

MCLG (NOT INHOUSE) DUE = 16/5/18
17/5/18.



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer HAM KOH MING
NRIC _____ insured of vehicle SK 4901T against
your insured vehicle number XD5299S (QBE)
On the accident dated on 3-5-18 (ddmmyyyy) along WOODLANDS AVE 2
TOWARDS SLE -

Dated this 4 MAY 2018 (day) of _____ (month) 20____.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

YAM KOH MING
232 COMPASSVALE WALK
#07-456
Singapore, 540232
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV028983
Quote No. SER/QUO/1800765
QuoteDate 04/05/18
Salesperson MICHAEL YOUNG
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	51,000	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKS4901T	WVWZZZ16ZEM065111	20/04/15	MICHAEL YOUNG
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E91273	1624G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	6	UNIT		5,040.00
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				9,000.00
P 5C6807305	BUMPER REINFORCEMENT	1	Pieces		514.20
P 5C6807393A	BUMPER GUIDE RHS	1	Pieces		83.41
P 5C6807394B	BUMPER BRACKET RHS Use Predecessor 5C6807394	1	Pieces		104.08
P 5C6807421 GRU	REAR BUMPER COVER	1	Pieces		1,061.34
P 5C6807433	SPOILER	1	Pieces		2,011.00
P 5C6807863	STRIP	1	Pieces		77.46
P 5C6813301	REAR APRON	1	Pieces		1,282.33
P 5C6945094A	TAILLIGHT RH INNER	1	Pieces		310.51
P 5C6945096E	TAILLIGHT RH OUTER	1	Pieces		498.61
P 5C6945106A	REFELCTOR RH	1	Pieces		77.74
P D 007600A1	INOXSPRAY	1	Pieces		78.43
P D 180003M2	2KADHESIV	1	Pieces		330.02
P D 476KD1M2	SEALANT	1	Pieces		58.03
	Sum carried forward				15,487.16

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

YAM KOH MING
232 COMPASSVALE WALK
#07-456
Singapore, 540232
Singapore

Phone No.
Fax No.
E-Mail

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	M4	CAX E91273	1624G5
Continued			15,487.16
Sum Item			6,487.16
Sum Labor			9,000.00
Sum Item			6,487.16
Total SGD			15,487.16
7% GST			1,084.10
Total SGD Incl. GST			16,571.26

Explanations
P = Proportionately Charged

Payment Terms No Credit

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

MSG
(NOT INHOUSE)
VS
QBE
OUT

ACCIDENT STATEMENT

Date Of Report	04/05/2018 10:05
Date Of Accident	03/05/2018 19:40
Exact Location Of Accident	WOODLANDS AVE 2 TOWARDS SLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS4901T
Insured/Policyholder	
Name Of Registered Owner	YAM KOH MING
NRIC No	S1681709J
Email Address	KMYAM123@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96631400
Alternative Phone No	OFFICE-96631400

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA A6 1.4 TSI DSG 90KW HL
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	S 28720766 SMF
Cover Note Number	

Driver

Name of Driver	YAM KOH MING
NRIC No	S1681709J
Date Of Birth	07/06/1965
Occupation	INDOOR
Date Of Driving Pass	04/10/1990
Driving Experience	27 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96631400
Fax Number	
Contact Number	OFFICE-96631400
EEmail Address	KMYAM123@HOTMAIL.COM

Address	BLK 232 COMPASSVALE WALK #07-456
Postcode	540232
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENTS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD5299S
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

4.5.2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

04 MAY 2018



MSIG Insurance (Singapore) Pte. Ltd.
Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

ULTIMATE CAR PROTECTOR-PREMIER Comprehensive

Certificate No. S 28720766 SMF

Excess : SGD500

1. Index Mark and Registration Number of Vehicle
SKS4901T
2. Name of Policyholder
Yam Koh Ming
3. Effective Date of the Commencement of Insurance for the purposes of the Act
20/04/2018
4. Date of Expiry of Insurance
19/04/2019
5. Persons or Classes of Persons entitled to drive*
Yam Koh Ming
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.
* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use*
Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.
* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

France (Singapore) Pte. Ltd.
Way, # 21-01, SGX Centre 2, Singapore 068807
27 7888, Fax +65 6827 7800
200412212G GST Reg. No. 20-0412212G

RENEWAL CERTIFICATE

Policy Number		Period of Insurance	Place of Issue
S 28720766 SMF		20/04/2018 to 19/04/2019	SINGAPORE
Name and Address of Insured			Date of Issue
am Koh Ming 32 Compassvale Walk #07-456 Singapore 540232			13/04/2018
			Account Number
			599055
Premium	GST	Total Due	
SGD887.33	SGD62.11	SGD949.44	

ULTIMATE CAR-PROTECTOR-PREMIER

Mechanical Engineer

SCOPE OF COVER Comprehensive

INTEREST INSURED

REGISTRATION NO.	SKS4901T
MAKE/MODEL	Volkswagen Jetta 1.4 TSI
ENGINE NUMBER	CAXE91273
CHASSIS NUMBER	WVWZZZ16ZEM065111
YEAR OF MFG	2014
CAPACITY	1390 C.C.
SEATING CAPACITY	5 (INCL. DRIVER)
WINDSCREEN	UNLIMITED

SUM INSURED	MARKET VALUE
INCL. COE/PARF	YES
OFF-PEAK CAR	NO
NO CLAIM DISCOUNT	50.00% (or F/D)
GOOD DRIVER'S DISCOUNT	SGD46.70
NCD PROTECTOR	COVERED
EXCESS	SGD500
ANNUAL PREMIUM	SGD887.33

ACCESSORIES

Aircon, radio/cassette/compact disc player, in-vehicle unit, rust-proofing and other accessories that are factory fitted.

AUTHORISED DRIVERS

Yam Koh Ming
Any other person provided he is driving on the Insured's order or with the
Insured's permission.

LIMITATION AS TO USE

Sketch Plan #5



Accident Photo



Accident Photo



Accident Photo



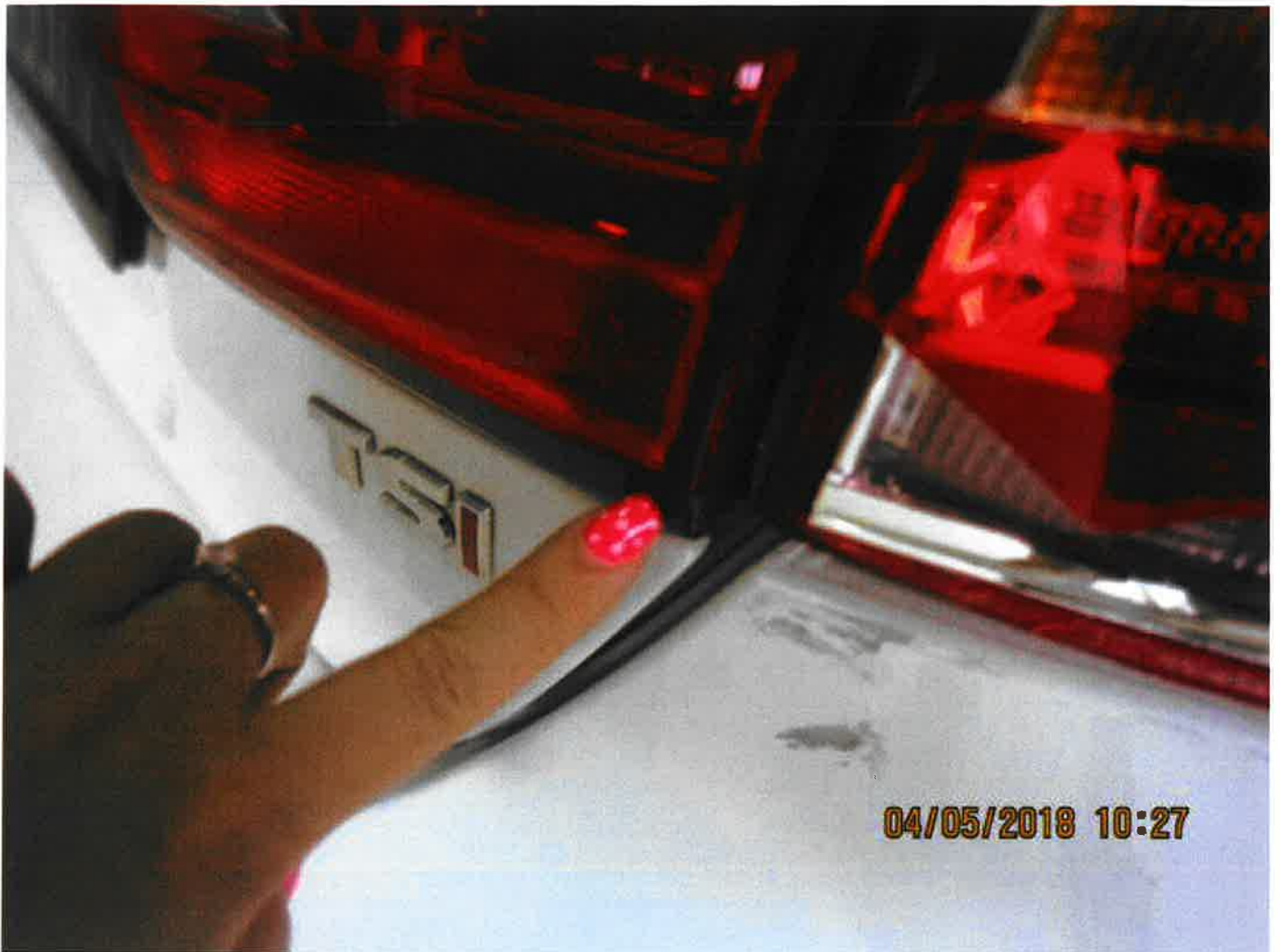
Accident Photo



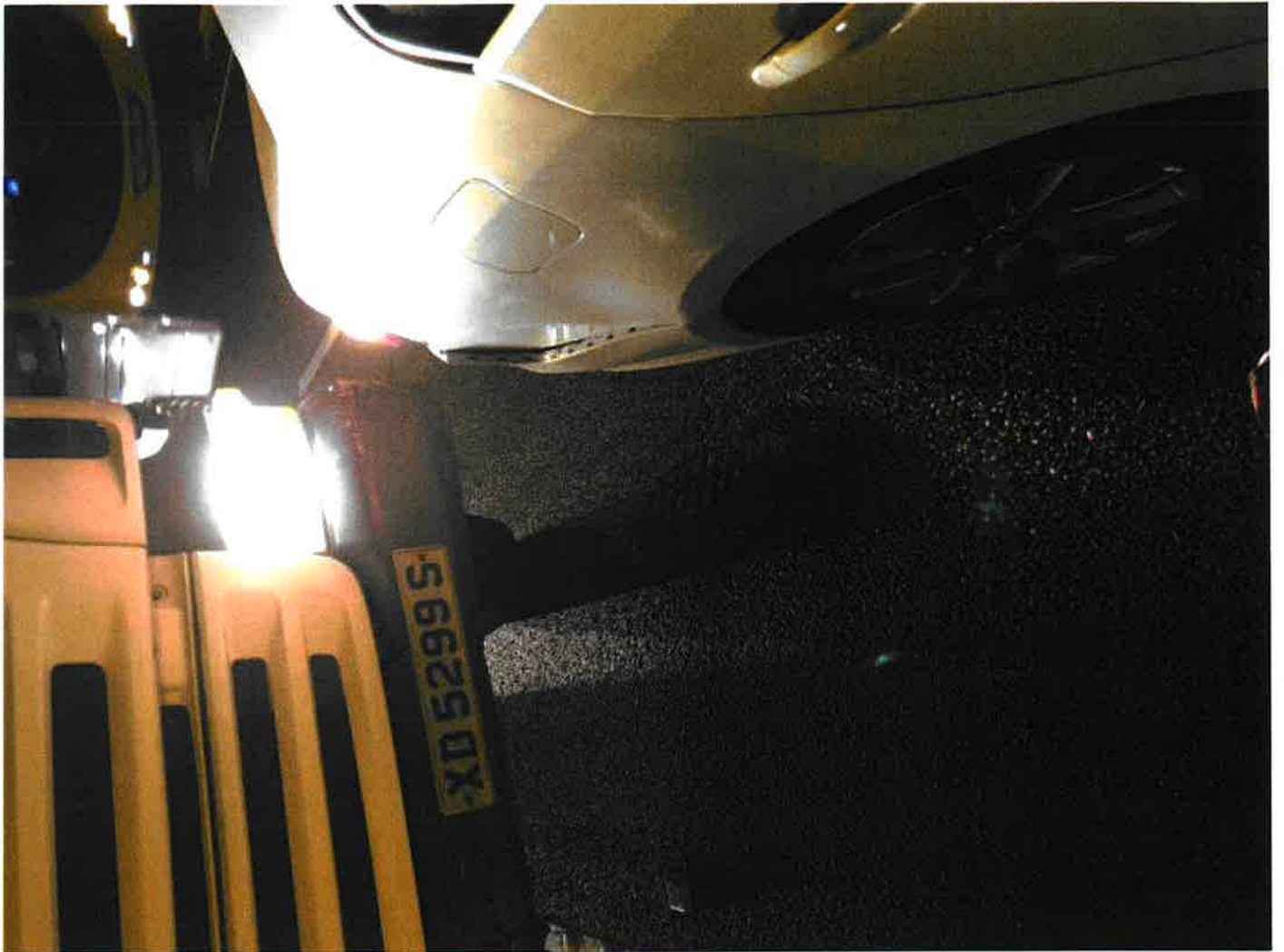
Accident Photo



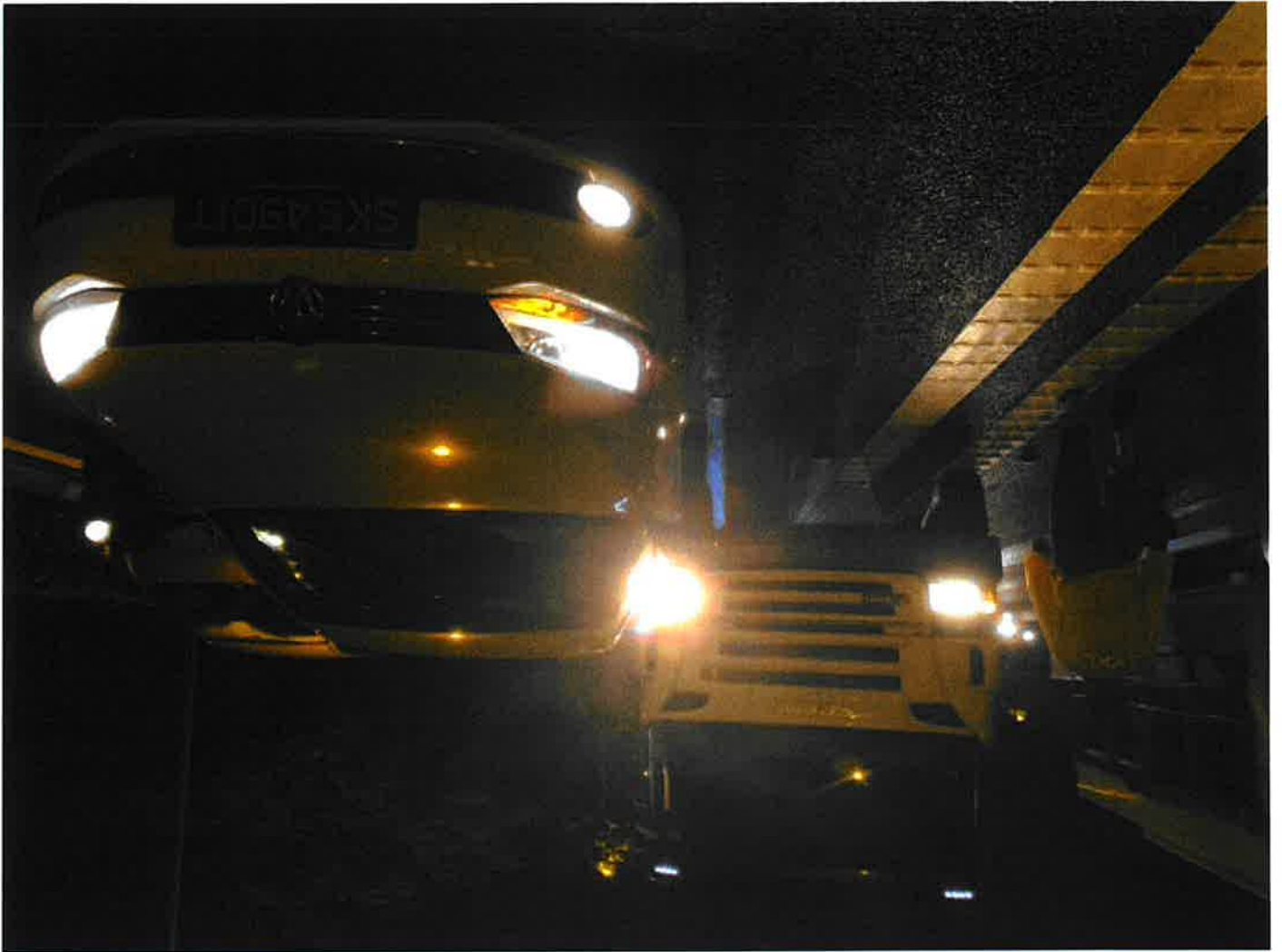
Accident Photo



Accident Photo



Accident Photo



Accident Photo



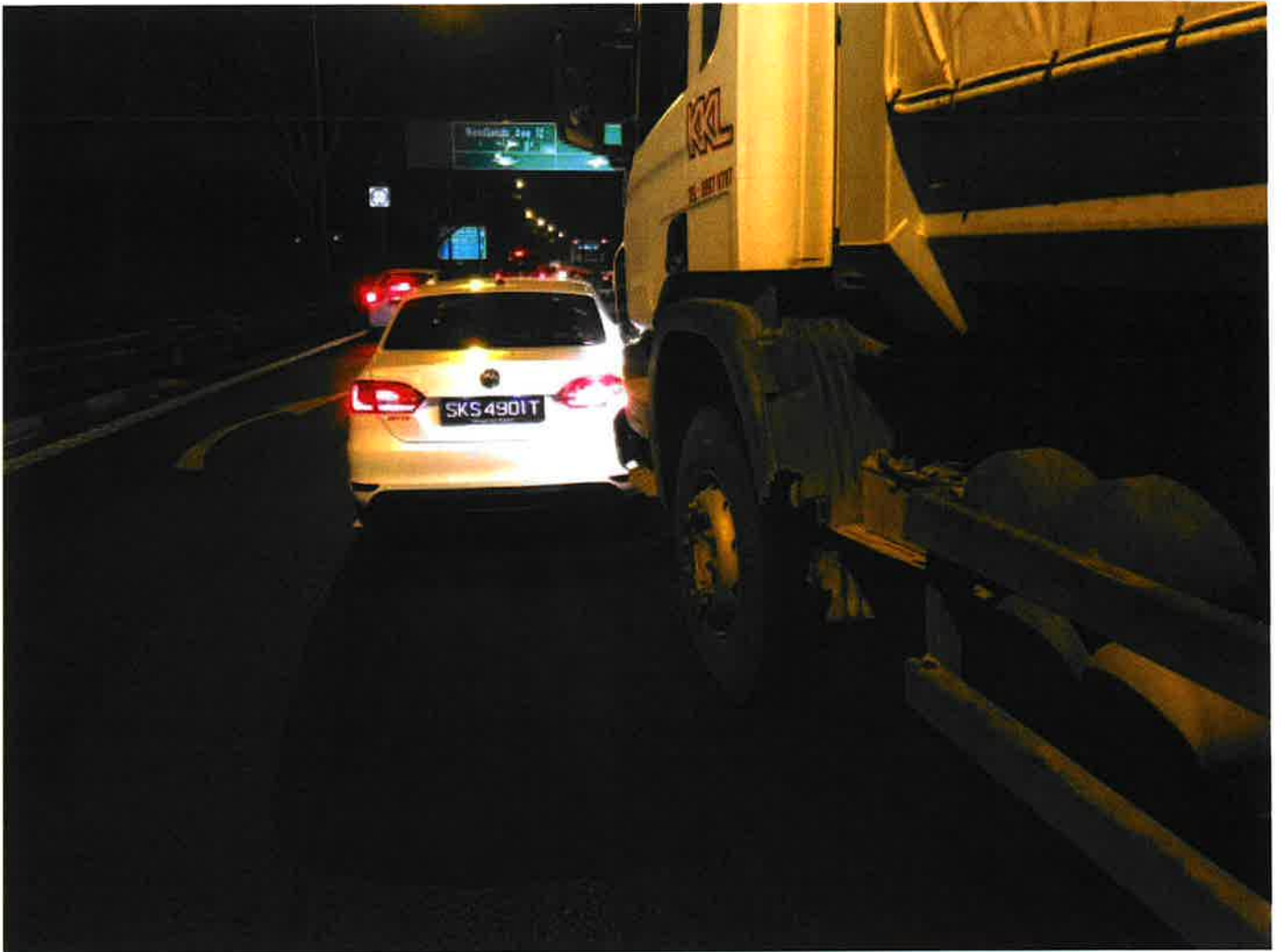
Accident Photo



Accident Photo



Accident Photo



Accident Photo

