

INSURANCE OWNER

Joyce

CC 4, RBE 1300 8622, T1 pa34

LKK:

JDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

11/5/18

Date / Time:

10/5/2018

Registered in Merimen:

Pre-assign / CCU / FTE

XD52995



Insured Vehicle No.:

Name of Insured:

KOH KOCK LEONG ENTERPRISE P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

3/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

4 PRIGEN
83366357

(V/L: YES / NO)

Claims No.:

Policy No.:

Make / Model:

Place of Accident:

VC 011450

8-V001958-MVA-R022

Scania

WOODLANDS AVE W

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKS 4901T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

11/6/18
MH

SKS 4901T. x

XD52995. x

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/5/18 - Old changed lane & hit TP.

1/6/18 - File pass to type mandate

25/7/18 - File pass to Mer Kum to close

RECEIVED 01 JUN 2018

* LIA search date is diff w ova.

RECEIVED 26 JUL 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(w)

(Agreed / Assessed)

BOLA S/N No.:

HHL-LS.

If NO or B 28, Ass. Lia:

Repair Cost:

SS

7506.49

Loss of Rental (LOR):

SS

540.00

(days)

Loss of Use (LOU):

SS

540.00

(days)

Loss of Income (LOI):

SS

540.00

(days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

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GIA/LTA Search

SS

2.0

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

8048.49

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

8048.49

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

91

440.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18008622/ua3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 10-05-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 5299S	Veh. Inspected	SKS 4901T	
Policy No.	8-V0011958-MVA-R002	Coverage (\$)	0.00	
Claim No.	VC011450	Excess (\$)	0.00	
Assign From		Assign Date	10/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/05/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: VC011450
Our ref: CC4/QBE18008622/T1pa3

Date: 14.05.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKS 4901T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.05.2018 at the premises of M/s Volkswagen Centre Singapore and have the following to report:-

Workshop Estimate Amount	: S\$	15,487.16
Revised Estimate Amount	: S\$	6,704.90
"Check" Items Amount	: S\$	3,069.42
Total (Including Check Items)	: S\$	9,774.32

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

PDI TUAS

Tanpin 97495749
 11/5/18 @ 1115
 Resing before paint
 6 days
 sur @ Iskandar.com

PDI TUAS

YAM KOH MING
 232 COMPASSVALE WALK
 #07-456
 Singapore, 540232
 Singapore

Phone No.
 Fax No.
 E-Mail

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV028983
 Quote No. SER/QUO/1800765
 QuoteDate 04/05/18
 Salesperson MICHAEL YOUNG
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	51,000	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKS4901T	WVWZZZ16ZEM065111	20/04/15	MICHAEL YOUNG
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E91273	1624G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	6	UNIT		2520 ✓ 5,040.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		1600 ✓ 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		✓ 280.00
	Sum Labor				9,000.00
P 5C6807305	BUMPER REINFORCEMENT	1	Pieces		? 514.20 X
P 5C6807393A	BUMPER GUIDE RHS	1	Pieces		net 83.41 ✓
P 5C6807394B	BUMPER BRACKET RHS Use Predecessor 5C6807394	1	Pieces		net 104.08 ✓
P 5C6807421 GRU	REAR BUMPER COVER	1	Pieces		de 1,061.34 ✓
P 5C6807433	SPOILER	1	Pieces		? 2,011.00 X
P 5C6807863	STRIP	1	Pieces		net 77.46 ✓
P 5C6813301	REAR APRON	1	Pieces		Rx 1,282.33 X
P 5C6945094A	TAILLIGHT RH INNER (photo)	1	Pieces		ant ✓ x 310.51
P 5C6945096E	TAILLIGHT RH OUTER	1	Pieces		one 498.61 ✓
P 5C6945106A	REFELCTOR RH	1	Pieces		? 77.74 X
P D 007600A1	INOXSPRAY	1	Pieces		net } ? 78.43 ✓
P D 180003M2	2KADHESIV	1	Pieces		330.02 ✓
P D 476KD1M2	SEALANT	1	Pieces		G 58.03 ✓
Sum carried forward					15,487.16

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

YAM KOH MING
232 COMPASSVALE WALK
#07-456
Singapore, 540232
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV028983
Quote No. SER/QUO/1800765
QuoteDate 04/05/18
Salesperson MICHAEL YOUNG
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	51,000	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKS4901T	WVWZZZ16ZEM065111	20/04/15	MICHAEL YOUNG
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E91273	1624G5
Continued			15,487.16
Sum Item			6,487.16
Sum Labor			9,000.00
Sum Item			6,487.16
Total SGD			15,487.16
7% GST			1,084.10
Total SGD Incl. GST			16,571.26

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

Service Order Confirmation

SERVICE ORDER NO.: 18/P1262

CUSTOMER NO.: CV028983

CUSTOMER NAME: YAM KOH MING

TELEPHONE NO.:

ADDRESS: 232 COMPASSVALE WALK #07-456

Singapore

VEH No.: SKS4901T

Order Date: 11/05/18

Reg Date: 20/04/16

KM: 54,214

VIN NO.: WVWZZZ16ZEM055111

ENGINE NO.:

SA: Tang Shu Shi

MODEL: JETTA A6 1.4 TSI DSG 90KW HL. MODEL NO.: 1624G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480 ✓
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280 ✓
3	B&P MACP LABOUR LABOUR	3	UNIT	840		2,520 ✓
4	B&P MACP PAINT SPRAY PAINT	2	UNIT	800		1,600 ✓
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	5C6807421 GRU REAR BUMPER COVER	1	PCS	1,061.34		1,061.34 ✓
8	5C6807563 STRIP	1	PCS	77.46		77.46 ✓
9	5C6807394B BUMPER BRACKET RHS	1	PCS	104.08		104.08 ✓
10	5C6807393A BUMPER GUIDE RHS	1	PCS	83.41		83.41 ✓
11	5C6945096E TAILLIGHT RH OUTER	1	PCS	498.61		498.61 ✓
12	5C6945094A TAILLIGHT RH INNER	1	PCS	310.51		310.51 ✓

Remarks: QBE DIRECT SETTLEMENT

DOA: 03/05/2018

SURVEY BY: TAUFILK (LKK)

TP VEHICLE: XD52995

Service Order Confirmation

SERVICE ORDER NO.: 18IP1262

CUSTOMER NO.: CV028983

CUSTOMER NAME: YAM KOH MING

TELEPHONE NO.:

ADDRESS: 232 COMPASSVALE WALK #07-456

Singapore

VEH No.: SKS4901T

Order Date: 11/05/18

Reg Date: 20/04/15 KM: 54,214

VIN NO.: WVVZZZ16ZEM065111 ENGINE NO: SA: Tang Shu Shi

MODEL: JETTA A6 1.4 TSI DSG 90KW HL MODEL NO.: 1624G5

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	7,015.41
GST AMOUNT	491.08
TOTAL AMOUNT	7,506.49

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 25 May 2018 12:55 PM
To: Taufikh (LKKAuto)
Cc: SUR; CS A Team; Ong, Germaine (VWG Singapore)
Subject: FINALISATION SKS4901T
Attachments: SKS4901T.pdf; IMG_8183.JPG; IMG_8184.JPG; IMG_8185.JPG; IMG_8186.JPG; IMG_8187.JPG; IMG_8188.JPG; IMG_8191.JPG; IMG_8191.JPG; IMG_8232.JPG; IMG_8233.JPG; IMG_8234.JPG; IMG_8235.JPG; IMG_8236.JPG; IMG_8237.JPG; IMG_8238.JPG; IMG_8239.JPG; IMG_8241.JPG; IMG_8242.JPG; IMG_8243.JPG; IMG_8244.JPG

Dear Taufikh

Please see attached finalisation

COR: As per attached

6 working days

Please revert

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>





Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 10 May, 2018 10:22 AM
To: assignments
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]
Attachments: MyDocument_2018_05_04_06_13_10.pdf; XD5299S-030518.pdf

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Thursday, 10 May 2018 10:18 AM
To: Admin A <admin-a@lkkauto.com>
Cc: claims-singapore@qbe.com
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Our Ref. VC011450

Hi

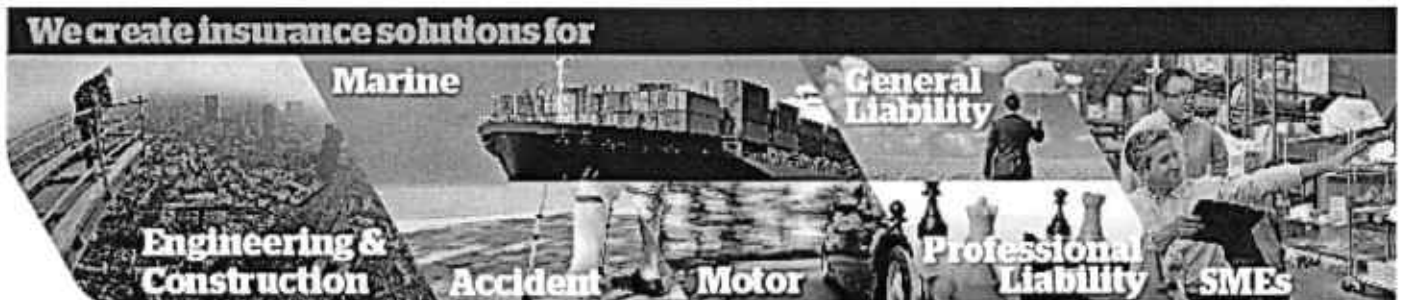
Please arrange for TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg

Veh Out.



From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Thursday, 10 May, 2018 9:46 AM
To: joyce.soo@qbe.com; Jenny Toh <jenny.toh@qbe.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi Joyce,

Please on liability & survey arrangements for this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)
Sent: Monday, 7 May, 2018 8:26 AM
To: 'claims-singapore@qbe.com'
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi,

Please revert on liability & survey arrangements.

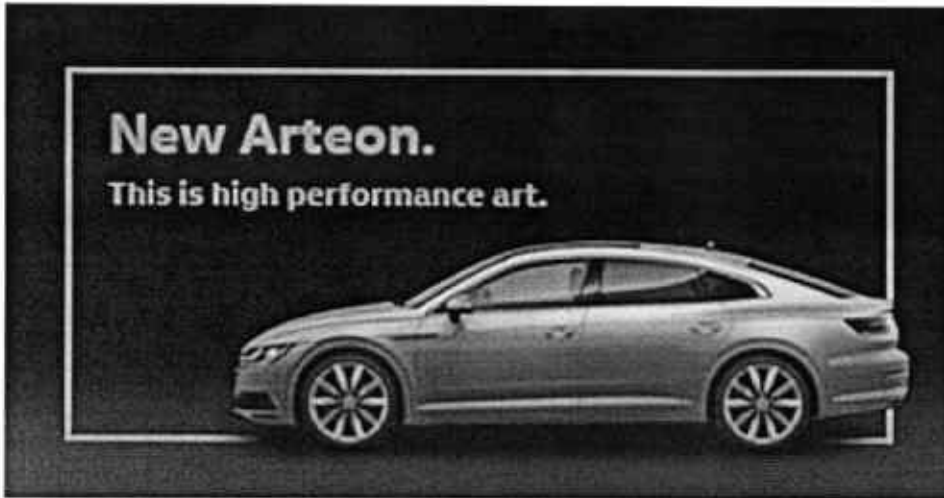
Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833

Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]

Sent: Friday, 4 May, 2018 6:15 PM

To: Tang, Shu Shi (VWG Singapore)

Subject: Scan von MyMFP

Scan from MyMFP

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 17 May 2018 4:37 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Admin A; assignments
Subject: Your Ref: SKS 4901T *Our Ref: CC4/QBE18008622/pa3 [ACCIDENT INVOLVING XD 5299S(QBE) & SKS 4901T ON 03/05/2018]

Your Ref: **SKS 4901T**
Our Ref: CC4/QBE18008622/pa3

Without Prejudice

Dear Sirs/ Madam,

ACCIDENT INVOLVING XD 5299S(QBE) & SKS 4901T ON 03/05/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 5 June 2018 10:42 AM
To: Hsiao Tong (LKKAuto)
Cc: SUR; CS A Team; Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAuto)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3
Attachments: MyDocument_2018_06_05_10_38_51.pdf

Hi,

Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 1 June, 2018 11:32 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: SUR; CS A Team; Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAuto)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Without Prejudice

Dear Shu Shi,

We refer to your below email.

For COR, recommended amount at P/P **\$7,015.41(before GST)** with 06 repair days.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 25 May 2018 12:55 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Subject: FINALISATION SKS4901T

Dear Taufikh

Please see attached finalisation

COR: As per attached

6 working days

Please revert

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg

New Arteon.

This is high performance art.



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 30 June 2018 9:59 AM
To: 'Joyce Foo'
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SKS 4901T.pdf

Your ref : **VC011450**

Our ref : CC4/QBE18006113/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 5299S(OI) & SKS 4901T(TP) ON 03/05/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third who was driving straight. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**VOLKSWAGEN CENTRE SINGAPORE**" at **\$8,048.49(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,571.26	\$ 7,506.49
2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 540.00 (9days x \$60.00)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 17,293.26	<u>\$ 8,048.49</u>

**06days recommendation for repair + 1Inspection + 1Saturday + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 July 2018 10:06 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAuto); Poh Kin (LKKAuto)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Without Prejudice

Hi Shu Shi,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,506.49
2. Loss of Use (9days x \$60.00)	\$ 540.00
3. LTA? GIA Search Fee	DOA not tally
TOTAL	<u>\$ 8,046.49</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Tuesday, 5 June 2018 10:42 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Hi,

Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi

Hsiao Tong (LKKAUTO)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Wednesday, 4 July 2018 10:20 AM
To: Hsiao Tong (LKKAUTO)
Cc: Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Hi Hsiao Tong,

Customer came to file report on the 04/05/018, maybe by accident press wrong date in merimen.

Without this LTA search we will not know which insurance company is the third party from.

I note that the insurance is cover from 05/12/2017 – 04/12/2018.

Please revised offer, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 4 July, 2018 10:06 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Without Prejudice

Hi Shu Shi,

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 11 July 2018 2:31 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Ong, Germaine (VWG Singapore); Admin A; Taufikh (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3
Attachments: DV_SKS 4901T.pdf

Without Prejudice

Hi Shu Shi,

We refer to the above matter.

For an amicable settlement, we have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 7,506.49
2. Loss of Use (9days x \$60.00)	\$ 540.00
3. LTA? GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 8,048.49</u>

If our offer is acceptable by your client, please duly sign the DV enclosed and return the original copy to us(LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, 4 July 2018 10:20 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: RE: FINALISATION SKS4901T *LKK REF: CC4/QBE18008622/T1pa3

Hi Hsiao Tong,

Customer came to file report on the 04/05/018, maybe by accident press wrong date in merimen.



DISCHARGE VOUCHER

I / We Yam Koh Ming (Passport No. S1681709J) the

owner of vehicle number SKS 4901T hereby accept from

QBE (Insurance Company) the sum of

_____ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SKS 4901T & XD 5299S along Woodland Ave 2 towards SLE

on 03/05/18.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)

(Signature of owner / Company stamp)

Name : Yam Koh Ming

NRIC No. : S 1681709J

Date :



LETTER OF DEMAND

Your Ref: VC 011460
Our Ref: SKS49017

To: QBE INSURANCE (S) P/L

Dear Sirs,

ACCIDENT INVOLVING SKS49017 & XD52995 ON 3-5-18

We are claiming on behalf of our client Yam Koh Ming owner of

vehicle number SKS49017 involved in accident on 3-5-18

with vehicle XD52995 along/at Woodlands Ave 2 Towards SLE

Description of claims:

Cost of Repairs \$ 7,015.41 + 7% GST = \$ 7,506.49

Loss of Use/Rental \$ 80 + 7% GST X 9 Days = \$ 720

Medical Fee \$ _____ + 7% GST = \$ _____

Search Fee \$ 2 + 7% GST = \$ 2

TOTAL \$ 8,228.49

We are claiming in full and final settlement of \$ 8,228.49

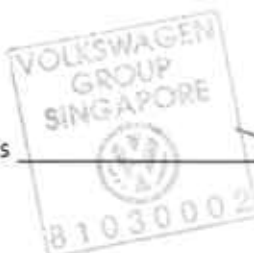
Cost of repair & search fee \$ 7,506.49 to be payable to Volkswagen Group Singapore Pte Ltd.

Loss of use/Rental amount/Medical fee of \$ 720 to be payable to

Yam Koh Ming

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg

Dated this



04 JUN 2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18008622/pa3

21 MAY 2018

KOH KOCK LEONG ENTERPRISE PTE LTD

24/26 TUAS AVE 2

SINGAPORE 639455

ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING XD 5299S & SKS 4901T ON 03/05/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKS 4901T and XD5299S on 3/5/18
Own vehicle's number Other vehicle's number Date of accident
 along Woodland Ave 2 towards JLE
Accident location

BY THE LETTER OF AUTHORITY, I/we, Yam Kah Ming
Name of Policy Holder & IC / Passport number
 of S168109J owner of Vehicle Registration
Number

Number SKS 4901T hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 528120766 SM taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable**.

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 11 of the month

May Year 18

Signed & Delivered By:

Policy Holder

Witness By:

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SKS 4901T
Our Reference : VC011450

I/We, **Yam Koh Ming** do hereby acknowledge the sum of Singapore Dollars: **Eight Thousand Forty Eight And Cents Forty Nine only (S\$8,048.49)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Koh Kock Leong Enterprise Pte Ltd**', over damage to my/our vehicle **SKS4901T** from an accident involving **SKS4901T** and **XD5299S** at/along **Woodlands Ave 2 Towards SLE**, which occurred on **03 May 2018** at about **19:40hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Koh Kock Leong Enterprise Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 14 of (month) 7 (year) 2018

Signature

Yam Koh Ming

Claimant's Name

S1681709J

FIN/NRIC No.

B1K232 compassvale

WHLK 1107-456

640262

Address



Company stamp if applicable

Witness's Signature

Tay Smiti

Witness's Name

FIN/NRIC No.

1 Tayloy Ament

(67368714)

Address



Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P23370

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1262

SERVICE CUSTOMER NO.: CV034452

SERVICE CUSTOMER NAME: QBE INSURANCE (SINGAPORE)

TELEPHONE NO.:

ADDRESS: 1 RAFFLES QUAY

#29-10

Singapore

Post Code: 048583

VEH NO.: SKS4901T

DATE: 25/05/18

Pickup:

VIN NO.: WVWZZZ16ZEM065111

KM : 54,214

GEARBOX CODE:

Engine No.:

MODEL: JETTA A6 1.4 TSI DSG 90KW HL

SA : Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
QBE DIRECT SETTLEMENT					
DOA: 03/05/2018					
SURVEY BY: TAUFILK (LKK)					
TP VEHICLE: XD5299S					
Labor					
1	LABOUR	3.00	UNIT	840.00	2,520.00
2	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	BUMPER GUIDE RHS	1.00	PCS	83.41	83.41
8	BUMPER BRACKET RHS	1.00	PCS	104.08	104.08
9	REAR BUMPER COVER	1.00	PCS	1,061.34	1,061.34
10	STRIP	1.00	PCS	77.46	77.46
11	TAILLIGHT RH INNER	1.00	PCS	310.51	310.51
12	TAILLIGHT RH OUTER	1.00	PCS	498.61	498.61

Sub Total 7,015.41
GST (7%) AMOUNT 491.08
TOTAL AMOUNT 7,506.49

for Volkswagen Group Singapore Pte Ltd

Customer

Phone : Fax :



Authorized Signatory



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-067566

Date of Request: 04/05/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/05/2018

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. XD5299S

Accident Date 04/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD5299S	QBE Insurance (Singapore) Pte Ltd	05/12/2017-04/12/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-067566

Date of Request: 04/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 04/05/2018
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No. XD5299S
Accident Date 04/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 2 July 2018 8:45 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: RE: <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Dear Hsiao Tong

We refer to the above.

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 June, 2018 9:59 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Your ref : **VC011450**

Our ref : CC4/QBE18006113/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 5299S(OI) & SKS 4901T(TP) ON 03/05/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third who was driving straight. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**VOLKSWAGEN CENTRE SINGAPORE**" at **\$8,048.49(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,571.26	\$ 7,506.49
2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 540.00 (9days x \$60.00)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 17,293.26	<u>\$ 8,048.49</u>

****06days recommendation for repair + 1 Inspection + 1 Saturday + 1 Sunday = 9days.**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 31 May 2018 8:36 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

WITHOUT PREJUDICE

QBE ref: VC011450

LKK REF: CC4/QBE18008622/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKS 4901T

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 May, 2018 12:01 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Dear Joyce,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Thursday, 10 May 2018 10:18 AM

To: Admin A <admin-a@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Our Ref. VC011450

Hi

Please arrange for TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]

Sent: Thursday, 10 May, 2018 9:46 AM

To: joyce.soo@qbe.com; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi Joyce,

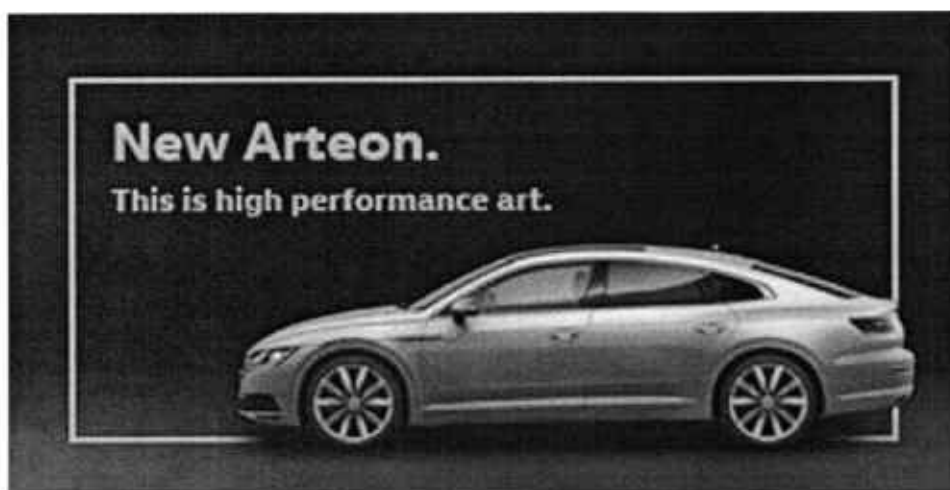
Please on liability & survey arrangements for this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)

Sent: Monday, 7 May, 2018 8:26 AM

To: 'claims-singapore@qbe.com'

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi,

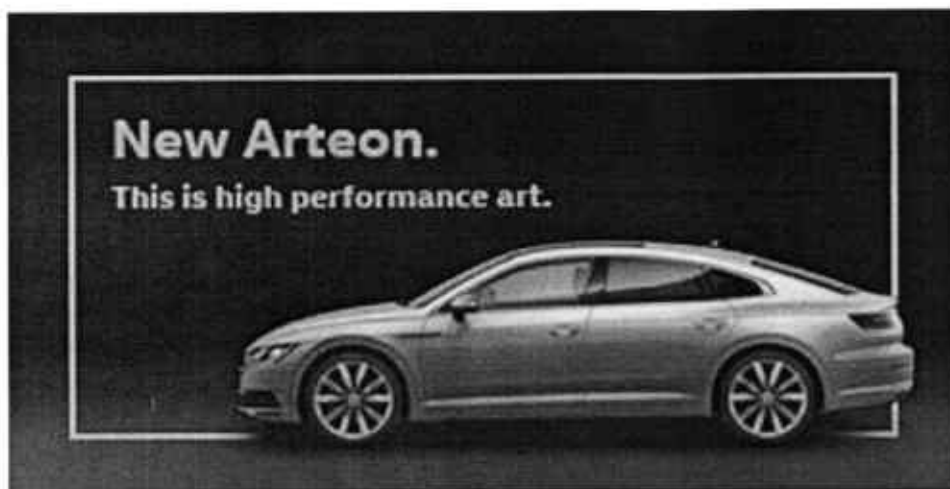
Please revert on liability & survey arrangements.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [mailto:shushi.tang@vw.com.sg]
Sent: Friday, 4 May, 2018 6:15 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18008622/T1pa3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 03-08-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 5299S	Veh. Inspected	SKS 4901T	
Policy No.	8-V0011958-MVA-R002	Coverage (\$)	0.00	
Claim No.	VC011450	Excess (\$)	0.00	
Assign From	JOYCE	Assign Date	10/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WWZZZ16ZEM065111	Colour	WHITE	
Odometer	53754	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/05/2018	Inspection Date	11/05/2018	
Survey held at	1 KAMPONG AMPAT OFF MACPHERSON ROAD			
Repairer	VOLKSWAGEN CENTRE SINGAPORE			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 4901T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER REINFORCEMENT (SN)	NOT NECESSARY	514.20	-
1	BUMPER GUIDE RHS (SN)	NECESSARY	83.41	83.41
1	BUMPER BRACKET RHS (SN)	NECESSARY	104.08	104.08
1	REAR BUMPER COVER (SN)	DEFORMED	1,061.34	1,061.34
1	SPOILER (SN)	NOT NECESSARY	2,011.00	-
1	STRIP (SN)	NECESSARY	77.46	77.46
1	REAR APRON (SN)	TO REPAIR SEE LABOUR	1,282.33	-
1	TAILLIGHT RH INNER (SN)	CUT	310.51	310.51
1	TAILLIGHT RH OUTER (SN)	CRACKED	498.61	498.61
1	REFLECOTR RH (SN)	NOT NECESSARY	77.74	-
1	INOXSPRAY (SN)	NOT NECESSARY	78.43	-
1	2KADHESIV(SN)	NOT NECESSARY	330.02	-
1	SEALANT (SM)	NOT NECESSARY	58.03	-
			6,487.16	2,135.41
	<u>LABOUR</u>			
	LABOUR .INCLUSIVE OF THE REPAIR OF REAR APRON .		5,040.00	2,520.00
	SPRAY PAINT .		3,200.00	1,600.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC .		480.00	480.00
	CHECK WIRE HARNESS ,ETC S.		280.00	280.00
			9,000.00	4,880.00
	GRAND TOTAL		15,487.16	7,015.41
	RECOMMENDED COST OF REPAIRS			7,015.41

Report Ref No. CC4/QBE18008622/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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