

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 25 August 2020 10:41 AM  
**To:** 'Admin nht'  
**Cc:** Admin A; Chloe  
**Subject:** RE: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

SKU8231G(AIG) -> SGR866R(AXA) -> WWH9682(Your Client) -> SKK8089Z

We would like to propose settlement as follows: -

1. Cost of Repair	\$ 11,000.00
2. Loss of Use (11days x \$50.00)	\$ 550.00
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 11,557.45</b>
<b>Global Sum</b>	<b>\$ 11,540.00 (all-in)</b>

The breakdown of contribution by both insurer is as follow: -

	Contribution	Amount
<b>AXA (SGR866R)</b>	<b>50%</b>	<b>\$5,770.00</b>
<b>AIG (SKU8231G)</b>	<b>50%</b>	<b>\$5,770.00</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Admin nht <admin@nhtmotor.com>

**Sent:** Tuesday, 28 July 2020 9:56 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com>

**Subject:** Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please kindly update us the claim status with the AIG, thanks.

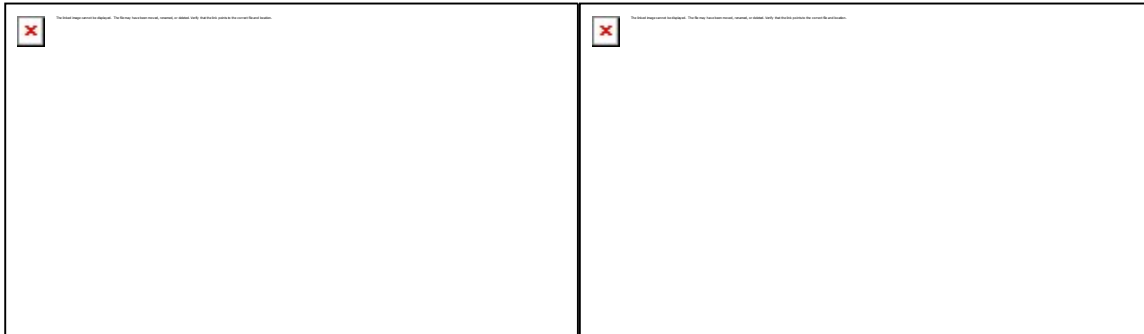
Best Regards,

**Suky Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Jul 7, 2020 at 9:44 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please kindly update us the claim status with the AIG, thanks.

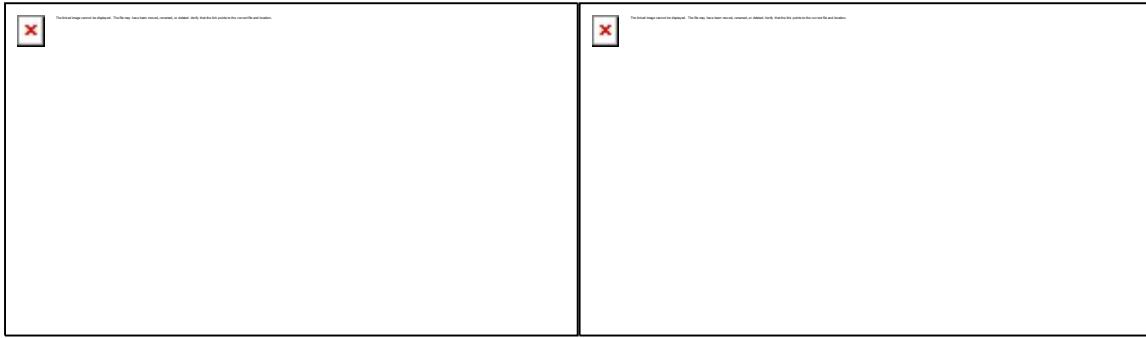
Best Regards,

**Suky Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jun 12, 2020 at 1:34 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please kindly update us the claim status with the AIG, thanks.

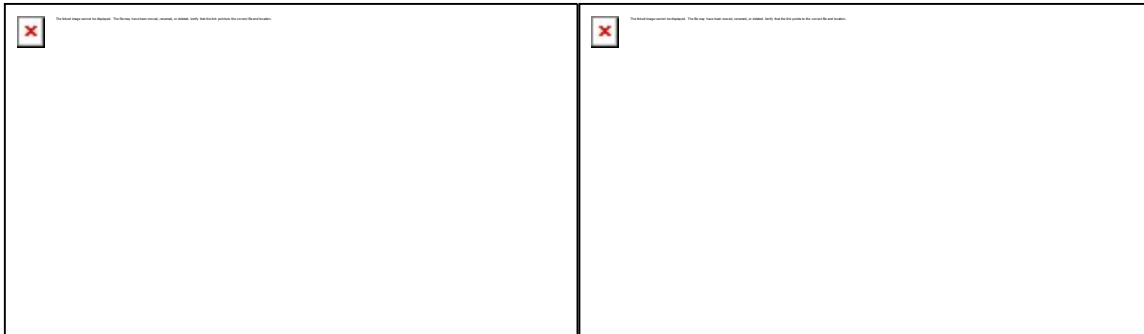
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, May 21, 2020 at 9:48 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Please kindly update us the claim status with the AIG, thanks.

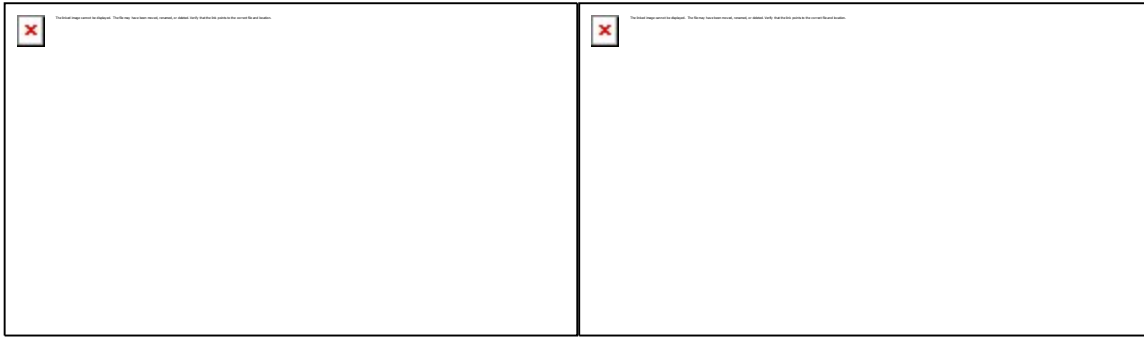
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Apr 17, 2020 at 11:11 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Enclosed LOD & necessary document for your reference.  
Hope to receive your offer soon,thanks.

 [WWH9682 CLAIMING AGAINST SKU8231G DOA 05.05.18.pdf](#)

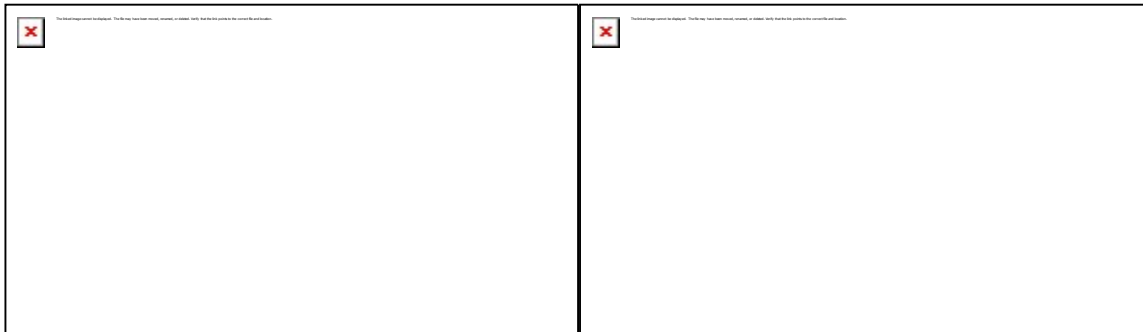
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Apr 17, 2020 at 10:16 AM <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

Yes. You just forward the same set of LOD & docs to us. Thanks.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Sent:** Friday, 17 April 2020 10:08 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>  
**Subject:** Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

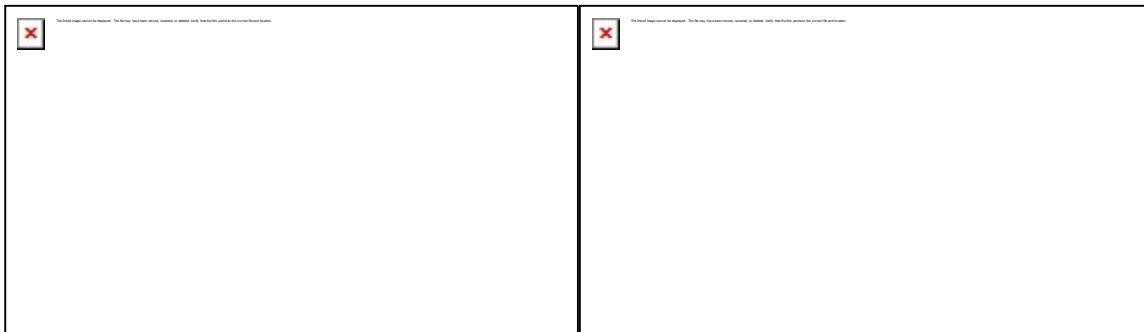
Without Prejudice

Hi Hsiao Tong

Please kindly advise can we use back the LOD and supporting document which we submitted to AXA?

Enclosed photo after repair for your reference,thanks.

Best Regards,  
**Suky Chong**  
New Hock Teck Motor Pte Ltd  
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)  
Tel : 6747 9241 Fax : 6741 7276



On Fri, Apr 17, 2020 at 9:43 AM <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/mdm,

Further to our below email.

Kindly let us have a full set of your LOD with all the supporting documents in order for us to write to AIG.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 9 April 2020 11:24 AM  
**To:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>  
**Subject:** Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer as follows: -

1. Cost of Repair	\$ 11,000.00
2. Loss of Use (11days x \$50.00)	\$ 550.00
	\$ 11,550.00
<b>@50%</b>	<b>\$ 5,775.00</b>
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 5,782.45</b>

Please confirm acceptance.

Pls seek the remaining contribution from the last vehicle. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Sent:** Tuesday, 18 February 2020 10:39 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>

Subject: Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd30.10.19, please kindly advise and revert,thanks.

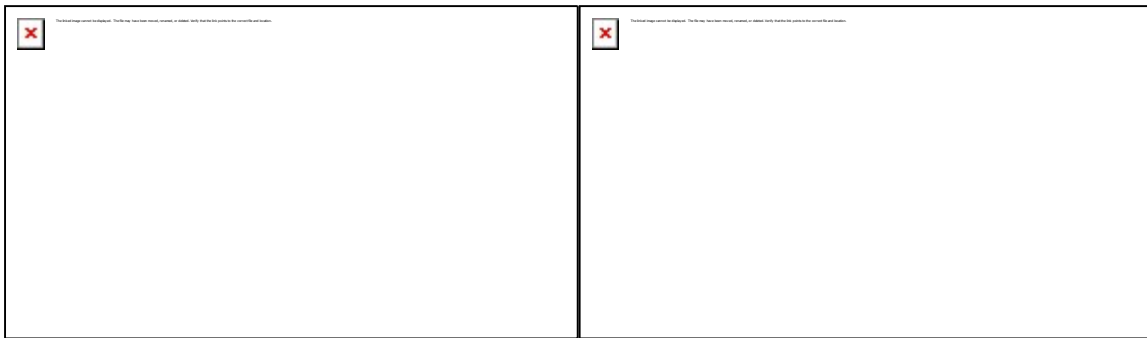
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Mon, Feb 3, 2020 at 12:05 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd30.10.19, please kindly advise and revert,thanks.

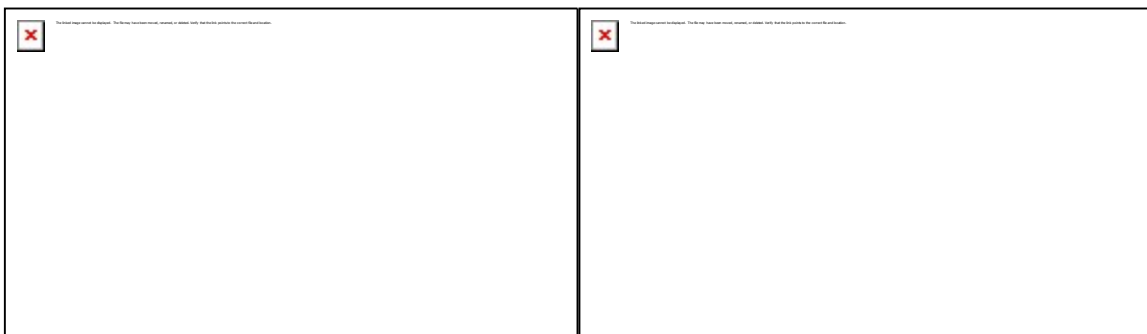
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Jan 10, 2020 at 10:02 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd30.10.19, please kindly advise and revert,thanks.

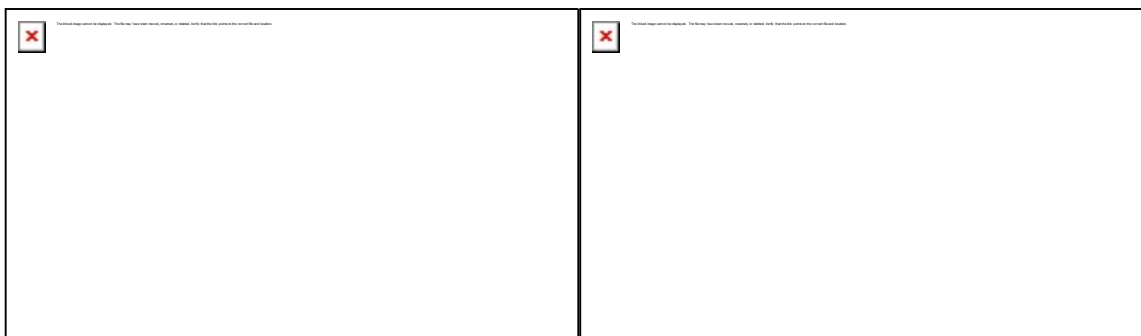
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Dec 13, 2019 at 10:46 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Refer Chloe email dd30.10.19, please kindly advise and revert,thanks.

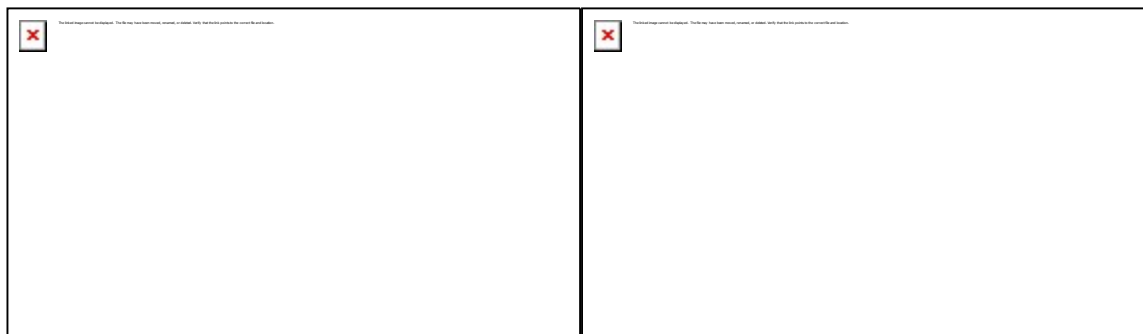
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Nov 20, 2019 at 10:54 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice



Hi Hsiao Tong

Refer Chloe email dd30.10.19, please kindly advise and revert,thanks.

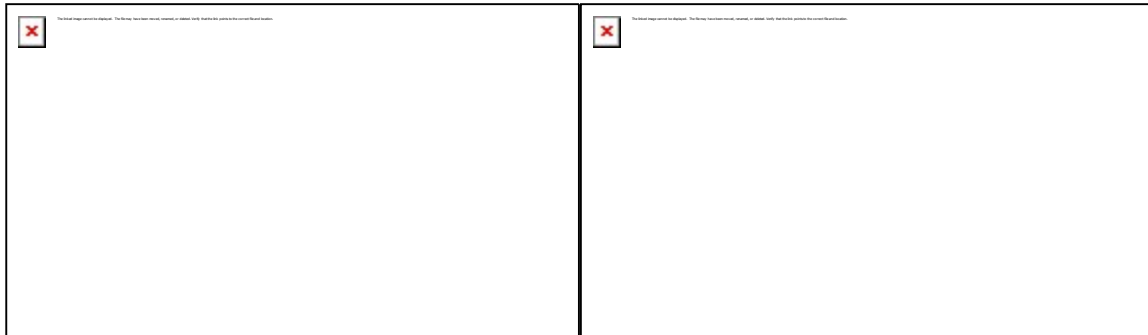
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Oct 30, 2019 at 11:54 AM Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)> wrote:

Without Prejudice,

Dear Hsiao Tong,

For fast settlement, we wish to counter-propose as following:

1. Cost of Repair	\$ 11,000.00
2. Loss of Use (11 days x \$50.00)	\$ 550.00
	\$ 11,550.00
<b>@80%</b>	<b>\$ 9,240.00</b>
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 9,247.45</b>

This will be the final counter-proposal as this case is a very direct case and has been dragged for too long.

Even though it is a Malaysian vehicle, liability is clear.

We hope for a fair and just result at 80%.

Otherwise, we will proceed with legal action for compensation.

Thank you.

**\*\*Please note that NEW HOCK TECK MOTOR PTE LTD is now GST-registered\***

Regards,

**Chloe**

**New Hock Teck Motor Pte. Ltd.**

GST Reg No.: 201718370k

Tel: 67479241 Fax: 67417276

1 Kaki Bukit Ave 6 Blk C #01-43

Singapore 417883

On Mon, Aug 19, 2019 at 4:36 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer as follows: -

1. Cost of Repair	\$ 11,000.00
2. Loss of Use (11days x \$50.00)	\$ 550.00
	\$ 11,550.00
<b>@30%</b>	<b>\$ 3,465.00</b>
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 3,472.45</b>

Please confirm.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Sent:** Wednesday, 17 July 2019 10:31 AM

**To:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd 25.03.19 there was no reply from you.

Please kindly update us the status,thanks.

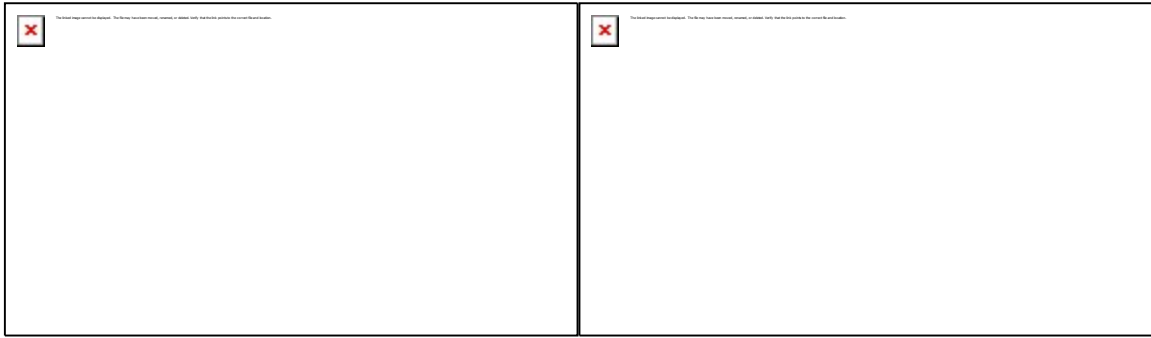
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jul 4, 2019 at 11:21 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd 25.03.19 there was no reply from you.

Please kindly update us the status,thanks.

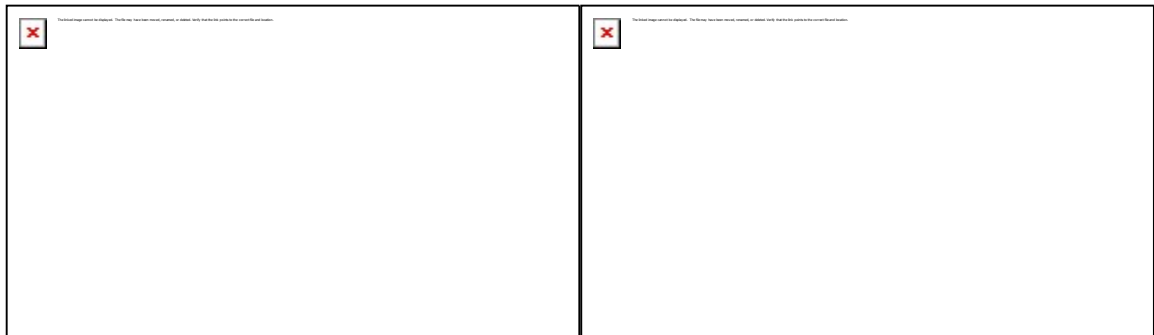
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Thu, Jun 20, 2019 at 11:07 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd 25.03.19 there was no reply from you.

Please kindly update us the status,thanks.

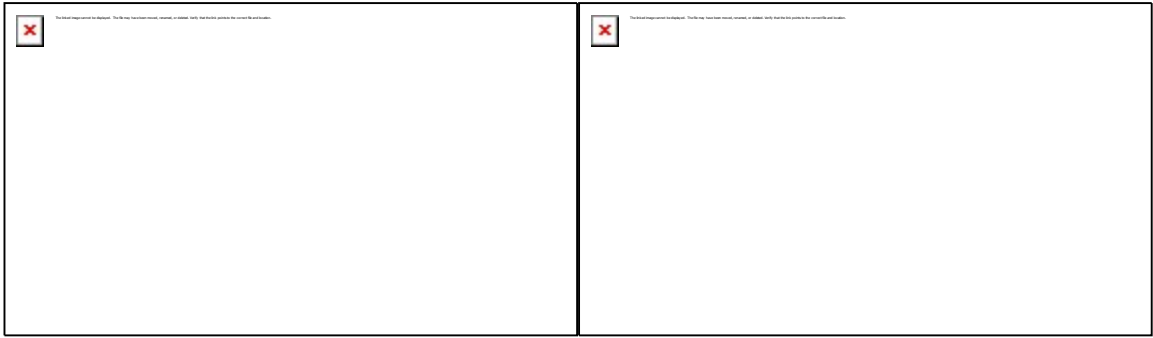
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, May 29, 2019 at 12:55 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Refer Chloe email dd 25.03.19 there was no reply from you.

Please kindly update us the status,thanks.

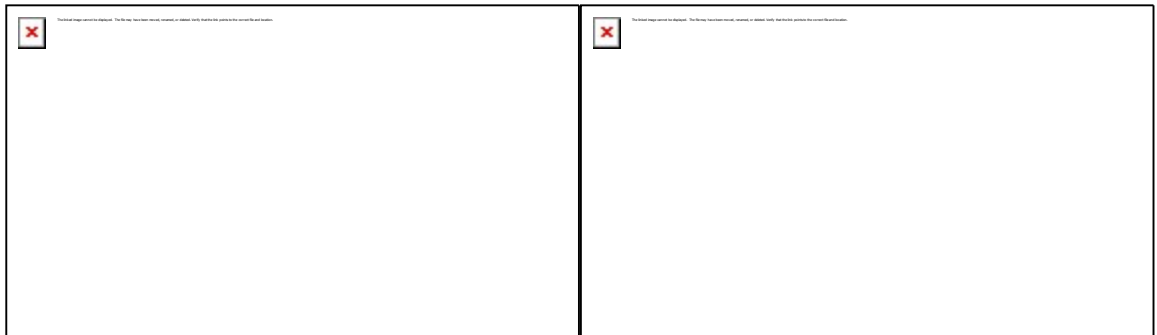
Best Regards,

**Suky Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, May 15, 2019 at 11:04 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Refer Chloe email dd 25.03.19 there was no reply from you.

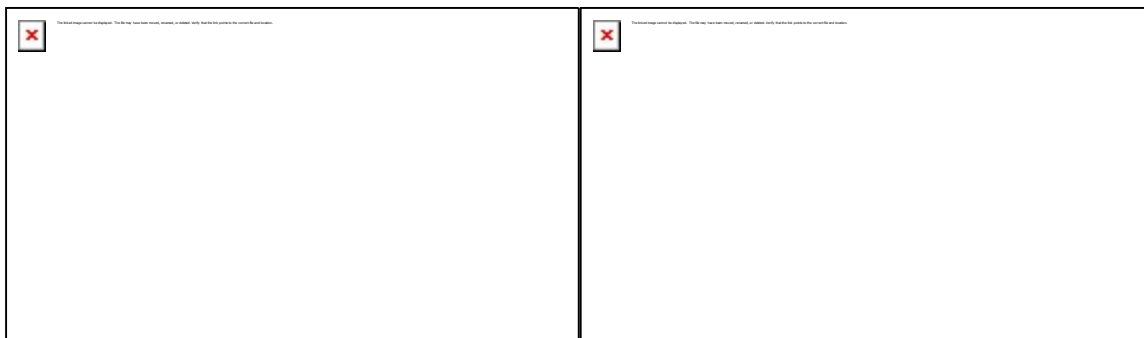
Please kindly update us the status,thanks.

Best Regards,

**Suky Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)



On Mon, Mar 25, 2019 at 11:32 AM Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)> wrote:

Without Prejudice,

Dear Hsiao Tong,

We have been very patient waiting for offer for this case.  
Even if it is not under BOLA, we are hoping for a fair percentage.

Repair Cost finalised with your inhouse surveyor was at \$13,000, why suddenly cut until \$11,000 again?

We counter global sum at \$11,800 for fast closure.

Thank you.

Best Regards,

*Chloe Chew*

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)  
Tel: 6747 9241 Fax: 6741 7276

On Sat, Mar 23, 2019 at 1:11 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

SKU 8231G -> [SGR 866R\(AXA\)](#) -> [WWH 9682\(your client\)](#) -> SKK 8089Z

Please be informed that BOLA is not applicable as Malaysian vehicle involved in this chain collision.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 11,000.00
2. Loss of Use (11 days x \$50.00)	\$ 550.00

	\$ 11,550.00
<b>@20%</b>	<b>\$ 2,310.00</b>
3. LTA/ GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 2,317.45</b>

Please confirm acceptance.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Sent:** Thursday, 21 February 2019 1:01 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>

**Subject:** Re: WWH9682 CLAIMING SGR866R DOA 05.05.18 \*\*\* LKK REF: CC4/ASM18008620/Apa3

Without Prejudice - **Gentle Reminder**

Hi Hsiao Tong

Refer our email **dd04.09.18 & 18.09.18 & 08.10.18 & 22.10.18 & 30.10.18 & 12.11.18 & 30.11.18 & 14.12.18** there was totally no reply from you.

What happen to this claim? any issue? any problem? pending mandate approval? pending adrian marked estimate ? or????????

Please kindly update us the status as our client keep chase at our end ,thanks.

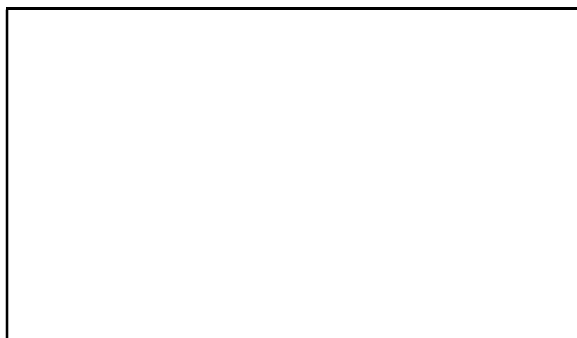
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Feb 15, 2019 at 10:32 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **Gentle Reminder**

Hi Hsiao Tong

Refer our email **dd04.09.18 & 18.09.18 & 08.10.18 & 22.10.18 & 30.10.18 & 12.11.18 & 30.11.18 & 14.12.18** there was totally no reply from you.

What happen to this claim? any issue? any problem? pending mandate approval? pending adrian marked estimate ? or????????

Please kindly update us the status as our client keep chase at our end ,thanks.

Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

On Tue, Jan 29, 2019 at 1:29 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **Gentle Reminder**

Hi Hsiao Tong

Refer our email **dd04.09.18 & 18.09.18 & 08.10.18 & 22.10.18 & 30.10.18 & 12.11.18 & 30.11.18 & 14.12.18** there was totally no reply from you.

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Please kindly update us the status as our client keep chase at our end ,thanks.

Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

On Thu, Jan 17, 2019 at 1:34 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice - **Gentle Reminder**

Hi Hsiao Tong

Refer our email **dd04.09.18 & 18.09.18 & 08.10.18 & 22.10.18 & 30.10.18 & 12.11.18 & 30.11.18 & 14.12.18** there was totally no reply from you.

What happen to this claim? any issue? any problem? pending mandate approval? pending adrian marked estimate ? or???????

Please kindly update us the status as our client keep chase at our end ,thanks.

Best Regards,

**Suky Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

On Thu, Jan 3, 2019 at 11:36 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Refer our email **dd04.09.18 & 18.09.18 & 08.10.18 & 22.10.18 & 30.10.18 & 12.11.18 & 30.11.18 & 14.12.18** there was totally no reply from you.

What happen to this claim? any issue? any problem? pending mandate approval? pending adrian marked estimate ? or???????

Please kindly update us the status as our client keep chase at our end ,thanks.

On Fri, Dec 14, 2018 at 11:21 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Please kindly advice your offer and revert for close case,thanks.

On Fri, Nov 30, 2018 at 11:45 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Refer our email dd12.11.18 there was no reply from you.

Please kindly advice us the status,thanks.

On Mon, Nov 12, 2018 at 1:02 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:



Without Prejudice

**URGENT**

Hi Hsiao Tong

Please kindly update us the status as our client had keep chase at our end,thanks.

On Tue, Oct 30, 2018 at 10:17 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

**URGENT**

Hi Hsiao Tong

Please kindly update us the status as our client had keep chase at our end,thanks.

On Mon, Oct 22, 2018 at 1:18 PM Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)> wrote:

Hi Hsiao Tong,

Please kindly update if there is any offer.

THank you

On Mon, Oct 8, 2018 at 11:46 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Please advice status of this claim as my boss very concern about it.

Hope to heard from you soon,thanks.

On Tue, Sep 18, 2018 at 3:38 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Refer our email dd04.09.18 till date has yet heard from you.

Please kindly advice us the status of this claim,thanks.

On Tue, Sep 4, 2018 at 1:19 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Hsiao Tong

Please kindly update us the status,thanks,

On Thu, Aug 16, 2018 at 11:37 AM, Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18008620/Apa3	Hsiao Tong

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>

**Sent:** Thursday, 16 August, 2018 11:16 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Subject:** WWWH9682 CLAIMING SGR866R DOA 05.05.18

\*Without Prejudice\*

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.

Please kindly advise officer in charge and hope to receive offer soon.

Thank you.

