Re: 5820387104SG [ACCIDENT INVOVLING SKU8231G(AIG) -> SGR866R(AXA) -> WWH9682(TP) -> SKK8089Z ON 05/05/2018]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 17/4/2020 12:05 PM

To: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

1 5 attachments (8 MB)

TP LOD.pdf; TP ESTIMATE MARKED.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf;

Hi Chee Heng,

Apologised for late response.

SKU8231G(AIG) -> SGR866R(AXA) -> WWH9682(TP) -> SKK8089Z

This is total a 4 vehicles chain collision. BOLA is not applicable as foreign vehicle involved in this collision.

We have been appointed by AXA(insurer of SGR866R) to conduct survey on third party vehicle WWH9682 and handle the matter. Now, AXA is agreed to contribute 50% for the claim submitted by WWH9682.

Th breakdown of third party claim is as follows: -

1. Cost of Repair	\$ 11,000.00	
2. Loss of Use (11days x \$50.00)	\$ 550.00	
3. LTA/ GIA Search Fee	\$ 7.45	
TOTAL \$ 11,557.45		

	Contribution	Amount
AXA (SGR866R)	50%	\$5,778.73
AIG (SKU8231G)		

Attached here with a copy of TP LOD, repair estimate and survey photos for your easy reference.

Kindly advise if AIG is willing to contribute the remaining amount or else advise your offer in order for us to resolve the matter with third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent: Friday, 20 December 2019 3:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: 5820387104SG

Dear Hsiao Tong,

If there is no activity for this case, kindly proceed to submit report for closure.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 30 September 2019 9:45 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: 5820387104SG

This message is from an external sender; be cautious with links and attachments.

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com > Sent: Monday, 30 September 2019 6:37 AM

To: Asher Sng (LKKAuto) < <u>AsherSng@Ikkauto.com</u>>

Subject: FW: 5820387104SG

Dear Asher,

Kindly let us have an update on the case.

Thank you.

Best regards, Loh Chee Heng AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



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From: Loh, Chee-Heng

Sent: Monday, 24 June 2019 7:46 PM **To:** CS A Team <<u>cs-a@lkkauto.com</u>>

Subject: 5820387104SG

Dear Sirs,

Kindly proceed to submit report within the next 2 weeks for closure as there is no activity for more than 12 months.

Thank you.

Best regards, Loh Chee Heng AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AlG Building, 78 Shenton Way #08-16 Singapore(079120)
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Chee-Heng.Loh@aig.com | www.aig.sg



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