1970

 Occupation
 INDOOR

 Date Of Driving Pass
 03/02/1995

Driving Experience 23 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96159865

Fax Number

Contact Number OFFICE-NOPHONE

EMail Address YESSPAMDOM@YAHOO.COM

Address.

BLK 436 JURONG WEST AVE 1 #08-446

Postcode

640436

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLG961Y

Vehicle Make/Model/Colour

KIA CERATO FORTE K3

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

GOH KEE HENG

NRIC/Passport Number

S1621862F

Contact Number

96441637

Address

Postcode

Insurance Company Name

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SGX 2097 Z

SKETCH PLAN

IMPORTANT NOTICE

VEHICLE NO: ACCIDENT DATE:

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my daims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

NOTE: DO NOTE THAT YOU MAY HAVE A 1+DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE.

CLAIM UNDER YOUR OWN POLICY PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.

7

1

Policyholder's Signature
Date & Time: 7 10 0 00

De.

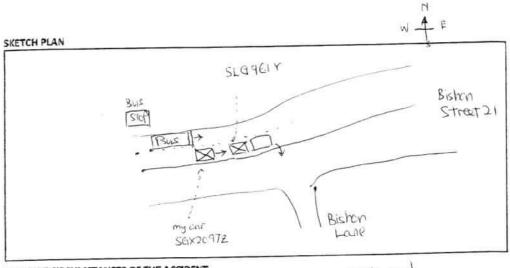
Driver's Signature
(If driver is not the policyholder)
Date & Time: \$15/20/8 0944

CHARM'S CUSTOMCRAFT

Reporting Centre Personnel's Signature Name

NRIC/FIN No

SGX 20973



SCRIBE CIRCUMSTANCES OF THE ACCIDENT	eastward
On & May 0720Hrs, I DOMINIC outside Raftles Institute near the car stopped in front of m	junction Bistran Lane when
to stop clive to cars stopped the car knowled into the ke	ar of the lar in front.
There was no injury to hith	pot(2)
OWN DAMAGE (/) 3RD PARTY CLAIM () REI	PORTING ONLY () OWN WORKSHOP ()

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 515 2018 0945 Date & Time: \$15,2018 0945

PUSTOMCRAFT NRIC/FIN NO



REPUBLIC OF SINGAPORE IDENTITY CARD NO. S7037194D





HO KOK LIANG DOMINIC

何国樑

CHINESE

Date of Burn Sex 18-10-1970 M

SINGAPORE

SGX 2097-Z 8/2/18-

1962827



FC No S7037194D



30-04-1994

Budget Direct insurance

Policy Schedule

Comprehensive Car Policy Policy Number: P10016895R00

Your Policy Summary, Certificate of Insurance, Policy Schedule and Product Disclosure Document will form an insurance contract with us for your policy. Do let us know straightaway if any of the details shown here need to be amended.

Period of Insurance

Policy Start Date : 30/08/2017 (10:48) Policy End Date : 15/08/2018 (23:59)

Cover

Type of Cover : Comprehensive / Named Driver Plan

Optional Cover(s) : Please refer to Policy Summary for any optional cover(s) selected.

Excess (All excess amounts are subject to GST, if applicable)

 Policy
 \$\$ 600.00

 Windscreen
 \$\$ 100.00

 Named Driver below 25 years old
 \$\$ 500.00

 Named Driver with less than 2 years' valid driving licence
 \$\$ 500.00

Premiums

Gross Premium : \$\$ 665.36 7% GST : \$\$ 46.58 Total Premium Payable : \$\$ 711.94

Policyholder

Name : Ho, Kok Liang Dominic

Address : 436 Jurong West Avenue 1 #08-446 Singapore 640436

Email Address : nospamdom@yahoo.com

Mobile Number : 96159865

Main Driver

Name : Ho,Kok Liang Dominic

Date of Birth : 18/10/1970
Gender / Marital Status : Male / Married
Occupation : Professional

Certificate of Merit : Yes

Licence Held For : More than 5 years

No. of Claims/Accidents (Last 3 Yrs) : 1 At-Fault and 0 Not At-Fault

Vehicle Insured

Vehicle Registration Number : SGX2097Z

Chassis Number : JHMRN68407S200335 Make & Model : Honda Stream 1.8

Vehicle Colour : Black
Year of First Registration : 2007
Sum Insured : Market Value

Off-Peak Car : No NCD : 40%

Vehicle Usage : Private and Commuting

Modifications Declared : None

Driver Plan

Named Driver Plan. Only drivers named as a Main / Named Driver in the policy will be covered. The Excess amount(s) described above may apply, in accordance with the Product Disclosure Document.

Named Driver(s)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	7194D
Vehicle No.:	SGX2097Z
Vehicle to be Exported:	Yes
Intended De-registration Date:	30 May 2018
Vehicle Make:	HONDA
Vehicle Model:	STREAM SUNROOF 1.8L A
Primary Colour:	Black
Manufacturing Year:	2007
Engine No.:	R18A11700336
Chassis No.:	JHMRN68407S200335
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$19,951.00
Original Registration Date:	16 Aug 2007
First Registration Date:	16 Aug 2007
Transfer Count:	1
Actual ARF Paid: Intended PARF Rebate Details	\$21,947.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	15 Aug 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$25,486.00
COE Rebate Amount:	\$21,457.00
Total Rebate Amount: Message	\$21,457.00
Please note that the 5-year COE for this vehicle cannot	he further renewed. The vehicle must be de-registered upon COE evalvy or when the

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 08 May 2018

OK



CHARN'S CUSTOMCRAFT

Accident Claim Repair, Corrosion Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Customizing of Cars

BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg Bus. Reg. No. 251513/00M

Policy No: P10016895R00 DOA: 08/05/2018@0720

AUTO & GENERAL INSURANCE (S) PTE LTD

ATTN: THE MOTOR CLAIMS DEPT

OD CLAIM

ESTIMATE COST OF REPAIR FOR VEIHCLE NO: SG\$2097 Z - HONDA STREAM SUNROOF 1.8L A

CHASSIS NO: JHMRN68407S200335 (2007)

LKK Auto Consultants hence notify the Repairer of the following:

- · To recurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- 08/05/2018 y is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1 pc	Front bonnet	\$ 520.00 b
1 pc	Front bonnet hinge LH	\$ 40.00
1 pc	Front bonnet hinge RH	\$ 40.00 ₺
2 pcs	Front bonnet seal (c/w clips) @ \$20	\$ 40.00
1 pc	Front bonnet sponge	\$ 80.00
8 pcs	Front bonnet sponge clips @ \$3	\$ 24.00 €
1 pc	Front bonnet lock	\$ 80.00
1 pc	Front bonnet lock cover	\$ 15.00 4
1 pc	Front fender LH	\$ 400.00 ₺
1 pc	Front fender RH	\$ 400.00
12 pcs	Front fender inner shield clips @ \$3	\$ 36.00
1 pc	Front fender top garnish LH	\$ 48.00
1 pc	Front fender top garnish RH	\$ 48.00
8 pcs	Front fender top garnish clips @ \$3	\$ 24.00
1 pc	Front headlamp LH	\$ 520.00 Ca
1 pc	Front headlamp RH	\$ 520.00 6
1 pc	Front headlamp lower bracket LH	\$ 35.00
1 pc	Front headlamp lower bracket RH	\$ 35.00
1 pc	Front bumper	\$ 470.00
1 pc	Front bumper lwr ctr grille	\$ 80.00
1 pc	Front bumper retainer LH	\$ 15.00 4
1 pc	Front bumper retainer RH	\$ 15.00 /
1 pc	Front bumper foglight RH	\$ 290.00 ?
1 pc	Front bumper reinforcement	\$ 200.00 5
6 pcs	Front bumper clips @ \$3	\$ 18.00 ~
1 pc	Front grille	\$ 190.000
1 pc	Front grille chrome	\$ 170.00 C
1 pc	Front grille logo	\$ 20.00
6 pcs	Front grille clips @ \$3	\$ 18.00
1 pc	Horn LH	\$ 50.00 €
1 pc	Horn RH	\$ 50.00 c

\$ 40.00 del \$ 80.00 del \$ 80.00 del \$ 15.00 del \$ 400.00 del \$ 400.00 del \$ 48.00 del \$ 48.00 del \$ 520.00 del \$ 520.00 del \$ 520.00 del \$ 35.00 del \$ 35.00 del \$ 35.00 del \$ 15.00 del \$ 15.00 del \$ 15.00 del \$ 15.00 del \$ 190.00 del \$ 190.00 del \$ 190.00 del \$ 170.00 del \$ 170.00 del \$ 170.00 del \$ 18.00 del \$ 190.00 del \$ 18.00 del \$ 170.00 del \$ 18.00 del \$ 170.00 del \$ 18.00 del \$ 190.00 del

Page 1 of 2



Gustomcraft

Accident Claim Repair, Corrosion Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Customizing of Cars BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg Bus. Reg. No. 251513/00M

SGZ 2097 Z - HONDA STREAM SUNROOF 1.8L A

1 pc	Front support panel	\$	400.00 ht	e:
1 pc	Front support panel top garnish	\$	55.0000	
8 pcs	Front support panel top garnish clips @ \$3	\$	24.00 2	
1 pc	Air-con condenser	\$	670.00 bt	
1 pc	A/C fan motor	\$	275.00 ? his/	
1 pc	A/C fan cowling	\$	80.00? cm	
1 pc	A/C fan blade	\$	55.00 7 cut	
1 pc	A/C pipe (compressor to condenser)	\$	210.00 7 64	
1 pc	A/C outer tempt sensor	\$	55.00? dus/	
1 pc	Radiator	\$	1,235.00 7	
1 pc	Radiator fan motor	\$	190 00 7 dis	
1 pc	Radiator fan cowling	\$	90.00? out 60.00 ? out 55.00 ? de	263
1 pc	Radiator fan blade	\$	60.00 rut	1
1 pc	Radiator spare tank	\$	55.00 7 de	410/.
1 pc	A/Filter hose	\$	60.00 The	
•		\$	8,005.00	8 277 50
1 pc	Radiator coolant (S/NETT)	\$	35.00 www	70
1 pc	Front no.plate (S/NETT)	\$	35.00 war	10
1 pc	Battery (S/NETT)	\$	180.00 ✓ > 1	IM.
	Refill gas	\$	100.00	*
	Check wiring function	\$	40.00 50	
	Check withing function	Ψ	40.00 /	1820
	Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front		200	
	support panel, front bonnet, front fenders LH/RH,	\$	800.00	5977.50
	front bumper and front door RH.			1
				301
	Putty and respray front inner panelm front			
	support panel, front bonnet, front fenders LH/RH,			6984,25
	front bumper and front door RH.	\$	900.00	. 23
		\$	10,095.00	
	ADD 7% GST	\$	706.65	
		\$	10,801.65	

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

Page 2 of 2

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Ź∙ Charn's Customci

Accident Claim Repair, Corrosion Welding, Body Dent Repairs, Spray-Painting, Mechanical Repair And Customizing of Cars BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724 BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723 TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg Bus. Reg. No. 251513/00M

Policy No: P10016895R00 DOA: 08/05/2018@0720

AUTO & GENERAL INSURANCE (S) PTE LTD

08/05/2018

ATTN: THE MOTOR CLAIMS DEPT

OD CLAIM

ESTIMATE COST OF REPAIR FOR VEHICLE NO: SG\$2097 Z - HONDA STREAM SUNROOF 1.8L A CHASSIS NO: JHMRN68407S200335 (2007)

1 10h 750 50 1 10h 750 50 1 10h 70.00 1 1

				0
1 pc	Front bonnet	\$	520.00 bt	Us-6950
1-pe	Front bonnet hinge LH	\$	40.00 KY	10-695
_l_pc	Front bonnet hinge RH	\$	40.00 Kg	Cla
2 pcs	Front bonnet seal (c/w clips) @ \$20	\$	40.00	
1 pc	Front bonnet sponge	\$	80.00	
8 pcs	Front bonnet sponge clips @ \$3	\$	24.00	
1 pc	Front bonnet lock	\$	80.00	
1 pc	Front bonnet lock cover	\$	15.00 Le	
-l pc	Front fender LH	\$	400.00 KY	
1 pc	Front fender RH	\$	400.00 67	
12 pcs	Front fender inner shield clips @ \$3	\$	36.00 ner	
1 pc	Front fender top garnish LH	\$	48.00 Zut	
1 pc	Front fender top garnish RH	\$	48.00 Tut	
8 pcs	Front fender top garnish clips @ \$3	\$	24.00 nu	
1 pc	Front headlamp LH	\$	520.00 Cm	
l pc	Front headlamp RH	\$	520.00	
1 pc	Front headlamp lower bracket LH	\$	35.00 00	
l pc	Front headlamp lower bracket RH	\$	35.00 nec	
l pc	Front bumper	\$	470.00	
1 pc	Front bumper lwr ctr grille	\$	80.00 W	
1 pc	Front bumper retainer LH	\$	15.00 well	
l pc	Front bumper retainer RH	\$	15.00	
1 pc	Front bumper foglight RH	\$	290.00?	
1 pc	Front bumper reinforcement	\$	200.00	
6 pcs	Front bumper clips @ \$3	\$	18.00	
1 pc	Front grille	\$	190.00ca	
1 pc	Front grille chrome	\$	170.00 at	
1 pc	Front grille logo	S	20.00	
6 pcs	Front grille clips @ \$3	\$	18.00	
1 pc	Horn LH	\$	50.00 cm	t
l pc	Horn RH	\$	50.00 at 1.	ISTOMOBRET
• ***	Page 1 of 2	-		7,000
	5		1 1	1 A



♠ Gearn's Customgrapt

Accident Claim Repair. Corrosion Welding, Body Dent Repairs,
Spray-Painting, Mechanical Repair And Customizing of Cars
BLOCK 1010, BUKIT MERAH LANE 3, #01-105, SINGAPORE 159724
BLOCK 1009, BUKIT MERAH LANE 3, #01-82, SINGAPORE 159723
TEL: 62717054, 62733304 FAX: 62736676 EMAIL: charns@singnet.com.sg
Bus. Reg. No. 251513/00M

SGZ 2097 Z - HONDA STREAM SUNROOF 1.8L A

	SGZ 2097 Z - HONDA STIELLE	. /
		\$ 400.00 1
pc	Front support panel	s 55.00 ol
pc	Front support panel top garnish	\$ 24.00
pcs	Front support panel top garnish clips @ \$3	\$ 670.00 bt
pc	Air-con condenser	\$ 275.00 ?
l pc	A/C fan motor	\$ 80.00 ?
l pc	A/C fan cowling	\$ 55.00?
l pc	A/C fan blade	\$ 210.00 7
1 pc	A/C pipe (compressor to condenser)	\$ 55.00?
1 pc	A/C outer tempt sensor	\$ 1,235.00 ?
1 pc	Radiator	\$ 190.00 ?
l pc	Radiator fan motor	\$ 90.00?
1 pc	Radiator fan cowling	\$ 60.00 ?
	Radiator fan blade	-
1 pc	Radiator spare tank	· 0
1 pc	A/Filter hose	
1 pc	All liter hose	\$ 8,005.00
		\$ 35.00 ver
1	Radiator coolant (S/NETT)	1/
1 pc	Front no.plate (S/NETT)	
1 pc	Battery (S/NETT)	\$ 180.00
1 pc	Battery (S/1221)	
	Refill gas	\$ 100.00
	Check wiring function	\$ 40.00 50
	Check withing faired on	
	Remove necessary parts: jacking, panel beating,	1
	repair and straighten front inner panel, front	700
	support panel, front bonnet, front fenders LH/RH,	\$ 800.00
	support panel, front bolines, front door RH	
	front bumper and front door RH.	
	front inner panelm front	3.5
	Putty and respray front inner panelm front support panel, front bonnet, front fenders LH/RH,	0-22
	support panel, front bonnet, front lenders 22274	\$ 900.00
	1 Count door DU	Ψ
	front bumper and front door RH.	\$ 10,095.00
	front bumper and front door RH. ADD 7% GST	\$ 10,095.00 \$ 706.65 \$ 10,801.65

Note: The above is an estimate only. IF other parts requested during the course of repair, we will inform you accordingly.

All parts are subject to availability.

Page 2 of 2

ryou accordingly.

Taufill 97445749

Ex 9600

Revent, Not 4

7 days Sher and Sher as Sever was a server of the sepair

Janice Lee (LKKAuto)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, July 03, 2018 12:19 PM

To: Taufikh (LKKAuto)

Cc: SUR; Janice Lee (LKKAuto); Veron Chen (LKKAuto)

Subject: RE: SGZ 2097Z OD AXA - PART 2 OF 2

Attachments: IMG_4154.JPG; IMG_4161.JPG; IMG_4163.JPG; IMG_4166.JPG; IMG_4168.JPG; IMG_

4170.JPG; IMG_4171.JPG; IMG_4172.JPG; IMG_4173.JPG; IMG_4234.JPG; IMG_4235.JPG;

IMG_4236.JPG

Importance: High

Hi

Kindly find attached for finalization.

Lumpsum @ \$6950.00 (before GST/Excess)

Please confirm

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676 Email: charns@singnet.com.sg GST Reg. No: M90367863L Company Reg No: 25151300M

From: Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]

Sent: Friday, 11 May, 2018 3:09 PM

To: charns@singnet.com.sg

Cc: SUR

Subject: SGZ 2097Z OD AXA

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle SGZ 2097Z (excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref:

CS/AGI18008643/T1rbe2

(BUDGET DIRECT INSURANCE)

190 CLEMENCEAU AVENUE #03-01

SINGAPORE SHOPPING CENTRESINGAPORE

Date: 25-09-2018



2399	924		Code: AGI	
17/11		Policy Parti	culars :- OWN DAMAGE	
V	Insured Veh.	•	Veh. Inspected	SGX 2097Z
	Policy No.	P10016895R00	Coverage (\$)	0.00
	Claim No.	C10001585/AH	Excess (\$)	600.00
	Assign From	JULIE	Assign Date	09/05/2018
		Vehicle Pa	articulars & Condition	
	Make & Model	HONDA STREAM	c.c	1799
	Engine No.	HIDDEN	Year of Reg.	2007
	Chassis No.	JHMRN68407S200335	Colour	BLACK
	Odometer	129723	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/55 R17	BRIDGESTONE	6 mm
	L/H Front Tyre	225/55 R17	BRIDGESTONE	6 mm
	R/H Rear Tyre	225/55 R17	BRIDGESTONE	6 mm
	L/H Rear Tyre	225/55 R17	BRIDGESTONE	6 mm
		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT PORTION.	
	DAMAGES SEE D	ETAILS.		
		Gen	eral Information	
	Accident Date	08/05/2018	Inspection Date	10/05/2018
	Survey held at	CHARN'S CUSTOMCRAFT	3	
		BLK 1010 BUKIT MERAH LA #01-105 SINGAPORE 159724	ANE 3	
a.			Remarks	
	A)THE MARKET V	ALUE IS S\$33,000.00(EST. A	VERAGE) S, WE HAVE AUTHORISED	REPAIRS.
b.			ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	7 Working Da	nys



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGX 2097Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BONNET (WCP)	BENT	520.00	520.00
1	FRONT BONNET HINGE LH (WCP)	NOT NECESSARY	40.00	
1	FRONT BONNET HINGE RH (WCP)	NOT NECESSARY	40.00	-
2	FRONT BONNET SEAL (C/W CLIPS) @\$20.00 (WCP)	NECESSARY	40.00	40.00
1	FRONT BONNET SPONGE (WCP)	DEFORMED	80.00	80.00
8	FRONT BONNET SPONGE CLIPS @\$3.00 (WCP)	NECESSARY	24.00	24.00
1	FRONT BONNET LOCK (WCP)	BENT	80.00	80.00
1	FRONT BONNET LOCK COVER (WCP)	DEFORMED	15.00	15.00
1	FRONT FENDER LH (WCP)	TO REPAIR SEE LABOUR	400.00	-
1	FRONT FENDER RH (WCP)	BENT	400.00	400.00
12	FRONT FENDER INNER SHIELD CLIPS @\$3.00 (WCP)	NECESSARY	36.00	36.00
1	FRONT FENDER TOP GARNISH LH (WCP)	сит	48.00	48.00
1	FRONT FENDER TOP GARNISH RH (WCP)	сит	48.00	48.00
8	FRONT FENDER TOP GARNISH CLIPS @\$3.00 (WCP)	NECESSARY	24.00	24.00
1	FRONT HEADLAMP LH (WCP)	CRACKED	520.00	520.00
1	FRONT HEADLAMP RH (WCP)	сит	520.00	520.00
1	FRONT HEADLAMP LOWER BRACKET LH (WCP)	NECESSARY	35.00	35.00
1	FRONT HEADLAMP LOWER BRACKET RH (WCP)	NECESSARY	35.00	35.00
1	FRONT BUMPER (WCP)	DEFORMED	470.00	470.00
1	FRONT BUMPER LWR CTR GRILLE (WCP)	CUT	80.00	80.00
1	FRONT BUMPER RETAINER LH (WCP)	NECESSARY	15.00	15.00
1	FRONT BUMPER RETAINER RH (WCP)	NECESSARY	15.00	15.00
1	FRONT BUMPER FOGLIGHT RH (WCP)	CRACKED	290.00	290.00
1	FRONT BUMPER REINFORCEMENT (WCP)	BENT	200.00	200.00
6	FRONT BUMPER CLIPS @\$3.00 (WCP)	NECESSARY	18.00	18.00
1	FRONT GRILLE (WCP)	CRACKED	190.00	190.00
1	FRONT GRILLE CHROME (WCP)	CUT	170.00	170.00
1	FRONT GRILLE LOGO (WCP)	NECESSARY	20.00	20.00
6	FRONT GRILLE CLIPS @\$3.00 (WCP)	NECESSARY	18.00	18.00
1	HORN LH (WCP)	CUT	50.00	50.00
1	HORN RH (WCP)	CUT	50.00	50.00
1	FRONT SUPPORT PANEL (WCP)	BENT	400.00	400.00
1	FRONT SUPPORT PANEL TOP GARNISH (WCP)	DEFORMED	55.00	55.00

Report Ref No. CS/AGI18008643/T1rbe2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
8	FRONT SUPPORT PANEL TOP GARNISH CLIPS @\$3.00 (WCP)	NECESSARY	24.00	24.00
1	AIR-CON CONDENSER (WCP)	BENT	670.00	670.00
1	A/C FAN MOTOR (WCP)	DISTORTED	275.00	275.00
1	A/C FAN COWLING (WCP)	CRACKED	80.00	80.00
1	A/C FAN BLADE (WCP)	CUT	55.00	55.00
1	A/C PIPE (COMPRESSOR TO CONDENSER)(WCP)	BENT	210.00	210.00
1	A/C OUTER TEMPT SENSOR (WCP)	DISTORTED	55.00	55.00
4	RADIATOR (WCP)	BENT	1,235.00	1,235.00
1	RADIATOR FAN MOTOR (WCP)	DISTORTED	190.00	190.00
1	RADIATOR FAN COWLING (WCP)	CRACKED	90.00	90.00
1	RADIATOR FAN BLADE (WCP)	CUT	60.00	60.00
1	RADIATOR SPARE TANK (WCP)	DEFORMED	55.00	55.00
1	A/FILTER HOSE (WCP)	DEFORMED	60.00	60.00
	COST PLUS 10%			752.50
	A Control of the Cont		8,005.00	8,277.50
	SPECIAL NETT ITEMS			
1	RADIATOR COOLANT (SN)	NECESSARY	35.00	35.00
1	FRONT NO PLATE (SN)	BENT	35.00	35.00
1	BATTERY (SN)	NOT NECESSARY	180.00	:-
			250.00	70.00
	LABOUR			
	REFILL GAS.		100.00	100.00
	CHECK WIRING FUNCTION.		40.00	30.00
	REMOVE NECESSARY PARTS; JACKING, PANEL BEATING, REPAIR AND STRAIGHTEN FRONT INNER PANEL, FRONT SUPPORT PANEL, FRONT BONNET, FRONT FENDERS LH/RH, FRONT BUMPER AND FRONT DOOR RH.		800.00	700.00
	PUTTY AND RESPRAY FROTN INNER PANEL, FRONT SUPPORT PANEL, FRONT BONNET, FRONT FENDERS LH/RH, FRONT BUMPER AND FRONT DOOR RH.		900.00	800.00
			1,840.00	1,630.00
	GRAND TOTAL		10,095.00	9,977.50

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	6,950.00
LESS EXCESS	-600.00

Report Ref No. CS/AGI18008643/T1rbe2



Page No.:3 of 3

NETT LIABILITY 6,350.00

Report Ref No. CS/AGI18008643/T1rbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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