



**Letter of Claims
Request of direct settlement.**

We are submitting a claim on behalf of our customer Zhang huo Bin
NRIC 880758041 insured of vehicle SJKW 2122S against
your insured vehicle number SJG 5546S. (Lompac)

On the accident dated on 7/5/18 (ddmmyyy) along carpark behind
Ngee Ann Poly. Sch @ Marine Terrace.

Dated this 10 (day) of 5 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

ZHANG GUOBIN
728 TAMPINES STREET 71
#08-29
Singapore, 520728
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV013102
Quote No. SER/QUO/1800778
QuoteDate 08/05/18
Salesperson Ian Yeo
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Touran 6 1.4 TSI (DSG)	32,550	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKW2122S	WVGZZZ1TZFW023009	22/10/15	Ian Yeo
Engine Code	Labor Type	Engine No.	Model Code
	1N	CTH 188559	1T32B4

LABOUR TO REPLACE FRT BUMPER & REPAIR LHF FENDER
SPRAY FRT BUMPER & LHF FENDER
APPROX 4 WORING DAY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT		3,360.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				7,320.00
P 1T0807183C	LHF BUMPER BRACKET Use Predecessor 1T0807183B	1	Pieces		53.09
P 1T0807221M GRU	FRT BUMPER	1	Pieces		1,143.83
P 1T0821021D	LHF FENDER	1	Pieces		814.98
P 1T0821135C	LHF FENDER SUPPORT	1	Pieces		30.20
P 1T2941005H	LHF HEADLAMP Use Predecessor 1T2941005G	1	Pieces		570.03
	Sum Item				2,612.12

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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ZHANG GUOBIN
728 TAMPINES STREET 71
#08-29
Singapore, 520728
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Sum Labor	7,320.00
Sum Item	2,612.12
Total SGD	9,932.12
7% GST	9,932.12 695.26
Total SGD Incl. GST	10,627.38

Explanations

P = Proportionately Charged

Payment Terms No Credit

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/05/2018 15:45
Date Of Accident	07/05/2018 13:30
Exact Location Of Accident	CARPARK BEHIND Ngee ANN PRI SCH @ MARINE TERRACE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW2122S
Insured/Policyholder	
Name Of Registered Owner	ZHANG GUOBIN
NRIC No	S8075804I
Email Address	JULIANTCHAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97581398
Alternative Phone No	OFFICE-97581398

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN 6 1.4 TSI (DSG)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28631249 AVW
Cover Note Number	

Driver

Name of Driver	MRS DONNA CHAN WONG SUK YIN
NRIC No	S2586520J
Date Of Birth	06/11/1956
Occupation	INDOOR
Date Of Driving Pass	07/07/1993
Driving Experience	24 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97581398
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 8 MARINE VISTA #15-27
Postcode	449032
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - MOTHER IN LAW
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJG3546S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NEO PHEI THENG
NRIC/Passport Number	S7505906Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

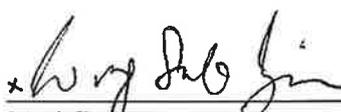
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



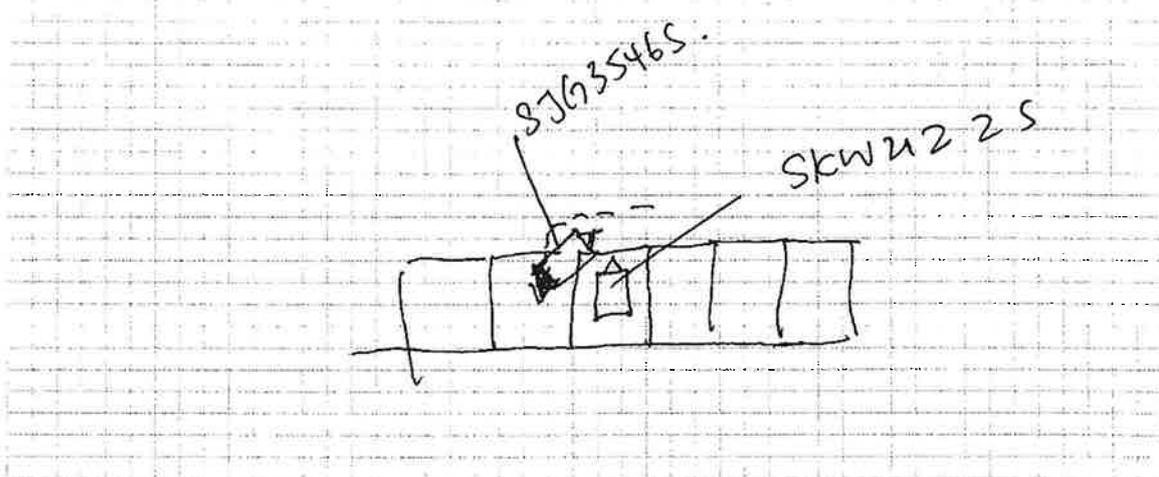
Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Center Personnel's Signature
Name: 81030002
NRIC/FIN No.:

09 MAY 2010

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On June 7, Monday, around 13:27pm, I parked our car (SKW2122S) at the car park behind Ngee Ann Primary School at Marine Terrace.

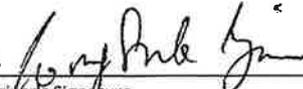
While I was getting off the car, I heard a sound and saw car with SJG3546S was parking at my left side. I checked our car and found new scratches appeared on the left-front bumper and fender.

The driver of SJG3546S admitted she has hit our car on reverse parking

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

x 
Driver's Signature
(If driver is not the policyholder)
Date & Time:


81030002
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

08 MAY 2018



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1 Individual Ownership	VW DRIVEEASY Comprehensive
Certificate No. A 28631249 AVW	Excess : SGD1,000 Windscreen Excess : SGD100
1. Index Mark and Registration Number of Vehicle SKW2122S	
2. Name of Policyholder Zhang Guobin	
3. Effective Date of the Commencement of Insurance for the purposes of the Act 22/10/2017	
4. Date of Expiry of Insurance 21/10/2018	
5. Persons or Classes of Persons entitled to drive* Zhang Guobin Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use* Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade. * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2586520J



Name



MRS DONNA CHAN WONG SUK
YIN

王淑賢

Race

CHINESE

Date of Birth: 06-11-1956

Sex

F

Country of Birth

HONG KONG

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identity Card No. S2586520J

MISS DONNA CHAN WONG SUK
YIN

Part. Date: 06 Nov. 1956
Issue Date: 27 May 2005

000615172G

1896731



NRIC No. S2586520J



Blood Group

B+

Date of issue

14-04-1994

APT BLK B MARINE VISTA #15-27
SINGAPORE 449032

NRIC No: S2586520J

Date: 03/03/2017

YOU ARE LICENCED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

07 Jul 1993



Licence No: S2586520J

NP 426A



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours : Monday to Friday, 09:00 – 17:00
 UEN: S665500206 / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : _____ Vehicle Registration No: SKW 2122 S
 Name (as shown in NRIC) : MRS DONNA CHAN WONG SUK YIN NRIC/FIN/Passport No : S2586520J
 (*Vehicle Driver / Vehicle Owner) (* Please delete as appropriate)
 Address : BLK 8 MARINE VISTA, #15-27 Singapore 449032
 Contact (Tel) : 9758 1398 Mobile No. : 9758 1398
 Email Address : JULIANTCHAN@GMAIL.COM
 Date of Accident : 07/05/2018 Time of Accident : 13:30 pm
 Place of Accident : CAR PARK BEHIND Ngee Ann Primary School @ MARINE TERRACE
 Insurance Company : MSIG INSURANCE (S) Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

The accident report filed previously was for private settlement.
After exchanges with other party, it is decided that we would want to claim the repair cost from insurance company of the other car involved (STG 3546S).
Accident date on sketch plan should be 7/5/2018 not June.

Wong Suk Yin
 Reporting Centre / Driver's Signature
 Date: May 9, 2018
 Donna Chan Wong Suk Yin

[Signature]
 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:
 Date:
