

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 2 July 2018 8:45 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: RE: <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Dear Hsiao Tong

We refer to the above.

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 30 June, 2018 9:59 AM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: <Seek Mandate> REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Your ref : **VC011450**
Our ref : CC4/QBE18006113/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 5299S(OI) & SKS 4901T(TP) ON 03/05/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third who was driving straight. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**VOLKSWAGEN CENTRE SINGAPORE**" at **\$8,048.49(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,571.26	\$ 7,506.49
2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 540.00 (9days x \$60.00)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 17,293.26	<u>\$ 8,048.49</u>

**06days recommendation for repair + 1Inspection + 1Saturday + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 31 May 2018 8:36 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

WITHOUT PREJUDICE

QBE ref: VC011450

LKK REF: CC4/QBE18008622/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKS 4901T

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 May, 2018 12:01 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Dear Joyce,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Thursday, 10 May 2018 10:18 AM

To: Admin A <admin-a@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18 - [VC011450]

Our Ref. VC011450

Hi

Please arrange for TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Thursday, 10 May, 2018 9:46 AM

To: joyce.soo@qbe.com; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi Joyce,

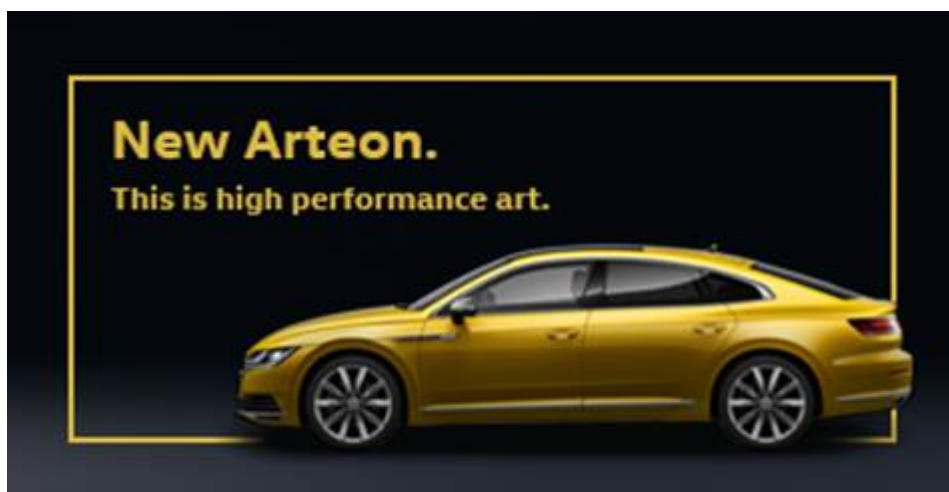
Please on liability & survey arrangements for this claim, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Tang, Shu Shi (VWG Singapore)

Sent: Monday, 7 May, 2018 8:26 AM

To: 'claims-singapore@qbe.com'

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKS4901T & XD5299S ON 3.5.18

Hi,

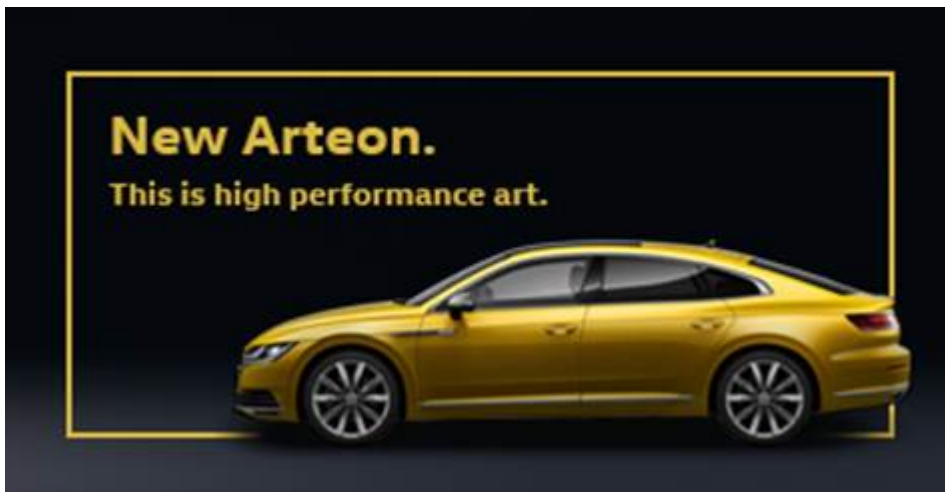
Please revert on liability & survey arrangements.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: shushi.tang@vw.com.sg [<mailto:shushi.tang@vw.com.sg>]
Sent: Friday, 4 May, 2018 6:15 PM
To: Tang, Shu Shi (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

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