

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 27 March 2019 11:35 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBG8548Z (OI: SNM18D02265C02/8) AND SLT4355C (TP : LKK REF - CC6/CTI18008631/Aua3) on 03/05/2018

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC6/CTI18008631/Aua3
CTI REF - SNM18D02265C02/8 (GBG8548Z)

Dear Asher

We refer to the above matter.

Please proceed to resolve the property damage claim at \$5,563.45.

We await your payment advice to enable Elaine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 26 March, 2019 4:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBG8548Z (OI : CAI - TBA) AND SLT4355C (TP : LKK REF - CC6/CTI18008631/Aua3) on 03/05/2018

Your ref : SNM18D02265/C02/8
Our ref : CC6/CTI18008631/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **MG SOLUTION PTE LTD**" at **\$5,563.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 15,842.21	\$ 5,136.00
2. Loss of Use (7days x \$80)	\$ 560.00	\$ 420.00 (7days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,409.66	\$ 5,563.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 11 May 2018 9:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: irene.tay@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>;

Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG8548Z (OI : CAI - TBA) AND SLT4355C (TP : LKK REF - CC6/CTI18008631/Aua3) on 03/05/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLT 4355C at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 April 2019 11:42 AM
To: Chin (chin@modernautomotive.com.sg)
Subject: Your Ref: GY7923B *Our Ref: CC6/AIG18008339/Apa3 [ACCIDENT INVOLVING GBG 897T(AIG) & GY 7923B ON 04/05/2018]

Your Ref: **GY7923B**
Our Ref: CC6/AIG18008339/Apa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG 897T(AIG) & GY 7923B ON 04/05/2018

We refer to the above matter.

Please be informed that our principal M/s AIG Asia Pacific Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: ONG LI LI <lili@lonpac.com>
Sent: Thursday, 11 April 2019 5:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Lonpac External - General

Dear Hsiao Tong

We refer to our telephone conversation earlier.

So far, the mv rec'd as follows:-

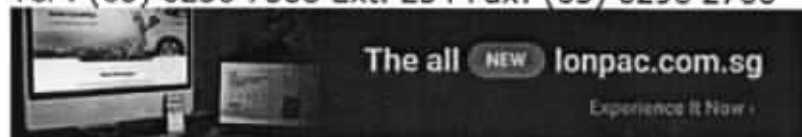
- 1) \$37,700
- 2) \$41,000 to \$42,000

Pls review and let us have your recommendation again.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 11 April, 2019 3:15 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 19/19/19/VP05/021534 CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SKC2363T & SLL6754M ON 16/03/2019 [External General]

Dear Lili,

We refer to the above matter.

For total loss value, third party claimant rejected our offer and he is looking for \$10,000.00 - \$11,000.00. According to third party claimant, he had done some research on the market value of his vehicle is about \$48,000.00. Thus, the nett value of his car is about \$12,900.00.

The summary of claim is as follows: -

	LKK Recommendation	Third party proposed
Market Value	: \$41,000.00 (est)	\$ 48,000.00 (est)
LTA Rebate	: \$35,008.00 (est)	\$ 35,008.00 (est)



MG SOLUTION PTE LTD

Ashley

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date : 17/08/2018
Your Ref : GBG8548Z
To : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLT4355C & GBG8548Z ON 03/05/2018 AT
ALONG WOODLANDS AVENUE 1 TOWARDS WOODLANDS AVENUE 2
OUTSIDE SI LING PRI SCHOOL.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188254 @ S\$5,136.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$560.00 (7 Days x S\$80)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931
E-mail: mg3solution@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18008631/Aua3

24 MAY 2018

LEE LUM HUAT AND COMPANY
15 WOODLANDS LOOP
#01-30/31
SINGAPORE 738322

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 8548Z & SCT 4355C ON 03/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

Name : LIM WEE LEE

Address : BLK 583 WOODLANDS DRIVE 16
#05-464 SINGAPORE 730583

Contact No : _____

TO: CHINA Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SLT 4355C AND GB4 PS4PZ ON 08/03/2018

AT/ ALONG Woodlands Ave 1 towards Woodlands Ave 2 Outside Si Ling Pri School.

I/We, LIM WEE LEE, am/are the registered owner of
motor car no. SLT 4355C

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1767471700

Claim No : SNM18D02265/C02/8

Claimant : LIM WEE LEE

Amount : S\$5,563.45

DOLLARS FIVE THOUSAND FIVE HUNDRED SIXTY THREE AND CENTS
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLT 4355C

Insured Vehicle No. : GBG 85482

Date of Loss : 03/05/2018

Place of Accident : WOODLANDS AVE 1 TWDS AVE 2 OUTSIDE SI LING PRI SCH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE LUM HUAT AND COMPANY

Driver Name : JIANG YIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	5,136.00
(3) Loss of Use/Rental/Earning	S\$	420.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,563.45

Claimant Name : LIM WEE LEE

NRIC No : S7712728C

Signature : 

Date :

06/05/2018

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

INVOICE No : TI 199102

PB No : 188254

Date : 07-May-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLT 4355C

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 4,800.00
BEFORE GST		4,800.00
7% GST		336.00
TOTAL		\$ 5,136.00

Cheque should be made payable to **MG Solution Pte Ltd**

Co's stamp & Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 May 2018 / 17:35:58

Receipt Date/Time : 03 May 2018 / 17:35:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180503-001916

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBG8548Z As at 03 May 2018/09:55:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - GBG8548Z Enquiry Fee 20180503173519621512	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180503173525586 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
GBG8548Z	03 May 2018 / 09:55:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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