

George Lee | CC 4 / AIG1800 8640 / D J03

Surveyor

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

9/5/2018
11/5/2018

Pre-assign / CCU / FTE

SLE 5094C



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

FBK 7585 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

68 98



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

26/11/18
7:00FBK 7585B. W4 / Asm 12006501 / u03; 012 2011/18
SLE 5094C. x

- Survey by Bryan (w/keep informant)

* video footage uploaded to Merimen.

To submit 2/5 1400/- with 4 days

Reject Case

by (email) : J04
Approved by : J04
Date : 08-01-19

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

B320

08/11/19

von Ho

EPA/600/R-00/040

Type: M/Car / B/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Transit on

Substrate

Collette

Sp. Bonding

English

CNo

Gen Cond Good / Fair / Poor / Burnt

Steering: Inoperable / Jammed / Leaked / Burnt. in

Brake: 2 In order / Jammed / Leaked / Burnt orModi: Nil / B/Rim / STD A/Rim of

Tyre Size

R

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

Consistent? - Yes or No

Consistent? Yes or No

Front

PL/SQL

LBN

DOA

Survey field at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop / etc.

H/S Front y H/S Body y H/S Rev y O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

□: Prel. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey End

THE SIGNIFICANCE OF THE MODEL

Add Fee: Site Insp (\$

Interview	\$
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Tech Invs 13

SG 98 MOTOR PTE LTD

4001, Ang Mo Kio Industrial Park 1 #01-21 SINGAPORE 569622

Tel: 6452 4898 Fax: 6452 4888

Email: sg_motor_enterprise@yahoo.com.sg

Date: 11 May 2018

To : LKK

By Fax: 6256-4315

Attn: Bryan Ang (bryanang@lkkauto.com)

Tel : 97237799

VEHICLE NO : FBK 7585B

Yamaha Sniper T150

ACCIDENT DATE: 7 May 2018

<u>Description</u>	<u>Qty</u>	<u>Quotation \$</u>
1 U-clip <i>svl</i>	1	50.00 X
2 Inner Cowling Garnish <i>Cwt</i>	1	150.00 ✓
3 Handle Bar Bracket <i>HL</i>	1	95.00 X
4 Fork Tube <i>HL</i>	1 set	480.00 X
5 Head Cowling <i>Cwt</i>	1	265.00 ✓
6 Side Fairing LH <i>Cwt</i>	1	185.00 ✓
7 Clutch Lever <i>Cwt</i>	1	75.00 ✓
8 Handle Bar <i>bt</i>	1	195.00 ✓
9 Steering Cone Bearing <i>HL</i>	1	125.00 X
10 Gear Pedal <i>bt</i>	1	65.00 ✓
11 Footrest LH <i>bt</i>	1	65.00 ✓
12 Side Stand <i>HL</i>	1	85.00 X
13 Side Mirror <i>Cwt</i>	1	65.00 ✓
14 Rear Side Fairing <i>Cwt</i>	1	165.00 ✓
15 Side Lamp <i>svl</i>	1	135.00 X
16 Chain Guard Rubber <i>HL</i>	1	55.00 X
17 Side Fairing LH Inner Guard <i>HL</i>	1	195.00 X
18 Footrest Rubber <i>svl</i>	1	45.00 X
19 Handle Grip <i>Cwt</i>	1 set	185.00 ✓
Sub-Total		2,680.00
Less 10%		268.00
Sub-Total		2,412.00

1415.00

1273.50

VEHICLE NO : FBK 7585B

Yamaha Sniper T150

Nett items

1	Rear box cut	280.00	150/-
2			
3	Press front rim	165.00	50/-
4	Remove & replace necessary parts, align & etc	280.00	150/-
5	Replace fork assy, top up fork oil & front rim	470.00	150.00
6	Supply body decal set	180.00	120/-

Sub-Total 1,170.00

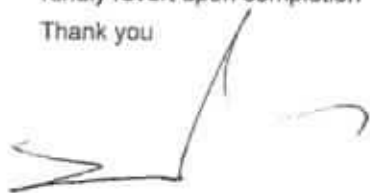
Nett Total 3,582.00

1743.50

L/S 1400/-

NB: This estimate was made from a visual inspection only; any other damage parts or labour require when repair commences, we will advise you and submit supplementary item to you accordingly.

Kindly revert upon completion
Thank you



SG 98 MOTOR PTE LTD

S.O

10/05/2018 @ 1615 hrs

Lkt Authn

L/Sum 4 days

Ryan

LKK Auto



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Joy Irene (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Tuesday, 31 July 2018 3:21 PM
To: Joy Irene (LKKAuto)
Cc: Admin A
Subject: RE: TP / 6339596605SG

Hi Joy,

Agreed with your view. Please proceed.

Do update us if TPWS revert, for example, PIR which is not in our insured's favor.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

Ming-Yao.Lee@aig.com | www.aig.com.sg

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: 31 July 2018 14:59
To: Lee, Ming-Yao
Cc: Admin A
Subject: RE: TP / 6339596605SG

Dear George,

We refer to our e-mail below dated 26.07.2018.

Kindly advise instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 26 July 2018 4:17 PM
To: 'Lee, Ming-Yao' <MingYao.Lee@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: TP / 6339596605SG

Dear George,

We saw the video uploaded in Merimen and we are of the opinion that TP is liable in the scenario (TP overtaking from the right and proceeded straight, hitting OIV which was within lane)

Kindly advise if we may proceed to deny liability.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 26 July 2018 3:48 PM
To: sg_motor_enterprise@yahoo.com.sg
Cc: Hsiao Tong (LKKAuto); Admin A; Vivian Lau (LKKAuto)
Subject: FBK7585B ;07/05/2018 ;SLE5094C
Attachments: OIV - Front & Rear Video Footage (1).AVI

WITHOUT PREJUDICE

Dear Rose,

As spoken, attached video as requested. Video showed liability down against your client.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2018 Edit Reg		09 May 2018 00:00 Edit Adj Rpt	S\$1,400.00 Edit Estimates	S\$1,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: ZHENG JINGXIN , ID: 58630482A									
Main Claimant: MUHAMMAD SYAFII BIN MAJID , ID: 58717478F									
Vehicle Reg. No.: FBK7585B		Date of Loss: 07/05/2018 00:00 - :59 (27 Months and 25 Days From LTA Reg Date (Man Yr))							
Claim Type: TP / 6339596605SG		Policy/Cover Note No.: 2100475993 (Comprehensive)							
Vehicle Reg. No. (Insured): SLE5094C		Policy No. (Claimant): P2022903							
		Excess:							
Repairer: Sg 98 Motor Pte Ltd (HQ) BLK 4001 ANG MO KIO INDUSTRIAL PARK 1 #01-21, 569622 Ang Mo Kio - Tel: 64524898									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 22/05/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBK7585B (6339596605SG)
[SLE5094C]
TP
MUHAMMAD SYAFII BIN MAJID
May 7 2018 12:00AM
[ZHENG JINGXIN]
Sg 98 Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		☒			
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)														Thumbnail		Print	
1	18/06/18 16:41		OIV - Front & Rear Video Footage												1		Load AVI			
Photos/Images															3 per page		☒			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)														Thumbnail		Print	
1	12/12/18 17:14		General View												1		Load JPG		☒	
2	12/12/18 17:14		General View												1		Load JPG		☒	
3	12/12/18 17:14		General View												1		Load JPG		☒	
4	12/12/18 17:14		General View												1		Load JPG		☒	
5	12/12/18 17:14		General View												1		Load JPG		☒	
6	12/12/18 17:14		General View												1		Load JPG		☒	
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8	12/12/18 17:14		General View												1		Load JPG		☒	
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23	12/12/18 17:14		General View												1		Load JPG		☒	
24	12/12/18 17:14		General View												1		Load JPG		☒	
25	12/12/18 17:14		General View												1		Load JPG		☒	
26	12/12/18 17:14		General View												1		Load JPG		☒	
27	12/12/18 17:14		General View												1		Load JPG		☒	
28	12/12/18 17:14		General View												1		Load JPG		☒	
29	12/12/18 17:14		General View												1		Load JPG		☒	
30	12/12/18 17:14		General View												1		Load JPG		☒	
31	12/12/18 17:14		General View												1		Load JPG		☒	
32	12/12/18 17:14		General View												1		Load JPG		☒	
33	12/12/18 17:14		General View												1		Load JPG		☒	
34	12/12/18 17:14		General View												1		Load JPG		☒	

Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				☒
35	12/12/18 17:14	General View	 Load JPG	☒
36	12/12/18 17:14	General View	 Load JPG	☒
37	12/12/18 17:14	General View	 Load JPG	☒
38	12/12/18 17:14	General View	 Load JPG	☒
39	12/12/18 17:14	General View	 Load JPG	☒
40	12/12/18 17:14	General View	 Load JPG	☒
41	12/12/18 17:14	General View	 Load JPG	☒
42	12/12/18 17:14	General View	 Load JPG	☒
43	12/12/18 17:14	General View	 Load JPG	☒
44	12/12/18 17:14	General View	 Load JPG	☒
45	12/12/18 17:14	General View	 Load JPG	☒
46	12/12/18 17:14	General View	 Load JPG	☒
47	12/12/18 17:14	General View	 Load JPG	☒
48	12/12/18 17:14	Odometer Reading	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/05/18 10:48	ACKNOWLEDGEMENT EMAIL TO AIG DD 09.05.2018	 Load PDF	
2	11/05/18 10:48	NOTIFICATION FROM WORKSHOP	 Load PDF	
3	11/05/18 10:48	EMAIL FROM AIG DD 09.05.2018	 Load PDF	
4	26/07/18 08:51	TP GIA REPORT	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/05/18 12:15	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18008640/DJA3Q2

Date: 18/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100475993
Claimant Vehicle No : FBK7585B **Insured Vehicle No :** SLE5094C
 Date of Loss: 07/05/2018 Nature of Claim: TP Claim No: 6339596605SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **FBK7585B**
 Make & Model: YAMAHA SNIPER T150, 150cc Engine No: G3E6E0133931
 Reg. Date: 12/01/2016 (Man. Year: 2015) Chassis No: MH3UG0740F0006559
 Colour: Red/Black Odometer: 60357 km
 Engine Capacity: 150 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/70 R17 Rear Tyre Size: 80/90 R17
 Front Left Side: Maxxis 3 mm Rear Left Side: Maxxis 3 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,692.00	1,423.50	1,268.50	47.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	755.00	320.00	435.00	57.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,447.00	1,743.50	1,703.50	49.42
Approved Total (Overridden) (S\$)		1,400.00		
Nett Amount (S\$)	3,447.00	1,400.00	2,047.00	59.38
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 09/05/2018
 Date Inspected: 10/05/2018 Inspected At: Sg 98 Motor Pte Ltd (HQ)
 BLK 4001 ANG MO KIO INDUSTRIAL
 PARK 1 #01-21
 Singapore 569622
 Estimated Period of Repair: 4.0 days

Adjuster: BRYAN TANI

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*U-CLIP	Serviceable	50.00 FL	*- FL
2	1		*INNER COWLING GARNISH	Cut	150.00 FL	*150.00 FL
3	1		*HANDLE BAR BRACKET	Not Necessary	95.00 FL	*- FL
4	1		*SET FORK TUBE	Not Necessary	480.00 FL	*- FL
5	1		*HEAD COWLING	Cut	265.00 FL	*265.00 FL
6	1		*SIDE FAIRING LH	Cut	185.00 FL	*185.00 FL
7	1		*CLUTCH LEVER	Cut	75.00 FL	*75.00 FL
8	1		*HANDLE BAR	Bent	195.00 FL	*195.00 FL
9	1		*STEERING CONE BEARING	Not Necessary	125.00 FL	*- FL
10	1		*GEAR PEDAL	Bent	65.00 FL	*65.00 FL
11	1		*FOOTREST LH	Bent	65.00 FL	*65.00 FL
12	1		*SIDE STAND	Not Necessary	85.00 FL	*- FL
13	1		*SIDE MIRROR	Cut	65.00 FL	*65.00 FL
14	1		*REAR SIDE FAIRING	Cut	165.00 FL	*165.00 FL
15	1		*SIDE LAMP	Serviceable	135.00 FL	*- FL
16	1		*CHAIN GUARD RUBBER	Not Necessary	55.00 FL	*- FL
17	1		*SIDE FAIRING LH INNER GUARD	Not Necessary	195.00 FL	*- FL
18	1		*FOOTREST RUBBER	Serviceable	45.00 FL	*- FL
19	1		*SET HANDLE GRIP	Cut	185.00 FL	*185.00 FL
20	1		*REAR BOX	Cut	280.00 FS	*150.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,960.00	1,565.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	268.00	141.50
Total Parts (\$\$)	2,692.00	1,423.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PRESS FRONT RIM	New	165.00	50.00
2	REMOVE & REPLACE NECESSARY PARTS ,ALIGN & ETC	New	280.00	150.00
3	REPLACE FORK ASSY ,TOP UP FORK OIL & FRONT RIM	New	150.00	0.00
4	SUPPLY BODY DECAL SET	New	160.00	120.00
Gross Labour Cost (\$\$)			755.00	320.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >