

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 31 May, 2018 8:43 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; ONG LI LI; 'ERIC WOO JUN KIAT'; Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020589 Request direct settlement for SKW2122S & SJG3546S on 07/05/2018
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

WITHOUT PREJUDICE

Your ref: 17/18/18/VP05/020589
LKK ref: CC4/LPC18008638/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKW 2122S

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
-

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Friday, 11 May, 2018 10:36 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/18/18/VP05/020589 Request direct settlement for SKW2122S & SJG3546S on 07/05/2018

Dear Mei Kwan,

Attached insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 11 May, 2018 10:23 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020589 Request direct settlement for SKW2122S & SJG3546S on 07/05/2018

WITHOUT PREJUDICE

Your ref: 17/18/18/VP05/020589

LKK ref: CC4/LPC18008638/pa3

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 May, 2018 12:11 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020589 Request direct settlement for SKW2122S & SJG3546S on 07/05/2018

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, 10 May, 2018 11:31 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; shushi.tang@vw.com.sg

Subject: FW: Our Ref: 17/18/18/VP05/020589 Request direct settlement for SKW2122S & SJG3546S on 07/05/2018

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SKW 2122S on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Thursday, 10 May, 2018 10:16 AM
To: MT_Claim_SG; CHEW BENG KEE
Subject: request direct settlement for SKW2122S & SJG3546S on 07/05/2018

Dear Claims,

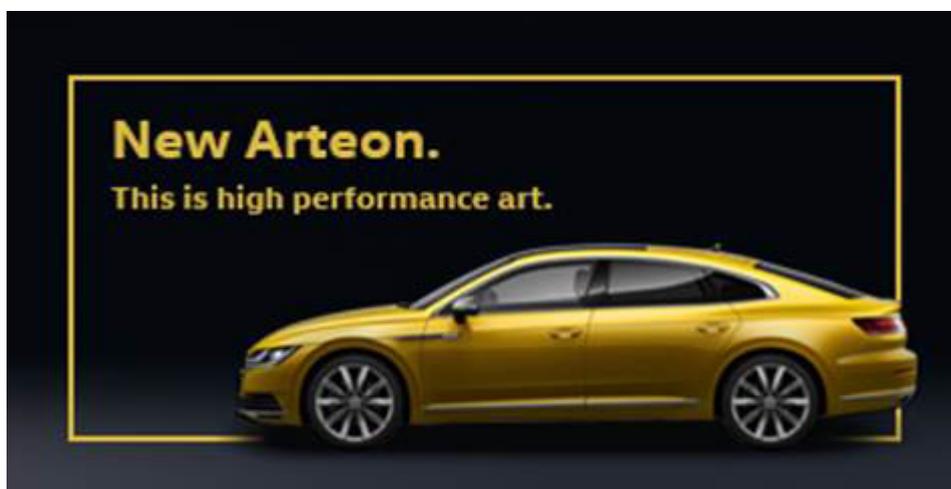
Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [<mailto:shushi.tang@vw.com.sg>]
Sent: Thursday, 10 May, 2018 10:07 AM

To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP