

Surveyor:

ADAMSON

DOI:

ASSIGNMENT

9/5/18

Date / Time:

9/5/18

Registered in Merimen:

11/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

577 6204 R

Name of Insured:

Ng Bee Pheng.

Insured Tel No.:

HP: 969 9121

Excess Sec II :SS

D.O.A.: 7/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

120180008699

Policy No.:

PNPV 2017 - 0007003

Make / Model:

P-Aves

Place of Accident:

Seangom Road Ave 3

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SLV6532J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Zero Gravity?



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

15/5/18

SLV6532J - X

577 6204 R - X

Pardy est.

16.5.18 Email resp. Insurance Cover.

16.6.18 File pass to typist to prepare report.

RECEIVED 21 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 21.6.18

Sent By: Ash

FINALIZATION

Date/Time: 21.6.18

Confirm with:

Confirm by: LWP

Repair Cost: 45 \$2700

(4 days) Reduction: 56 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 30.7.18

Confirm with: Tiffany

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

\$2,200.00

OI REPAIR ENDOLO TP

Loss of Rental (LOR): 11/11

\$556.40

(4 days) 1 x 130

Loss of Use (LOU):

\$

x

days

Loss of Income (LOI):

\$

x

days

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$7.45

Medical:

\$ -

Disbursement:

\$ -

(e.g. Tow / Independent)

Legal Cost

\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +500

Total:

\$2,763.85

Global Sum SS:

FINAL PAYMENT

Date/Time: 15.8.18

Confirm with: Tiffany

Email ☒ Call ☐

Payee 1:

\$2,763.85

Name 1:

ZERO GRAVITY

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

REF:

ASS. REC. BY: Adrian King**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLV6532J Yr Regn: 2018 / Jan.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Wish. c.c. 1798Colour: White A/C: Insured / Std / NI / NASp. Reading: 5914 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDG620W50J008583Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 155/65R15R: 195/65R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 09/05/18Survey held at Zero Gravity.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP FWD.</u>
	<u>45: +2,200 (RED: +2,144.25 56%/7</u>

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CC4/FWD18008642/Aea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986			Date : 11-05-2018	
			Code : FWD	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
	Insured Veh.	SJT 6204R	Veh. Inspected	SLV 6532J
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	11/05/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
	Accident Date	07/05/2018	Inspection Date	
	Survey held at	ZERO GRAVITY 2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921		
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921  
 Tel: +65 67412845 Fax No: +65 67412170  
 Email: zero\_gravity@singnet.com.sg  
 Buss.Reg.No.: 52888887X

## QUOTATION

No : QT-000133

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD  
 #18-01 SUNTEC TOWER FOUR  
 SINGAPORE 038986

TEL : 68208888

FAX :

Your Ref. : SJT6204R  
 Vehicle No. : SLV65321  
 Make & Model : TOYOTA WISH  
 Chasis No. : JTDGG20W50J008583  
 Engine No. : 2ZR0A44685  
 Accident Date : 07-05-2018  
 Policy No. : P2054583  
 Date : 12-05-2018  
 Page : 1 of 2

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
1	REAR BUMPER <i>Delivered</i>	1.0	PCS 632.00	✓ 632.00
2	REAR BUMPER REFLECTOR (R/H) <i>new</i>	1.0	PCS 63.00	✓ 63.00
3	REAR BUMPER SIDE RETAINER (SHORT) <i>new</i>	2.0	PCS 54.00	✓ 108.00
4	BUMPER SIDE RETAINER (L/H/R) (LONG) <i>new</i>	1.0	PCS 96.00	✓ 96.00
5	BUMPER SIDE RETAINER (R/H/R) (LONG) <i>new</i>	1.0	PCS 96.00	✓ 96.00
6	BUMPER BRACKET <i>new</i>	2.0	PCS 135.00	✓ 270.00
7	BUMPER CLIP <i>new</i>	4.0	PCS 6.00	✓ 24.00
8	REAR END PANEL <i>Dented</i>	1.0	PCS 572.00	✓ 572.00
9	REAR END PANEL GARNISH <i>Delivered</i>	1.0	PCS 295.00	✓ 295.00
10	REAR BOOT WEATHERSTRIP <i>new</i>	1.0	PCS 356.00	✓ 356.00
11	REAR BOOT INNER LOCK <i>new</i>	1.0	PCS 431.00	✓ 431.00
12	REVERSE SENSOR <i>Damaged</i>	2.0	PCS 198.00	200.00 ✓ 396.00
13	SENSOR (REAR BOOT) <i>Damaged</i>	1.0	PCS 140.00	✓ 140.00
14	Discount 25 %			-869.75
15	SubTotal (L)			2,609.25
16	REAR END PANEL SEALANT <i>new</i>	1.0	BTL 50 50.00	✓ 50.00
17	SubTotal (S)			50.00
18	PANEL BEAT & REPAIR REAR DAMAGE	1.0	X	500.00
19	TO PUTTY AND RE-SPRAY AFFECTED PORTION	1.0	X	600.00
20	TO PROVIDE UNDER TURFCODE	1.0	X	120.00
21	TO REMOVE AND REFIT COMPONENTS / FACILITATE THE REPAIR	1.0	X	150.00
22	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS	1.0	X	50.00
23	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	1.0	X	150.00
24	TO REMOVE AND REPLACE DAMAGED EXHAUST SYSTEM	1.0	X	120.00
25	SubTotal (LABOUR)			2,290.00

total: 2808.25

h/s: 22K.  
 04 Damps.



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 5288887X

Attn: Adrian

## QUOTATION

No : QT-000133

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

TEL : 68208888

FAX :

Your Ref. : SJT6204R  
Vehicle No. : SLV6532J  
Make & Model : TOYOTA WISH  
Chassis No. : JTDGG20W50J008583  
Engine No. : 2ZR0A44685  
Accident Date : 07-05-2018  
Policy No. : P2054583  
Date : 12-05-2018  
Page : 2 of 2

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
------	-------------	-----	-----------------	---------------

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SINGAPORE DOLLAR FOUR THOUSAND NINE HUNDRED FORTY NINE AND CENTS TWENTY  
FIVE ONLY

E. & O.E

Total	S\$	4,949.25
Discount	S\$	0.00
Net Total	S\$	4,949.25

Customer's Signature/Co. Stamp

ZERO GRAVITY

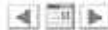
Terms: C.O.D.

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	11 May 2018 11:06	Clim Veh Model Changed	(204611) HONDA VEZEL 1.5 1.5X CVT (A).		[A] HOW MEI KWAN
2	11 May 2018 11:06	Clim Created	Reg No: SLV6532J. Acct Date: 2018/05/07. Claim Type: TP. Insurer: FWD Singapore Pte, Ltd. (HQ). Workshop: Zero Gravity (Kaki Bukit)		[A] HOW MEI KWAN
3	11 May 2018 11:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.		[A] HOW MEI KWAN
4	11 May 2018 11:06	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2018/05/22		[A] HOW MEI KWAN
5	11 May 2018 11:06	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	11 May 2018 11:06	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] HOW MEI KWAN
7	11 May 2018 12:44	Clim Registration Modified	Pol No:->PNPV2017-00007003.		[I] Jessey Loh
8	11 May 2018 14:53	Clim Veh Model Changed	(204611) -> (204435) TOYOTA WISH 1.8 CVT (A).		[A] HOW MEI KWAN
9	21 Jun 2018 10:57	Adj Im. Advice Submitted	Next Rpt:Final Rpt,Due Date:2018/05/22		[A] Asher Sng Rong Yi
10	28 Jun 2018 11:56	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
11	28 Jun 2018 11:56	Clim Dtl Modified	JPJ Reg. Date: -> 2018/01/09.		[A] JOANNE LEE KHANG MIN
12	28 Jun 2018 11:56	Clim Details Notified			[A] JOANNE LEE KHANG MIN
13	10 Jul 2018 10:25	Adj Mandate Request	Cur.Req:2763.85;LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR : \$2,200.00 + (b) LOR w/GST : \$556.40 (4days x \$130) + (c) LTA : \$7.45 Total: a+b+c = \$2,763.85 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type: None

Go

### ACTIVITY

[11/05/2018 14:53] HOW MEI KWAN:  
Pending estimated cost of repair

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1837768	21/06/2018 10:57	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV6532J	SJT6204R	10.70

## Print Received Message

This mail is associated with :

**\*SLV6532J (1201800005699)**  
**[SJT6204R]**  
TP  
YAN KAIYUN  
May 7 2018 12:00AM  
[Ng Bee Kheng]  
Zero Gravity

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 10/07/2018 16:54 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2721.05) - SLV6532J - Claim Handler: Josey Loh

Approved:2721.05:Hi! Please offer LOR at \$120.00 per day.

## Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 6741217

---

20/06/2018

FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER FOUR  
SINGAPORE 038986

Sirs / Madams

RE: ACCIDENT INVOLVING VEHICLE(S) SLV6532J/SJT6204R ALONG SERANGOON  
NORTH AVENUE 3 ON 07/05/2018.

We understand that you are the insurer of vehicle SJT6204R.

I/We wish to inform you that my/our vehicle SLV6532J have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from you as follows:

1. Cost of Repair	S\$2200.00
2. LTA Search Fee	S\$7.45
3. Loss of Rental (S\$200.00 x 4days+GST 7%)	S\$856.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

TIFFANY



## LETTER OF AUTHORITY

ACCIDENT ON: 07/05/2018

INVOLVING VEHICLE(S) NO.: SLV6532J & SJT6204R

AT/ALONG: Serangoon North Avenue 3

I, YAN KAIYUN NRIC No/Co Reg. No.: S8413527E of  
21 #04-22 Anchorvale Crescent Singapore 544654

Owner/Driver of motor vehicle registration no.: SLV6532J insured by

MS AXA INSURANCE P/L under policy no: VPA/P2054583 do hereby  
authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit  
Autohub, Singapore 417921, to act as my representative in my claim ~~against my insurance~~  
and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s):  
SJT6204R in respect of the above-mentioned accident.


I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions  
on my behalf concerning the said claim and as such, all future correspondences should be  
addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and  
to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any  
discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own  
insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to  
pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be  
true and correct.

Date this 08 day of 05 Year 20118

Signature :   
(Company Stamp if applicable)

Full Name : YAN KAIYUN

NRIC No : S8413527E

Contact No : (HP) 81803988 (O) 90610434 (H) \_\_\_\_\_

**RELEASE**

Claim Reference:	1201800005699
Surveyor's Reference:	CC4/FWD18008642/Aea3
TP Reference:	SLV 6532J

We, **ZERO GRAVITY** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLV 6532J** ("Vehicle") to accept the sum of **\$2,763.85**, being the amount claimed for **\$2,200.00** (repair costs), **\$556.40** (loss of rental/ use), **\$ -** (loss of income), **\$7.45** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **07/05/2018** (date of accident) at / along **SERANGOON NORTH AVENUE 3** (location) involving vehicle no/s. **SLV 6532J** and **SJT 6204R**.

This is pursuant to the inspection conducted on **09/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJT 6204R** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 17 day of Aug 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LWP

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero\_gravity@singnet.com.sg

Buss.Reg.No.: 52888887X

## FINAL REPAIR BILL

No : I-005970

FWD SINGAPORE PTE LTD

6 TEMASEK BOULEVARD

#18-01 SUNTEC TOWER FOUR

SINGAPORE 038986

TEL : 68208888

FAX :

Your Ref. : SJT6204R  
Vehicle No. : SLV6532J  
Make & Model : TOYOTA WISH  
Chasis No. : JTDGG20W50J0085  
Engine No. : 2ZR0A44685  
Accident Date : 07-05-2018  
Policy No. : P2054583  
Date : 20-06-2018  
Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
1	Lumpsum	1.0 X		2,200.00

SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED ONLY

E. & O.E

Total	S\$	2,200.00
Discount	S\$	0.00
Net Total	S\$	2,200.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY



Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.



Reg No: 201021308G GST No: 201021308G

22 Ubi Road 4, Fulco Building S'pore 408617  
Tel: (65) 6743 6266 Fax: (65) 6420 6328

SLV65323

Zero Gravity

RENTAL AGREEMENT No.ST/21716

<b>Hirer Particulars -</b>				<b>Veh. No.</b> SLV65323		<b>Replace Veh. No.</b>	
<b>Name</b> YAN KAIYUN		<b>Address</b> 21 #04-22 Anchorvale Crescent		<b>Make / Model</b> Toyota Wish		<b>Auto/Manual</b>	
<b>NRIC/Passport</b> S8413527E		<b>Mobile</b> 81803988		<b>Date/Time Out</b> 08/05/2018 5:45PM		<b>KM Out</b>	
<b>Employer</b> PROFESSIONAL INVESTMENT		<b>Occupation</b> Financial		<b>Date/Time In</b> 12/5/18 6PM		<b>KM In</b>	
<b>Authorised Driver's Particulars</b> ADVISORY SERVICES ADVISOR				<b>Rental Charges -</b>			
<b>Name</b> YAN KAIYUN		<b>Address</b> 21 #04-22 Anchorvale Crescent		<b>Hours</b> 4		<b>Per Hour</b>	
<b>NRIC/Passport</b> S8413527E		<b>Nationality</b> SPORAN		<b>Days</b> @		<b>Per Day</b> 200.00	
<b>Date of Birth</b> 13/05/1984		<b>Occupation</b> same above		<b>Weeks</b> @		<b>Per Week</b>	
<b>Dr/Licence No.</b> S8413527G		<b>Pass Date</b> 10/11/2003		<b>Months</b> @		<b>Per Month</b>	
<b>Expiry Date</b>		<b>Country of Issue</b> SPAN		<b>Optional Charges -</b>			
<b>Tel (Res)</b> 81803988		<b>Tel (Office)</b>		<b>Delivery</b> @		<b>Per Trip</b>	
				<b>Collection</b> @		<b>Per Trip</b>	
				<b>M'sia Surcharge</b> @		<b>Per Day</b>	
				<b>PAI</b> @		<b>Per Day</b>	
<b>(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES</b>				<b>Others</b>			
<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> </div> <div style="text-align: center; margin-top: 10px;"> <p>REAR</p> </div>				<b>Sub-Total</b> 800.00			
				<b>Add 7% GST</b> 56.00			
				<b>(A) Estimated Total Rental</b> 856.00			
				<b>Extension -</b>			
<b>Extension Rental</b>				<b>x</b>			
<b>M'sia Surcharge</b>				<b>x</b>			
<b>Others -</b>				<b>x</b>			
<b>Sub-Total</b>							
<b>Add 7% GST</b>							
<b>(B) Extension/others Total</b>							
<b>(A) + (B) Grand Total Rental Charges</b>							
<b>Less Prepayment</b>							
<b>Balance Due</b>							
<b>Mode of Payment : Cash / Nets / Cheque / VISA / MC</b>							
<b>Card No/Cheque No.</b>							
<b>Invoice No.</b>							
<b>Deposit Amount</b>							
<b>DN No.</b>							
<b>Remarks:</b>							
<b>Deposit Refunded &amp; Received By</b>							
<p><b>IMPORTANT NOTE:</b></p> <p>1. Only drivers registered with FULCO Leasing Pte Ltd (the Owner) are authorised to drive the Vehicle. Should the Vehicle is damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen &amp; other losses suffered by the Owner.</p> <p>2. The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedaling or trafficking, smuggling or any other criminal action. Should the Vehicle is confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner the value of the Vehicle plus all cost and expenses incurred.</p>							
<p>The hirer hereby read and understood all terms and conditions stated on this page and overleaf:</p> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div style="text-align: center;"> <p><i>[Signature]</i></p> <p>Hirer Signature/Co's Stamp/Date</p> </div> <div style="text-align: center;"> <p>08/05/18</p> </div> <div style="text-align: center;"> <p><i>[Signature]</i></p> <p>for Fulco Leasing Pte Ltd</p> <p>Authorised Signature/Date</p> </div> </div>							



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 May 2018 / 19:42:14

Receipt Date/Time : 08 May 2018 / 19:42:14

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180508-002206

Previous Receipt No. :

**S/N Item Description/****Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SJT6204R

As at 07 May 2018/18:30:00

Insurance Co: FWD SINGAPORE PTE. LTD.

1 Insurance Enquiry - SJT6204R

Enquiry Fee

20180508194113654567

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx7004	Credit Card:	7.45
	Visa/MasterCard	

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 May 2018 <a href="#">Edit Reg</a>		09 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Ng Bee Kheng</b> , ID: S7130788C								
Main Claimant:	<b>YAN KAIYUN</b> , ID: S8413527E								
Vehicle Reg. No.:	<b>SLV6532J</b>	Date of Loss:	07/05/2018 00:00 - :59 [3 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201800005699</b>	Policy/Cover Note No.:	PNPV2017-00007003 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJT6204R</b>	Policy No. (Claimant):	P2054583						
	Excess:								
Repairer:	<b>Zero Gravity (Kaki Bukit)</b> 2 Kaki Bukit Ave 2, #01-25 Kaki Bukit Autohub, 417921 Kaki Bukit - Tel:								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 22/05/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>FWD_SG (19/07/2018): Alert - Adj Mandate Approved (S\$2806.65) - SLV6532J - Claim Handler: Josey Loh</li> <li>FWD_SG (10/07/2018): Alert - Adj Mandate Approved (S\$2721.05) - SLV6532J - Claim Handler: Josey Loh</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents


















\*SLV6532J (1201800005699)  
[SJT6204R]  
TP  
YAN KAIYUN  
May 7 2018 12:00AM  
[Ng Bee Kheng]  
Zero Gravity

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)			Edit
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	21/06/18 10:57	LKK Auto Consultants Pte Ltd (HQ)			Load HTM
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	21/06/18 09:13	LKK Auto Consultants Pte Ltd (HQ)	General View		Load JPG <input checked="" type="checkbox"/>
2	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
3	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
4	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
5	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
6	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
7	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
8	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
9	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
10	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
11	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
12	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
13	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
14	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
15	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
16	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
17	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
18	21/06/18 09:13		General View		Load JPG <input checked="" type="checkbox"/>
19	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
20	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
21	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
22	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
23	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
24	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
25	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
26	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
27	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
28	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
29	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
30	21/06/18 09:13		Reinspection Photo		Load JPG <input checked="" type="checkbox"/>



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	21/06/18 09:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	21/06/18 09:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	21/06/18 09:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	21/06/18 09:13	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	21/06/18 09:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/05/18 11:06	NOTIFICATION FROM WORKSHOP	 Load PDF	
2	11/05/18 11:06	ACKNOWLEDGEMENT EMAIL TO FWD DD 09.05.2018	 Load PDF	
3	11/05/18 13:08	EMAIL - FWD TO OI DD 11.05.2018	 Load PDF	
4	14/05/18 23:03	TP GIA REPORT	 Load PDF	
5	21/06/18 10:54	TP ESTIMATE MARKED	 Load PDF	
6	28/06/18 14:35	WORKSHOP INVOICE	 Load PDF	
7	28/06/18 14:35	RENTAL RECEIPT	 Load PDF	
8	28/06/18 14:35	LTA SEARCH	 Load PDF	
9	28/06/18 14:35	LOD	 Load PDF	
10	23/08/18 15:18	Release Voucher	 Load PDF	
11	23/08/18 15:18	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	11/05/18 12:47	OI GIA Report	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJT6204R (Insd veh)	Model:	TOYOTA WISH 1.8 CVT (A)
	SLV6532J (TP veh)		
Date of Accident:	07/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$			4,949.25
Final Repair Cost	: \$			2,200.00
Loss of Use	: \$			days at \$0.00 per day
Rental (if any)	: \$			556.40      4 days
LTA / GIA Search Fee	: \$			7.45
Others:	: \$			0.00
	: \$			
Final Settlement Sum	: \$			2,763.85

**Is Third Party Workshop GIA Registered?**      ☐ YES      ☒ NO      (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**      BOLA Applicable: Yes/ No      BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Zero Gravity	: \$	2,763.85
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

23 Aug  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18008642/AEA3Q2

Date: 23/08/2018

### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00007003

Claimant Vehicle No: SLV6532J Insured Vehicle No: SJT6204R

Date of Loss: 07/05/2018 Nature of Claim: TP Claim No: 1201800005699

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV6532J**  
 Make & Model: TOYOTA WISH, 1.8 CVT (A) Engine No: 2ZR0A44685  
 Reg. Date: 09/01/2018 (Man. Year: 2017) Chassis No: JTDGG20W50J008583  
 Colour: White Odometer: 5914 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,659.25	1,578.25	1,081.00	40.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,290.00	1,230.00	1,060.00	46.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,949.25</b>	<b>2,808.25</b>	<b>2,141.00</b>	<b>43.26</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,949.25</b>	<b>2,200.00</b>	<b>2,749.25</b>	<b>55.55</b>
<b>+ Car Rental (4.0 x S\$130.00/day + 7.00% GST) (S\$)</b>		556.40		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>2,763.85</b>		

### INSPECTION

Date of Assignment: 09/05/2018

Date Inspected: 09/05/2018 Inspected At:

Zero Gravity (Kaki Bukit)  
 2 Kaki Bukit Ave 2, #01-25 Kaki Bukit  
 Autohub  
 Singapore 417921

Estimated Period of Repair: 4.0 days

---

**Adjuster:** ADRIAN LING**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2018)
<b>Parts:</b> M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLV6532J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	632.00 FL	*632.00 FL
2	1		*REAR BUMPER REFLECTOR (R/H)	Not Necessary	63.00 FL	*- FL
3	2		*REAR BUMPER SIDE RETAINER (SHORT)	Necessary	108.00 FL	*108.00 FL
4	1		*BUMPER SIDE RETAINER (L/H/R) (LONG)	Not Necessary	96.00 FL	*- FL
5	1		*BUMPER SIDE RETAINER (R/H/R) (LONG)	Not Necessary	96.00 FL	*- FL
6	2		*BUMPER BRACKET	Not Necessary	270.00 FL	*- FL
7	4		*BUMPER CLIP	Necessary	24.00 FL	*24.00 FL
8	1		*REAR END PANEL	Dented	572.00 FL	*572.00 FL
9	1		*REAR END PANEL GARNISH	Deformed	295.00 FL	*295.00 FL
10	1		*REAR BOOT WEATHERSTRIP	Not Necessary	356.00 FL	*- FL
11	1		*REAR BOOT INNER LOCK	Not Necessary	431.00 FL	*- FL
12	2		*REVERSE SENSOR	Damaged	297.00 FS	*200.00 FS
13	1		*SENSOR (REAR BOOT)	Damaged	140.00 FL	*140.00 FL
14	1		*BTL REAR END PANEL SEALANT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,430.00</b>	<b>2,021.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>770.75</b>	<b>442.75</b>
<b>Total Parts (\$\$)</b>	<b>2,659.25</b>	<b>1,578.25</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEAT & REPAIR REAR DAMAGE	New	900.00	500.00
2	TO PUTTY & RE-SPRAY AFFECTED PORTION	New	800.00	600.00
3	TO PROVIDE UNDER TURFCODE	New	120.00	40.00
4	TO REMOVE AND REFIT COMPONENTS /FACILITATE THE REPAIR	New	150.00	60.00
5	TO CHECK WIRIGN SYSTEM ,FOCUS LIGHTINGS	New	50.00	30.00
6	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	150.00	0.00
7	TO REMOVE AND REPLACE DAMAGED EXHAUST SYSTEM	New	120.00	0.00
Gross Labour Cost (S\$)			<b>2,290.00</b>	<b>1,230.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >