

## Vivian Lau (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Friday, 22 June, 2018 10:31 AM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 8/5/2018 involving SHD 6093B & SLN 2637J (AXA's insured) Our  
Ref: TAX/05/18/2043/lg  
**Attachments:** 05 18 2043.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2,125.99
Loss of Rental	\$802.50 ( 6 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$2935.49</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 9/5/2018 at 9.08am and our taxi was surveyed on 10/5/2018 at 2.47pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 June 2018

**Leong Wei Yuan**

Blk 52B Yishun St 51

#13-432

Singapore 762502

Dear Sir/ Mdm

**OUR REF : CC4/ASM18008625/Swa3**

**YOUR REF : SLN 2637J**

**ACCIDENT INVOLVING SLN 2637J & SHD 6093B ALONG PIE (TUAS ) ON 08/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHD 6093B against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd  
(Motor Claims Dept)



Date: 8/5/2018

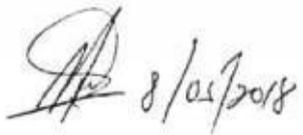
Our Ref. No.:

Letter of Authorisation

I, NG NGOH HOCK (NRIC No.: 50237696B) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHD 6093B hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my taxi and SLN 2637 J, SLM 3037P happened on 8/05/2018 ~~2:45pm~~ <sup>around 2:45pm</sup> along PTE towards Tuas Before Exit 22

(the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : NG NGOH HOCK Signature:   
NRIC No. : 50237696/B  
Tel No. : 98580473  
Address : Blk 534, Jarong West St. 52  
#06-457, s/pore 640534



redefining / insurance



CLAIM REF : S8M00GGS  
INSURED : LEONG WEI YUAN (LIANG WEIYUAN)

DISCHARGE VOUCHER

We/I **SMRT TAXIS PTE LTD** hereby agree to accept the sum of dollars Two Thousands Eight Hundred Fifty Only (S\$ 2,850.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SLN 2637J as a result of an accident along PIE ( WEST ) on 08/05/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SHD 6093B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLN 2637J in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLN 2637J

Dated this 28 day of September 2018

Claimant's Signature : [Signature] 

NRIC no./ Company Stamp : S1420706F

Occupation/ Business : \_\_\_\_\_

Address : 60 Woodlands Industrial Park E4  
Singapore 757705  
Tel: 65 6402 3888 Fax: 65 6308 7421  
www.smrt.com.sg

Telephone No. : \_\_\_\_\_

Witness's Name : Joey Gan 

Witness's Signature : [Signature]

Witness's NRIC No. : S8861159D

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705



**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV180500526  
 Date : 25.05.2018  
 Vehicle No. : SHD6093B  
 Your Ref No. : TAX/05/18/2043  
 Our Ref No. : 24095958  
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
<b>Parts</b>					
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(100.00)	\$ 458.60	\$ 0.00
BUMPER CLIPS	10.00	\$ 1.61	(25.00)	\$ 4.02	\$ 12.07
LIP, BUMPER: REAR, FOR TOYOTA PRIUS TAXI	0.00	\$ 228.90	(25.00)	\$ 0.00	\$ 0.00
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	0.00	\$ 205.70	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, BUMPER: SIDE, R/LH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
RETAINER, BUMPER: SIDE, R/RH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
TAILGATE ASY	1.00	\$1007.90	(100.00)	\$1007.90	\$ 0.00
TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$ 29.40	(25.00)	\$ 0.00	\$ 0.00
TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$ 29.40	(25.00)	\$ 0.00	\$ 0.00
MOULDING BACK WINDOW, LOWER NO.1	0.00	\$ 29.40	(25.00)	\$ 0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAILGATE DOOR LOCK	1.00	\$ 444.10	(25.00)	\$ 111.02	\$ 333.07
TAILGATE LOCK, COVER	0.00	\$ 15.70	(25.00)	\$ 0.00	\$ 0.00
TAILGATE DOOR WEATHER STRIP	1.00	\$ 353.40	(25.00)	\$ 88.35	\$ 265.05
STRIKER, BACK DOOR	0.00	\$ 48.90	(25.00)	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.92
PANEL, END: FOR TOYOTA PRIUS TAXI	0.00	\$ 602.10	(25.00)	\$ 0.00	\$ 0.00
END PANEL COVER, DECK TRIM HOLE	0.00	\$ 46.10	(25.00)	\$ 0.00	\$ 0.00
END PANEL COVER, DECK TRIM, RR	0.00	\$ 121.10	(25.00)	\$ 0.00	\$ 0.00

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
 251 North Bridge Road Singapore 179102  
 Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063  
 SMRT TAXIS PTE LTD  
 Block Unit  
 60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV180500526  
 Date : 25.05.2018  
 Vehicle No. : SHD6093B  
 Your Ref No. : TAX/05/18/2043  
 Our Ref No. : 24095958  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
ADHESIVE:DIRECT GLAZING	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
<b>Sub-Total</b>					<b>\$ 949.11</b>
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
<b>Others</b>					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 240.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	1.00	\$ 296.88	0.00	\$ 0.00	\$ 296.88
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
<b>GRAND TOTAL</b>					<b>\$ 2,125.99</b>

Remark :

Make/Model : TOYOTA PRIUS  
 Accident Date : 08.05.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
 No receipt will be issued unless requested.

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/05/18/2043

From: SMRT Taxis Pte Ltd

Date: 15/5/2018

**ACCIDENT ON 08/05/2018 INVOLVING SHD 6093B & SLN 2637J  
ALONG PIE TOWARDS TUAS (BEFORE EXIT 22)**

This is to confirm that the daily rental rate for SHD 6093B is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Enquire Transaction History

### Transaction History Details

Log Date/Time:	09 May 2018 / 08:41:07	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLN2637J	Business Transaction Reference No.:	20180509084107905658
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 08 May 2018 14:45:00  
Insurance Company: AXA INSURANCE PTE LTD  
Information displayed is correct as at the log date and time.

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